

Wireless Speaker  
SRS-XG300



The following explains how to use this speaker. Select a topic from the navigation pane.  
Design and specifications are subject to change without notice.  
Use the latest versions of the software pre-installed on the speaker and “Sony | Music Center.”

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- [Unable to connect the speaker concurrently with 2 devices \(multipoint connection\)](#)

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## Reset

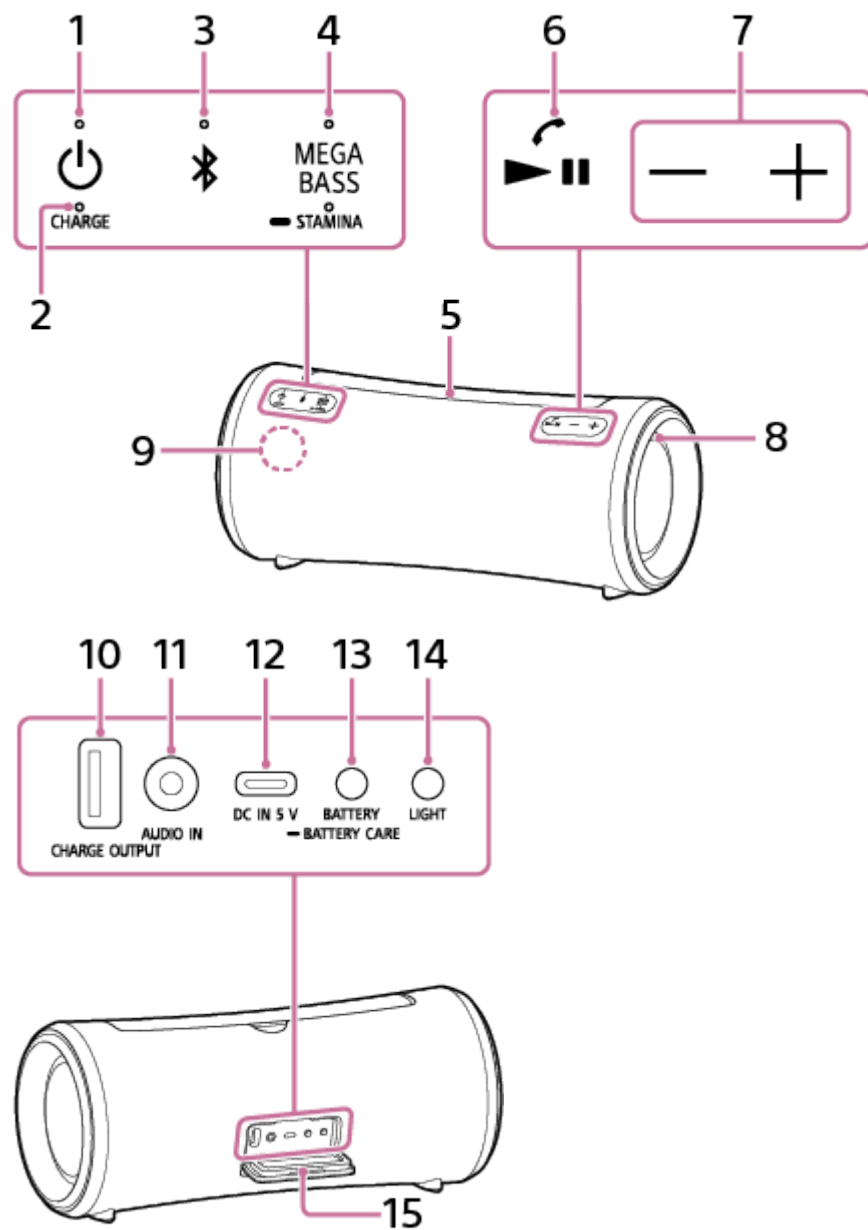
- [Restarting the speaker](#)

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- [Initializing the speaker](#)

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## Parts and controls



1. (power) button with indicator
2. CHARGE indicator
3. (BLUETOOTH) button with indicator
4. MEGA BASS button with indicator/ STAMINA button with indicator
5. Retractable handle
6. (play)/ (call) button
7. -/+ (volume) buttons

- 8. Light
- 9. Microphone
- 10. CHARGE OUTPUT (DC power output only) port<sup>\*1</sup>
- 11. AUDIO IN jack<sup>\*2</sup>
- 12. DC IN 5 V port (USB Type-C®)<sup>\*1</sup>
- 13. BATTERY button/  BATTERY CARE button
- 14. LIGHT button
- 15. Cap

<sup>\*1</sup> This port is not compatible with music playback.

<sup>\*2</sup> Plugging an audio cable disables audio output from the BLUETOOTH device.

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## Related Topic

- [About the indicators](#)

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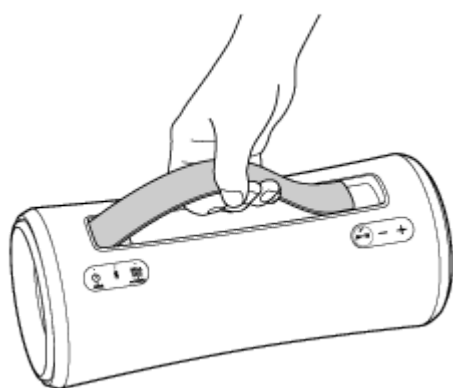
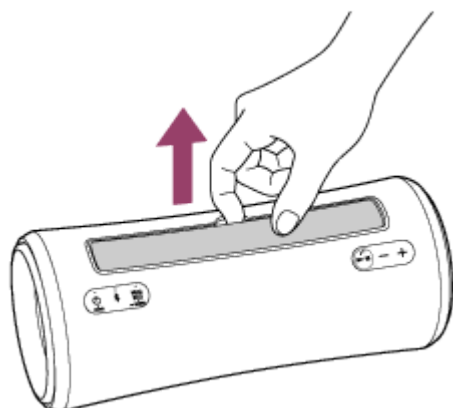
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## Using the retractable handle

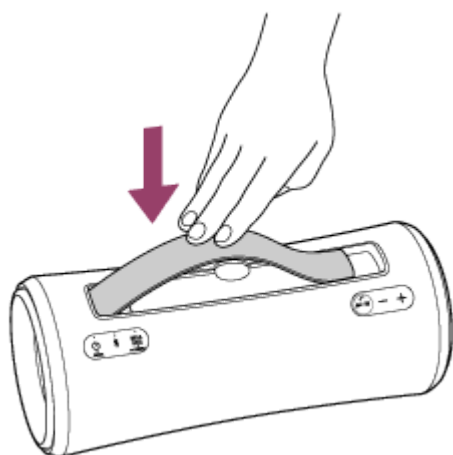
You can safely carry around the speaker by holding retractable handle equipped with the speaker.

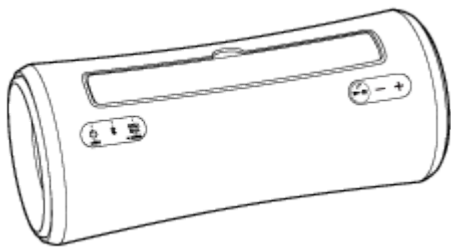
### 1 Raise the handle by holding its middle section.

Put your finger into the center dent under the handle, and then hold and raise the handle.



### 2 Push in the middle section of the handle to retract the handle.





### Note

- The handle equipped with this speaker is a sliding handle. Improper use of the handle will cause accidents, injuries, or malfunctions. When using the handle, observe the following:
  - Except for the purpose of carrying around the speaker, avoid exerting excessive force on the handle to prevent deforming or damage.
  - When using the speaker, do not hang the handle on a hook or equivalent to avoid the risk of deformation or damage.
  - When retracting the handle, be sure to prevent any of your fingers from being caught under the handle.
  - When the handle is sprinkled with sand, rinse the sand thoroughly off with water.



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## Charging the speaker



The speaker is capable of running on power either from an AC outlet connected by the supplied AC adaptor<sup>\*</sup> or by a commercially available USB AC adaptor and the supplied USB cable<sup>\*</sup>, or from the rechargeable built-in lithium-ion battery.

When using the speaker for the first time, be sure to charge the built-in battery for more than 1 hour before turning on the speaker.

With the built-in battery charged in advance, you can use the speaker solely with battery power.

<sup>\*</sup> The type and the number of supplied accessories differ depending on your countries/regions.

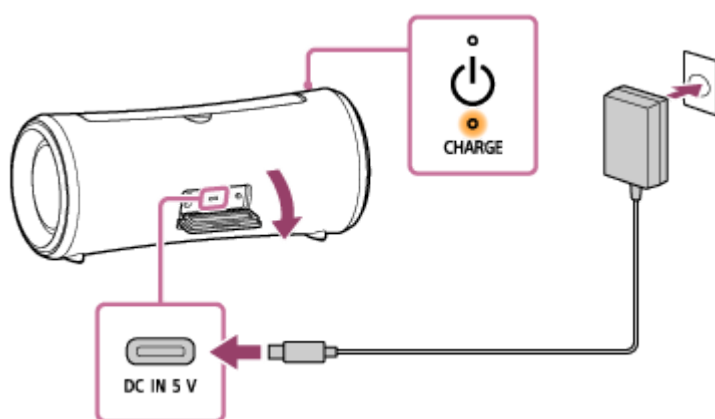
### Hint

- For charging the built-in battery of the speaker, the Battery Care mode option is available in addition to the normal charging method. Battery Care mode limits the maximum charge capacity to approximately 90% and makes the battery life last longer. The playback time available in Battery Care mode is shorter than the time available when the built-in battery is charged by the normal charging method. At the time of purchase, the speaker is not in Battery Care mode.
- While the speaker is turned on, pressing and holding the BATTERY button/  BATTERY CARE button behind the cap on the rear side of the speaker for about 2 seconds places the speaker into Battery Care mode and you hear voice guidance (Battery Care mode, ON) from the speaker. Pressing and holding the BATTERY button/  BATTERY CARE button once again for about 2 seconds brings the speaker out of Battery Care mode and you hear voice guidance (Battery Care mode, OFF) from the speaker.
- You can place/bring the speaker into/out of Battery Care mode with “Sony | Music Center” as well.

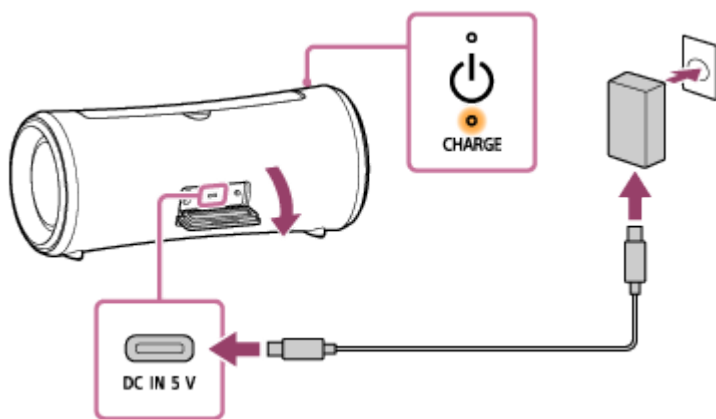
### 1 Connect the speaker to an AC outlet to charge it.

Connect the DC IN 5 V port on the speaker and an AC outlet.

#### When using the supplied AC adaptor<sup>\*1</sup>



#### When using a commercially available USB AC adaptor and the supplied USB cable<sup>\*1</sup>



Battery charging starts and the CHARGE indicator lights up in orange. Charging will complete in about 5 hours<sup>\*2</sup> and the indicator will turn off.

<sup>\*1</sup> The type and the number of supplied accessories differ depending on your countries/regions.

<sup>\*2</sup> Time that is required to charge the empty built-in battery to its full capacity with the speaker turned off and connected to the supplied AC adaptor or a commercially available USB AC adaptor capable of delivering an output current of 3.0 A.

After you disconnect the AC adaptor or the USB cable from the speaker upon completion of battery charging, be sure to close the cap securely.

The cap plays a very important role in maintenance of the waterproof and dustproof performance.

## Checking the charging completion

If the built-in battery is fully charged when you connect the speaker to an AC outlet, the CHARGE indicator lights up in orange then turns off after about 1 minute.

### ● When using the Android™ smartphone with Android 8.1 or later installed

When the speaker is connected with the Android smartphone via HFP (Hands-free Profile) BLUETOOTH connection, tap [Settings] - [Device connection] - [Bluetooth] on the smartphone. The remaining battery power of the speaker is displayed along with the connected BLUETOOTH device name. For details, refer to the operating instructions supplied with the Android smartphone.

Note that the remaining battery power displayed on the smartphone may vary from the actual remaining battery power of the speaker. Consider this information as a reference.

### ● When using the iPhone with iOS 10.0 or later installed

While the speaker is connected with the iPhone via HFP (Hands-free Profile) BLUETOOTH connection, the remaining battery power of the speaker is displayed on the widget screen of the iPhone. For details, refer to the operating instructions supplied with the iPhone.

Note that the remaining battery power displayed on the iPhone may vary from the actual remaining battery power of the speaker. Consider this information as a reference.

## Checking the built-in battery level of the rechargeable built-in battery

After pressing the BATTERY button behind the cap on the rear side of the speaker, when the speaker is turned on, the voice guidance listed below is output from the speaker depending on the remaining built-in battery power.

81% - 100%: "Battery fully charged"

81% - 90% (Battery Care mode): "Battery Care Mode, Fully Charged, Battery About 90%"

61% - 80%: "Battery about 80%"

41% - 60%: "Battery about 60%"

21% - 40%: "Battery about 40%"

1% - 20%: "Low Battery, Please Recharge Speaker"

### Hint

- By using "Sony | Music Center," you can activate/deactivate the voice guidance associated with the remaining battery power that you hear when you turn on the speaker.

## **Built-in battery life (while the speaker is not in Battery Care mode and a BLUETOOTH connection is established)**

- Approx. 25 hours
  - Volume level: 24
  - Sound: MEGA BASS on
  - Lighting: off
- Approx. 15 hours (default)
  - Volume level: 24
  - Sound: MEGA BASS on
  - Lighting: on
- Approx. 5 hours
  - Volume level: 50 (MAX.)
  - Sound: MEGA BASS on
  - Lighting: off
- Approx. 4 hours
  - Volume level: 50 (MAX.)
  - Sound: MEGA BASS on
  - Lighting: on

## **Built-in battery life (after the built-in battery is charged for 10 minutes)**

10 minutes of charging provide approximately 70 minutes of music playback. (Provided that the volume level is set to 24, the MEGA BASS sound effect is activated, and the lighting function is deactivated.)

The built-in battery life above is measured using our specified music source.

Actual performance time may vary from the listed time due to the volume, songs played, surrounding temperature, and usage conditions.

## **When the built-in battery is running low**

When the voice guidance says “Low Battery, Please Recharge Speaker” and the CHARGE indicator flashes slowly, the built-in battery is running low and needs to be charged. In this state, the speaker cannot supply power to other devices. When the remaining battery decreases to such a level that the speaker cannot be turned on, you hear voice guidance (Please Recharge Speaker. Power Off.) and the speaker automatically turns off. In such a case, charge the speaker. If the CHARGE indicator flashes in orange 3 times and goes out when you turn on the speaker, the built-in battery is empty and needs to be charged.

## **Using a commercially available USB AC adaptor for battery charging**

The speaker supports USB AC adaptors that are capable of delivering an output current of 3.0 A or 1.5 A. (Using a USB AC adaptor capable of delivering an output current of 3.0 A for battery charging reduces the charging time.)

When using a USB AC adaptor capable of delivering an output current of 3.0 A, be sure to use a USB Type-C<sup>®</sup> cable (compliant with the USB standard) that supports the battery charging current of 3.0 A.

## Note

- When you use the speaker at a loud volume, the built-in battery may run low even if the speaker is connected to an AC outlet. If you want to use the speaker while charging, lower the volume of the speaker. Otherwise, turn off the speaker and charge the built-in battery sufficiently.
- The maximum power output will be lower when the built-in battery is running low.
- If the ambient temperature is extremely low or high, the speaker will stop charging the built-in battery for safety reasons. It may also stop charging if charging continues for a long period of time. If such an event occurs, bring the temperature up or down to an operating temperature between 5 °C and 35 °C (41 °F and 95 °F), disconnect/reconnect the AC adaptor or the USB cable from/to the speaker, and then let the speaker charge the built-in battery once again.
- Do not charge the speaker's built-in battery in places where the speaker is likely to have water splashed on it. The supplied accessories as well as the jack and ports (USB/AUDIO IN) behind the cap are designed neither for waterproof nor for dustproof.
- Even if you do not intend to use the speaker for a long time, charge the built-in battery sufficiently once every 6 months to maintain its performance.
- When the Android smartphone is configured to use only A2DP (Advanced Audio Distribution Profile) for establishing BLUETOOTH connections, the remaining battery power of the speaker is not displayed on the smartphone.

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## Related Topic

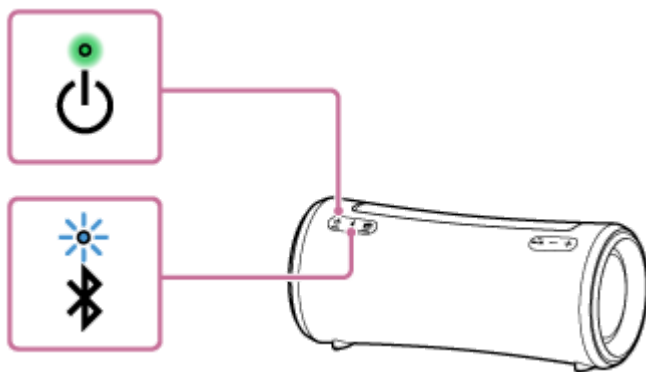
- [Turning the power on](#)
- [Notes on charging](#)
- [What you can do with "Sony | Music Center"](#)


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## Turning the power on

### 1 Press the (power) button.

The  (power) indicator lights up in green and the  (BLUETOOTH) indicator flashes slowly in blue.



When the speaker has no pairing information, for example when you use the BLUETOOTH function for the first time after purchase, the  (BLUETOOTH) indicator keeps double flashing in blue.



### Note

- When the voice guidance says “Low Battery, Please Recharge Speaker” and the CHARGE indicator flashes slowly, the built-in battery is running low and needs to be charged. In this state, the speaker cannot supply power to other devices.
- When the remaining battery decreases to such a level that the speaker cannot be turned on, you hear voice guidance (Please Recharge Speaker. Power Off.) and the speaker automatically turns off. In such a case, charge the speaker.
- If the CHARGE indicator flashes in orange 3 times and goes out when you turn on the speaker, the built-in battery is empty and needs to be charged.

