



BOOKING
FLIGHT
MADE
EASY !!

make **my** trip

ONLINE FLIGHT BOOKING PROCESS

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1 Makemytrip Flight Booking

Makemytrip provides a user friendly online flight booking process for well pre-planned and sudden journeys. Unsure of the trip date, “Lock the Trip” before 7 days for riding in a lower fare. Worried about cancellation charges, Makemytrip offers “Zero Cancellation Fee” by paying certain amount beforehand.

We offer food and cab drop/pickup at the airport Passenger can order food and cab along with the flight ticket. The details of the food menu card and cab price details are listed transparently.

2 Login/Signup

Visit <https://www.makemytrip.com/> to book for your flight journey.

Unlike other sites, there is no separate page for Login & Signup Pages. Makemytrip automatically identifies the user by validating the details (Email ID/Mobile Number) provided. If the user is already registered, only OTP is provided. For new users, OTP along with the passenger details has to be provided to complete the makemytrip registration process.

The screenshot shows the Makemytrip login/signup page. On the left, there is a vertical banner with the text "Sign up/Login now to" and three promotional offers: "Lock Flight Prices & Pay Later", "Book Hotels @ ₹0", and "Get 3X refund, if your waitlisted train doesn't get confirmed". The main content area has two tabs: "PERSONAL ACCOUNT" (selected) and "MYBIZ ACCOUNT". Below the tabs is a form with the label "Email or Mobile Number" and a text input field containing the placeholder "Enter email or mobile number:". A red box highlights this input field, and an arrow points from it to the text "Register/Login through Mobile No/Email id". Below the input field is a "CONTINUE" button. Another red box highlights the "Or Login/Signup With" section, which contains a Google logo. An arrow points from this section to the text "Directly Login/Signup with Google Account". At the bottom, there is a small text line: "By proceeding, you agree to MakeMyTrip's [Privacy Policy](#), [User Agreement](#) and [T&Cs](#)".

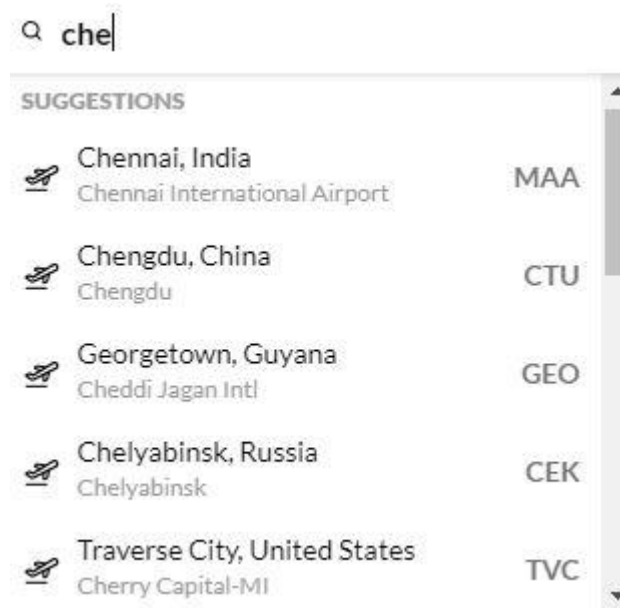


3 FLIGHT SEARCH

The screenshot shows the MakeMyTrip flight search page. The interface includes a top navigation bar with various travel services. The main search area is divided into sections for trip type, origin/destination, departure/return dates, fare type, and passenger details. A large blue 'SEARCH' button is prominently displayed at the bottom of the search form.

1. Select "Flights"
2. Select the Trip Type
3. Choose the Source & Destination
4. Choose the Fare Type
5. Choose the Departure/ Return Date
6. Provide the Passenger Details & Class Type
7. Click "Search" at last

1. Navigate to "Flights" Tab in the makemytrip homepage by clicking on the Flight Icon. Upon successful selection, the page directs to <https://www.makemytrip.com/flights/>
2. Choose the Trip Type (One Way / Round Trip / Multi City) by selecting the appropriate radio button icon. (In the above example **One Way** is selected)
3. Select the Source & Destination from the drop-down box or manually enter and select through suggestions.



