

## **CLIENT INFORMATION**

The name of the organization is UNICRIBZ Student Lodging and Property Management.

Their contact number is 063 135 1073 and their email address is [unicribz@yahoo.com](mailto:unicribz@yahoo.com). The business is located at 8 Coronation Road, Scottville, Pietermaritzburg, 3201, KwaZulu-Natal. You can also find them at all social media platform as Unicribz student lodging.

## **BUSINESS AREA**

UNICRIBZ operates in the property industry. They serve as the middleman to potential tenants who are looking for a place to stay in Pietermaritzburg and connect them to landlords who have available accommodation(s). The organization provide a platform for landlords who have available accommodation and find for them tenants to fill up their properties immediately.

The landlord usually calls the organization and ask them to if they could help them find tenants, the organization then post the landlord's pictures of the property on their social media platforms. Potential tenants can either call or message the organization if they saw the accommodation and loved it, and they can also walk-in their office and the staff will help them. To secure the place, tenants are required to pay deposit upfront before moving in. After the landlord have received his/her tenants he/she is required to pay a once-off commission to the organization.

The system will enhance booking and reservation management, and accommodation management. The system will handle tenant bookings and inquiries effectively, provide details of the accommodation, and make sure the standard of the accommodation is maintained properly. By doing this the organization will improve its users satisfaction and also gain a competitive advantage.