### Related Topic

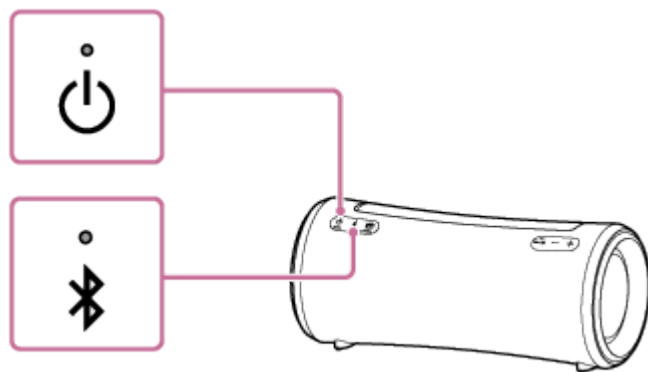
- [Turning the power off](#)
- [Charging the speaker](#)
- [Turning on/off the speaker's light \(Lighting function\)](#)

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
## Turning the power off

### 1 Press the (power) button.

The  (power) indicator and  (BLUETOOTH) indicator turn off.



#### Hint

- When the speaker is connected to an AC outlet by the AC adaptor or by the USB cable <sup>\*1</sup> and the BLUETOOTH standby function is activated, turning off the speaker lights the  (power) indicator in orange and activates the BLUETOOTH standby function <sup>\*2</sup>.

<sup>\*1</sup> The type and the number of supplied accessories differ depending on your countries/regions.

<sup>\*2</sup> At the time of purchase, the BLUETOOTH standby function is deactivated.

#### Related Topic

- [Auto Standby \(power saving\) function](#)
- [Using the BLUETOOTH standby \(auto power on\) function](#)

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## Using the BLUETOOTH standby (auto power on) function

When the BLUETOOTH standby function is activated, the speaker turns on automatically when you operate a BLUETOOTH device, and starts the BLUETOOTH connection.

Before operating the speaker, note the following:

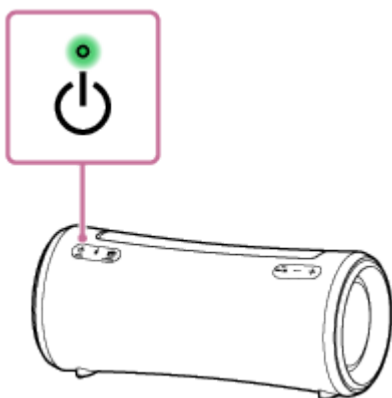
- The BLUETOOTH standby function is activated only while the speaker is connected to an AC outlet by the AC adaptor or by the USB cable\*. While the speaker is running only on power from the rechargeable built-in battery, the BLUETOOTH standby function is deactivated.

\* The type and the number of supplied accessories differ depending on your countries/regions.

- Pair the speaker with a BLUETOOTH device in advance. If pairing information is not stored in the speaker, such as when the speaker is used for the first time after purchase, the speaker will not enter the BLUETOOTH standby mode.

### 1 Turn on the speaker.

The  (power) indicator lights up in green.



### 2 Tap [Music Center] on your smartphone, etc. to start up the application.



Music Center

### 3 Tap [SRS-XG300].



**4 Tap [Settings].**



**5 Tap [Power Option].**

**6 Tap the check box for [Bluetooth Standby] to select the check box.**

The selected check box indicates that the BLUETOOTH standby function is activated.


**7 Go back to the top screen for the speaker (the screen in step 4).**

The change to the settings is put in effect.

## To deactivate the BLUETOOTH standby function

In step 6 above, tap the check box for [Bluetooth Standby] to deselect the check box. Going back to the top screen for the selected speaker (the screen in step 4) deactivates the BLUETOOTH standby function.

### Hint

- When the BLUETOOTH standby function is activated, the  (power) indicator lights up in orange while the speaker is turned off. (Provided that the speaker is connected to an AC outlet by the AC adaptor or by the USB cable.)

### Related Topic

- [Charging the speaker](#)
- [Turning the power on](#)
- [About the indicators](#)

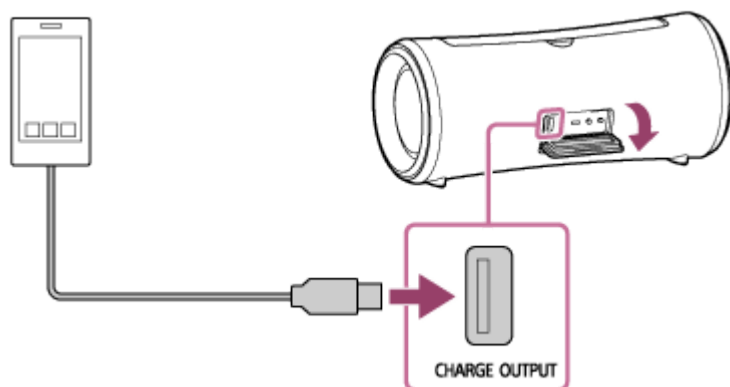


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## Charging a USB device such as a smartphone or iPhone

You can charge a USB device, such as a smartphone or iPhone, by connecting it to the speaker via USB. Even if the speaker is not connected to an AC outlet, its built-in battery can supply power to a USB device.

- 1 **Connect a USB device, such as a smartphone or an iPhone, to the CHARGE OUTPUT port with a USB cable (commercially available).**



- 2 **Turn on the speaker.**

The  (power) indicator lights up in green and the speaker starts supplying power to the connected USB device for battery charging.

### Note

- While the speaker is supplying power to the other device, the Auto Standby function is turned off.
- Turning off the speakers stops power supply to the connected USB device.
- The slowly flashing CHARGE indicator indicates that the built-in battery is running low. In this state, the speaker cannot supply power to other devices. Charge the speaker.
- Music playback through the connected USB cable is not possible.
- Do not charge the speaker's built-in battery in places where the speaker is likely to have water splashed on it. The supplied accessories as well as the jack and ports (USB/AUDIO IN) behind the cap are designed neither for waterproof nor for dustproof.
- After you disconnect the USB cable from the speaker upon completion of battery charging, be sure to close the cap securely. The cap plays a very important role in maintenance of the waterproof and dustproof performance.

### Related Topic

- [Charging the speaker](#)
- [Turning the power on](#)
- [Auto Standby \(power saving\) function](#)



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## Auto Standby (power saving) function

In the event of the following, the speaker automatically turns off in 15 minutes to conserve the power of the rechargeable built-in battery.

At the time of purchase, the Auto Standby function is set to on.

### When the speaker is in BLUETOOTH mode

- No operation on the speaker.
- The hands-free function of the connected smartphone or mobile phone is set to off and the smartphone or mobile phone is not playing music (audio), nor is it being operated. For details, refer to the operating instructions supplied with the smartphone or mobile phone.
- The connected BLUETOOTH device is not playing music (audio), nor is it being operated.

### When the speaker is in AUDIO IN mode

- No operation on the speaker.
- No music (sound) is played on an audio device connected to the AUDIO IN jack or the music (sound) of an audio device connected to the AUDIO IN jack is too small.

#### Hint

- You can turn on or off the Auto Standby function by using "Sony | Music Center."

#### Note

- While the speaker is connected with an Android smartphone or an iPhone via HFP (Hands-free Profile) BLUETOOTH connection, the Auto Standby function is turned off.
- While the speaker is supplying power to the other device, the Auto Standby function is turned off.

## Turning on/off the Auto Standby function

- 1 Turn on the speaker.
- 2 Press and hold the ►|| (play)/ 📞 (call) button and the - (volume) button simultaneously for about 5 seconds.
  - When the Auto Standby function is turned off, the 🔌 (power) indicator flashes 3 times in orange.
  - When the Auto Standby function is turned on, the 🔌 (power) indicator flashes twice in orange.

### Related Topic

- [What you can do with "Sony | Music Center"](#)




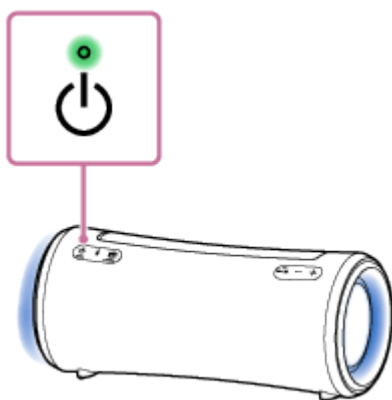
Wireless Speaker  
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## Turning on/off the speaker's light (Lighting function)

The speaker lights up with the music to liven up the atmosphere. When you purchase the speaker, the lighting function is set to on.

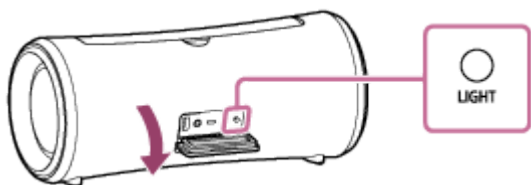
### 1 Turn on the speaker.

The  (power) indicator lights up in green.  
The speaker lights up.



### To turn off (light off)/turn on (light on) the lighting function

Press the LIGHT button behind the cap on the rear side of the speaker to turn off/on the lighting function.



#### Hint

- By using the "Illumination" function on "Sony | Music Center," you can turn on/off the lighting function or choose the various lighting modes.

#### Note

- When the speaker's light seems bright or glaring, turn up the room lights or turn off the lighting function.
- Be sure to close the cap completely after using the LIGHT button.  
The cap plays a very important role in maintenance of the waterproof and dustproof performance.

#### Related Topic

- [What you can do with "Sony | Music Center"](#)



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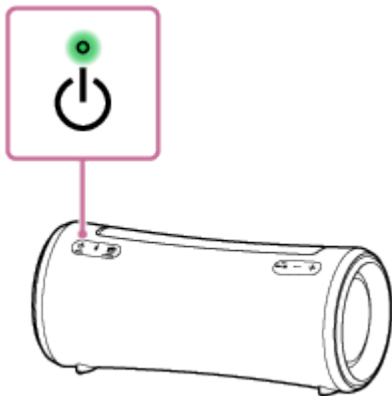
## Pairing and connecting with BLUETOOTH® devices

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. To pair with a second or subsequent BLUETOOTH device, perform the following pairing procedure for each device. The pairing information is stored on the speaker when the speaker is turned off.

Before operating the speaker, be sure to do the following:

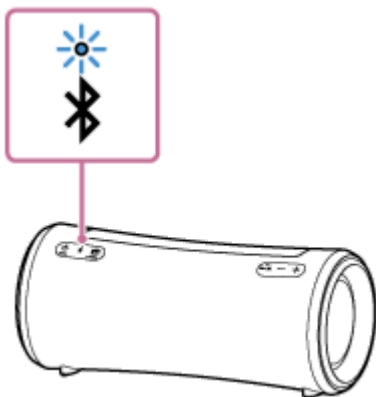
- Place the BLUETOOTH device within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the AC adaptor or with the USB cable<sup>\*</sup>. Or charge the rechargeable built-in battery sufficiently.  
<sup>\*</sup> The type and the number of supplied accessories differ depending on your countries/regions.
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the BLUETOOTH device and the speaker or stop music playback.  
Depending on the BLUETOOTH device, the volume of the device may be synchronized with the speaker volume when music playback starts after a BLUETOOTH connection is established between the BLUETOOTH devices and the speaker.
- Prepare the operating instructions supplied with the BLUETOOTH device for reference.

### 1 Turn on the speaker.



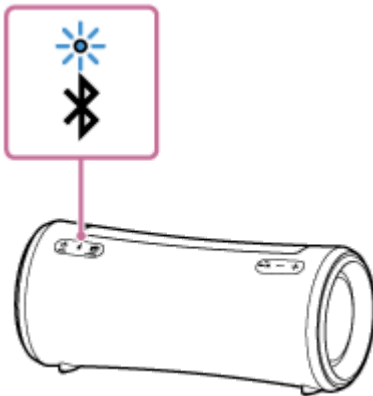
### 2 Check the status of the (BLUETOOTH) indicator.

When the indicator is double flashing



In the event that the speaker is paired with a BLUETOOTH device for the first time after purchase or in the event after the speaker is initialized (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step ④.

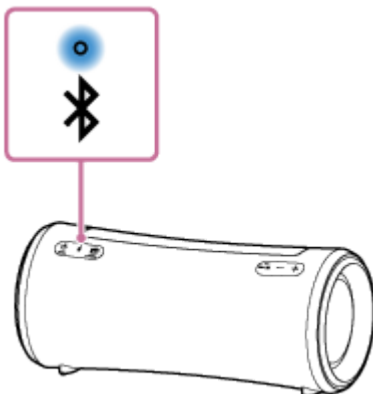
### When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step ③.
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step ④.  
The speaker will automatically be connected just by turning on the BLUETOOTH function on the BLUETOOTH device. Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after it is turned on. For details, refer to the operating instructions supplied with your BLUETOOTH device.

### When the indicator stays lit




The speaker has been connected to the BLUETOOTH device.

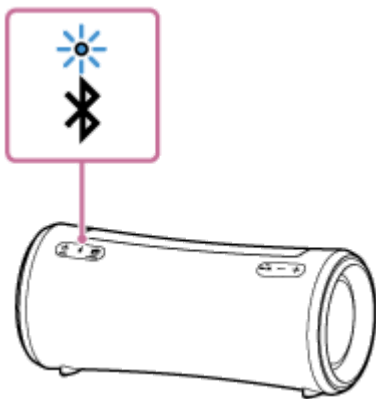
To connect to other BLUETOOTH devices, follow one of the procedures below.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step ③.
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step ④. The speaker will automatically be connected just by turning on the BLUETOOTH function on the BLUETOOTH device.

## 3 Press the (BLUETOOTH) button.

You hear voice guidance (BLUETOOTH pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).






#### 4 Perform the pairing procedure on the BLUETOOTH device to detect the speaker.

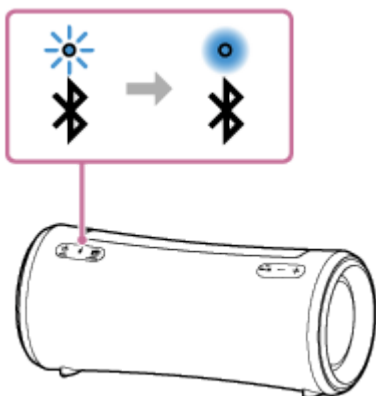
When a list of detected devices appears on the display of the BLUETOOTH device, select "SRS-XG300."

If a passkey\* is required on the display of the BLUETOOTH device, enter "0000."

\* The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

#### 5 Make the BLUETOOTH connection from the BLUETOOTH device.

When the BLUETOOTH connection is established, you hear voice guidance (BLUETOOTH connected) from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.




If the BLUETOOTH connection is not established, repeat from step 3.

#### Hint

- As long as the BLUETOOTH function is activated on a BLUETOOTH device that has previously been connected with the speaker, the speaker is reconnected with the device right after the speaker is turned on.
- The above instructions on the BLUETOOTH device are provided as an example. For details, refer to the operating instructions supplied with the BLUETOOTH device.
- You can perform operations including establishment and disconnection of BLUETOOTH connections by using "Sony | Music Center."
- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

#### Note

- For Apple iOS devices, the speaker is compatible with iOS 10.0 or later. A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- The pairing mode of the speaker is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step 3.

- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- Once the BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - The speaker is already paired with 8 devices and another device is to be paired.  
The speaker can be paired with up to 8 devices. When a new device is paired in addition to 8 paired devices, the pairing information of the earliest device connected via a BLUETOOTH connection is replaced by the information of the new one.
  - The pairing information of the speaker has been deleted from the BLUETOOTH device.
  - The speaker is initialized.  
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your BLUETOOTH device. In this case, erase the pairing information of the speaker on your BLUETOOTH device, and then perform the pairing procedure again.
- When an audio cable is connected to the speaker's AUDIO IN jack while the speaker and the BLUETOOTH device have been connected via BLUETOOTH connection, sound from the BLUETOOTH device is not output from the speaker (the hands-free function is available). To listen to music from the BLUETOOTH device, disconnect the audio cable from the speaker's AUDIO IN jack.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.

---

## Related Topic

- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

Wireless Speaker  
SRS-XG300

## Connecting with a computer via a BLUETOOTH connection (Windows®)


Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. It is necessary to pair a device with the speaker to be able to make a BLUETOOTH connection for the first time. Perform the same procedures to pair to other devices.

The pairing information is stored on the speaker when the speaker is turned off.

### Supported operation systems

Windows 10, Windows 8.1

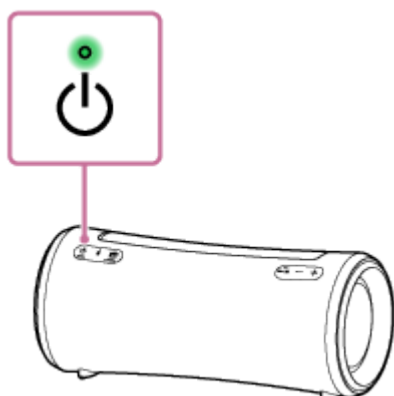
Do the following before starting.

- Place your computer within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the AC adaptor or with the USB cable\*. Or charge the rechargeable built-in battery sufficiently.
  - \* The type and the number of supplied accessories differ depending on your countries/regions.
- Prepare the operating instructions supplied with the computer for reference.
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the BLUETOOTH device and the speaker or stop music playback.
- Set the speaker of your computer to on.  
If the speaker of your computer is set to  (mute), sound does not output on the BLUETOOTH speaker.

— When the speaker of your computer is set to on:

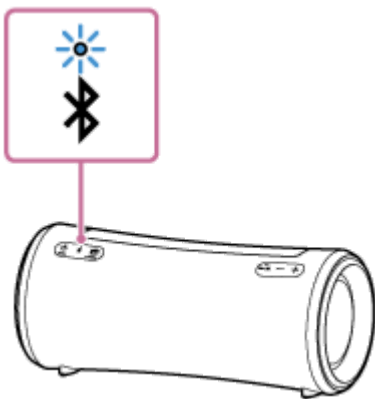


#### 1 Turn on the speaker.



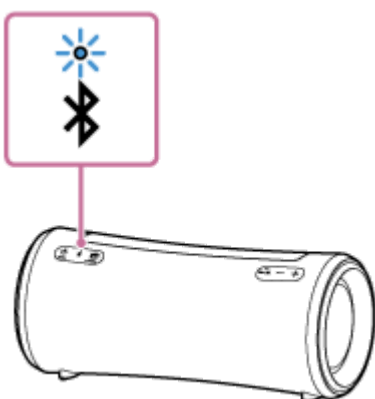
#### 2 Check the (BLUETOOTH) indicator for activity.

**When the indicator is double flashing**



After you pair the speaker with a BLUETOOTH device for the first time since purchase or initialize the speaker (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step ④.

