

# Advanced Hybrid Intelligence: Individual Project Design Track *Healthcare*

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**Abstract.** Hybrid Intelligence (HI) represents a transformative approach in integrating human expertise with artificial intelligence to address complex challenges. This paper explores its applications in healthcare, emphasizing its potential in chronic disease management, clinical decision-making, and personalized patient care. By analyzing the state of the art, critically evaluating current capabilities, and proposing future directions, this work aims to review the development of responsible, adaptive, and collaborative hybrid intelligence systems that foster seamless human-AI collaboration, while critically examining the differences between these systems and true hybrid intelligence.

**Keywords:** Hybrid Intelligence, Healthcare, Artificial Intelligence, Clinical Decision-Making, Data Privacy

## 1 Introduction

Artificial Intelligence (AI) has transformed multiple sectors, with healthcare emerging as a domain where it holds significant promise. The need for innovative solutions in clinical decision-making, patient management, and operational efficiency has driven the integration of AI technologies. However, the challenges of ensuring ethical use, explainability, and adaptability in AI systems necessitate the paradigm of Hybrid Intelligence (HI), where human expertise and AI capabilities are synergistically combined.

HI systems capitalize on the complementary strengths of humans and AI. For example, while AI excels at analyzing large datasets and identifying patterns, humans bring ethical judgment, contextual understanding, and empathy into decision-making. This collaborative approach has been demonstrated to enhance healthcare outcomes in areas such as chronic disease management, personalized care, and hospital operations [6],[9].

## 2 Concrete Situation

Consider the management of chronic diseases, such as diabetes, where effective care requires continuous monitoring, timely interventions, and personalized

treatment plans. Traditional healthcare models struggle to provide consistent care for chronic disease patients due to resource constraints, especially in rural or underserved areas [8]. This challenge highlights a critical need for innovative solutions in healthcare.

## 2.1 Current Practices

Hybrid Intelligence systems are increasingly utilized to address these challenges by combining AI-driven analytics with human expertise. For instance, wearable devices collect real-time patient data, such as glucose levels and physical activity, which are analyzed using AI to detect anomalies or trends. These insights are shared with healthcare providers through intuitive interfaces, improving their ability to make informed decisions [9], [7]. Platforms integrating wearable data with electronic health records (EHRs) are already in practice, enabling clinicians to efficiently track and manage patient conditions [12]. Additionally, conversational agents, such as virtual health assistants, are actively guiding patients in managing their conditions. These agents provide reminders for medication, suggest dietary changes, and offer educational resources, significantly enhancing patient self-management and adherence to treatment plans [4].

As healthcare continues to evolve, these practices are expected to expand significantly over the next decade. The increasing prevalence of diabetes worldwide, driven by aging populations and lifestyle factors, will necessitate even more robust systems to manage patient data and provide personalized care. Advancements in wearable technology and Internet of Things (IoT) devices will further enhance the capacity of Hybrid Intelligence systems to monitor, analyze, and predict health outcomes in real-time.

## 2.2 Goals

One of the critical goals of these systems is adaptability. As AI systems analyze patient data and incorporate clinician feedback, they aim to improve predictive accuracy over time. Additionally, ensuring ethical operation remains a priority, with the integration of guidelines designed to maintain transparency and respect patient privacy [10]. These goals seek to address ongoing challenges in scalability, usability, and acceptance within clinical and patient-facing contexts. In the future, Hybrid Intelligence systems must scale to address the expected rise in chronic disease prevalence, particularly diabetes. As patient numbers grow, HI systems will need to integrate larger and more complex datasets while maintaining personalization and accuracy. They will also need to optimize workflows in resource-limited healthcare environments to reduce clinician workload and costs.

## 2.3 Challenges

Despite these advancements, challenges persist. Many rural and underserved areas face infrastructure gaps that hinder the effective implementation of Hybrid

Intelligence systems. Ensuring equitable access to these technologies and overcoming socioeconomic barriers are critical issues that must be addressed [8]. Furthermore, the seamless integration of adaptive, patient-specific AI systems remains a complex technical and ethical hurdle.

The need for scalable, personalized, and real-time decision-making support in chronic disease management highlights the critical role of Hybrid Intelligence systems. By integrating AI capabilities with human expertise, state-of-the-art solutions offer promising ways to address the gaps in traditional healthcare models. The following section explores how cutting-edge advancements in collaborative AI, adaptive learning models, and secure data-sharing frameworks provide practical solutions to these challenges, ensuring more effective and equitable chronic disease management, particularly for diabetes care.

