

# **Zero Tolerance Policy**

Uni Go maintains a strict Zero Tolerance Policy to protect the safety, respect, and well-being of every user on the platform. Any violation of this policy may result in removal from Uni Go without notice. This policy applies to all users on Uni Go.

## **Drugs and Alcohol**

Operating a vehicle while under the influence of alcohol or drugs is illegal and strictly prohibited. Drivers must be sober and in full control at all times while providing transportation arranged through Uni Go.

Any possession or use of drugs or alcohol by either user during a ride is not permitted. Uni Go may remove access immediately if a user is reported for impairment or substance misuse.

## **Harassment, Sexual Misconduct, or Discrimination**

Harassment or misconduct of any kind is prohibited. This includes verbal, physical, or visual behavior that could create discomfort, intimidation, or offense.

Sexual comments, contact, advances, or intrusive personal questions are not allowed.

Discrimination or unequal treatment based on protected characteristics (such as race, disability, gender identity, sexual orientation, religion, or national origin) will not be tolerated.

Uni Go may permanently remove a user for verified misconduct or discrimination.

## **Unsafe or Illegal Driving**

Drivers must operate their vehicles safely, legally, and without reckless or distracted behavior. Using a device for texting, social media, entertainment, or any non-essential action while driving is prohibited.

Driving aggressively, speeding, ignoring traffic signs, or operating an unsafe vehicle may result in removal from Uni Go.

## **Threatening or Dangerous Conduct**

Any behavior that puts another user at risk is strictly prohibited. Threats, intimidation, violence, abandonment of a rider in unsafe conditions, or any action that jeopardizes safety may lead to immediate loss of access.

## **Fraud or Dishonest Activity**

Users may not engage in fraudulent or deceptive behavior, including creating false accounts, misrepresenting identity, or misusing ride arrangements. Attempting to evade Uni Go policies or use the platform dishonestly can result in permanent removal.

## **Reporting Concerns**

Safety concerns or violations should be reported to Uni Go as soon as possible so appropriate action can be taken. In emergencies or situations involving unlawful activity, users should contact local law enforcement. Uni Go may cooperate with authorities if necessary.

## **Compliance with Uni Go Policies**

By using Uni Go, all users agree to uphold the Zero Tolerance Policy.

Protecting the safety and respect of everyone on the platform is a shared responsibility, and violations of Uni Go's Terms of Service, Community Standards, or other policies may result in loss of access without notice.