

Produce accessible sensitization materials

(COVID-19 response)

Suggestions and recommendations for HI's field programs







a. Language

- Make sure to use a simple, clear language, providing all essential information
- Use as less acronyms as you can
- Use short, simple sentences: "When you sneeze, cover your nose with your elbow" rather than "Avoid sneezing without covering your nose"
- Use affirmative sentences rather that negative: "Wash your hands every hour" rather than "don't stay more than 1 hour without washing your hands"
- Use positive examples opposed to negative examples
- Refer to the <u>easy-to-read messages about Covid-19 also available in other languages than English:</u>
 - o easy-to-read messages about Covid-19 by UNAPEI (French)
 - o <u>easy-to-read messages about Covid-19 (Spanish)</u>

b. Printed leaflets

Same as above, plus:

- Use simple printing formats, possibly 1 page only (both sides, not folded)
- Use big fonts, at least 14p; use simple fonts with no decorations (Arial, Calibri, etc.)
- Do not justify the text, prefer the left alignment (or right, for Arabic language)



- Use few colors, possibly black text on very clear background, with no decorations
- Remove the non-essential information and clearly evidence the essential ones
- Use clear and simple images to explain the concepts
- Do not rely on color only: create your leaflet as if it could be printed in black and white only

c. Printed posters

Same as above, plus:

- Use big fonts, at least 18p for text;
- Print on a mat paper, not glossy or reflecting; use resistant paper, possibly water resistant
- Make sure the poster is not protected by a reflecting surface (i.e. glass)
- Make sure the poster is not attached on an irregular or curved surface
- Make sure the poster is hanged in a visible place, not hidden or covered, with enough light to be seen and read
- Make sure it is not surrounded by many other information panels or posters: it might be ignored

d. Digital presentations

- If the presentation is sent via email, make sure it is accessible to screen readers as well
 - o Refer to the Microsoft guidelines for accessible PPTs
- If the presentation is projected in a room, make sure the light conditions allow persons with visual impairments to see it
- Same considerations as before concerning fonts, colors, language, etc.

e. Radio announcements

- Make sure that you speak slowly, with a clear voice
- Make sure there are no background noises while you speak music, etc.
- Make sure you introduce yourself when you start speaking and you clearly explain what you
 are about to say

f. TV announcements or online videos

- 2. Make sure that you speak slowly, with a clear voice
- 3. Make sure there are no background noises while you speak music, etc.
- 4. Make sure that subtitles are available while you speak, and possibly a sign language interpreter as well
- 5. Use visual materials as well to clarify what you are saying
- 6. Refer to WHO videos about protection against Covid-19:
 - i. WHO English video with English subtitles and other WHO resources
 - ii. WHO English video with French subtitles