

Figure 8.6

NASA Task Load Index

Hart and Staveland's NASA Task Load Index (TLX) method assesses work load on five 7-point scales. Increments of high, medium and low estimates for each point result in 21 gradations on the scales.

Name Steve	Task Difficult	Date 21/4/24
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Mental DemandHow mentally demanding was the task?

Very LowVery High

Physical DemandHow physically demanding was the task?

Very LowVery High

Temporal DemandHow hurried or rushed was the pace of the task?

Very LowVery High

PerformanceHow successful were you in accomplishing what you were asked to do?

PerfectFailure

EffortHow hard did you have to work to accomplish your level of performance?

Very LowVery High

FrustrationHow insecure, discouraged, irritated, stressed, and annoyed were you?

Very LowVery High