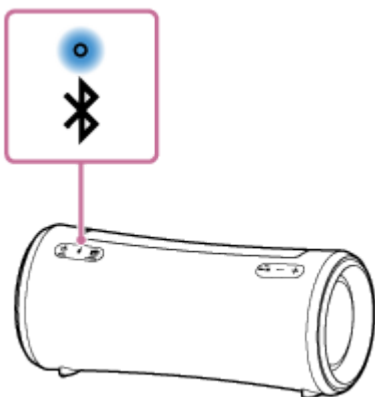
### When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step ③.
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step ④.  
Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after it is turned on. For details, refer to the operating instructions supplied with your BLUETOOTH device.

### When the indicator stays lit




The speaker is already connected with one of the BLUETOOTH devices.

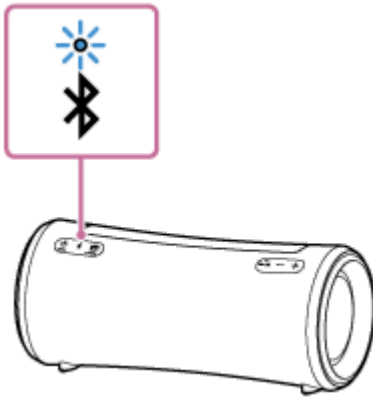
To connect the speaker with another BLUETOOTH device, do either of the following:

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step ③.

- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 4.

### 3 Press the (BLUETOOTH) button.

You hear voice guidance (BLUETOOTH pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).

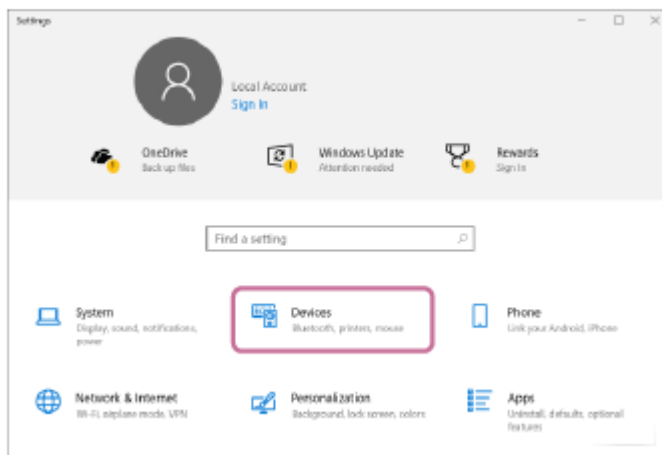


### 4 Wake the computer up if the computer is in standby (sleep) or hibernation mode.

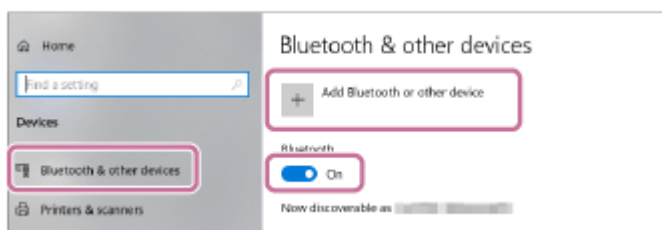
### 5 Register the speaker to the computer.

#### For Windows 10

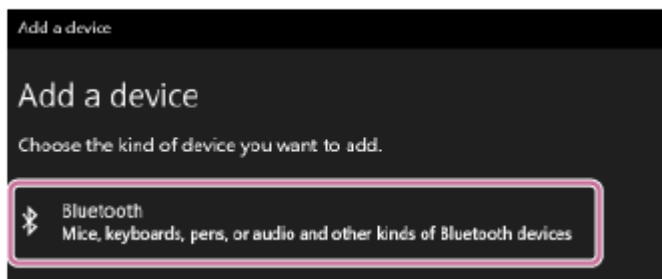
1. Click the [Start] button, then [Settings].
2. Click [Devices].



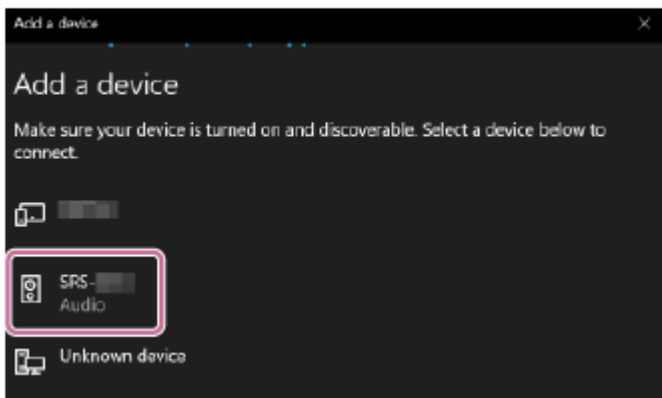
3. Click the [Bluetooth & other devices] tab, click the “Bluetooth” switch to turn on the BLUETOOTH function, and then click [Add Bluetooth or other device].



4. Click [Bluetooth].



5. Select [SRS-XG300].

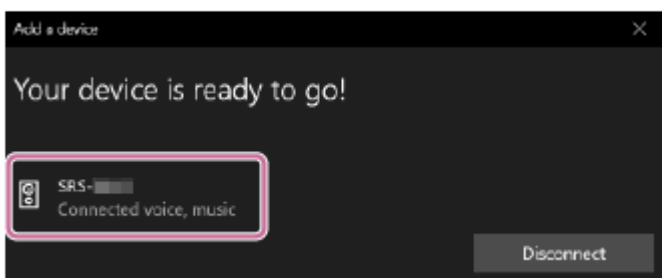


If a passkey\* is required, enter "0000."

If [SRS-XG300] does not appear, perform the operation again from step 3 .

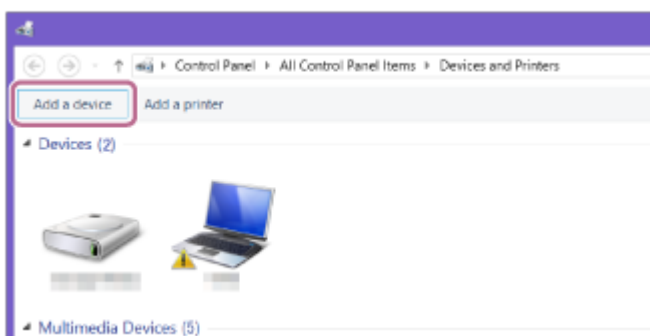
\* The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

6. After pairing, the BLUETOOTH connection establishes automatically and [Connected music] or [Connected voice, music] will be displayed on the screen. Proceed to step 6 .

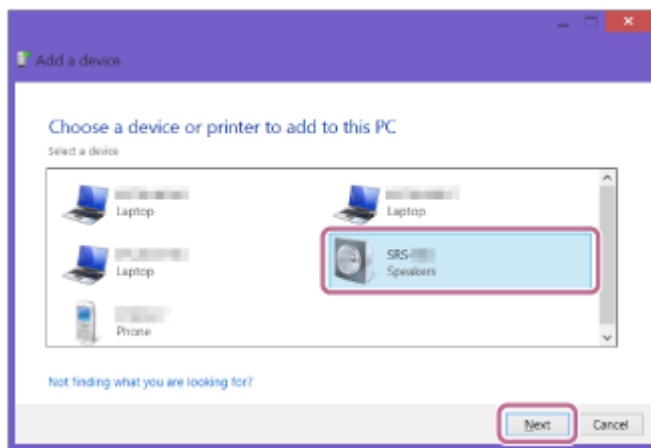


## For Windows 8.1

1. Right-click on [Start], and then click [Control Panel].  
When [All Control Panel Items] is displayed, select [Devices and Printers].  
If the [Control Panel] screen appears instead of [All Control Panel Items], select [Large icons] or [Small icons] from the [View by] menu in the top right corner of the screen.
2. Click [Add a device].



3. Select [SRS-XG300] and click [Next].



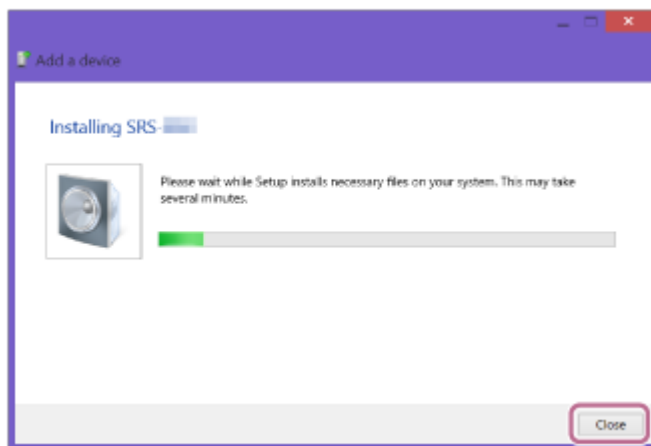
If a passkey\* is required, enter "0000."

If [SRS-XG300] does not appear, perform the operation again from step 3.

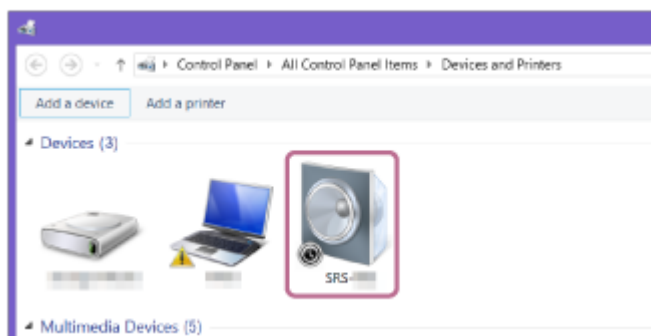
\* The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

4. When the following screen appears, click [Close].

The computer begins installing the driver.

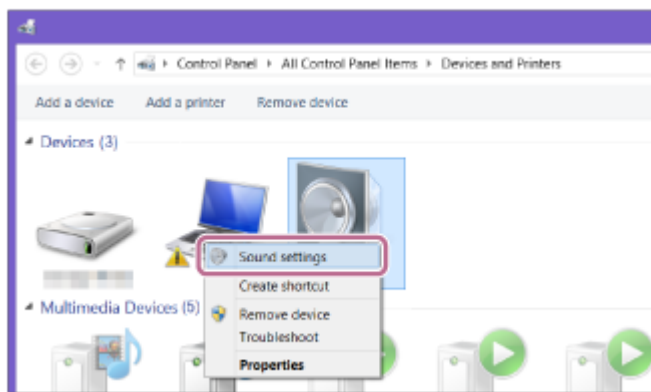


The "Ⓢ" mark will appear in the bottom left of the [SRS-XG300] icon during installation. When the "Ⓢ" mark disappears, driver installation is complete. Proceed to step 5-5.



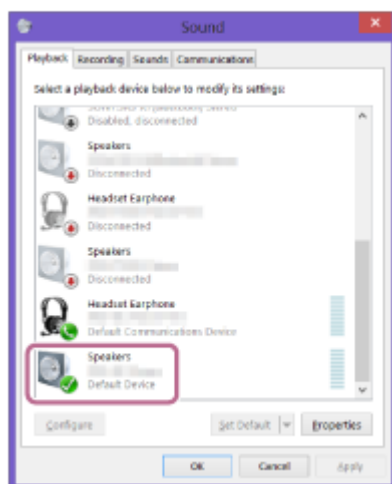
Depending on the computer, installation may take time. If driver installation takes too much time, the Auto Standby function of the speaker will cause it to turn off automatically. If this happens, turn on the speaker again.

5. Right-click on [SRS-XG300] in [Devices] and select [Sound settings] from the menu that appears.

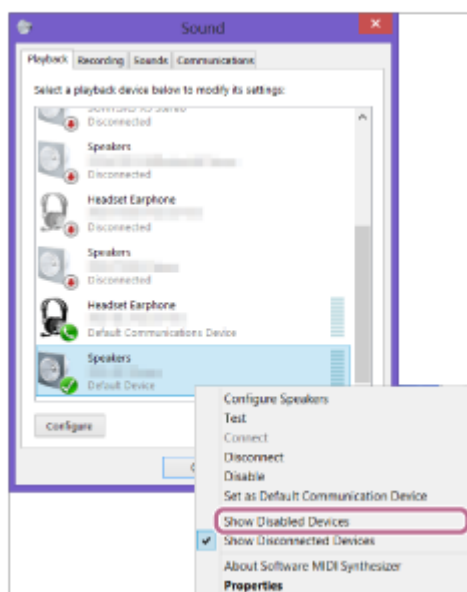


6. Confirm [SRS-XG300 Stereo] on the [Sound] screen.

- If there is a checkmark (green) on [SRS-XG300 Stereo], proceed to step 6.

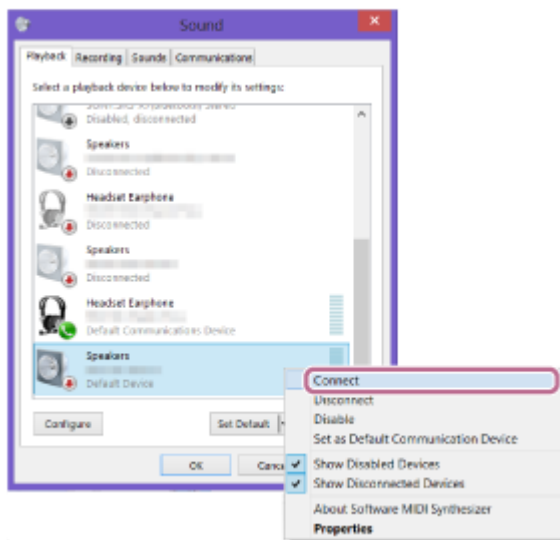


- If there is not a checkmark (green) on [SRS-XG300 Stereo], proceed to step 5-7.
- If [SRS-XG300 Stereo] does not appear, right-click on the [Sound] screen, and select [Show Disabled Devices] from the menu that appears. Then proceed to step 5-7.

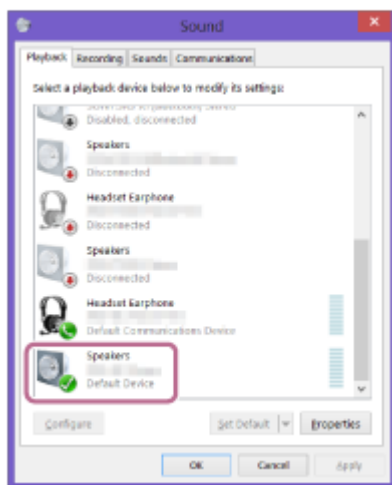


7. Right-click on [SRS-XG300 Stereo], and select [Connect] from the menu that appears.

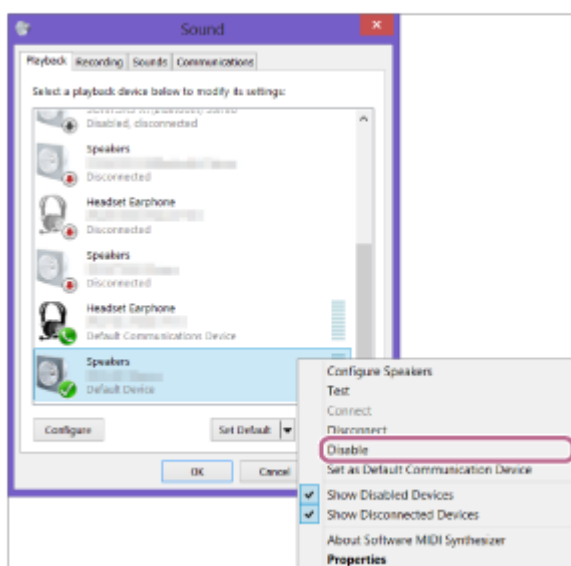





When the speaker is connected, a checkmark will appear on [SRS-XG300 Stereo] on the [Sound] screen. Proceed to step 6 .

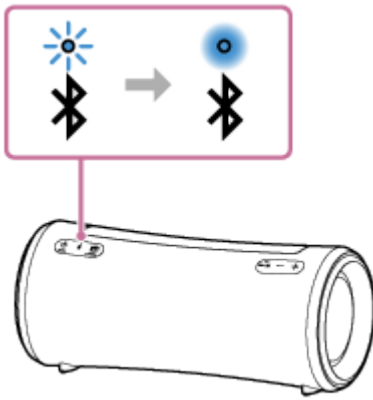


If you cannot click [Connect] for [SRS-XG300 Stereo], select [Disable] for the [Default Device] that currently has a checkmark (green).



## 6 Follow the on-screen instructions to establish a BLUETOOTH connection.

When the BLUETOOTH connection is established, you hear voice guidance (BLUETOOTH connected) from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.




If the connection attempt fails, repeat the procedure from step ③.

### Hint

- The above instructions on the computer are provided as an example. For details, refer to the operating instructions supplied with your computer. In addition, not all the computers are tested and found compatible with the above procedure and the procedure is not applicable to home-built computers.
- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

### Note

- The pairing mode of the speaker is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step ③.
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - The speaker is already paired with 8 devices and another device is to be paired.  
The speaker can be paired with up to 8 devices. When a new device is paired in addition to 8 paired devices, the pairing information of the earliest device connected via a BLUETOOTH connection is replaced by the information of the new one.
  - The pairing information with the speaker has been deleted from the BLUETOOTH device.
  - The speaker is initialized.  
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your computer. In this case, erase the pairing information of the speaker on your computer, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- When an audio cable is connected to the speaker's AUDIO IN jack while the speaker and the BLUETOOTH device have been connected via BLUETOOTH connection, sound from the BLUETOOTH device is not output from the speaker (the hands-free function is available). To listen to music from the BLUETOOTH device, disconnect the audio cable from the speaker's AUDIO IN jack.
- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.

### Related Topic

- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)



Wireless Speaker  
SRS-XG300

## Connecting with a computer via a BLUETOOTH connection (Mac)


Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. It is necessary to pair a device with the speaker to be able to make a BLUETOOTH connection for the first time. Perform the same procedures to pair to other devices.

The pairing information is stored on the speaker when the speaker is turned off.

### Supported operation systems

macOS Catalina (version 10.15)

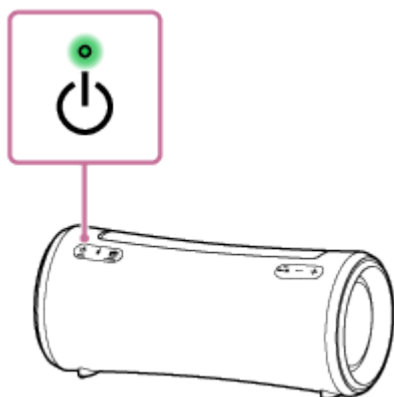
Do the following before starting.

