STEVEN VIK

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SUMMARY

Security+ Certified Cybersecurity Analyst with hands-on experience in proactive monitoring, vulnerability remediation, and regulatory compliance. Skilled in SIEM tools, risk assessments, and endpoint protection across enterprise and government sectors. Currently pursuing CCNA, CEH, and CySA+ certifications, with a BS in Cybersecurity in progress at WGU. Proven ability to reduce detection and response times, secure network infrastructure, and support cross-functional IT security operations.

AREAS OF EXPERTISE

SIEM (Splunk, LogRhythm) • Vulnerability Management • Risk & Compliance (NIST, HIPAA, CJIS) • Active Directory • IAM • IDS/IPS • Endpoint Security • Firewall Configuration • Network Protocols • Zero Trust • Threat Detection • AWS & Azure Security • SolarWinds • Wireshark • Documentation & SOPs

CERTIFICATIONS

- CompTIA Security+
- CompTIA A+
- ITIL Foundation
- Google Cybersecurity Certificate
- In Progress: CCNA, CEH, CySA+

PROFESSIONAL EXPERIENCE

Sound Transit (ITOC Department)

Cybersecurity Analyst — Seattle, WA | Feb 2024 — Present

- Supported SOC functions including threat triage, log correlation, and vulnerability analysis using Splunk and other SIEM tools.
- Reduced detection and response times by 20% by enhancing alert rules and response documentation.
- Assisted in NIST-based compliance audits, generating remediation plans and cross-team reports.

TES USA Inc.

AV/VC IT Technician — Tukwila, WA | Jul 2023 — Jan 2024

- Provided IT and audiovisual support across 20+ sites, ensuring hardware readiness and consistency in documentation.
- Collaborated with enterprise IT teams to maintain compliance and uptime standards.

Seattle University

Service Desk Analyst — Seattle, WA | Jun 2021 — Aug 2022

- Provided Tier 1/2 technical support for 1,000+ users, handling tickets related to access, software, and network issues.
- Authored and updated SOPs, contributing to a 30% reduction in recurring incidents.
- Managed user accounts via Active Directory, ensuring access control and compliance.

Joint Base Lewis-McChord

Windows 10 Deployment Technician — Tacoma, WA | Mar 2017 — Mar 2018

- Imaged, deployed, and configured secure Windows 10 workstations to replace legacy systems.
- Maintained documentation and coordinated with team leads to ensure seamless hardware upgrades.

EDUCATION

Bachelor of Science, Cybersecurity (In Progress — Expected Mar 2026)

Western Governors University (WGU)

Relevant Coursework: Network Security, Ethical Hacking, Risk Management, Compliance & Governance