		User			
		QA/Administrator	RD/Administrator	PM/Administrator	Administrator
Ticket Type	Bng	Create Ticket  Edit Ticket  Delete Ticket	Resolve Ticket		Create Ticket  Edit Ticket  Delete Ticket  Resolve Ticket
	Feature Request		Resolve Ticket	Create Ticket	Create Ticket  Resolve Ticket
	Test Case	Create Ticket  Resolve Ticket	View Ticket	View Ticket	Create Ticket  Resolve Ticket
Action	Manage user				Create user with role  Edit user