

## **CUSTOMER**

- search movies
  - ~ search by movie
  - ~ search by theatre
  - ~ pick movie
- picks movie
- choose tickets
  - ~ picks theatre
  - ~ picks time
  - ~ pick seat
- apply coupon if they have it
  - ~ entering coupon ID
- payment for ticket
  - ~ confirm information and buy ticket
- ticket purchase confirmation page
  - ~ user writes down ticket info or downloads
- cancel ticket
  - ~ enter ticket ID and confirm
  - ~ result in coupon being generated
    - > can retrieve by e-mail or writing down coupon ID
- log movie in HasWatched if ticket has been purchased and it hasn't been returned before showtime <- *MORE OF A BACKGROUND ACTION, NOT USE CASE CUSTOMER ENGAGES IN*
- purchase subscription fee
  - ~ go to page purchase or renewal page
  - ~ information is auto-filled form customer info
- closes account
- create account?

## **SUBSCRIBER**

- log favourite movies
  - ~ goes to favourite movie page
  - ~ user enters name and release year of their favourite movies
- newsletter gets sent to subscriber periodically <- *MORE OF A BACKGROUND ACTION, NOT USE CASE CUSTOMER ENGAGES IN*
- pay subscription fee
  - ~ go to page purchase or renewal page
  - ~ information is auto-filled form customer info
- goes back to normal customer if subscription not renewed <- *MORE OF A BACKGROUND ACTION, NOT USE CASE CUSTOMER ENGAGES IN*

## **ADMINISTRATOR**

- add/remove movies

- see ticket sales (sales sums, list of tickets sold)