

Community Standards

These standards apply to all Uni Go users. Safety, respect, and responsibility support every ride arranged through Uni Go, and all users share in creating a positive and secure experience. These standards apply to all users on Uni Go.

Respect Others

Treat every person you interact with through Uni Go with courtesy and respect. This applies to any communication before, during, and after a ride. Harassing, abusive, discriminatory, or aggressive behavior is never allowed.

Be Timely and Communicative

Information about a ride match will be provided to both users. Check details promptly and communicate through in-app chat features or otherwise clearly if plans change.

Drivers and riders should confirm each other's names before beginning the ride. Drivers are responsible for ensuring they match the correct passenger.

Safety and Responsible Conduct

Safety is the responsibility of everyone using Uni Go, and drivers must operate vehicles lawfully and without distractions. Texting or using a device for entertainment while driving is unsafe and illegal.

Uni Go may remove access to the platform without notice if a user engages in unsafe behavior, serious traffic violations, or conduct that poses a risk to others.

Seatbelt Use

Seatbelts are required by law for both drivers and all passengers. All users must ensure seatbelts are worn at all times during every ride.

Positive and Considerate Behavior

Maintain a respectful and comfortable environment. Conversations should remain casual and appropriate, and avoid topics that may cause discomfort or offense. Users

may choose whether they prefer to talk, listen to music, or remain quiet.

The following behaviors are prohibited for all users:

- Smoking or vaping.
- Possessing or consuming alcohol or open containers during rides.
- Abusive language, intimidation, harassment, or confrontational conduct.

Sexual Misconduct or Harassment

Sexual contact, harassment, or misconduct of any kind is prohibited. Personal boundaries must be respected at all times. Examples of unacceptable conduct include but are not limited to:

- Flirting, touching, or making comments about a person's body, appearance, relationship status, or identity.
- Making sexual jokes, using explicit language, or asking intrusive personal questions.
- Any physical contact or behavior of a sexual nature before or during a ride.
- Any form of unwanted sexual behavior can result in immediate removal from the platform.

Privacy and Personal Information

Users must respect personal privacy. Misuse of personal information is not allowed. For more information, please review Uni Go's Privacy Statement and Terms of Service.

Anti-Discrimination Policy

Discrimination is strictly prohibited on the basis of race, color, religion, national origin, disability, sexual orientation, gender identity, sex, marital status, or any other characteristic protected by law. Refusing service or treating users differently based on these characteristics is not allowed and may result in removal from the platform.

Compliance with Uni Go Policies

By using Uni Go, all users agree to uphold the Community Standards.

Protecting the safety and respect of everyone on the platform is a shared responsibility, and violations of Uni Go's Terms of Service, Community Standards, or other policies may result in loss of access without notice.