- Place your computer within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the AC adaptor or with the USB cable<sup>\*</sup>. Or charge the rechargeable built-in battery sufficiently.
  - <sup>\*</sup> The type and the number of supplied accessories differ depending on your countries/regions.
- Prepare the operating instructions supplied with the computer for reference.
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the BLUETOOTH device and the speaker or stop music playback.
- Set the speaker of your computer to on.  
If the speaker of your computer is set to  (mute), sound does not output on the BLUETOOTH speaker.

— When the speaker of your computer is set to on:

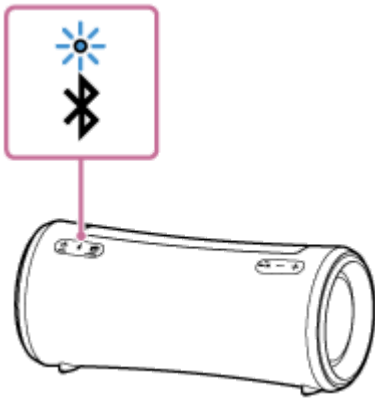


#### 1 Turn on the speaker.



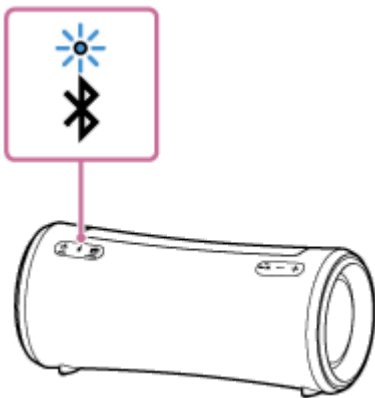
#### 2 Check the (BLUETOOTH) indicator for activity.

**When the indicator is double flashing**



After you pair the speaker with a BLUETOOTH device for the first time since purchase or initialize the speaker (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step ④.

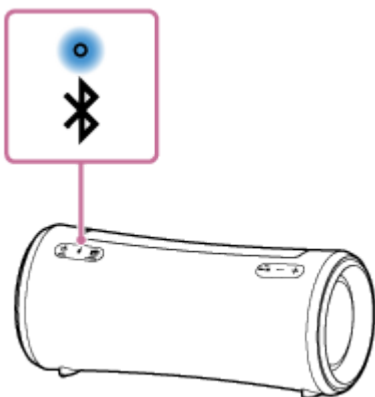
### When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step ③.
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step ④.  
Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after it is turned on. For details, refer to the operating instructions supplied with your BLUETOOTH device.

### When the indicator stays lit




The speaker is already connected with one of the BLUETOOTH devices.

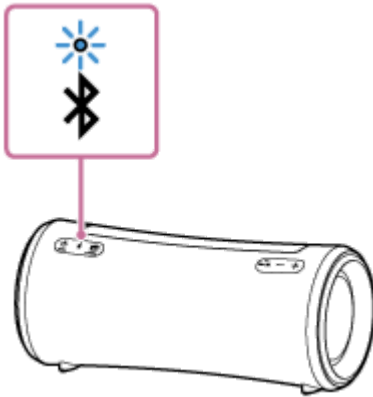
To connect the speaker with another BLUETOOTH device, do either of the following:

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step ③.


- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 4.

### 3 Press the (BLUETOOTH) button.

You hear voice guidance (BLUETOOTH pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).

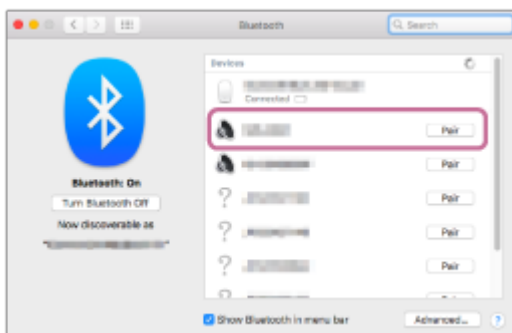


### 4 Search for the speaker on the computer.


1. Click [  (System Preferences)] - [Bluetooth] in the taskbar on the right-bottom of the screen.

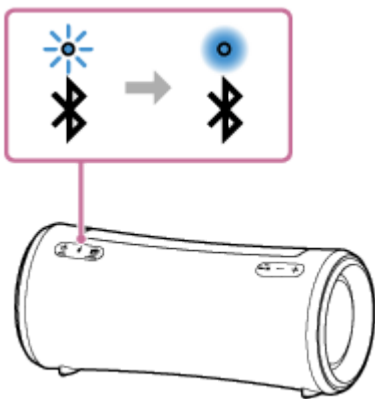


2. Select [SRS-XG300] from the Bluetooth screen, then click [Pair].



### 5 Follow the on-screen instructions to establish a BLUETOOTH connection.

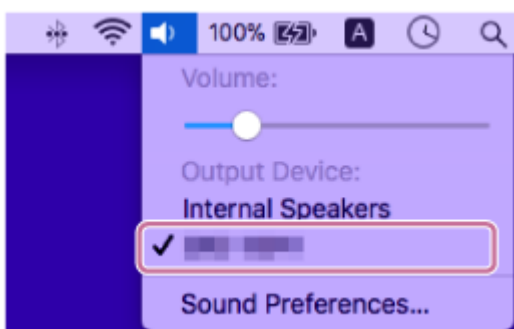
When the BLUETOOTH connection is established, you hear voice guidance (BLUETOOTH connected) from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



If the connection attempt fails, repeat the procedure from step 3 .

## 6 Click the speaker icon in the top-right of the screen and select [SRS-XG300].

You can enjoy playing back music, etc. from your computer.



### Hint

- The above instructions on the computer are provided as an example. For details, refer to the operating instructions supplied with your computer. In addition, not all the computers are tested and found compatible with the above procedure and the procedure is not applicable to home-built computers.
- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

### Note

- The pairing mode of the speaker is released after about 5 minutes and the (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step 3 .
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - The speaker is already paired with 8 devices and another device is to be paired.  
The speaker can be paired with up to 8 devices. When a new device is paired in addition to 8 paired devices, the pairing information of the earliest device connected via a BLUETOOTH connection is replaced by the information of the new one.
  - The pairing information with the speaker has been deleted from the BLUETOOTH device.
  - The speaker is initialized.  
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your computer. In this case, erase the pairing information of the speaker on your computer, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.

- When an audio cable is connected to the speaker's AUDIO IN jack while the speaker and the BLUETOOTH device have been connected via BLUETOOTH connection, sound from the BLUETOOTH device is not output from the speaker (the hands-free function is available). To listen to music from the BLUETOOTH device, disconnect the audio cable from the speaker's AUDIO IN jack.
- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.

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### Related Topic

- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

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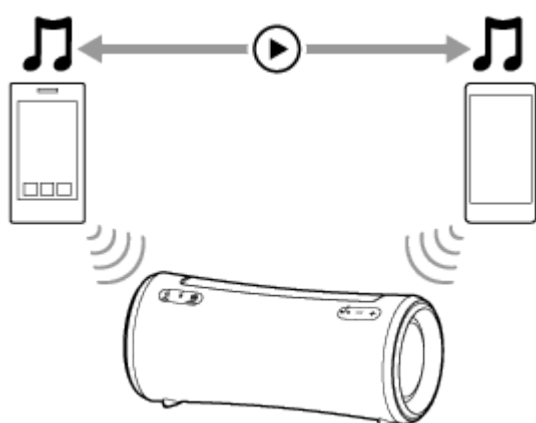


Wireless Speaker  
SRS-XG300

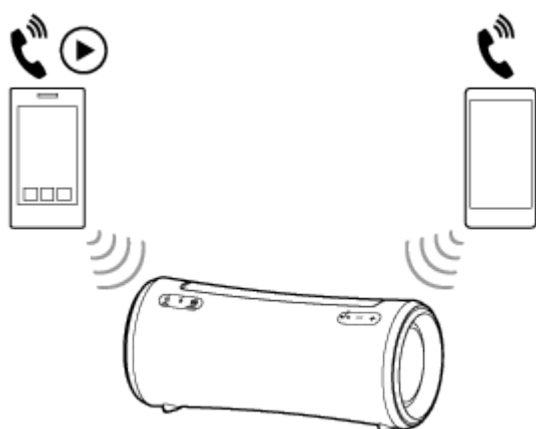
## Connecting the speaker concurrently with 2 BLUETOOTH devices (multipoint connection)

While the speaker is connected concurrently with 2 BLUETOOTH devices via BLUETOOTH connection, you can do the following:

- Switching the music playback source between 2 devices  
You can switch the music playback source from one device to the other without reestablishing the BLUETOOTH reconnection.



- Standing by for an incoming call to either of the 2 smartphones/iPhone devices  
You can keep both of the 2 smartphones/iPhone devices on standby for an incoming call while listening to music playing on one of the smartphones/iPhone devices, and receive an incoming call to either of the smartphones/iPhone devices when it arrives.




## Connecting the speaker concurrently with 2 devices via BLUETOOTH connection

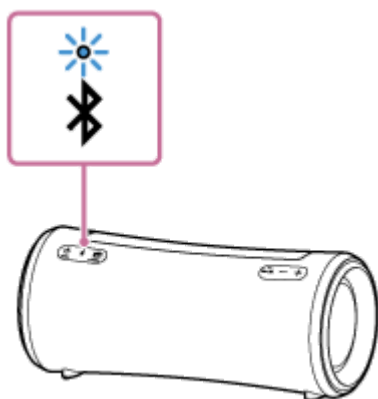
### 1 Connect the speaker with the first BLUETOOTH device.

For details about the BLUETOOTH connection procedure, see one of the following that is applicable to your device.

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)


- 2 While keeping the speaker connected with the first BLUETOOTH device, press the  (BLUETOOTH) button.**

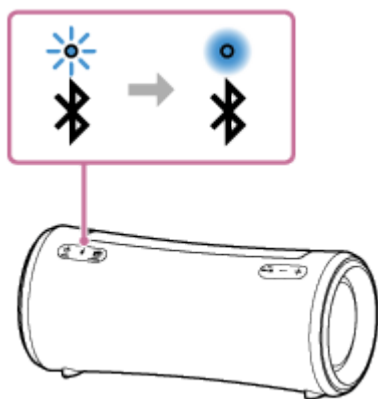
You hear voice guidance (BLUETOOTH pairing) from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).



- 3 Operate the second BLUETOOTH device to search for the speaker.**

- 4 Follow the on-screen instructions to establish a BLUETOOTH connection.**

When the BLUETOOTH connection is established, you hear voice guidance (BLUETOOTH 2nd Device Connected) from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



## Changing the BLUETOOTH devices in multipoint connection

While keeping the speaker connected with 2 devices in multipoint connection, you can attempt to connect another device via BLUETOOTH connection.

When you operate the speaker and the third device in an attempt to establish a BLUETOOTH connection, the BLUETOOTH connection with one of the 2 devices used for the previous music playback or phone talking is retained and the BLUETOOTH connection with the other device is disconnected. Then, a BLUETOOTH connection is established between the speaker and the third device.

## Music playback while the speaker is connected with 2 devices in multipoint connection

- When you operate the speaker to play music, music starts playing on one of the devices in multipoint connection that was used for the previous playback.
- To play music on the other (second) device in multipoint connection, operate the second one to start music playback. Depending on the condition, you may still hear music playing on the same (first) device from the speaker after you operate the second device to start playback. In such a case, stop the playback on the first one. Then, you can listen to music playing on the second one.

## Receiving a call while the speaker is connected with 2 smartphones/iPhone devices in multipoint connection

- Connecting the speaker with 2 smartphones/iPhone devices in multipoint connection places both of the devices on standby for an incoming call.
- When an incoming call arrives to one of the devices in multipoint connection, a ring tone is heard via the speaker.
- When another incoming call arrives to the other (second) device while you are talking on the first call via the speaker, a ring tone is heard from the second device.  
By ending the call on the first device, you hear a ring tone on the second device via the speaker.

## About voice guidance

While the speaker is connected with devices in multipoint connection, you hear the following voice guidance from the speaker in accordance with the conditions.

- When a BLUETOOTH connection is established between the speaker and the first device: "BLUETOOTH Device1 Connected"
- When a BLUETOOTH connection is established between the speaker and the second device: "BLUETOOTH Device2 Connected"
- When the BLUETOOTH connection with the first device is disconnected: "BLUETOOTH Device1 Disconnected"
- When the BLUETOOTH connection with the second device is disconnected: "BLUETOOTH Device2 Disconnected"
- When the BLUETOOTH connection with the first device is disconnected and replaced by the BLUETOOTH connection established with the third device: "BLUETOOTH Device1 Replaced"
- When the BLUETOOTH connection with the second device is disconnected and replaced by the BLUETOOTH connection established with the third device: "BLUETOOTH Device2 Replaced"

### Hint

- As long as the BLUETOOTH function is activated on a BLUETOOTH device that has previously been connected with the speaker, the speaker is reconnected with the device right after the speaker is turned on.
- You can perform operations including establishment and disconnection of BLUETOOTH connections by using "Sony | Music Center."

### Note

- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.
- Depending on the BLUETOOTH device, you may not be able to use the multipoint connection capability.
- The multipoint connection cannot be disabled.

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## Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

Wireless Speaker  
SRS-XG300

## Listening to music of a device via BLUETOOTH connection

You can enjoy listening to music of a BLUETOOTH device and operate it by the speaker via BLUETOOTH connection if it supports the following BLUETOOTH profiles.

### A2DP (Advanced Audio Distribution Profile)

Enables you to enjoy high-quality audio contents wirelessly.

### AVRCP (Audio Video Remote Control Profile)

Enables you to adjust the volume and operate to play, pause or skip to the beginning of the next/current track.

Operations may vary depending on the BLUETOOTH device. Refer also to the operating instructions supplied with the BLUETOOTH device.


#### Note

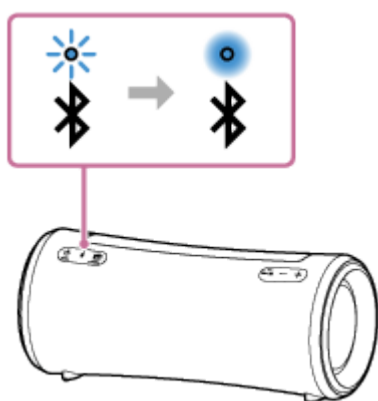
- Make sure beforehand that the volume on the BLUETOOTH device and speaker are set to a moderate level to avoid sudden loud sound output from the speaker.  
Depending on the BLUETOOTH device, adjusting the volume of the speaker may not be possible on the BLUETOOTH device while playback on the device is stopped/paused.

#### 1 When an audio cable is connected to the AUDIO IN jack, disconnect the cable.

While an audio cable is connected to the AUDIO IN jack, you do not hear music from any BLUETOOTH device.


#### 2 Connect the speaker with the BLUETOOTH device.


When the BLUETOOTH connection is established, you hear voice guidance (BLUETOOTH connected) from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



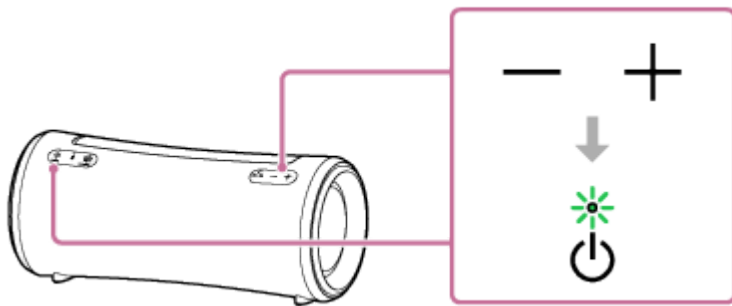
#### 3 Start playback on the BLUETOOTH device.

#### 4 Adjust the volume by pressing the $-/+$ (volume) buttons on the speaker or operating the BLUETOOTH device.

When you press the  $-/+$  (volume) buttons on the speaker or adjust the volume on the BLUETOOTH device, the  (power) indicator flashes once or 3 times.

Depending on the BLUETOOTH device you are using, the  (power) indicator on the speaker may not flash even if you adjust the volume on the BLUETOOTH device.

Press and hold the  $-/+$  (volume) buttons for rapid adjustments.



During playback, you can use the buttons on the speaker to perform the following operations.

### Pause

Press the  $\blacktriangleright\parallel$  (play)/  $\hookrightarrow$  (call) button during playback to pause. Press it again to cancel pause.

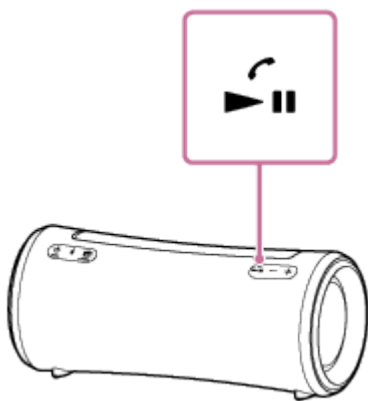
### Skip to the beginning of the next track

Press the  $\blacktriangleright\parallel$  (play)/  $\hookrightarrow$  (call) button twice quickly during playback.

### Skip to the beginning of the current or previous track \*

Press the  $\blacktriangleright\parallel$  (play)/  $\hookrightarrow$  (call) button 3 times quickly during playback.

\* Operations vary depending on the BLUETOOTH device in use.



### Hint

- As long as the speaker is connected to an AC outlet by the AC adaptor or by the USB cable\*, the speaker's built-in battery is capable of charging itself even while music playback from the speaker is in progress. Depending on the usage of the speaker, however, it may take a long time before charging completes. When you intend to use the speaker while charging the battery, turn down the speaker volume, or turn off the speaker and let the battery fully charge itself before using the speaker.

\* The type and the number of supplied accessories differ depending on your countries/regions.

- When you set the volume to the maximum or minimum level on the speaker, the  $\text{⏻}$  (power) indicator flashes 3 times.

### Note

- For Apple iOS devices, the speaker is compatible with iOS 10.0 or later. A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- If the communication condition is poor, the BLUETOOTH device may react incorrectly to the operations on the speaker.
- While music playback is in progress on a BLUETOOTH device, do not connect a device to the AUDIO IN jack. Connecting a device to the AUDIO IN jack automatically places the speaker into AUDIO IN mode and you do not hear music from any BLUETOOTH device.
- While the speaker has a device connected to the AUDIO IN jack, you can still listen to music from the BLUETOOTH device connected via a BLUETOOTH connection by selecting, for example, [My Library] on "Sony | Music Center."

- When using in a place with a high temperature, the volume may decrease to protect the built-in battery.
- When the built-in battery is running low, the maximum speaker volume decreases.
- Depending on the BLUETOOTH device, it may be necessary to adjust the volume or set the audio output setting on the connected device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.