### 3 State of the Art

The state of the art in Hybrid Intelligence (HI) for healthcare reflects significant strides in combining artificial intelligence and human expertise to address complex medical challenges. Key advancements are highlighted across areas such as clinical decision-making, operational efficiency, and personalized patient care.

A central focus of current Hybrid Intelligence (HI) systems is enhancing clinical decision-making through multimodal data integration. AI systems aim to leverage diverse data types, including wearable device metrics, electronic health records, and imaging data, to provide holistic insights. These capabilities are particularly crucial in diabetes management, where continuous glucose monitoring (CGM) data, lifestyle patterns, and patient history need to be integrated and analyzed in real-time to provide timely interventions [9]. However, healthcare professionals often face significant challenges in adapting to the vast amount of data generated by these systems. Many are not accustomed to integrating wearable-derived data into clinical workflows, and existing frameworks rarely offer seamless methods to synthesize and utilize this information effectively. Although frameworks like those demonstrated in [9] suggest that integrating these data types can improve the precision of personalized treatment plans and reduce clinician workload, real-world adoption remains limited.

While AI-driven decision-making enhances diagnostic accuracy and efficiency, the role of human experts remains indispensable in Hybrid Intelligence systems. This is particularly evident in diabetes management, where AI-based insights must be validated by endocrinologists and primary care physicians to ensure that treatment plans are safe, personalized, and ethically sound [7]. The integration of conversational agents and collaborative AI models allows for real-time decision support, ensuring that healthcare professionals can act quickly in response to patient needs. Effective HI frameworks must therefore integrate AI models with collaborative mechanisms that allow human clinicians to interpret and override AI-generated recommendations when necessary [7]. Training and adaptation strategies, such as human-in-the-loop learning, ensure that AI systems align with medical professionals' expertise and real-world constraints [2].

Another key aspect is improving operational efficiency in healthcare institutions. Automation of routine tasks, such as scheduling and data analysis, has been shown to free up valuable clinician time, allowing them to focus on more complex and patient-centered activities. This is particularly relevant for diabetes clinics, where the growing number of patients requires efficient data processing and personalized treatment plans to avoid overburdening healthcare professionals [6]. AI-driven automation helps by streamlining patient monitoring, medication adjustments, and follow-up scheduling.

From the computational agent perspective, state-of-the-art Hybrid Intelligence systems leverage deep learning models, multimodal AI frameworks, and reinforcement learning techniques to optimize healthcare decision-making [9]. Recent advances in Retrieval-Augmented Generation (RAG)-based models enable more precise knowledge extraction from medical databases, improving AI-based diagnostics [11]. Additionally, federated learning and secure data-sharing protocols enhance the adaptability of AI models while ensuring compliance with privacy regulations, fostering a more integrated human-AI collaboration environment [5].

Ethical considerations and data privacy remain integral to the adoption of HI in healthcare. In diabetes care, secure patient data sharing is critical for ensuring continuous, real-time monitoring, especially for patients in rural or underserved communities [11]. Federated learning and privacy-preserving AI models allow for secure, decentralized data processing, ensuring that patients in remote areas receive the same level of AI-driven care as those in urban centers.

Furthermore, responsible and explainable AI systems are increasingly being prioritized to build trust and enhance usability. Systems that provide interpretable insights, as emphasized in [3], allow clinicians to understand and validate AI-driven recommendations. This transparency not only improves clinical decision-making but also aligns AI systems with ethical and professional standards.

## 4 Critical Evaluation

Hybrid Intelligence (HI) systems in healthcare can be critically evaluated through four key dimensions: Collaborative, Adaptive, Responsible, and Explainable intelligence. Each dimension addresses unique challenges and opportunities for the integration of human expertise with AI capabilities, particularly in the context of diabetes management.

