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Attribution Queries

Learn SQL from Scratch Marco Ruggiero 11-10-2018

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1. Get Familiar With Cool T-Shirts

1.1 & 1.2 Campaigns, Sources & Pages

The company has 8 distinct campaigns, & 6 distinct sources as demonstrated below. They have the below pages on their website. The associated SQL is;

```
select count (distinct utm_campaign) from page_visits;
select count (distinct utm_source) from page_visits;
select distinct utm_campaign, utm_source from page_visits order by utm_source asc;
```

select distinct page name from page visits;

utm_campaign	utm_source
ten-crazy-cool-tshirts-facts	buzzfeed
weekly-newsletter	email
retargetting-campaign	email
retargetting-ad	facebook
paid-search	google
cool-tshirts-search	google
interview-with-cool-tshirts-founder	medium
getting-to-know-cool-tshirts	nytimes

page_name	
1 - landing_page	
2 - shopping_cart	
3 - checkout	
4 - purchase	

2. What Is The User Journey?

2.1 First Touches

The first touch figures are given below, with the 'interview with cool t-shirts founder' campaign the most popular at 622. The SQL used to derive these figures can be seen on the right.

ft_attr.utm_source	ft_attr.utm_campaign	COUNT(*)
medium	interview-with-cool-tshirts-founder	622
nytimes	getting-to-know-cool-tshirts	612
buzzfeed	ten-crazy-cool-tshirts-facts	576
google	cool-tshirts-search	169

```
WITH first touch AS
    SELECT user id,
       MIN(timestamp) as first touch at
   FROM page visits
   GROUP BY user id
),
ft attr AS
 SELECT ft.user id,
         ft.first touch at,
         pv.utm source,
         pv.utm campaign
 FROM first touch ft
 JOIN page visits pv
   ON ft.user id = pv.user id
   AND ft.first touch at = pv.timestamp
SELECT ft attr.utm source,
      ft attr.utm campaign,
      COUNT (*)
FROM ft attr
GROUP BY 2
ORDER BY 3 DESC;
```

2.2 Last Touches

The last touch figures are given below, with the SQL used found to the right. Here we can see the most popular campaigns are the weekly newsletter through email, & the re-targeting advert campaigns through Facebook.

lt_attr.utm_source	lt_attr.utm_campaign	COUNT(*)
email	weekly-newsletter	447
facebook	retargetting-ad	443
email	retargetting-campaign	245
nytimes	getting-to-know-cool-tshirts	232
buzzfeed	ten-crazy-cool-tshirts-facts	190
medium	interview-with-cool-tshirts-founder	184
google	paid-search	178
google	cool-tshirts-search	60

```
WITH last touch AS
    SELECT user id,
        MAX(timestamp) as last touch at
    FROM page visits
    GROUP BY user id
),
lt attr AS
 SELECT lt.user id,
         lt.last touch at,
         pv.utm source,
         pv.utm campaign
  FROM last touch lt
 JOIN page visits pv
   ON lt.user id = pv.user id
   AND lt.last touch at = pv.timestamp
SELECT 1t attr.utm source,
       It attr.utm campaign,
       COUNT (*)
FROM lt attr
GROUP BY 2
ORDER BY 3 DESC;
```

2.3 Last Touches as Purchases

These figures show purchases made, with the previous SQL modified through the insertion of a 'where' clause to only return page_name equal to '4 – purchase'; confirming a purchase had been made. Here we see the top two results continue our findings from the previous query.

lt_attr.utm_source	lt_attr.utm_campaign	COUNT(*)
email	weekly-newsletter	115
facebook	retargetting-ad	113
email	retargetting-campaign	54
google	paid-search	52
nytimes	getting-to-know-cool-tshirts	9
buzzfeed	ten-crazy-cool-tshirts-facts	9
medium	interview-with-cool-tshirts-founder	7
google	cool-tshirts-search	2

```
WITH last touch AS
    SELECT user id,
       MAX(timestamp) as last touch at
   FROM page visits
   where page name = '4 - purchase'
   GROUP BY user id
),
lt attr AS
 SELECT lt.user id,
        lt.last touch at,
        pv.utm source,
         pv.utm campaign
 FROM last touch lt
 JOIN page visits pv
   ON lt.user id = pv.user id
   AND lt.last touch at = pv.timestamp
SELECT lt attr.utm source,
      It attr.utm campaign,
      COUNT(*)
FROM lt attr
GROUP BY 2
ORDER BY 3 DESC;
```

2.4 Typical User Journey

By changing the value of the 'where' clause in the first_touch or last_touch queries listed previously to that of the values we know from 1.2, we can track when a user stopped or completed their journey to Cool T-Shirts online shop, or which route they took. To the right, we have the example of those whose last touch was on '3 - checkout'.

From the data we have, it would seem most users are introduced to the company via one of the articles about the company, before ultimately completing any purchases through the weekly newsletter or re-targetting ads via Facebook.

The SQL here is the same as in the first_touch or last_touch queries, modifying the value of the 'where' clause to the values in page name.

lt_attr.utm_source	lt_attr.utm_campaign	COUNT(*)
email	weekly-newsletter	450
facebook	retargetting-ad	445
email	retargetting-campaign	246
google	paid-search	179
nytimes	getting-to-know-cool-tshirts	41
buzzfeed	ten-crazy-cool-tshirts-facts	32
medium	interview-with-cool-tshirts-founder	31
google	cool-tshirts-search	7

3. Optimize The Campaign Budget

3.1 Strategy Optimization

Based upon the first & last touch results we see from the gueries in 2.1, 2.2 & 2.3 (latter truncated in screenshot here), I would advise Cool T-Shirts to reinvest into the following;

- 1) interview-with-cool-tshirts-founder via medium
- 2) getting-to-know-cool-tshirts via nytimes
- 3) ten-crazy-coool-tshirts-facts via buzzfeed

...to increase general awareness of the company. And then;

- 4) weekly-newsletter via email
- 5) retargetting-ad via facebook

...to increase sales, as these methods have shown to be considerably more effective than others in sale conversion.

ft_attr.utm_source	ft_attr.utm_campaign	COUNT(*)
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email	weekly-newsletter	115
facebook	retargetting-ad	113
email	retargetting-campaign	54
google	paid-search	52

getting-to-know-cool-tshirts

nytimes