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#### Related Topic

- [Terminating the BLUETOOTH connection \(After use\)](#)
- [Charging the speaker](#)

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Wireless Speaker  
SRS-XG300


## Selecting the quality for music playback via BLUETOOTH connection (Codec)


The “Priority on Sound Quality” and “Priority on Stable Connection” preferences are available on the speaker for the BLUETOOTH connection quality. The “Priority on Sound Quality” preference provides compatibility not only with SBC but also with AAC and LDAC for music playback of high sound quality, whereas the “Priority on Stable Connection” preference enables music playback via more stable BLUETOOTH connections. At the time of purchase, the “Priority on Sound Quality” preference is selected.

### Supported Codecs

- Priority on Sound Quality (default setting): Optimal codec is automatically selected from AAC, LDAC, and SBC.
- Priority on Stable Connection: SBC is selected.




#### 1 Turn on the speaker.

The  (BLUETOOTH) indicator flashes\* in blue.


\* If the BLUETOOTH device that has previously been connected with the speaker is located nearby, the speaker may be connected automatically with the device. In such a case, the  (BLUETOOTH) indicator on the speaker lights up in blue.

#### 2 Change the BLUETOOTH connection quality.

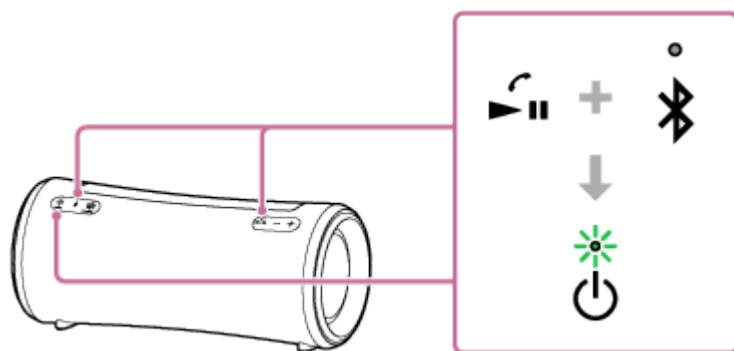
##### When using the buttons of the speaker

1. Press and hold the  (play)/  (call) button and the  (BLUETOOTH) button simultaneously for about 2 seconds.

When the setting is changed to the “Priority on Stable Connection” preference, the  (power) indicator flashes 3 times in green.

When the setting is changed to the “Priority on Sound Quality” preference, the  (power) indicator flashes twice in green.

When the speaker is connected with BLUETOOTH devices, all the connections are automatically disconnected and then reestablished and the new setup is applied.



#### Hint

- As long as the speaker is connected to an AC outlet by the AC adaptor or by the USB cable\*, you can change the BLUETOOTH connection quality while the speaker is turned off as well.

\* The type and the number of supplied accessories differ depending on your countries/regions.

##### When using “Sony | Music Center”

1. Pair the speaker with a BLUETOOTH device, such as a smartphone.

When a BLUETOOTH connection is established, you hear voice guidance (BLUETOOTH connected) from the speaker.

2. Tap [Music Center] on your smartphone, etc. to start up the application.



Music Center

3. Tap [SRS-XG300].
4. Tap [Settings] - [Sound] - [Bluetooth Connection Quality], and then select [Priority on Sound Quality] or [Priority on Stable Connection].
5. Disconnect the connection with the BLUETOOTH device and then establish it once again.  
The preference turns effective.

#### Hint

- When using the Stereo Pair function or the Party Connect function, the codec automatically switches to SBC.

#### Note

- While the “Priority on Sound Quality” preference is selected, noise or sound interruption may occur depending on the setting of your BLUETOOTH device and ambient conditions. In such a case, change the BLUETOOTH connection quality to the “Priority on Stable Connection” preference.

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#### Related Topic

- [Using the BLUETOOTH standby \(auto power on\) function](#)
- [What you can do with “Sony | Music Center”](#)



Wireless Speaker  
SRS-XG300

## Terminating the BLUETOOTH connection (After use)

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When you finish playing music with the BLUETOOTH device, perform any of the following operations to terminate the BLUETOOTH connection.

When the BLUETOOTH connection is disconnected, you hear voice guidance (BLUETOOTH disconnected) from the speaker.

- Turn off the BLUETOOTH function on the BLUETOOTH device.  
For details, refer to the operating instructions supplied with the device.
- Turn off the BLUETOOTH device.
- Turn off the speaker.

### Hint

- When using the Stereo Pair function, if you turn off one speaker, the other speaker is automatically turned off. The BLUETOOTH connection between them is disconnected.
- When you finish playing music, the BLUETOOTH connection may terminate automatically depending on the BLUETOOTH device.

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### Related Topic

- [Turning the power off](#)
- [What you can do with "Sony | Music Center"](#)
- [Auto Standby \(power saving\) function](#)

Wireless Speaker  
SRS-XG300

## Listening to music of a portable audio device, etc.

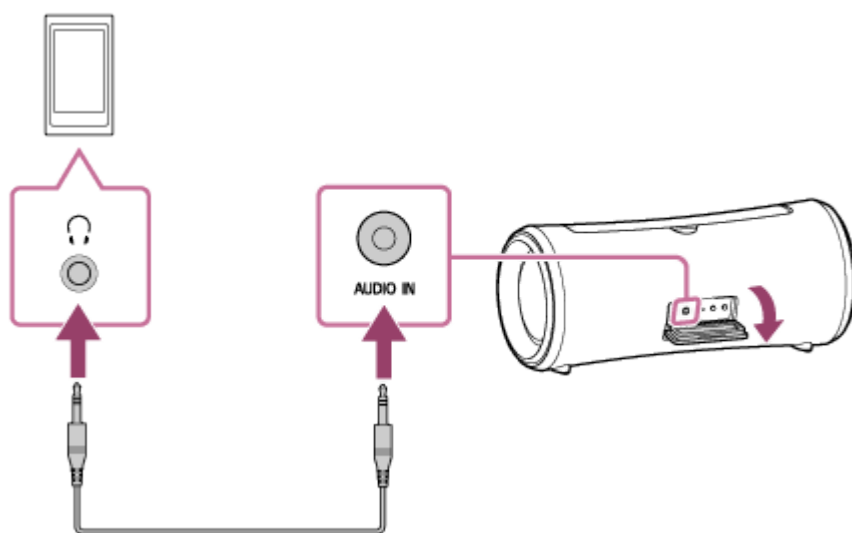
You can use the speaker by connecting a portable audio device, etc., to the speaker using an audio cable (commercially available).

**Note**

- Before establishing a connection between the speaker and a portable audio device, turn down the volume of the speaker and the device to avoid any sudden loud sound output from the speaker.

### 1 Connect a device to the AUDIO IN jack with an audio cable (commercially available).


For connection, use an audio cable with a stereo mini plug (no resistance)<sup>\*1</sup> at both ends.

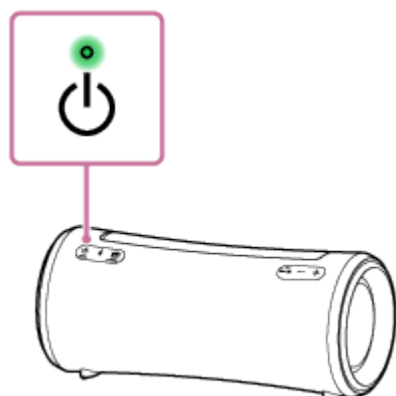


<sup>\*1</sup> If you use an audio cable (with stereo mini plugs) with significant resistance, the sound may be lower. Therefore, make sure you use a cable (with stereo mini plugs) without resistance.

### 2 Turn on the speaker.


The  (power) indicator lights up in green.<sup>\*2</sup>

<sup>\*2</sup> If a BLUETOOTH device that has previously been connected with the speaker is located nearby, the speaker may be connected automatically with the device. In such a case, the  (BLUETOOTH) indicator on the speaker lights up in blue.




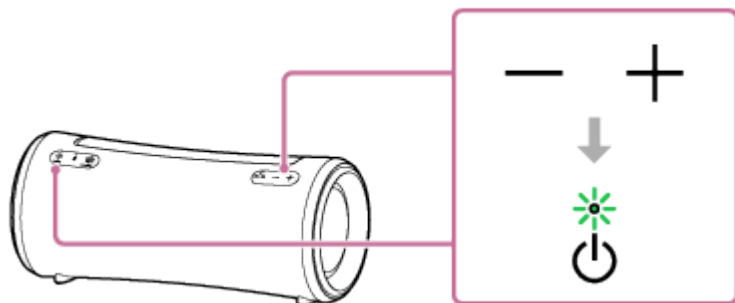
### 3 Turn on and start playback on the connected device.

#### 4 Adjust the volume to a moderate level on the connected device.

If the volume is adjusted by operations on the connected portable audio device, the  (power) indicator on the speaker will not flash.

#### 5 Press the $-/+$ (volume) buttons to adjust the volume.


When you press the  $-/+$  (volume) buttons to adjust the volume, the  (power) indicator flashes once or 3 times.



#### Hint

- When you cannot hear the sound, raise the volume on the connected device.
- As long as the speaker is connected with a smartphone or mobile phone via HFP (Hands-free Profile) BLUETOOTH connection, you can talk hands-free on the phone while listening to music from the device that is connected with the speaker by an audio cable as well.

#### Note

- While an audio cable is plugged to the AUDIO IN jack, priority is given to the audio output through the AUDIO IN jack and audio output from the BLUETOOTH device is disabled. Depending on the state of the BLUETOOTH connection, the  (BLUETOOTH) indicator on the speaker lights or flashes in blue. This, however, does not indicate a malfunction.
- While the speaker has an audio cable plugged, you can still listen to music from the BLUETOOTH device connected via a BLUETOOTH connection by selecting, for example, [My Library] on "Sony | Music Center."
- While the Stereo Pair function or the Party Connect function is in use, the speaker is not capable of outputting the music playing on the device that is connected to the AUDIO IN jack by an audio cable.
- While the speaker is in AUDIO IN mode, you can set it up for the Stereo Pair function or the Party Connect function with "Sony | Music Center" as well. Upon completion of the setup, however, the speaker is automatically placed into BLUETOOTH mode.
- When connecting a portable audio device to the AUDIO IN jack and playing music, you cannot use the buttons on the speaker to perform operations such as pause, skip to the beginning of the next track, and skip to the beginning of the current track.
- Do not use the AUDIO IN jack in places where the speaker is likely to have water splashed on it. The supplied accessories as well as the jack and ports (USB/AUDIO IN) behind the cap are designed neither for waterproof nor for dustproof.
- Be sure to close the cap completely after disconnecting the audio cable from the speaker.  
The cap plays a very important role in maintenance of the waterproof and dustproof performance.

#### Related Topic

- [Auto Standby \(power saving\) function](#)

Wireless Speaker  
SRS-XG300

## Enjoying switching the sound effects

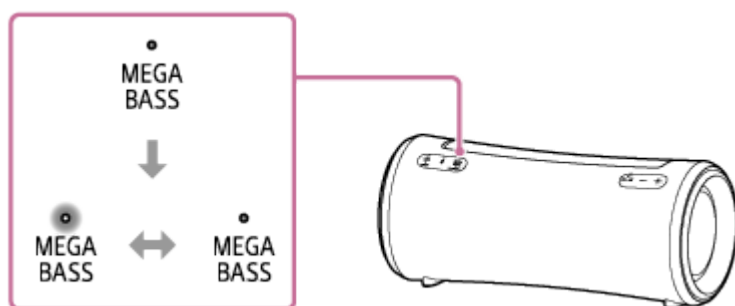
You can enjoy switching the sound effects on the speaker.

### Enjoying more dynamic sound (MEGA BASS effect)

You can take either of the following procedures for setup.

At the time of purchase, the MEGA BASS sound effect is activated.

- On “Sony | Music Center,” tap [SRS-XG300] - [Settings] - [Sound] - [Sound Effect] - [MEGA BASS].
- Press the MEGA BASS button on the speaker.  
Each time you press the button, the MEGA BASS sound effect is activated or deactivated.



### Enjoying the feeling of being at a live performance (LIVE SOUND effect)

On “Sony | Music Center,” tap [SRS-XG300] - [Settings] - [Sound] - [Sound Effect] - [LIVE SOUND].



### Setting the equalizer setting to your preference (CUSTOM)

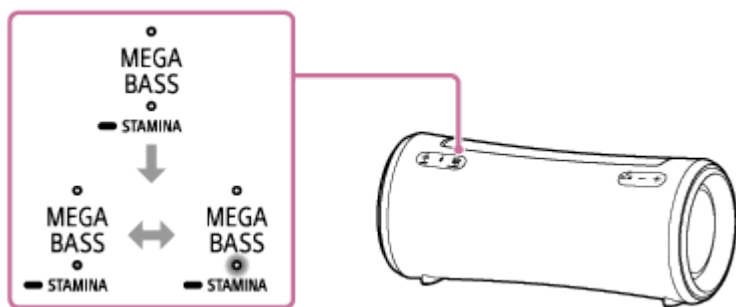
1. On “Sony | Music Center,” tap [SRS-XG300] - [Settings] - [Sound].
2. Do the following.
  - Tap [Sound Effect] - [CUSTOM].
  - Tap [Custom EQ], and then adjust the equalizer setting to suit your preference.

### To use the speaker with less power consumption of the rechargeable battery (STAMINA)

You can take either of the following procedures for setup.

At the time of purchase, the STAMINA power option is deactivated.

- Press and hold the MEGA BASS/  STAMINA button on the speaker for about 2 seconds.  
The STAMINA indicator lights up in white to indicate that the STAMINA power option is activated.  
To deactivate the STAMINA power option, press and hold the MEGA BASS/  STAMINA button once again for about 2 seconds.



- On “Sony | Music Center,” tap [SRS-XG300] - [Settings] - [Power Option], and then select [STAMINA].

While the STAMINA power option is activated, the lighting function and the sound effects, including MEGA BASS, are deactivated.

Wireless Speaker  
SRS-XG300

## Listening to music wirelessly with 2 speakers (Stereo Pair function)

To use the Stereo Pair function, 2 SRS-XG300 speakers are required. By connecting 2 speakers via BLUETOOTH connection, you can enjoy more powerful sound.

2 speakers connected via BLUETOOTH connections play sounds in stereo, where 1 speaker plays the sound on the right channel (right side) and the other plays the sound on the left channel (left side).

Before operating the speaker, make sure of the following:

- Update the pre-installed software to the latest version on each and every speaker to connect for the function. (For details about the update procedure, see [Updating the pre-installed software](#).)
- Make sure that the 2 speakers to connect for the function are located within 1 m (3.2 ft) from each other.
- Stop music playback if it is in progress.

You can establish or disconnect a connection for the Stereo Pair function with “Sony | Music Center.”

For details about “Sony | Music Center,” refer to the following URL:

<https://www.sony.net/smcqa/>

### Note

- While the Stereo Pair function is in use, the speaker is not capable of outputting the music playing on the device that is connected to the AUDIO IN jack by an audio cable.
- While the speaker is in AUDIO IN mode, you can set it up for the Stereo Pair function with “Sony | Music Center” as well. Upon completion of the setup, however, the speaker is automatically placed into BLUETOOTH mode.
- Connecting a portable audio device or an equivalent to the AUDIO IN jack automatically places the speaker into AUDIO IN mode and deactivates the Stereo Pair function.
- To avoid any sudden loud sound output from the speaker, turn down the volume of the speaker and a BLUETOOTH device or stop the playback on the BLUETOOTH device before establishing a connection with the BLUETOOTH device.

### Hint

- Use of the Stereo Pair function automatically switches the codec to SBC.
- Turning off the speakers does not turn off the Stereo Pair function. When one of the speakers is turned back on, it attempts to establish a connection for the Stereo Pair function. To use the Stereo Pair function, turn on the other speaker within 1 minute. When the BLUETOOTH standby function remains active\* on both of the speakers, however, turning on either of the speakers automatically turns on the other and establish a connection for the Stereo Pair function between the speakers.

\* As long as the speaker is connected to an AC outlet by the AC adaptor or by the USB cable (The type and the number of supplied accessories differ depending on your countries/regions.), the BLUETOOTH standby function is turned on.

### Related Topic

- [Using the BLUETOOTH standby \(auto power on\) function](#)
- [Installing “Sony | Music Center”](#)
- [Updating the pre-installed software](#)



Wireless Speaker  
SRS-XG300

## Enjoying wireless playback using multiple speakers (Party Connect function)

You can connect multiple speakers (up to 100 speakers) compatible with the Party Connect function via BLUETOOTH connections and enjoy music playback.

Devices compatible with the Wireless Party Chain function are not applicable for connection.

### Devices\* compatible with the Party Connect function:

LSPX-S3, SRS-XP700, SRS-XP500, SRS-XG500, SRS-XG300, SRS-XB43, SRS-XB33, SRS-XB23, SRS-XE300, SRS-XE200

\* Depending on your country or region, some of the compatible devices are not available for purchase.

Before operating the speaker, make sure of the following:

- Update the pre-installed software to the latest version on each and every speaker to connect for the function. (For details about the update procedure, see [Updating the pre-installed software.](#))
- Make sure that all of the speakers to connect for the function are located within 1 m (3.2 ft).
- Stop music playback if it is in progress.

#### 1 Use “Sony | Music Center” to set up the speaker for the Party Connect function.

For details about “Sony | Music Center,” refer to the following URL:

<https://www.sony.net/smcqa/>

#### 2 Start playback on the BLUETOOTH device, and adjust the volume to moderate level.


The same music is played from all speakers.

When adjusting the volume on the BLUETOOTH device or the speaker connected with the device (the speaker set up as the first one), the volumes of all speakers are automatically adjusted. For other speakers (the second or later speaker set), you can also adjust the volume on each other.

## To set up the Party Connect function directly on the speaker instead of using “Sony | Music Center”

If you cannot set up the Party Connect function by using “Sony | Music Center,” update the software of the speaker to the latest version. Then, you will be able to set it up using the buttons on the speaker.


#### 1. Set up SRS-XG300 as the first speaker.

- Turn on the speaker.
- Connect the speaker with the BLUETOOTH device.
- Press and hold the  (BLUETOOTH) button and the + (volume) button on the speaker simultaneously for about 2 seconds.  
You will hear the notification sound from the speaker.

#### 2. Connect a second or more speakers.


- Turn on the speaker.



- Press and hold the  (BLUETOOTH) button and the + (volume) button on the speaker simultaneously for about 2 seconds.\*

You will hear the notification sound from the speaker, and it will connect to the first speaker.

\* This operation is an example for SRS-XG300. The operation varies depending on the model. For details, refer to the Help Guide for your speaker.

3. Once the setup is complete, start playback on the BLUETOOTH device and adjust the volume to moderate level.
4. Press and hold the  (BLUETOOTH) button and the + (volume) button on the first speaker simultaneously for about 5 seconds to terminate the Party Connect function.