### 4.1 Collaborative Hybrid Intelligence

Collaboration between AI systems and human experts is central to Hybrid Intelligence. In diabetes management, the role of conversational agents as intermediaries is emphasized in [7]; these tools can act as intermediaries by collecting patient-generated data from wearable devices, such as continuous glucose

monitors (CGMs), and ensuring clinicians receive real-time alerts for anomalies. For instance, if glucose levels deviate from the normal range, these agents notify healthcare professionals and provide recommendations, such as adjusting insulin dosage or dietary changes. Furthermore, CHI systems foster teamwork by combining the expertise of endocrinologists, nutritionists, and primary care physicians with AI-based insights. This dynamic interaction not only enhances clinical outcomes but also ensures that treatment plans are tailored to the patient’s unique needs [1]. By leveraging collaborative workflows, CHI directly addresses the challenges in diabetes care, particularly in rural areas where access to specialized care is limited.

Recent advancements in collaborative workflows also highlight the role of human-in-the-loop systems, which integrate continuous feedback from clinicians to refine AI recommendations in real-time. This ensures that treatment plans remain aligned with medical best practices while allowing for adaptability in dynamic healthcare environments [2]. For instance, conversational agents are designed to synthesize complex patient data and present it in an interpretable format, enabling clinicians to validate AI-driven insights before implementation. This process fosters a seamless integration of AI tools into clinical workflows, enhancing decision-making while maintaining clinician oversight.

Additionally, in [1] the importance of systems fostering teamwork between AI and humans is highlighted. In diabetes care, collaborative models can integrate insights from endocrinologists, dietitians, and primary care physicians by aggregating data from wearable sensors and electronic health records (EHRs). This dynamic interaction not only improves clinical outcomes but also ensures better coordination among specialists managing a patient’s condition. Collaborative frameworks also promote the standardization of care practices by aligning AI recommendations with clinician-validated guidelines, ensuring equitable treatment outcomes across diverse patient populations.

## 4.2 Adaptive Hybrid Intelligence

Adaptive intelligence focuses on the ability of AI systems to learn from diverse datasets and evolve based on feedback. The paper [9] demonstrated the potential of adaptive systems in tailoring treatment plans to individual patients. In diabetes management, these systems can continuously analyze CGM data, exercise patterns, and dietary intake, refining insulin dosage recommendations to align with the patient’s unique needs. This capability is particularly beneficial in dynamic healthcare environments, where patient conditions may evolve rapidly and require timely, data-driven interventions.

Furthermore, [5] illustrated the importance of predictive analytics in adaptive systems. For example, AI-driven adaptive models can anticipate complications such as hypoglycemia or hyperglycemia by analyzing historical glucose trends, stress levels, and sleep patterns. These systems are also equipped to integrate external factors, such as seasonal variations in physical activity or dietary preferences, to enhance prediction accuracy. This multidimensional adaptability is critical for ensuring personalized care for diverse patient populations.

However, adapting to patient-specific conditions requires addressing the adaptability-reliability trade-off: frequent updates to the system must not compromise its accuracy or stability in life-critical scenarios. Frequent updates, while improving responsiveness, can introduce variability that affects reliability, particularly in scenarios where consistent outcomes are crucial, such as insulin dosage adjustments. This trade-off underscores the need for rigorous testing and validation processes that balance adaptability with dependability [5].

Recent advances in federated learning frameworks also play a pivotal role in improving the adaptability of hybrid intelligence systems while maintaining data privacy. These frameworks enable decentralized training of AI models across multiple healthcare institutions, ensuring that systems are trained on diverse datasets without requiring direct data sharing. This not only enhances the adaptability of these systems but also ensures compliance with strict privacy regulations, such as GDPR or HIPAA [11].

Ensuring that AHI systems are rigorously tested and validated is essential to maintaining high reliability while benefiting from adaptability. These systems must also incorporate feedback loops that allow clinicians to validate and refine AI recommendations, ensuring alignment with clinical best practices and ethical standards. Moreover, the inclusion of user-friendly interfaces for clinicians ensures that these systems are not only adaptable but also interpretable, fostering trust and encouraging widespread adoption in clinical settings.

### 4.3 Responsible Hybrid Intelligence

Responsibility in HI systems is critical for ensuring ethical and transparent decision-making. In [10], the importance of frameworks for bias mitigation and upholding ethical standards in AI applications is emphasized. The paper specifically emphasizes a team design patterns approach that integrates moral considerations into the development of medical HI systems. For example, the use of bias mitigation techniques, such as fairness-aware machine learning models, can reduce disparities in diabetes care, ensuring that patients from underrepresented or underserved populations receive equitable recommendations. Additionally, the paper advocates for the adoption of secure data-sharing mechanisms that enable collaborative healthcare delivery without compromising patient privacy or data integrity. This is particularly relevant in diabetes management, where real-time access to CGM and EHR data is critical for personalized care.

