**JOSHUA JOURNET**

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**Professional Experience**

**U.S Army Fort Polk, LA**

*Motor Transport Operator (88M) April 2018-July 2020*

* Motor Transport Operator with a proven track record in safely operating various vehicles and managing personnel. Adept at ensuring compliance with military and civilian safety standards.
* Demonstrated expertise as an 88M Motor Transport Operator, specializing in the operation of diverse wheeled vehicles and equipment across various terrains and roadways. Exhibited adaptability and proficiency in executing transportation operations.
* Attained a Secret clearance and earned multiple certifications during my tenure in the military.
* Effectively oversee the safe loading and unloading of personnel during transportation operations, ensuring adherence to safety protocols and procedures.
* Assigned to leadership roles as a team leader, responsible for overseeing and leading soldiers. Demonstrated strong leadership qualities and a high level of responsibility in these positions.
* Collaborated with the 519th Military Police, serving in armed security and maintaining vigilance while guarding posts day and night, facilitating the secure entry of both civilian and military vehicles.
* Oversaw facility access points through vigilant in-person monitoring, as well as utilizing security alarm systems and video surveillance to ensure comprehensive gate security.

**BULLA Gastrobar Doral, FL**

*Busser September 2016 – January 2018*

* Collaborated with waiters in providing food and beverage service to guests in a prompt and professional way.
* Set up venues or work areas.
* Communicated with guests as well as co-workers in order to provide the best service.
* Maintained flexibility in assuming other roles within company such as dishwasher or server.

**dennys   
Doral, FL**

*Server June 2015 – August 2016*

* Displayed enthusiasm and knowledge about the restaurant’s menu and products.
* Met or exceeded service and quality standards every review period.
* Addressed and resolved customer product complaints empathetically.
* Consistently provided professional, friendly, and engaging service

**burger king   
Virginia Gardens, FL**

*Team Member October 2014- June 2015*

* Utilized Point of Sale (POS) system
* Maintained high standards of customer service during high-volume, fast-paced operations
* Promptly managed guest concerns and complaints regarding their purchase
* Consistently provided friendly guest services and heartfelt hospitality

**Education**

**Miami Dade College, Miami, FL**

Major: Criminal Justice

Associate of Arts

**Kansas State University, Salina, KS**

Currently pursuing A&P License (Aviation Maintenance Technology)

**Additional Skills**

1.**Transportation Operations:**

* Proven track record in safely operating various vehicles.
* Expertise in the operation of diverse wheeled vehicles and equipment.

2.**Leadership and Team Management:**

* Demonstrated strong leadership qualities in team leader positions.
* Oversight of personnel, displaying adaptability and proficiency.

3.**Security Operations:**

* Attained a Secret clearance and multiple certifications in security.
* Experience in armed security and maintaining vigilance in guarding posts.

4.**Safety and Compliance:**

* Ensured compliance with military and civilian safety standards.
* Meticulous loading, securing, and marking of vehicles for precision and compliance.

5.**Documentation and Organization:**

* Applied robust documentation skills to coordinate security personnel.
* Organized approach to security operations and physical security management.

6.**Customer Service:**

* Consistently provided professional, friendly, and engaging service in hospitality roles.
* Addressed and resolved customer product complaints empathetically.

7.**Multitasking and Adaptability:**

* Adept at multitasking in dynamic environments.
* Maintained flexibility in assuming various roles within the hospitality industry.

8.**Communication:**

* Effectively communicated with guests and co-workers to provide the best service.
* Collaborated with waiters to deliver prompt and professional food and beverage service.

9.**Technical Skills:**

* Proficient in Microsoft Office
* Utilized Point of Sale (POS) systems in fast-paced operations.

10. **Bilingual Proficiency:**

* Fluent in both Spanish and English.