## To change the connected BLUETOOTH device or speaker or to terminate the Party Connect function

Stop music playback in advance.

### Hint

- The lighting mode of the speaker varies depending on the type of the speaker that is set up as the first speaker.
- When using the Party Connect function, the codec automatically switches to SBC.

### Note

- While the Party Connect function is in use, the speaker is not capable of outputting the music playing on the device that is connected to the AUDIO IN jack by an audio cable.
- While the speaker is in AUDIO IN mode, you can set it up for the Party Connect function with “Sony | Music Center” as well. Upon completion of the setup, however, the speaker is automatically placed into BLUETOOTH mode.
- Connecting a portable audio device or an equivalent to the AUDIO IN jack automatically places the speaker into AUDIO IN mode and deactivates the Party Connect function.
- When watching movies using the Party Connect function, there may be a gap between video and audio.

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### Related Topic

- [Installing “Sony | Music Center”](#)
- [Updating the pre-installed software](#)

Wireless Speaker  
SRS-XG300

## Making a video call on a computer

During a video call on a computer, you can use the speaker for wireless phone talking.

- 1 **Connect the speaker with a computer via a BLUETOOTH connection.**
- 2 **Start up a video call application on the computer.**
- 3 **View the settings<sup>\*1</sup> of the video call application.**
  - For video calls on the computer, select the BLUETOOTH profile not for music playback (A2DP) but for phone talking (HFP connection). While the BLUETOOTH profile for music playback (A2DP connection) is selected, phone talking may not be available.
  - For the speaker settings, select [Headset earphone (SRS-XG300 Hands-Free)]<sup>\*2</sup>, the BLUETOOTH profile for phone talking (HFP connection). ([Speakers (SRS-XG300 Stereo)]<sup>\*2</sup> is the BLUETOOTH profile for music playback.)
  - For the microphone settings, select [Headset microphone (SRS-XG300 Hands-Free)]<sup>\*2</sup>, the BLUETOOTH profile for phone talking (HFP connection).
  - Depending on your video call application, selection of [Headset earphone (SRS-XG300 Hands-Free)]<sup>\*2</sup> or [Headset microphone (SRS-XG300 Hands-Free)]<sup>\*2</sup>, the BLUETOOTH profile for phone talking (HFP connection), or [Speakers (SRS-XG300 Stereo)]<sup>\*2</sup>, the BLUETOOTH profile for music playback (A2DP connection), may not be available for the speaker or microphone settings, and only [SRS-XG300] may be displayed. In such a case, select [SRS-XG300].
  - For frequently asked questions and the answers to them, visit the customer support website.

<sup>\*1</sup> Depending on your video call application, this function may not be available.

<sup>\*2</sup> Labels may vary depending on your computer or video call application.

### Hint

- When you cannot view the settings of the video call application or select [Headset earphone (SRS-XG300 Hands-Free)] or [Headset microphone (SRS-XG300 Hands-Free)], the BLUETOOTH profile for phone talking (HFP connection), select [Headset earphone (SRS-XG300 Hands-Free)] or [Headset microphone (SRS-XG300 Hands-Free)] for the settings on the computer, and then establish a connection. For details, see the following topics.
  - [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
  - [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)
- On a Mac computer, the BLUETOOTH profiles both for music playback (A2DP) and for phone talking (HFP connection) are used for video calls and profile selection is not required.

### Note

- When the speaker is connected with a Mac computer and a smartphone in multipoint connection, the video call application may fail to function properly. In such a case, terminate the BLUETOOTH connection between the speaker and the smartphone.

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## Related Topic

- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)
- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)
- [What can I do to solve a problem?](#)

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Wireless Speaker  
SRS-XG300

## Receiving a call

You can enjoy hands-free calls with a smartphone or mobile phone that supports the BLUETOOTH profile HFP (Hands-free Profile) via BLUETOOTH connection.


- If your smartphone or mobile phone supports both HFP and HSP, set it to use HFP.
- Operations may vary depending on the smartphone or mobile phone. Refer to the operating instructions supplied with the smartphone or mobile phone.

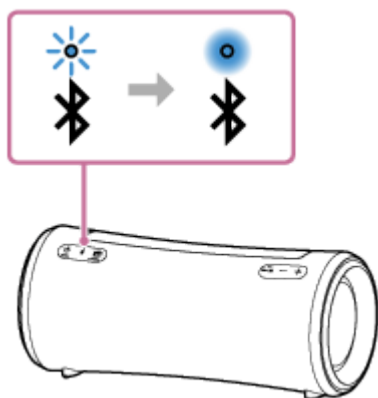
### About ring tones

When an incoming call arrives, playback pauses and a ring tone will be heard via the speaker. The ring tone varies in the following ways, depending on your smartphone or mobile phone.


- Ring tone set on the speaker
- Ring tone set on the smartphone or mobile phone
- Ring tone set on the smartphone or mobile phone only for a BLUETOOTH connection

#### 1 Connect the speaker with a smartphone or mobile phone.

When the BLUETOOTH connection is established, you hear voice guidance (BLUETOOTH connected) from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



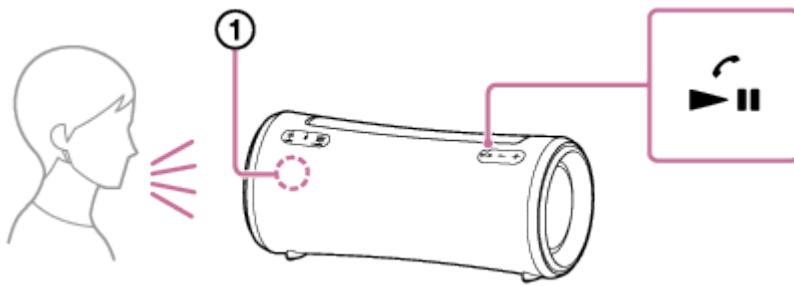
#### When using the Stereo Pair function or the Party Connect function

Connect to the speaker of which the  (BLUETOOTH) indicator flashes in blue. In the following steps and operations during a hands-free call, operate the speaker that is connected to the smartphone or mobile phone.

#### 2 Press the (play)/ (call) button when a call is received.

Talk into the speaker's microphone (  ).

When an incoming call arrives, playback pauses and a ring tone is heard via the speaker.

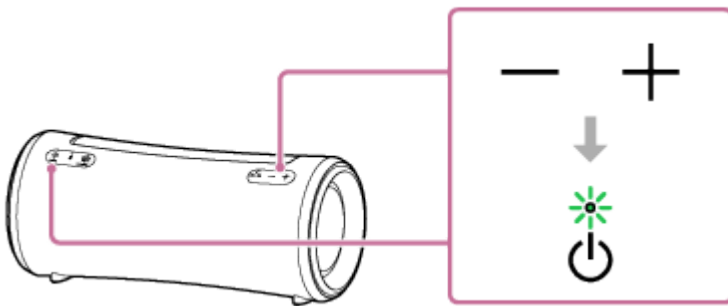


### If no ring tone is heard via the speaker

The speaker may not be connected with a smartphone or mobile phone with HFP. Check the connection status on the smartphone or mobile phone.

- 3 **While the phone is ringing or a phone conversation is in progress, adjust the volume by pressing the  $-/+$  (volume) buttons on the speaker or operating the smartphone or mobile phone.**

When you press the  $-/+$  (volume) buttons on the speaker or adjust the volume on the smartphone or mobile phone, the  $\odot$  (power) indicator flashes once or 3 times.



- 4 **To end the call, press the  $\blacktriangleright\parallel$  (play)/  $\hookrightarrow$  (call) button.**

If you were listening to music before the call, playback will resume when the call ends. If you end a call by operating the smartphone or mobile phone, playback will also resume when the call ends if you were listening to music before the call.

### Hint

- Some smartphones or mobile phones have handset use priority when receiving a call. In the case of the HFP connection, switch the call device to the speaker by operating your smartphone or mobile phone.
- If the caller cannot hear or can barely hear your voice, lean closer to the speaker and then talk into its microphone.
- The volume of music playback and calling is set independently in the speaker.

### Note

- For Apple iOS devices, the speaker is compatible with iOS 10.0 or later. A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- When using the Stereo Pair function or the Party Connect function, the sound of the phone call is output only from the speaker with the blue lit  $\text{X}$  (BLUETOOTH) indicator.
- Depending on the smartphone or mobile phone, playback may not pause when an incoming call arrives.
- Use a smartphone or mobile phone at least 50 cm (1.6 ft) away from the speaker. Noise may result if the speaker and the smartphone or mobile phone are too close.
- If an audio cable is connected to the AUDIO IN jack of the speaker, you cannot listen to music of the BLUETOOTH device. However, when the BLUETOOTH connection is active, the hands-free function is available.

- Depending on the model of your smartphone or mobile phone, the operation system or applications installed, some functions of hands-free calling may not be used correctly.

---

## Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)
- [Making a call](#)

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
Wireless Speaker  
SRS-XG300

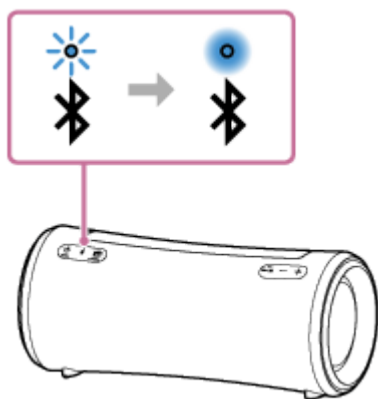
## Making a call

You can enjoy hands-free calls with a smartphone or mobile phone that supports the BLUETOOTH profile HFP (Hands-free Profile) via BLUETOOTH connection.


- If your smartphone or mobile phone supports both HFP and HSP, set it to use HFP.
- Operations may vary depending on the smartphone or mobile phone. Refer to the operating instructions supplied with the smartphone or mobile phone.

### 1 Connect the speaker with a smartphone or mobile phone.

When the BLUETOOTH connection is established, you hear voice guidance (BLUETOOTH connected) from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.

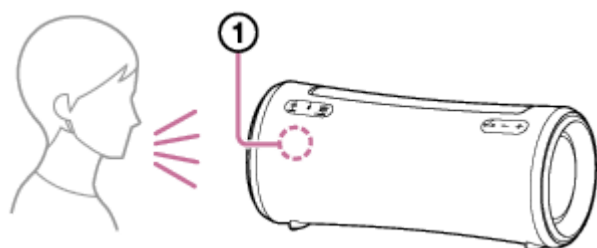


### When using the Stereo Pair function or the Party Connect function



Connect to the speaker of which the  (BLUETOOTH) indicator flashes in blue. In the following steps and operations during a hands-free call, operate the speaker that is connected to the smartphone or mobile phone.

### 2 Operate the smartphone or mobile phone to make a call.


When you make a call, playback pauses and the dial tone is heard via the speaker. When the receiver takes the call, talk into the microphone (①) of the speaker.

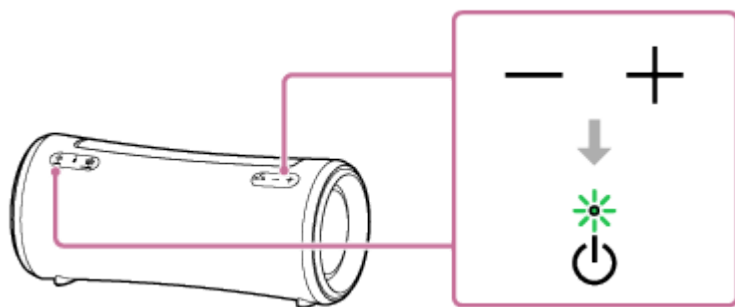


### If no dial tone is heard via the speaker

- The speaker may not be connected with a smartphone or mobile phone with HFP. Check the connection status on the smartphone or mobile phone.
- Switch the call device to the speaker by pressing and holding the  (play)/  (call) button for about 2 seconds.

- 3 While the phone is ringing or a phone conversation is in progress, adjust the volume by pressing the  $-/+$  (volume) buttons on the speaker or operating the smartphone or mobile phone.**

When you press the  $-/+$  (volume) buttons on the speaker or adjust the volume on the smartphone or mobile phone, the  (power) indicator flashes once or 3 times.




- 4 To end the call, press the  (play)/  (call) button.**

If you were listening to music before the call, playback will resume when the call ends. If you end a call by operating the smartphone or mobile phone, playback will also resume when the call ends if you were listening to music before the call.

#### Hint

- If the caller cannot hear or can barely hear your voice, lean closer to the speaker and then talk into its microphone.
- The volume of music playback and calling is set independently in the speaker.

#### Note

- For Apple iOS devices, the speaker is compatible with iOS 10.0 or later. A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- When using the Stereo Pair function or the Party Connect function, the sound of the phone call is output only from the speaker with the blue lit  (BLUETOOTH) indicator.
- Depending on the smartphone or mobile phone, playback may not pause when making a call.
- Use a smartphone or mobile phone at least 50 cm (1.6 ft) away from the speaker. Noise may result if the speaker and the smartphone or mobile phone are too close.
- If an audio cable is connected to the AUDIO IN jack of the speaker, you cannot listen to music of the BLUETOOTH device. However, when the BLUETOOTH connection is active, the hands-free function is available.

#### Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)
- [Receiving a call](#)



Wireless Speaker  
SRS-XG300

## What you can do with “Sony | Music Center”

“Sony | Music Center” is an app for controlling Sony audio devices which are compatible with “Sony | Music Center” using your smartphone, etc.

For details about “Sony | Music Center,” refer to the following URL:

<https://www.sony.net/smcqa/>

### Operations that can be performed on a speaker with “Sony | Music Center”

- Setting up the Party Connect function
- Setting up the Stereo Pair function, swapping the right (right side) and left (left side) audio channels
- Sound quality setting and equalizer adjustment
- Built-in battery level indication
- Power Option settings (STAMINA, Battery Care mode, the Auto Standby function, the Bluetooth Standby function, Battery Level (Voice), and Power On/Off Sound)
- Lighting (Illumination) setting (switching the Lighting Mode)
- Switching of the audio source among the device connected via a BLUETOOTH connection, and the device connected to the AUDIO IN jack for playback
- Switching Bluetooth Connection Quality (Priority on Sound Quality/Priority on Stable Connection)
- Multipoint connection (concurrent connection with 2 BLUETOOTH devices) management
- Viewing the update or version of the speaker’s software
- Operations including establishment and disconnection of connections with BLUETOOTH devices

etc.

#### Note

- What you can control with “Sony | Music Center” varies depending on the connected device. The specifications and design of the app may change without notice.
- For Apple iOS devices, the speaker is compatible with iOS 10.0 or later. A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- Be sure to use the latest version of “Sony | Music Center.” If you cannot connect the speaker and a BLUETOOTH device via a BLUETOOTH connection, or if there is a problem such as no sound being emitted, uninstall “Sony | Music Center” and try to connect via the BLUETOOTH connection again. For details about “Sony | Music Center,” refer to Google Play (Play Store) or the App Store.
- Be aware that “Sony | Music Center” and “Music Center for PC” are different apps.

- Installing “Sony | Music Center”
- Charging the speaker
- Turning on/off the speaker’s light (Lighting function)
- Connecting the speaker concurrently with 2 BLUETOOTH devices (multipoint connection)
- Selecting the quality for music playback via BLUETOOTH connection (Codec)
- Listening to music wirelessly with 2 speakers (Stereo Pair function)
- Enjoying wireless playback using multiple speakers (Party Connect function)
- Updating the pre-installed software

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Wireless Speaker  
SRS-XG300

## Installing “Sony | Music Center”

Install “Sony | Music Center” on your smartphone, etc. from Google Play (Play Store) or the App Store. For Apple iOS devices, “Sony | Music Center” can be installed on the devices with iOS 11.0 or later. Installation is not available on the devices with iOS 10.x or earlier.

- 1 Download “Sony | Music Center” from Google Play (Play Store) or the App Store and install it.



**Sony Music Center**



- 2 When the installation is complete, start “Sony | Music Center.”

### Note

- Be aware that “Sony | Music Center” and “Music Center for PC” are different apps.
- Be sure to use the latest version of “Sony | Music Center.” If you cannot connect the speaker and a BLUETOOTH device via a BLUETOOTH connection, or if there is a problem such as no sound being emitted, uninstall “Sony | Music Center” and try to connect via the BLUETOOTH connection again. For details about “Sony | Music Center,” refer to Google Play (Play Store) or the App Store.

### Related Topic

- [What you can do with “Sony | Music Center”](#)

Wireless Speaker  
SRS-XG300

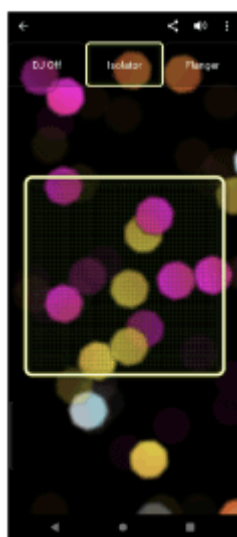
## What you can do with “Fiestable”

“Fiestable” is an app for operating Sony audio devices compatible with “Fiestable” from smartphones, etc.

### Available controls

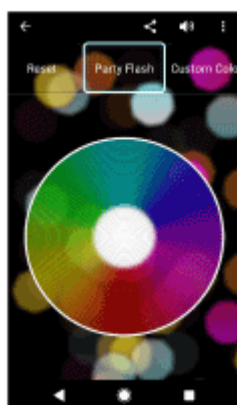
- DJ Control

You can include DJ like sound effects (Isolator, etc.) in the music that is currently playing.



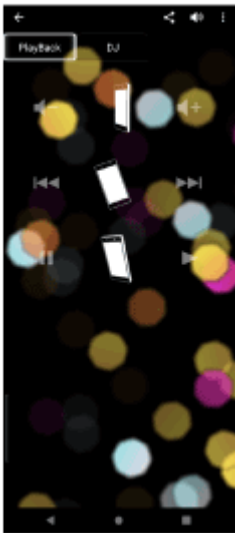
- Illumination

You can set the lighting function.



- Motion Control

You can perform sound operations by shaking the smartphone.



- **Voice Control**  
You can operate the speaker by speaking preset voice commands into smartphone/iPhone microphone.
- **Party Light**  
You can synchronize the screen illumination of multiple smartphones/iPhone with the lighting of this speaker.
- **Party Playlist**  
You and your guests can add favorite songs to a playlist from multiple BLUETOOTH devices.

#### Hint

- What you can control with “Fiestable” varies depending on the connected device. The specification and design of the app may change without notice.

#### Note

- For Apple iOS devices, the speaker is compatible with iOS 10.0 or later. A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.


