Driving Guide

This document outlines the requirements and responsibilities for drivers operating through Uni Go. It is intended to support safe, lawful, and responsible transportation within your community.

By registering as a driver on Uni Go, you agree to follow these policies and requirements. Uni Go may update these policies at any time to maintain safety, compliance, and reliability for the campus community.

Uni Go is a student ridesharing software platform that enables student drivers to independently offer transportation to other students. Uni Go does not operate as a transportation provider or employer. Drivers using Uni Go assume full responsibility for their driving activity as independent drivers using the platform.

Getting Started

Uni Go connects campus riders with independent drivers who choose to offer transportation within their community.

As a driver, you help maintain a safe and dependable experience. The following guidelines are designed to help you operate responsibly and follow applicable rules and policies.

How Driving on Uni Go Works

Drivers use Uni Go to offer rides, accept requests, and transport student riders. All drivers:
- Independently choose which rides to provide.
- Independently set their own pricing for each ride they create.
- Agree to the budget set for rides created by other students.
- Retain the full amount earned from rider payments.
- Must operate in compliance with traffic laws, insurance requirements, and school policies.

Uni Go provides a digital platform for arranging rides, but does not control how rides are performed, or how vehicles are operated. Uni Go does not handle funds paid by riders.

Driver Eligibility Requirements

To become or remain a Uni Go driver, you must:
- **Use School-Issued Email Address**
  - Register with a valid school-issued email from a partner university.
  - You must provide truthful information during setup.
- **Hold Valid Legal Documents**
  You must possess and maintain all of the following:
  - A valid government-issued driver's license.
  - Valid and current vehicle registration
  - Appropriate, valid, and current automobile insurance.
- **Maintain a Safe Vehicle**
  Your vehicle must:
  - Be legally registered and insured.
  - Be in safe operating condition.
  - Remain clean, structurally sound, and free of hazards for passengers.
  - Have properly functioning seat belts for all passengers.
- **Complete Verification**
  Uni Go requires:
  - Identity verification through a photo
  - Driver's license pictures
  - Vehicle details including make, model, year, and license plate information.

Failure to meet requirements may result in suspension or denial of access.

Driver Responsibilities

All Uni Go drivers must:
- Operate their vehicle safely and lawfully.
- Only drive when sober and unimpaired. Driving under the influence of drugs or alcohol strictly prohibits participation on the platform.
- Use respectful, appropriate conduct with passengers and in communications whether through the in-app chat feature or otherwise.
- Accurately represent vehicle location and availability.
- Cancel rides promptly and within the allowed timeframe if unable to complete them.
- Call 911 in case of an emergency.

Uni Go may remove driver access if behavior creates risk, violates any policies, triggers verified complaints, or breaches legal requirements.

Earnings and Funds
- Drivers earn money directly from riders using cash or external third-party services.
- Uni Go does not handle or hold driver funds.

Vehicle Standards

Your vehicle must:
- Be a car in dependable condition with no major safety or cosmetic issues.
- Meet inspection requirements applicable in your area.
- Be registered to you or used with permission from the legal owner.

Insurance and Liability
- A valid and appropriate auto insurance policy is required at all times while driving through Uni Go.
- Uni Go does not provide vehicle insurance or financial coverage for accidents.
- Drivers are fully responsible for the operation of their vehicle, compliance with laws, and personal insurance claims.
- Uni Go is not responsible for damages, disputes, injuries, or losses arising from ride arrangements.

Compliance and Safety Guidelines

Local and Campus Regulations
- Follow all traffic laws, parking rules, and posted regulations.
- Respect any campus-specific restrictions or designated transportation areas as required by your school or local authorities.

Safety and Conduct
- Confirm the rider's name before beginning a trip.
- Keep your vehicle clean and safe for passengers.
- Follow all zero-tolerance rules related to harassment, drugs, alcohol, and unsafe conduct.

Safety Expectations

Drivers must always:
- Ensure working seat belts are available and used by all passengers.
- Avoid picking up passengers in unsafe areas or prohibited campus zones.
- Stop driving immediately if they feel unsafe, exhausted, impaired, or ill.

In emergencies: contact local emergency services.

For non-emergency concerns or disputes, drivers are encouraged to communicate with the appropriate authorities and reach out to Uni Go to report the issue.

Incidents or Issues

If any safety concern, dispute, or incident occurs:
- You may contact Uni Go to share details and request assistance.
- When appropriate or required by law, Uni Go may cooperate with local authorities to support a lawful resolution.

Earnings and Tax Responsibilities

Payments and Earnings
- Drivers control and set their own ride pricing for all rides they create.
- Drivers agree to the budget set by other students when fulfilling a ride request.
- Drivers keep 100% of their earnings from rides provided through Uni Go.
- Uni Go does not handle or control funds exchanged between drivers and passengers.

Taxes
- Drivers are independent earners and are responsible for reporting income and fulfilling any tax obligations.
- Uni Go does not withhold or report taxes on your behalf and does not provide tax advice.

Ongoing Compliance

Stay Updated
- Uni Go may share new policies or local guidelines that drivers must follow.
- Review the Driver Handbook periodically for updates.

Communication
- Your feedback helps improve the platform. Share suggestions or concerns with Uni Go when needed.

Damages

If a passenger causes damage that results in cleaning or repair costs, the driver may submit documentation for review. Uni Go may cooperate with appropriate authorities where necessary to facilitate resolution.

Driver Success Indicators

- Safe Conduct: Maintain driving habits that follow the law and protect passengers.
- Meeting Ride Requests Responsibly: Accept trips when it is safe and reasonable to do so.
- Compliance Record: Following rules helps protect your access to the platform.

Feedback and Support

Drivers are strongly encouraged to report issues, suggestions, or questions to the appropriate authorities and also notify Uni Go when relevant. Reports should be truthful and detailed. Documentation (screenshots, photos, descriptions) helps review situations accurately.

If you experience platform-related issues, safety concerns, or questions about compliance, you may reach out to Uni Go directly.

Acknowledgment

By continuing as a driver on Uni Go, you affirm that:
- You understand you are not an employee, agent, or contractor of Uni Go.
- You independently choose when and how to offer rides.
- You accept responsibility for safe driving and compliance with all legal, institutional, and platform requirements.