Building on these ideas, [11] proposes a Hybrid RAG-empowered framework that integrates retrieval-augmented generation (RAG) models with privacy-preserving mechanisms. The research focuses on secure data management in Internet of Medical Things (IoMT) ecosystems, enabling decentralized training of AI models across multiple institutions without requiring direct data sharing. This approach addresses the challenges of maintaining privacy while enhancing the adaptability of AI systems, a critical aspect for responsible diabetes care. For instance, their diffusion-based contract framework ensures that patient data remains protected even when shared across healthcare organizations, fostering trust among stakeholders.

Additionally, the importance of explainable AI systems in building trust and ensuring accountability in medical decision-making is highlighted in [3]. The review highlights that responsible systems must not only provide accurate predictions but also articulate the reasoning behind their recommendations. For diabetes management, this means that an HI system should be able to explain how a specific insulin dosage recommendation was derived from CGM data, lifestyle patterns, and historical trends. Such transparency not only enhances clinician trust but also empowers patients to understand and actively participate in their care, ensuring ethical and effective decision-making.

Incorporating responsibility by design into HI systems for diabetes management involves embedding these principles into the system architecture from the outset. This includes ensuring that algorithms are trained on diverse and representative datasets to minimize bias, using fairness-aware optimization techniques to prevent inequitable outcomes, and implementing audit trails for decisions to ensure legal and ethical compliance. For example, an HI system designed with these principles can proactively identify and address disparities in care recommendations for rural patients, ensuring that socioeconomic or infrastructural barriers do not disproportionately affect access to quality care [8].

By leveraging the insights and methodologies outlined in these papers, HI systems for diabetes management can address the challenges of privacy, bias, and transparency, fostering equitable and ethical care delivery. These approaches directly support the concrete situation of diabetes care by enabling systems to adapt to the unique needs of each patient while maintaining compliance with ethical and legal standards.

#### 4.4 Explainable Hybrid Intelligence

Explainability is a cornerstone of trust in HI systems. The paper [3] emphasizes that clinicians must understand the rationale behind AI-driven recommendations to integrate them effectively into their workflows. For diabetes management, this means that systems recommending insulin dosage or dietary modifications must clearly present the reasoning behind their suggestions. For example, an AI system might explain how a specific insulin dose was calculated based on CGM readings, carbohydrate intake, and predicted activity levels. Such explanations are particularly crucial in life-critical scenarios where clinicians need to validate recommendations before implementing them, ensuring patient safety and adherence to ethical standards.

The need for explainable models to address concerns about AI reliability and accountability was stressed in [1]. For example, in diabetes care, explainable AI systems can translate complex treatment pathways into clear, actionable steps, such as specific carbohydrate limits or exercise recommendations. Patients equipped with this information are better positioned to manage their conditions independently, particularly in cases where access to regular medical consultations is not feasible. Additionally, explainable models ensure that caregivers and clinicians can audit the AI's logic, building trust and ensuring accountability in

sensitive life-critical scenarios such as insulin dosing or hypoglycemia interventions. For instance, a system might provide visual dashboards or plain-language insights to empower patients in self-managing their condition. By incorporating educational explanations, such as why specific lifestyle adjustments are necessary, these systems foster better patient engagement and compliance with treatment plans.

In [12] the value of integrated explainability in diabetes management applications was demonstrated. Their framework leveraged wearable data and behavioral patterns to improve metabolic health while providing clinicians with actionable insights. For example, the integration of real-time data from continuous glucose monitors (CGMs) and activity trackers enables the system to identify deviations from a patient’s expected glucose patterns. This information is presented to clinicians in an interpretable format, such as visual dashboards or summarized trends, allowing them to tailor insulin dosage recommendations or lifestyle adjustments. In the context of underserved rural areas, where clinician access is limited, this level of automated explainability ensures that critical insights are not overlooked, improving outcomes for patients with diabetes. For example, their system explains how deviations in physical activity or dietary habits impact glucose levels, enabling clinicians to make more precise recommendations. Such transparency not only enhances the clinician’s trust in the system but also empowers patients by providing them with clear, data-driven justifications for their care plans.