Wireless Speaker  
SRS-XG300

## Installing “Fiestable”

Install “Fiestable” on your smartphone, etc. from Google Play (Play Store) or the App Store. For Apple iOS devices, “Sony | Music Center” can be installed on the devices with iOS 11.0 or later. Installation is not available on the devices with iOS 10.x or earlier.

- 1 Download “Fiestable” from Google Play (Play Store) or the App Store and install it.



Fiestable 

- 2 When the installation is completed, start “Fiestable” from the “Sony | Music Center” screen.



### Note

- Be sure to use the latest version of “Fiestable.”

### Related Topic

- [What you can do with “Fiestable”](#)

Wireless Speaker  
SRS-XG300

## Using the voice assist function (Google™ app)

By using the Google app feature that comes with the Android smartphone, you can speak to the speaker's microphone to operate the Android smartphone.

The following shows how to use the Google app.

### 1 Select the Google app for [Assist App] in [Assist & Voice input].

On the Android smartphone, select [Settings] - [Apps & notifications] - [Advanced] - [Default apps] - [Assist & Voice input] and select the Google app for [Assist App].

The operation above is an example. For details, refer to the operating instructions supplied with the Android smartphone.

For details on the Google app, refer to the operating instructions or support website of the Android smartphone or website of Google Play (Play Store).

#### Note

- The latest version of the app may be required.
- The Google app may not be activated from the speaker depending on specifications of the Android smartphone.

### 2 Connect the speaker to the Android smartphone via BLUETOOTH connection.

### 3 While the speaker is connected with the Android smartphone via BLUETOOTH connection and the Android smartphone is in standby or playing music, press and hold the ►|| (play)/ 📞 (call) button for about 2 seconds.

The Google app is activated and you will hear the start-up sound.

### 4 Make a request to the Google app through the speaker's microphone.

For details on the Google app, such as apps which work with the Google app, refer to the operating instructions supplied with the Android smartphone.

#### Note

- The Google app cannot be activated when you say "OK Google" through the speaker's microphone even when the Android smartphone's [OK Google] setting is on.

Wireless Speaker  
SRS-XG300

## Using the voice assist function (Siri)

By using the Siri function that comes with the iPhone, you can speak to the speaker's microphone to operate the iPhone. The following shows how to use Siri.

- 1 Turn on Siri.**

On the iPhone, select [Settings] - [Siri & Search] and enable [Listen for "Hey Siri"].  
The operation above is an example. For details, refer to the operating instructions supplied with the iPhone.  
For details on Siri, refer to the operating instructions or support website of the iPhone.
- 2 Connect the speaker to the iPhone via BLUETOOTH connection.**
- 3 While the speaker is connected with the iPhone via BLUETOOTH connection and the iPhone is in standby or playing music, press and hold the ►|| (play)/ 📞 (call) button for about 2 seconds.**

The Siri is activated and you will hear the start-up sound.
- 4 Make a request to Siri through the speaker's microphone.**

For details on Siri, such as apps which work with Siri, refer to the operating instructions supplied with the iPhone.

### Note

- For Apple iOS devices, the speaker is compatible with iOS 10.0 or later. A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- Siri cannot be activated when you say "Hey Siri" through the speaker's microphone even when the iPhone's [Listen for "Hey Siri"] setting is on.



Wireless Speaker  
SRS-XG300

## About the indicators

**CHARGE indicator (orange)**

Turns off	The speaker has completed charging.
Lights up	The speaker is being charged.
Flashes slowly	The built-in battery is running at 20% or less and needs to be charged.
Flashes 3 times and turns off	If the CHARGE indicator flashes 3 times and turns off when you turn on the speaker, the built-in battery is empty and needs to be charged.

**Note**

- While the speaker is turned on, it charges the built-in battery as long as the speaker is connected to an AC outlet by the AC adaptor or by the USB cable<sup>\*</sup>.  
Depending on the usage of the speaker, however, it may take a long time before charging completes. It is recommended that you turn off the speaker before battery charging.
- <sup>\*</sup> The type and the number of supplied accessories differ depending on your countries/regions.
- If the ambient temperature is extremely low or high, the speaker will stop charging the built-in battery for safety reasons. It may also stop charging if charging continues for a long period of time. If such an event occurs, bring the temperature up or down to an operating temperature between 5 °C and 35 °C (41 °F and 95 °F), disconnect/reconnect the AC adaptor or the USB cable from/to the speaker, and then let the speaker charge the built-in battery once again.

**⏻ (power) indicator**

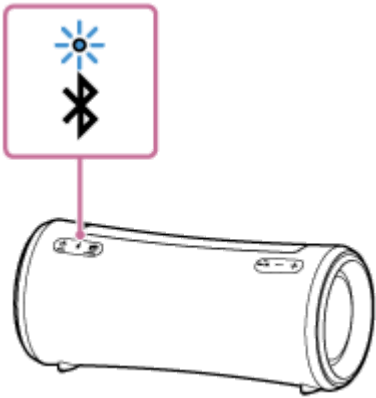
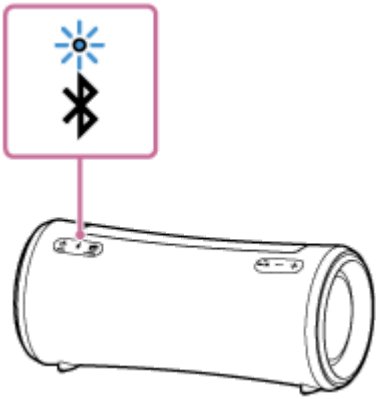
Turns off	The speaker is turned off.
Lights up (green)	The speaker is turned on.
Lights up (orange)	The speaker is turned off. The speaker is set to the BLUETOOTH standby mode.

Flashes (green or orange)	<ul style="list-style-type: none"> <li>● Each time you press the -/+ (volume) buttons, the indicator flashes once in green.</li> <li>● When you operate -/+ (volume) buttons and the volume is set at the lowest (0) or highest (50 for music playback/15 for phone calling) level, the indicator flashes 3 times in green.</li> <li>● When the ►   (play)/ ◀ (call) button and the - (volume) button are pressed and held simultaneously for about 5 seconds and the Auto Standby function is turned off, the indicator flashes 3 times in orange.</li> <li>● When the ►   (play)/ ◀ (call) button and the - (volume) button are pressed and held simultaneously for about 5 seconds and the Auto Standby function is turned on, the indicator flashes twice in orange.</li> <li>● When the ►   (play)/ ◀ (call) button and the ✕ (BLUETOOTH) button are pressed and held simultaneously for about 2 seconds and the “Priority on Stable Connection” preference is selected for the BLUETOOTH connection quality, the indicator flashes 3 times in green.</li> <li>● When the ►   (play)/ ◀ (call) button and the ✕ (BLUETOOTH) button are pressed and held simultaneously for about 2 seconds and the “Priority on Sound Quality” preference is selected for the BLUETOOTH connection quality, the indicator flashes twice in green.</li> <li>● As the software update progresses, the activity of the green ⏻ (power) indicator changes (from 5 flashes to 4 flashes, a single flash, and then unlit*).</li> <li>● When the speaker is turned on for the first time after software update, the indicator flashes 3 times in green along with the blue flashing ✕ (BLUETOOTH) indicator to inform you that the update is complete.</li> </ul>
Double flashes (orange)	An error is detected during battery charging. Stop charging immediately, wait for a while, and then charge the built-in battery all over again. For details, see <a href="#">Notes on charging</a> .
Triple flashes (orange)	An abnormality, such as invalid button operation or disconnection of a BLUETOOTH connection, is detected (an electric circuit error). Follow the steps described in <a href="#">Restarting the speaker</a> to restart the speaker.
Quadruple flashes (orange)	<ul style="list-style-type: none"> <li>● The software update was canceled by “Sony   Music Center.”</li> <li>● The software update failed.</li> </ul>

\* Depending on the situation, you may not be able to see all flashing patterns.

## ✕ (BLUETOOTH) indicator (blue)

Lights up	The speaker is connected to a BLUETOOTH device.
Flashes	<ul style="list-style-type: none"> <li>● The software update was canceled by “Sony   Music Center.”</li> <li>● The software update failed.</li> <li>● When the speaker turns on for the first time after the software update, the indicator flashes 3 times along with the green flashing ⏻ (power) indicator to inform you that the update is complete.</li> </ul>

Double flashes	<p>The speaker enters the pairing mode.</p> 
Flashes slowly	<p>The speaker is waiting for a BLUETOOTH device to connect to.</p> 

### MEGA BASS indicator (white)

Lights up	The sound effect is set to MEGA BASS.
Turns off	The sound effect is set to other than MEGA BASS.

### STAMINA indicator (white)

Lights up	The sound effect is set to STAMINA.
Turns off	The sound effect is set to other than STAMINA.

### Related Topic

- [Parts and controls](#)
- [What you can do with "Sony | Music Center"](#)

Wireless Speaker  
SRS-XG300

## Updating the pre-installed software

When a new version of the software is released, you can update your speaker's pre-installed software by using the following methods.

By updating the software, new features will be added enabling you to experience more convenient and stable use.

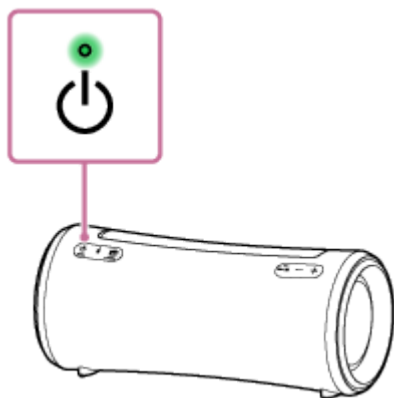
### 1 Connect the speaker to an AC outlet with the AC adaptor or with the USB cable\*.

Software updates cannot be performed when using with the built-in battery.

\* The type and the number of supplied accessories differ depending on your countries/regions.

### 2 Turn on the speaker.

The  (power) indicator lights up in green.



### 3 Tap [Music Center] on your smartphone, etc. to start up the application.




Music Center



### 4 Tap [SRS-XG300].

When a new version of the software is released, an update notice is displayed on the "Sony | Music Center" screen.

### 5 Follow the instructions on the screen to update.

As the software update progresses, the activity of the green  (power) indicator changes (from 5 flashes to 4 flashes, a single flash, and then unlit).

Depending on the situation, you may not be able to see all flashing patterns.

When the speaker turns on for the first time after the software update, the  (power) and  (BLUETOOTH) indicators flash 3 times to inform you that the update has completed.

### 6 Confirm the version of the speaker's software.

On "Sony | Music Center," tap [SRS-XG300] – [Settings] – [System].

“XXXX” displayed under “SRS-XG300” indicates the software version.

#### Hint

- When the software update fails, turn off the speaker and then turn it back on. The speaker will recover from the error state.

#### Note

- When an attempt to update the software fails, charge the rechargeable built-in battery until it is charged 40% or more.

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#### Related Topic

- [Charging the speaker](#)
- [About the indicators](#)

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Wireless Speaker  
SRS-XG300

## Precautions

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### On safety

- Refer to the Reference Guide supplied with the speaker.
- Important information such as the model name is located as follows:
  - On the inner surface of the cap on the rear side of the speaker
  - On the surface of the AC adaptor\*

### On the AC adaptor

- When unplugging the AC adaptor, be sure to grasp it by its adaptor section, not by its cord.
- The supplied AC adaptor\* is designed exclusively for this speaker. It should not be used in combination with any other devices.

\* The type and the number of supplied accessories differ depending on your countries/regions.

### On placement

- To eliminate the risk of malfunctions, avoid the following locations when placing or leaving this speaker.
  - A place subject to high temperatures, such as under direct sunlight or lighting equipment, near a heat source, or in a sauna
  - Inside a vehicle with the windows closed (especially in summertime)
  - A place subject to excessive dust
  - A place subject to strong vibration
- Place this speaker on a flat, level surface. When placed on a sloped surface, the speaker may fall over or fall off the surface due to its own vibration, resulting in injuries, malfunctions, or performance degradation.
- Depending on the conditions where this speaker is placed, it may fall over or fall off the surface. Do not leave any valuables near the speaker.
- This speaker is not anti-magnetic. Keep objects susceptible to magnetism (recorded tapes, watches, cash cards and credit cards with magnetic coding, etc.) away from the speaker. When you carry around the speaker, keep this in mind as well.

### On the retractable handle

- The handle equipped with this speaker is a sliding handle. Improper use of the handle will cause accidents, injuries, or malfunctions. When using the handle, observe the following:
  - Except for the purpose of carrying around the speaker, avoid exerting excessive force on the handle to prevent deforming or damage.

- When using the speaker, do not hang the handle on a hook or equivalent to avoid the risk of deformation or damage.
- When retracting the handle, be sure to prevent any of your fingers from being caught under the handle.
- When the handle is sprinkled with sand, rinse the sand thoroughly off with water.

## Other notes

- Do not use or leave the speaker in an extremely cold or hot environment (temperature outside the range of 5 °C – 35 °C (41 °F – 95 °F)). If the speaker is used or left in outside the above range, the speaker may automatically stop to protect internal circuitry.
- If you use this speaker for a long time, the temperature of this speaker may rise, but it is not a malfunction.
- At high temperature, the charging may stop or the volume may reduce to protect the battery.
- Even if you do not intend to use the speaker for a long time, charge the battery to its full capacity once every 6 months to maintain its performance.

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Wireless Speaker  
SRS-XG300

## Notes on charging

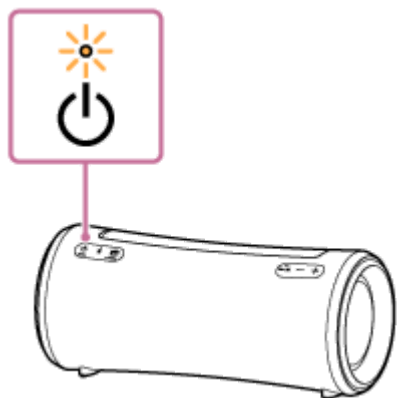
### Life span of the built-in lithium ion battery

- Even if you do not intend to use the speaker for a long time, charge the built-in battery sufficiently once every 6 months to maintain its performance.
- If the speaker is not used for a long time, it may take longer to charge the built-in battery.
- The rechargeable built-in battery has a life span. As time passes and the number of times that the built-in battery is used increases, the capacity of the rechargeable built-in battery slowly decreases. When the amount of time that the built-in battery can be used seems significantly shorter, despite having been fully charged, contact your nearest Sony dealer.
- When the amount of time that the built-in battery can be used seems significantly shorter, it could mean that the rechargeable built-in battery has expired.
- The life span of the rechargeable built-in battery differs depending on the usage, environment, and storage method.

### Caution

When the speaker detects an abnormality such as the following while charging the built-in battery, the  (power) indicator starts double flashing in orange.

- Ambient temperature exceeds the range of 5 °C – 35 °C (41 °F – 95 °F).
- When charging to the built-in battery continues for a long time.



When an abnormality of the built-in battery has been detected, stop charging immediately, wait for a while, and then charge the built-in battery again. If the problem persists, contact your nearest Sony dealer.

### Note

- Charging time varies depending on built-in battery usage conditions.
- Charge the speaker in an ambient temperature between 5 °C and 35 °C (41 °F and 95 °F). Be aware that the room temperature may fall to 5 °C (41 °F) or lower depending on the season, for example, especially in wintertime.
- The speaker becomes warm during charging. This is not a malfunction.



- Avoid exposure to rapid temperature change, direct sunlight, mist, sand, dust, or mechanical shock. Also, never leave the speaker in a car parked in the sun.
- As long as the speaker is connected to an AC outlet by the AC adaptor or by the USB cable<sup>\*</sup>, the speaker's built-in battery is capable of charging itself even while the speaker is turned on.  
However, it may take a long time before charging completes depending on the usage of the speaker. It is recommended that you turn off the speaker before battery charging.  
<sup>\*</sup> The type and the number of supplied accessories differ depending on your countries/regions.
- You can charge the speaker's built-in battery by connecting the speaker to a computer that comes equipped with a USB charging port as well. However, not all the computers are tested and found compatible with this procedure and the procedure is not applicable to home-built computers.
- In an extremely cold or hot environment, charging stops for safety. If charging takes a long time, it also makes charging of the speaker stop. If such an event occurs, bring the temperature up or down to an operating temperature between 5 °C and 35 °C (41 °F and 95 °F), disconnect/reconnect the AC adaptor or the USB cable from/to the speaker, and then let the speaker charge the built-in battery once again.
- At high temperature, the charging may stop or the volume may reduce to protect the battery.
- Charging from a USB hub is only guaranteed when you use a self-powered USB hub that carries an authorized logo.
- While the speaker is connected with a computer that is not connected to an AC outlet, the speaker consumes the battery power of the computer. Do not leave the computer with the speaker connected for a long period of time to prevent the computer's battery from running out of power.

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## Related Topic

- [Charging the speaker](#)

Wireless Speaker  
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## Notes on waterproof and dustproof features

### Waterproof and dustproof performance of the speaker

The speaker, with the cap fastened securely, has a waterproof specification of IPX7<sup>\*1</sup> as specified in “Degree of protection against water immersion” of the IEC60529 “Ingress Protection Rating (IP Code)”<sup>\*3</sup>, and a dustproof specification of IP6X<sup>\*2</sup> as specified in “Degrees of protection against solid foreign objects”<sup>\*3</sup>.

### Liquids that the waterproof performance specifications apply to

Applicable	fresh water, tap water, pool water
Not applicable	liquids other than the above (soapy water, water with detergent or bath agents, shampoo, hot spring water, salt water, etc.)

<sup>\*1</sup> IPX7 equivalency: The speaker has been tested to and maintains its operability when gently submersed in water to a depth of 1 m (3.2 ft) and left for 30 minutes.

<sup>\*2</sup> IP6X equivalency: The speaker has been tested to and continues to block dust after stirring for 8 hours in a testing device which contains dust particles that are up to 75 µm in diameter.

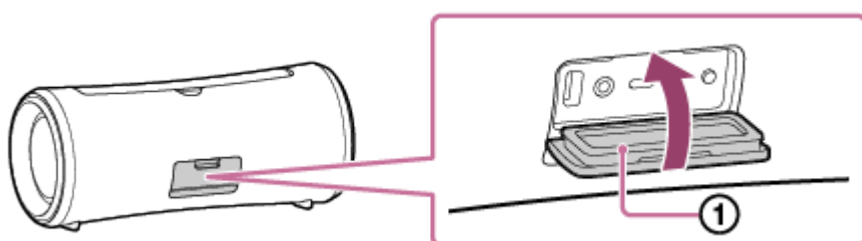
<sup>\*3</sup> The supplied accessories and the connectors of this speaker (USB/AUDIO IN) are neither water resistant nor dustproof. To reduce the risk of fires or electric shocks, do not expose the speaker to water or droplets while using any connectors (USB/AUDIO IN). Do not place a vase or any other liquid-filled container on the speaker.