- Choose the appropriate fare type. (The fare varies for each category)
- Select the date of journey. The fare is indicated below each date as shown below. (Book earlier to avoid high fares)

30 Sep 23 - Book round trip for great savings

September 2023							October 2023						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
					1	2	1	2	3	4	5	6	7
							₹5,986	₹8,223	₹6,664	₹5,236	₹5,179	₹5,236	₹5,015
3	4	5	6	7	8	9	8	9	10	11	12	13	14
							₹5,236	₹5,179	₹5,015	₹5,015	₹5,179	₹5,179	₹5,015
10	11	12	13	14	15	16	15	16	17	18	19	20	21
							₹5,179	₹5,179	₹5,179	₹5,179	₹5,179	₹6,290	₹6,489
17	18	19	20	21	22	23	22	23	24	25	26	27	28
							₹6,094	₹6,300	₹6,300	₹6,094	₹6,298	₹6,298	₹6,343
24	25	26	27	28	29	30	29	30	31				
					₹7,485	₹5,296	₹8,052	₹6,934	₹5,450				

- Mention the number of passengers travelling. The fare varies for three different category of ages. (Below 2 Years, Age 2-12 Years and Above 12 Years).

Select the Flight Travel Class Type. The fare price increases from left to right. Economy (lowest fare), Premium Economy and Business category (highest fare).

Click "Apply" to save.

Departure ▼ Return ▼ Travellers & Class ▼

ADULTS (12y+) on the day of travel

1 2 3 4 5 6 7 8 9 >9

CHILDREN (2y - 12y) on the day of travel

0 1 2 3 4 5 6 >6

INFANTS (below 2y) on the day of travel

0 1 2 3 4 5 6

CHOOSE TRAVEL CLASS

Economy/Premium Economy Premium Economy Business

APPLY

- Click "Search" to view the available flights.



4 FLIGHT BOOKING

- Upon completion of Search, the available flights occur as shown below.
- Select & Filter the flights based on Price, Stops and Timings.
- Passenger can either book immediately or lock the seat based on his/her preference.

Apply "Filters" for a Refined Search

Filter Flights based on Stops

Filter Flights based on Timings

Selected Flight

Book/Lock Seat

The screenshot displays the MakeMyTrip flight booking interface. At the top, the search criteria are set for a round trip from New Delhi, India to Chennai, India, departing on Thursday, Oct 26, 2023, and returning on Sunday, Nov 26, 2023, for 1 Adult in Economy class. The search results are titled 'Flights from New Delhi to Chennai, and back'. The interface is divided into sections for 'Popular Filters', 'Onward Journey', and 'Return Journey'. The 'Onward Journey' section shows flights from New Delhi to Chennai, and the 'Return Journey' section shows flights from Chennai to New Delhi. A red box highlights the 'Selected Flight' for the onward journey: IndiGo, New Delhi to Chennai, 07:10 to 10:00, ₹5,794 per adult. Another red box highlights the 'BOOK NOW' button for the return flight. The 'Filter Flights based on Stops' and 'Filter Flights based on Timings' labels point to the respective filter sections on the left. The 'Book/Lock Seat' label points to the 'LOCK PRICE' button at the bottom right.

Flight Type	Carrier	Class	Departure	Duration	Arrival	Price
Onward Journey	IndiGo	Economy	New Delhi 07:10	02h 50m	Chennai 10:00	₹5,794 per adult
Onward Journey	IndiGo	Economy	New Delhi 08:25	02h 50m	Chennai 11:15	₹5,794 per adult
Onward Journey	IndiGo	Economy	New Delhi 10:10	02h 50m	Chennai 13:00	₹5,794 per adult
Onward Journey	IndiGo	Economy	New Delhi 16:00	02h 45m	Chennai 18:45	₹5,794 per adult
Return Journey	IndiGo	Economy	Chennai 12:30	02h 50m	New Delhi 15:20	₹6,816 per adult
Return Journey	IndiGo	Economy	Chennai 23:00	02h 50m	New Delhi 01:50	₹6,816 per adult
Return Journey	IndiGo	Economy	Chennai 06:15	02h 50m	New Delhi 09:05	₹8,857 per adult
Return Journey	IndiGo	Economy	Chennai 08:00	02h 50m	New Delhi 10:50	₹8,857 per adult



- After Clicking Book Now/ Lock Price, the Booking Review window appears as shown below:

Complete your booking

New Delhi → Chennai
Thursday, Oct 26 Non Stop - 2h 50m
IndiGo 6E 2059 Economy - SAVER
07:10 New Delhi, Indira Gandhi International Airport, Terminal 2
2h 50m
10:00 Chennai, Chennai International Airport, Terminal 1
Baggage: ADULT 15 Kgs (1 piece only) Cabin: 7 Kgs (1 piece only)
Get excess baggage? Don't stress, buy extra check-in baggage allowance for DEL-MAA at fab rates! +ADD

Chennai → New Delhi
Sunday, Nov 26 Non Stop - 2h 50m
IndiGo 6E 6498 Economy - SAVER
23:00 Chennai, Chennai International Airport, Terminal 1
2h 50m
01:50 New Delhi, Indira Gandhi International Airport, Terminal 1
Baggage: ADULT 15 Kgs (1 piece only) Cabin: 7 Kgs (1 piece only)
Get excess baggage? Don't stress, buy extra check-in baggage allowance for MAA-DEL at fab rates! +ADD

Cancellation Refund Policy
View Policy
DEL-MAA
Cancellation Penalty: ₹ 3,300 ₹ 3,800 ₹ 5,794
Cancel Between (IST): Now 22 Oct 07:50 26 Oct 04:10 26 Oct 07:50
MAA-DEL
Cancellation Penalty: ₹ 3,300 ₹ 3,800 ₹ 6,816
Cancel Between (IST): Now 22 Nov 23:00 26 Nov 20:00 26 Nov 23:00
More fares with flexible refund & date change policy available! UPGRADE

Fare Summary
Base Fare ₹ 10,884
Taxes and Surcharges ₹ 1,726
Other Services ₹ 10
Charity REMOVE
Total Amount ₹ 12,620

PROMO CODES
Enter promo code here
MMTSUPER Use this coupon and get ₹ 400 instant discount on your flight booking. Terms & Conditions
MMTUPI Use this code and get INR 425 instant discount on payments via UPI only. Terms & Conditions
MMTBOEMI Get INR 1261 instant discount on your Bank of Baroda Credit Card No. Cost 2941. Terms & Conditions
MMTONECARDemi Use this coupon and get ₹ 1200 instant discount on your flight booking using OneCard No cost EMI. Terms & Conditions

Booking Review

Flight Ticket Fare Summary

Apply Promo Codes

Cancellation Refund Policy

- Passenger can apply promo codes for availing further discounts and review the Booking Summary
- Cancellation Refund Policy is also mention in the review panel.
- Click “Continue” to add the passenger details.



5 TRAVELLER DETAILS

Add and review the Passenger details (Name, Gender, Mobile No, Email and Residential Address).

Traveller Details

ADULT (12 yrs+)

1/1 added

Important: Enter name as mentioned on your passport or Government approved IDs.

☒ ADULT 1

Suhana

P

MALE

FEMALE

[+ ADD NEW ADULT](#)

☐ Add these travellers to My Traveller List. You won't have to fill traveller info on your next visit.

Booking details will be sent to

Country Code

India(91)

Mobile No

9444426930

Email

suhana.parameswaran@gmail.com

☐ I have a GST number (Optional)

Your pincode and state (Required for generating your invoice. You can edit this anytime later in your profile section.)

Pincode

600041

State

Tamil Nadu

Address

Chennai

☒ Confirm and save billing details to your profile

Review Details

Please ensure that the spelling of your name and other details match with your travel document/govt. ID, as these cannot be changed later. Errors might lead to cancellation penalties.

ADULT 1

First & Middle Name

Suhana

Last Name

P

Gender

FEMALE

[EDIT](#)

[CONFIRM](#)



6 FLIGHT SEAT SELECTION

Upon successfully reviewing the passenger details, the user is navigated to the “Flight Seat Selection” page as shown below:

The below image denotes the flight’s seat position from top to bottom. Seats denoted with “X” symbol denotes that the seat is already booked. Available seats with their notations (Free, Extra Legroom, Exit Row Seats, Non Reclining and Price Based) are given in bottom left of the picture.

