Problem	Possible solution
	Make sure that you set the correct temperature.
	Decrease the laundry load.
Too much foam in the drum during the washing cycle.	Reduce the quantity of detergent.
After the washing cycle, there are some detergent residues in the dispenser drawer.	Make sure that the flap is in the correct position (UP for powder detergent - DOWN for liquid detergent). Make sure you have used the detergent dispenser according the indications given in this user manual.

After the check, activate the appliance. The programme continues from the point of interruption.

If the problem occurs again, contact the Authorised Service Centre.

If the display shows other alarm codes. Deactivate and activate the appliance. If the problem continues, contact the Authorised Service Centre.

13.3 Emergency door opening

In case of power failure or functioning failure the appliance door remains locked. The washing programme continues when the power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock function.

Before opening the door:



CAUTION!

Risk of burns! Make sure that the water temperature is not too high and the laundry is not hot. If necessary, wait until they cool down.



CAUTION!

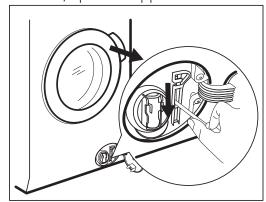
Risk of injury! Make sure that the drum is not rotating. If necessary, wait until the drum stops rotating.



Make sure that the water level inside the drum is not too high. If necessary, proceed with an emergency drain (refer to «Emergency drain» in «Care and cleaning» chapter).

To open the door, proceed as follows:

- 1. Press the On/Off button to switch the appliance off.
- **2.** Disconnect the mains plug from the mains socket.
- **3.** Open the filter flap.
- **4.** Keep the emergency unlock trigger pulled downward and, at the same time, open the appliance door.



- **5.** Take out the laundry and then close the appliance door.
- **6.** Close the filter flap.