The waterproof and dustproof performance of the speaker is based on our measurements under the conditions herein described. Note that malfunctions as a result of water immersion or dust intrusion caused by misuse by the customer are not covered by the warranty.

### To avoid the deterioration of waterproof and dustproof performance

Carefully note the precautions below to ensure proper use of the speaker.

- This speaker does not have a design that is resistant to water pressure. Use of the speaker in a location where high water pressure is applied, such as in the shower, may cause a malfunction.
- Do not pour high-temperature water or blow hot air from a hair dryer or any other appliance on the speaker directly. Also never use the speaker in a place subject to high temperatures, such as in a sauna or near a heat source.
- Handle the cap ( ① ) with care. The cap plays a very important role in maintenance of the water resistant and dustproof performance. When using the speaker, make sure that the cap is closed completely. When closing the cap, be careful not to allow foreign objects inside. If the cap is not closed completely the water resistant and dustproof performance may deteriorate and may cause a malfunction of the speaker as a result of water or dust particles entering the speaker.





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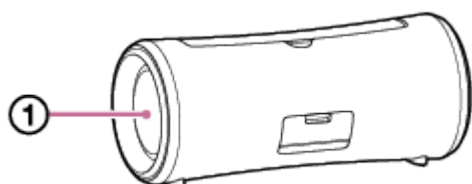
## How to care for the speaker

Although the fabric part of the speaker has water repellent treatment applied, you can use the speaker more comfortably and for a longer period of time by following the maintenance procedure below.

- If the surface of the speaker gets dirty in the following cases, wash the speaker with fresh water (tap water, etc.) promptly to remove the dirt. Leaving dirt on its surface may cause the fabric part or the passive radiator section ( ① ) to discolor or deteriorate, or the speaker to malfunction.

Ex.

- When the speaker has sand, salt (chlorine), or other residue on it after having been used in a mountain area, by a swimming pool, etc.
- When the speaker is stained with foreign substances (sunscreen, suntan oil, etc.)
- When the handle is sprinkled with sand



- Wipe off the moisture on its surface, and put the speaker on a dry soft cloth to drain the collected water inside the speaker. Then, dry the speaker in an airy place until no moisture remains.
- The sound quality may change when water enters the speaker or passive radiator section of the speaker. It is not malfunction. Wipe off the moisture on its surface, and put the speaker on a dry soft cloth to drain the collected water inside the speaker. Then, dry the speaker in an airy place until no moisture remains.

### Note

- If the surface of the speaker gets dirty, do not use detergent, thinner, benzine, alcohol, etc. to clean the speaker because it will affect the water repellent function of the fabric part of the speaker.
- Especially in cold regions, be sure to wipe off the moisture after using the speaker. Leaving moisture on its surface may cause the speaker to freeze and malfunction.
- If sand grains, etc. enter the fabric or other part of the speaker, remove them carefully. Never use a vacuum cleaner, etc. on the speaker. It may cause damage of the speaker section or other part of the speaker.

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## About the BLUETOOTH wireless technology

The BLUETOOTH wireless technology operates within a range of about 30 m (about 98 ft).

### Supported version and profiles of the BLUETOOTH standard

A profile is a set of functions standardized for every characteristic of BLUETOOTH devices. The speaker supports the following version and profiles of the BLUETOOTH standard.

Supported BLUETOOTH version: BLUETOOTH standard, version 5.2

Supported BLUETOOTH profiles:

- A2DP (Advanced Audio Distribution Profile): Enables transmission and reception of high-quality music contents.
- AVRCP (Audio Video Remote Control Profile): Enables volume adjustment and operations to play/pause music and skip to the beginning of the next/current track.
- HFP (Hands-free Profile)\*: Enables hands-free phone call making and smartphone or mobile phone operations.

\* If the smartphone or mobile phone with the BLUETOOTH function supports both HFP and HSP, use HFP (Hands-free Profile).

### Maximum communication range

Use the BLUETOOTH wireless technology between the speaker and a device that are located within 30 m (about 98 ft) from each other.

Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the speaker and BLUETOOTH device.
- A wireless LAN device is in use near the speaker.
- A microwave oven is in use near the speaker.
- A device that generates electromagnetic radiation is in use near the speaker.

### Interference from other devices

Because BLUETOOTH devices and wireless LAN (IEEE802.11b/g) use the same frequency (2.4 GHz), microwave interference may occur and result in communication speed deterioration, noise, or invalid connection if the speaker is used near a wireless LAN device.

### Interference to other devices

Microwaves emitted from a BLUETOOTH device may affect the operation of electronic medical devices. Turn off the speaker and other BLUETOOTH devices in the following locations, as it may cause an accident.

- Where inflammable gas is present, in a hospital, train, airplane, or a gas station
- Near automatic doors or a fire alarm

#### Note

- To be able to use the BLUETOOTH function, the BLUETOOTH device to be connected requires the same profile as the speaker's. Note also that even if the same profile exists, devices may vary in function depending on their specifications.
- Due to the characteristic of BLUETOOTH wireless technology, the sound played on the speaker is slightly delayed from the sound played on the BLUETOOTH device while talking on the telephone or listening to music.
- The speaker supports security capabilities that comply with the BLUETOOTH standard to provide a secure connection when the BLUETOOTH wireless technology is used, but security may not be enough depending on the setting. Be careful when communicating using BLUETOOTH wireless technology.

- We do not take any responsibility for the leakage of information during BLUETOOTH communication.
- A device featuring the BLUETOOTH function is required to conform to the BLUETOOTH standard specified by Bluetooth SIG, Inc. and be authenticated. Even if the connected device conforms to the above mentioned BLUETOOTH standard, some devices may not be connected or work correctly, depending on the features or specifications of the device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.
- A device with a built-in radio or tuner cannot be connected to the speaker via BLUETOOTH since noise may occur in broadcasts.
- Locate the speaker farther away from a TV, radio or tuner, etc. since noise may occur in broadcasts.

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You may obtain the source code as required by the GPL/LGPL on a physical medium from us for a period of three years after our last shipment of this product by applying through the form at the following URL.  
This offer is valid to anyone in receipt of this information.  
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Please note that Sony cannot answer or respond to any inquiries regarding the content of this source code.
- Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with an Apple product may affect wireless performance.

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## What can I do to solve a problem?

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If the speaker does not function as expected, try the following steps to resolve the issue.

- Find the symptoms of the issue in this Help Guide and try any corrective actions listed.
- Charge the speaker.  
You may be able to resolve some issues by charging the built-in battery.
- Restart the speaker.
- Initialize the speaker.  
This operation restores the settings such as volume, etc. to the default settings, and deletes all pairing information.
- Look up information on the issue on the customer support website.
- Access the following support home pages to get support information about your speaker:
  - For customers in Americas:  
<https://www.sony.com/am/support>
  - For customers in Europe:  
<https://www.sony.eu/support>
  - For customers in China:  
<https://service.sony.com.cn>
  - For customers in other countries/regions:  
<https://www.sony-asia.com/support>

If the operations above do not work, consult your nearest Sony dealer.

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### Related Topic

- [Restarting the speaker](#)
- [Initializing the speaker](#)

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## Unable to charge the speaker

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- Make sure that the supplied AC adaptor<sup>\*</sup> is connected securely to the speaker. Then, make sure that the AC adaptor is connected securely to an AC outlet.
- When a commercially available USB AC adaptor is in use, make sure that the supplied USB cable<sup>\*</sup> is connected securely to the speaker and the USB AC adaptor. Then, make sure that the USB AC adaptor is connected securely to an AC outlet.

<sup>\*</sup> The type and the number of supplied accessories differ depending on your countries/regions.

- Charge the speaker in an ambient temperature between 5 °C and 35 °C (41 °F and 95 °F). Be aware that the room temperature may fall to 5 °C (41 °F) or lower depending on the season, for example, especially in wintertime.
- 

### Related Topic

- [Charging the speaker](#)
- [About the indicators](#)
- [Notes on charging](#)

Wireless Speaker  
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## Unable to turn on the speaker or the speaker suddenly turns off

- The rechargeable built-in battery may be empty or running low. Connect the speaker to an AC outlet with the AC adaptor or with the USB cable\* for battery charging.
  - \* The type and the number of supplied accessories differ depending on your countries/regions.
- The Auto Standby function may have been activated. Deactivate the Auto Standby function.


### Related Topic

- [Charging the speaker](#)
- [Auto Standby \(power saving\) function](#)

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## No sound/Sound from only one speaker/Low sound level/Distorted sound/Humming or noise in the speaker output/No voice or low voice from callers

---

- Check that both the speaker and the connected device are turned on.
- Turn up the volume of the speaker and the connected device.
- Depending on the connected BLUETOOTH device, volume adjustment on the BLUETOOTH device may not change the volume level of the speaker (i.e. the  (power) indicator does not flash).  
When the volume of the speaker sounds low, adjust the volume level of the BLUETOOTH device to an appropriate one, and then adjust the volume level of the speaker with the -/+ (volume) buttons on the speaker.
- Check that the connected device is playing.
- To use a video call application on a computer, operate the computer to change the BLUETOOTH profile to HFP. During a video call, the sound quality may deteriorate depending on the conditions of the communication link.
- Make sure the audio cable is disconnected from the AUDIO IN jack during playback in BLUETOOTH mode.
- Make sure the audio cable is firmly connected to the AUDIO IN jack during playback in AUDIO IN mode.
- If you are connecting a computer to the speaker, make sure the audio output setting of the computer is set for a BLUETOOTH device.
- Check that the speaker has established BLUETOOTH connection with the BLUETOOTH device.
- Pair the speaker and the BLUETOOTH device again.
- Before connecting multiple speakers via BLUETOOTH connection for the Stereo Pair function or the Party Connect function, update the pre-installed software to the latest version on each and every speaker.
- If the device that is connected to the AUDIO IN jack is monaural, sound may only be output from the left speaker component (left channel).
- If the connected device has an equalizer function, set it to off.
- Keep the speaker away from a microwave oven, wireless LAN, etc.
- Bring the BLUETOOTH device closer to the speaker. If there is any obstacle between the speaker and the BLUETOOTH device, move it out of the way.
- If the CHARGE indicator flashes slowly, turn off the speaker and charge the built-in battery sufficiently.
- A device with a built-in radio or tuner cannot be connected to the speaker via BLUETOOTH since noise may occur in broadcasts.
- Locate the speaker farther away from a TV, radio or tuner, etc. since noise may occur in broadcasts.
- When using the Stereo Pair function, the Party Connect function, or the phone call function, if any other BLUETOOTH device(s) such as a BLUETOOTH mouse or BLUETOOTH keyboard is connected to the BLUETOOTH device, terminate the connection between them.

- There are some BLUETOOTH devices that can have the BLUETOOTH connection quality changed. If your device is compatible with this function, select “Priority on Stable Connection (SBC)” for the BLUETOOTH connection quality. For details, refer to the operating instructions supplied with the device.
- Select “Priority on Stable Connection (SBC)” for the BLUETOOTH connection quality of the speaker.
- Install the latest version of “Sony | Music Center” on the connected device. If you cannot use the latest version of “Sony | Music Center” or you cannot connect the speaker and a BLUETOOTH device via BLUETOOTH connection, uninstall “Sony | Music Center” and install it again.
- When receiving/making a phone call, check that output of the BLUETOOTH device is set for the speaker.
- Depending on the app being used on the connected BLUETOOTH device, you may hear no sound. In such a case, close the app and start it once again. This may help for solving the issue.

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### Related Topic

- [Charging the speaker](#)
- [Pairing and connecting with BLUETOOTH® devices](#)
- [Listening to music of a device via BLUETOOTH connection](#)
- [Selecting the quality for music playback via BLUETOOTH connection \(Codec\)](#)
- [About the indicators](#)
- [Receiving a call](#)
- [Making a call](#)

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## Sound becomes low while in use

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- The sound may become low in the following cases. This is not a malfunction.
    - While the speaker is running on power from the rechargeable built-in battery, the sound may become low in the event that the rechargeable built-in battery is running out of power and the CHARGE indicator flashes slowly. This, however, does not indicate a malfunction.
    - When the ambient temperature of the speaker is high.
  - If the sound becomes low while in use, follow the procedure below.
    1. Turn off the speaker.
    2. Charge the built-in battery sufficiently.
- 





### Related Topic

- [Charging the speaker](#)

Wireless Speaker  
SRS-XG300

## Unable to pair the speaker with a BLUETOOTH device

---

- Place the speaker and the BLUETOOTH device within 1 m (3.2 ft) of each other.
- For Apple iOS devices, the speaker is compatible with iOS 10.0 or later. A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- To use the Stereo Pair function or Party Connect function, pair with the speaker in which the  (BLUETOOTH) indicator flashes in blue.
- If the  (BLUETOOTH) indicator is not double flashing in blue, press the  (BLUETOOTH) button. You hear voice guidance (BLUETOOTH pairing) and the  (BLUETOOTH) indicator starts double flashing (pairing mode).
- Once the speaker is initialized, an iPhone may not be able to connect to the speaker. In this case, delete pairing information on the iPhone, then pair them again.
- Check that the BLUETOOTH device is turned on and the BLUETOOTH function is activated on the device.
- If the speaker is not displayed on the BLUETOOTH device, turn off the device, and then turn on the device again. It may improve symptoms.

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### Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [About the indicators](#)
- [Initializing the speaker](#)

Wireless Speaker  
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## Speaker output is interrupted

---

While the “Priority on Sound Quality” preference is selected for the BLUETOOTH connection quality, signal reception on the speaker may fluctuate depending on the combination of the setup on your BLUETOOTH device and the ambient conditions. In such a case, the following may help for solving the issue.

- Move the speaker away from a device such as a microwave oven and a wireless LAN access point.
  - There are some BLUETOOTH devices that can have the BLUETOOTH connection quality changed. If your device is compatible with this function, select “Priority on Stable Connection (SBC)” for the BLUETOOTH connection quality. For details, refer to the operating instructions supplied with the device.
  - Select “Priority on Stable Connection (SBC)” for the BLUETOOTH connection quality of the speaker.
- 

### Related Topic

- [Selecting the quality for music playback via BLUETOOTH connection \(Codec\)](#)



Wireless Speaker  
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## Unable to connect a BLUETOOTH device with the speaker for the Stereo Pair function

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- Update the pre-installed software to the latest version on each and every speaker to connect for the function.  
(For details about the update procedure, see [Updating the pre-installed software](#).)
  - Update “Sony | Music Center” to the latest version before setting up the Stereo Pair function.  
For details about “Sony | Music Center,” refer to the following URL:  
<https://www.sony.net/smcqa/>
  - Make sure that the 2 speakers to connect for the function are located within 1 m (3.2 ft) from each other.
  - While music playback is in progress, stop the playback before setting up the Stereo Pair function.
- 

### Related Topic

- [Listening to music wirelessly with 2 speakers \(Stereo Pair function\)](#)
- [What you can do with “Sony | Music Center”](#)
- [Updating the pre-installed software](#)

Wireless Speaker  
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## Unable to connect with a speaker for the Party Connect function

---

- Check if the device is compatible with the Party Connect function. Devices compatible with the Wireless Party Chain function are not applicable for connection.
- Update the pre-installed software to the latest version on each and every speaker to connect for the function. (For details about the update procedure, see [Updating the pre-installed software](#).)
- Update “Sony | Music Center” to the latest version before setting up the Party Connect function. For details about “Sony | Music Center,” refer to the following URL:  
<https://www.sony.net/smcqa/>
- Make sure that all of the speakers to connect for the function are located within 1 m (3.2 ft).
- While music playback is in progress, stop the playback before setting up the Party Connect function.

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### Related Topic

- [Enjoying wireless playback using multiple speakers \(Party Connect function\)](#)
- [What you can do with “Sony | Music Center”](#)
- [Updating the pre-installed software](#)

Wireless Speaker  
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## Unable to add a speaker for the Party Connect function

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- To any group set up with “Sony | Music Center,” use “Sony | Music Center” to add a new speaker.  
For details about “Sony | Music Center,” refer to the following URL:  
<https://www.sony.net/smcqa/>
  - While music playback is in progress, stop the playback before setting up the Party Connect function.
- 

### Related Topic

- [Enjoying wireless playback using multiple speakers \(Party Connect function\)](#)

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## Unable to connect the speaker concurrently with 2 devices (multipoint connection)

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- When using the Stereo Pair function or the Party Connect function, you cannot use the multipoint connection capability.
  - Depending on the BLUETOOTH device, you may not be able to use the multipoint connection capability.
- 

### Related Topic

- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)

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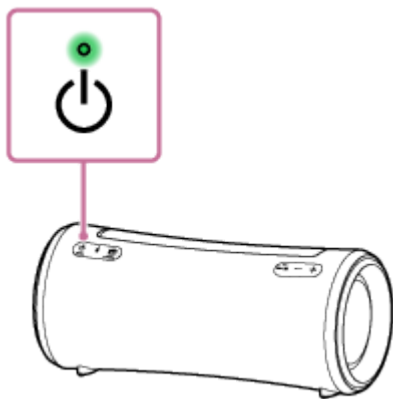
## Restarting the speaker

In the event of the following, among others, press and hold the  (power) button for about 8 seconds to restart the speaker.

- You cannot operate the speaker after you turn it on.
- You cannot operate the speaker after you troubleshoot pairing issues.

etc.

The speaker is turned off during the restart process, and then turned back on upon completion of the process.



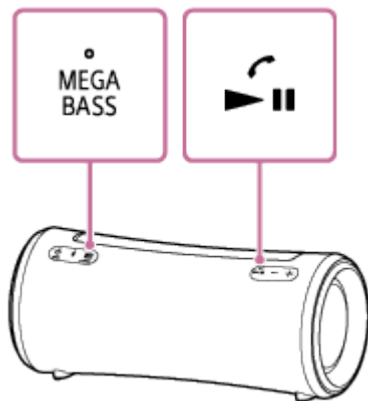
### Note

- Restarting the speaker does not delete its pairing information. The pairing information, however, is stored on the speaker when the speaker is turned off. After pairing the speaker with a new device, turn off the speaker and turn it back on, and then restart the speaker.
- Restarting the speaker may change its volume, function, or sound settings.

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## Initializing the speaker

If the speaker fails to operate successfully after you restart it, initialize the speaker to resume its default settings. While the speaker is turned on, press and hold the ►|| (play)/ ◀ (call) button and the MEGA BASS button until the speaker turns off (5 seconds or more).



The speaker is initialized. Settings such as volume, etc., are restored to the default settings, and all pairing information is deleted.

### Note

- The speaker cannot be initialized while the power is off.

### Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Restarting the speaker](#)