## Philadelphia Streets Department **ADA CURB RAMP PARTNERSHIP PROGRAM**

## What is the ADA Curb Ramp Partnership Program?

The Streets Department, has partnered with the Mayor's Commission on People with Disabilities, to identify ADA curb ramp locations that need upgrades and locations where there is a specific need for a ramp to be installed for the community of people with disabilities. A website has been created that allows residents to provide detailed information on the requested locations. Citizens can visit <a href="http://potholes.phila.gov/tap.nsf/adaramp">http://potholes.phila.gov/tap.nsf/adaramp</a> to report curb ramp locations.

Citizens can also contact the Streets Department Customer's Affairs Information helpline at **(215-686-5560)** for assistance and further accommodations. Upon submission of the request a confirmation customer service number ("CSS") will be assigned for your records.

## **Citizen Requests**

All ADA partner curb ramp requests will be investigated through a review process and a determination will be made based upon the greatest need.

David J. Perri, P.E

Commissioner Streets Department

Michael Carroll, P.E

Deputy Streets Commissioner of Transportation