The screenshot displays the 'Complete your booking' page. The top navigation bar includes links for Flights Summary, Travel Insurance, Traveller Details, Seats & Meals, and Add-ons. The main content area is divided into several sections:

- Flights Summary:** Shows the itinerary: New Delhi → Chennai (Thursday, Oct 26 • Non Stop • 2h 50m) and Chennai → New Delhi (Sunday, Nov 26 • Non Stop • 2h 50m).
- Traveller Details:** Lists the passenger as Suhana P.
- Your pincode and state:** A field for entering location details.
- Seats & Meals:** The 'Seats' tab is active, showing a seat map for the New Delhi → Chennai leg. The map displays rows 1 to 7 and columns A to F. Seats are color-coded: green for 'Free', light blue for '₹99-350', and purple for '₹400-1500'. Exit row seats are marked with 'EXIT' and non-reclining seats with a red icon. Extra legroom seats are marked with 'XL'. A red box highlights the 'Seat Notations' legend in the bottom left corner.
- Fare Summary:** Shows the breakdown of costs: Base Fare (₹10,884), Taxes and Surcharges (₹1,726), Other Services (₹310), Charity (₹10), and Seats (₹300), totaling ₹12,920.
- PROMO CODES:** A section for applying discount codes, with a list of available codes: MMTSUPER, MMTUPI, MMTBOBEMI, and MMTONECARDEMI.

Click “Continue” to proceed to payment.



7 PAYMENT

The Passenger can pay through several online payment transactions (UPI, Net Banking, Credit/Debit/ATM Card, Wallets, Gift Cards, Pay later, EMI and Google Pay). User can also Scan and pay the QR for completing the transaction.

make my trip

Hey, You are saving ₹ 25 additionally! Hurry and Book

SAFE & SECURE

Payment options

UPI Options
Pay Directly From Your Bank Account
Flat additional discount of Rs 25

Credit/Debit/ATM Card
Visa, MasterCard, Amex, Rupay And More

Book Now Pay Later
Tripmoney, Lazypay, Simpl, ZestMoney, ICICI, HDFC

Net Banking
All Major Banks Available

Gift Cards, Wallets & More
Gift cards, Mobikwik, AmazonPay

EMI
No Cost EMI available

GooglePay
Pay with Google Pay

Keep your phone handy!

Scan and pay

VIEW

OR

Enter UPI ID

mobileNumber@upi

VERIFY & PAY

Scan and pay using any banking app

13,619 Due Now

By continuing to pay, I understand and agree with the [privacy policy](#), the [user agreement](#) and [terms of service](#) of makemytrip.

Your Booking ROUND TRIP FLIGHT

THU, 26 OCT'23

7:10 AM
New Delhi

2h 50m
Non Stop

10:00 AM
Chennai

SUN, 26 NOV'23

11:00 PM
Chennai

2h 50m
Non Stop

1:50 AM
New Delhi

Traveler(s)

1. SUHANA P (F, ADULT)
suhana.parameswaran@gmail.com | +91-9444426930

Fare Summary [View Details](#)

Fare

OTHERS

₹ 12,610

₹ 1,009

Total Due

Convenience fee added

₹ 13,619

Over 53 million satisfied MakeMyTrip customers.

8 OPTIONAL ADD-ONS FOR FLIGHT PASSENGERS


8.1 LOCK PRICE

Makemytrip allows the passenger to lock the seats before 7 days of departure. The passenger pays for the smallest fare in the final payment. Even if the ticket fare increases after locking the seat, the passenger can pay the amount shown earlier during the locked time. If the fare is decreased at the time of booking, the passenger can pay the same lowest amount for final payment.





8.2 INDIGO PRIORITY FAST FORWARD

Passenger can avoid the long queue and are given priority for Check-In & Out processes.

**Indigo Fast Forward**
A service that provides you a **hassle free and comfortable check-in** experience at the airport with our **priority check-in counter**.

+ADD


 Priority Check-in +  Bags out first = ₹ 400


8.3 AIRPORT PICK & DROP

Passenger can view the price and book the cab in advance prior reaching airport.

Airport Pick & Drop
Pre-book airport cabs at great prices. Now available in city near you.