In the context of diabetes management, explainable AI systems must also address disparities in care delivery. For patients in rural or underserved communities, visual dashboards can simplify complex data, allowing them to understand their condition without requiring constant clinician interaction. By making AI recommendations interpretable to both clinicians and patients, these systems promote equitable access to high-quality care, irrespective of location or socioeconomic status [8]. Moreover, these explanations ensure that clinicians can adapt recommendations to individual patient needs, bridging the gap between AI-generated insights and human expertise.

Incorporating explainability into HI systems thus benefits all stakeholders in the diabetes care ecosystem. By fostering trust, improving patient engagement, and addressing disparities, explainable models ensure that the potential of Hybrid Intelligence is fully realized in the management of chronic conditions.

## 5 Future Directions

The future of Hybrid Intelligence (HI) in healthcare lies in advancing systems to achieve seamless human-AI collaboration. One promising direction is the development of systems capable of true collaboration, where human expertise and AI capabilities are dynamically interwoven. This involves creating interfaces that allow for real-time interactions, enabling clinicians to provide feedback that AI systems can learn from and incorporate into their operations [7]. Future research should explore the role of advanced conversational agents in facilitating team-



based decision-making, particularly in high-pressure environments like intensive care units or emergency rooms. For example, collaborative workflows that integrate multiple specialties, such as endocrinology and cardiology, can ensure comprehensive care for complex cases like diabetes-related cardiovascular complications.

Another critical area of future research is enhancing the adaptability of HI systems. In the paper [9] it is suggested that leveraging multimodal data from diverse sources such as wearable devices, electronic health records, and genomic information will allow these systems to continuously refine their recommendations. Adaptive learning algorithms can enable predictive and preventive healthcare by anticipating patient needs and evolving alongside advancements in medical knowledge [5]. Future work should focus on adaptive frameworks that balance flexibility and reliability, particularly in life-critical applications such as insulin management for diabetes patients. For instance, federated learning approaches could allow adaptive systems to learn from diverse datasets across institutions, improving generalizability without compromising patient privacy.

Ethical considerations and data privacy will remain pivotal as HI systems become more integrated into healthcare. Future systems must prioritize transparency and accountability, as proposed in [10]. Additionally, technologies like federated learning and advanced encryption techniques, such as those outlined in [11], will ensure secure and privacy-preserving data management. Research should investigate the scalability of privacy-preserving technologies to support large-scale deployments in resource-limited settings, such as rural clinics. Furthermore, responsible HI systems must address biases in AI models by developing fairness-aware training frameworks that ensure equitable care delivery for diverse patient populations.

Explainability is another area requiring significant advancements. Future HI systems must focus on developing interpretable models that can clearly articulate the reasoning behind AI-driven recommendations. The research [3] emphasized that making AI systems transparent to end-users, particularly clinicians, is essential for fostering trust and ensuring effective adoption. Research should explore visualization techniques and interactive dashboards that allow clinicians to query AI models, enabling deeper understanding and validation of recommendations. For example, an explainable system for diabetes care could visually map how glucose trends, dietary habits, and activity levels contribute to insulin dosage adjustments, empowering both clinicians and patients to make informed decisions.

To achieve true Hybrid Intelligence, interdisciplinary collaboration will be key. Researchers, clinicians, ethicists, and technologists must work together to design systems that address real-world challenges while aligning with ethical principles and societal values. By investing in these areas, the potential of HI to revolutionize healthcare through improved efficiency, personalized care, and ethical decision-making can be realized. Future research should also investigate methods for evaluating the effectiveness of HI systems in clinical trials, ensuring that innovations translate into measurable improvements in patient outcomes.

## 6 Conclusion

The current advancements, such as multimodal data integration, secure data-sharing frameworks, and adaptive learning systems, demonstrate significant strides toward enhancing clinical decision-making, operational efficiency, and personalized patient care.

However, achieving true Hybrid Intelligence, where AI and humans collaborate seamlessly, remains a work in progress. Addressing ethical considerations, improving transparency and explainability, and fostering trust through collaborative frameworks are essential to bridging the gap between current capabilities and the ideal HI systems of the future. Furthermore, innovations in privacy-preserving technologies and adaptive models capable of continuous learning will play pivotal roles in ensuring these systems are not only effective but also aligned with societal and professional values.

By focusing on these areas, the potential of Hybrid Intelligence to transform healthcare delivery, optimize resource allocation, and improve patient outcomes can be fully realized, marking a new era in collaborative and intelligent healthcare solutions.

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