University of Edinburgh

Library Systems Department

Retrieving Lost Bookmarks

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1 Document Control

1.1 Amendment History

Version	Date	Description	Initials
1.0	22/3/00	Current and Initial Version (awaiting testing)	LMc

1.2 Filename Path

Document can be found at the following path:

\\lib-srv4\images\document\training\train0032.doc

2 Introduction

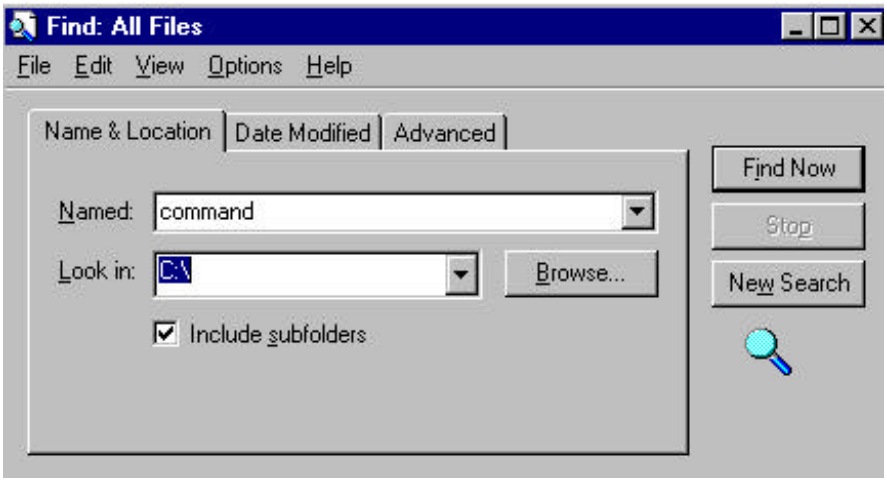
This document explains how to retrieve lost Netscape bookmarks from the server.

3 Pre-Requisites

The user’s login and password. The date and time that the bookmark file was lost.

4 Step by Step Instructions

1. Get the user to log on to their PC then double click on *My Computer*
2. Highlight the H: drive and then go to the following path H:\Netscape\Navigator. There should already be a file named **Bookmark.** Rename the file as **Bookmark.old**
3. Click on **Start/ Find/ files or folders**



A box will appear as above. Next to named, type **command** and then select **C:** before pressing

then select the following item from the list

This will bring up a DOS box.

4. Change the drive to **H:\ ,** then at the H:\ prompt type the following string: **cd \netscape\navigato**

5.

A prompt will come up as above, at the prompt type the following string

F:\public\filer

6. The following screen will appear:

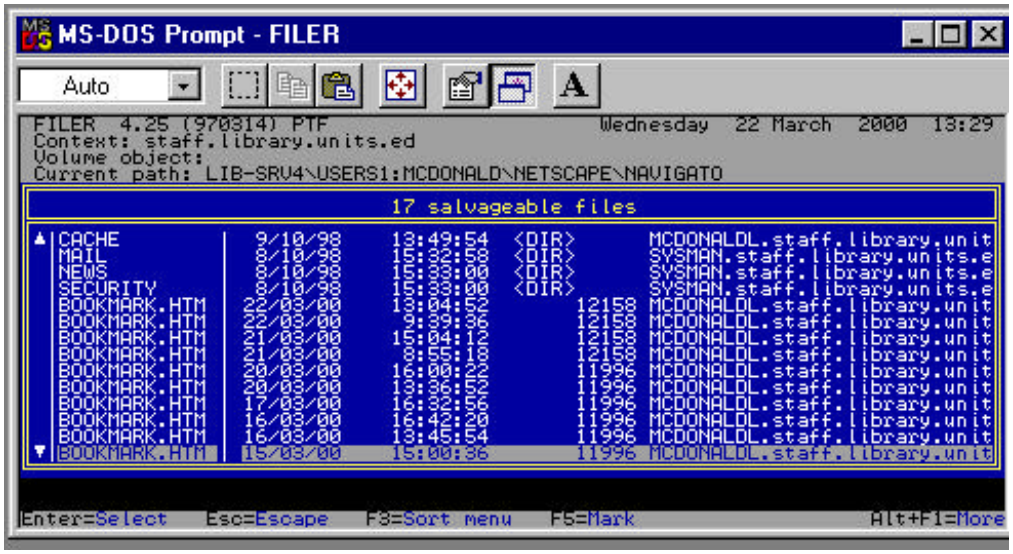
You must check that the **Current Path** is pointing to the user's Netscape directory - It should read **LIB-SRV4\USERS1:*usersdirectoryname*\NETSCAPE\NAVIGATO**

Now select *Salvage deleted files* from the menu. Then select **View/ Recover deleted files.**

7. The following box should appear:

Type in **.HTM** as above(the wildcard character appears by default)

8. The screen should now look like this:



Check the list of files to see which one corresponds to the time and date that the file was lost, highlight it as above then press <enter>

At *Recover this file?* highlight **Yes** and press <enter> then press <Esc> until you get to *Exit?* and select **Yes.**

10. Close the DOS box and open up Netscape. Click on **Bookmarks** and the recovered list should now show. If the incorrect list of bookmarks is showing, repeat the process, recovering the bookmark file which corresponds the closest with the date and time the files were lost .

Note - This procedure can also be used for other types for files. Amend the H:\ directory accordingly in No. 4.

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