Select cabs for New Delhi to Chennai Trip

☐ Pick-up: **Delhi (7 kms)** 
Drop: **Terminal 2 Delhi Airport, IGI**
Flat ₹255 upto 7 km
₹ 255

☐ Pick-up: **Chennai Domestic Airport**
Drop: **Chennai** 
Flat ₹506 upto 10 km
₹ 506



8.4 ZERO CANCELLATION

Passenger can evade the cancellation fee by paying a smaller additional amount along with the booked ticket, if opted for “Add Zero Cancellation” Add-on.

Unsure of your travel plans?

☐ **Add Zero Cancellation**

Get refund of up to ₹ 12,610 in case of a cancellation up to 24hrs before departure [View T&C](#)











₹ 2,105

8.5 EAT AT YOUR SEAT

Passenger can choose the food to be delivered at the flight seat prior journey. The list of available meals is mentioned with prices as shown below. Click “Add” to confirm the dishes of your choice.

Seats **Meals**

How about a nice hot breakfast to charge you up during an early morning flight? Choose from the variety of meal options available!

New Delhi → Chennai	Chennai → New Delhi
<div><input type="checkbox"/> Veg <input type="checkbox"/> Non Veg</div> <div>0 of 1 Meal(s) Selected</div>	<div>0 of 1 Meal(s) Selected</div>
<div> #IndiaByIndiGo regional favourite (veg) + beverage</div> <div>₹ 400</div> <div>ADD</div>	<div> #IndiaByIndiGo regional favourite (veg) + beverage</div> <div>₹ 400</div> <div>ADD</div>
<div> Vegan meal</div> <div>₹ 400</div> <div>ADD</div>	<div> Vegan meal</div> <div>₹ 400</div> <div>ADD</div>
<div> 6E Eats choice of the day (veg) + beverage</div> <div>₹ 400</div> <div>ADD</div>	<div> 6E Eats choice of the day (veg) + beverage</div> <div>₹ 400</div> <div>ADD</div>
<div> Tomato Cucumber Cheese Lettuce Sandwich Combo</div> <div>₹ 400</div> <div>ADD</div>	<div> Tomato Cucumber Cheese Lettuce Sandwich Combo</div> <div>₹ 400</div> <div>ADD</div>
<div> KIDDIE DELIGHT -Veg</div> <div>₹ 400</div> <div>ADD</div>	<div> KIDDIE DELIGHT -Veg</div> <div>₹ 400</div> <div>ADD</div>

CONTINUE [Skip to add-ons](#)



8.6 FLIGHT TICKET FARE CATEGORY

Pay higher for more benefits.

☒ **Saver** ₹ 5,794
Fare offered by airline.

- Cabin bag 7 Kgs
- Check-in 15 Kgs
- Cancellation Cancellation fee starting ₹ 3,000
- Date Change Date Change fee starting ₹ 2,750
- Seat Middle Seat Free, Window/Aisle Chargeable

[Hide ▴](#)

☐ **Flexi Plus** ₹ 6,919
Fare offered by airline.

- Cabin bag 7 Kgs
- Check-in 15 Kgs
- Cancellation Cancellation fee starting ₹ 500
- Date Change Free Date change allowed upto 4 days before departure
- Seat Free seats available
- Meal Get complimentary meals


[Hide ▴](#)

☐ **SUPER 6E** ₹ 10,699
Priority Check-in and Boarding, Free XL seats


- Cabin bag 7 Kgs
- Check-in 25 Kgs
- Cancellation Cancellation fee starting ₹ 500
- Date Change Free Date change allowed upto 4 days before departure
- Seat Free seats available


8.7 FLIGHT INSURANCE


Passenger can opt for Trip Insurance by paying a small amount while booking the ticket.


☒ **Trip Secure** 

₹ 249/Traveller (18% GST included)

 **24x7 Support**
Delayed/lost baggage Assistance

 **Up to ₹ 3,000**
Missed Flight

 **Up to ₹ 3,000**
Trip Cancellation



Preferred by millions of travellers

“Your willingness to go above and beyond what was expected made a significant difference in my ability to travel. Read More

~Amit Paul

“Wow, the claim settlement was incredibly fast. Thank you so much! Such a smooth experience. Appreciate it. Read More

~Prateek Keshari

☐ **Yes**, Secure my trip.

☐ **No**, I will risk my trip.

By selecting the product, I confirm the travellers age is between 6 months and 70 years and agree to the [T&Cs](#)

