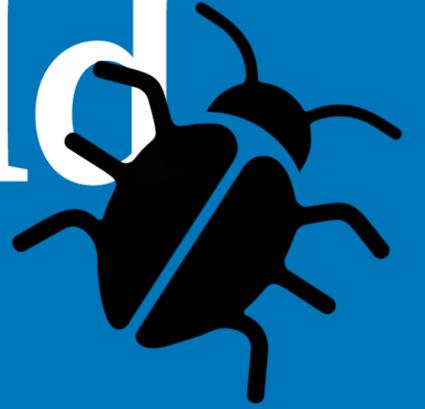




University of
Sheffield



COM3529 Software Testing and Analysis

Introduction to Software Testing

Dr José Miguel Rojas

Who here *likes* software
testing?

Who here thinks testing is
hard?

Who thinks testing and
debugging are basically the
same thing?

Who thinks that testing is
to show that software
works?

Who thinks that testing is
to show that software
doesn't work?

Who thinks that the idea
behind testing is to
reduce risks involved in
using software?

Who thinks that the
testing is to help in the
development of
higher quality software?

Beizer's Maturity Model

Those last five questions were used by a prominent American Software Engineer called Boris Beizer to characterise the maturity of an organisation's approach to testing.

Beizer's Maturity Model can also help us too think about what testing is, and our own view of testing and our approach to it.

Level 0: Testing is the same as debugging

The basic, least mature view of testing is that of **Level 0 – testing is the same as debugging.**

At Level 0 thinking, programmers get their programs to compile, then debug the programs with a few arbitrary inputs.

This view does not distinguish between a program's **incorrect behaviour** and a **mistake** within the program. It also does very little to help develop software that is reliable or safe.

(... and testing is **not the same** as debugging, as demonstrated later.)

Level 1: The purpose of software testing is to show software works

A significant step up from the naive Level 0.

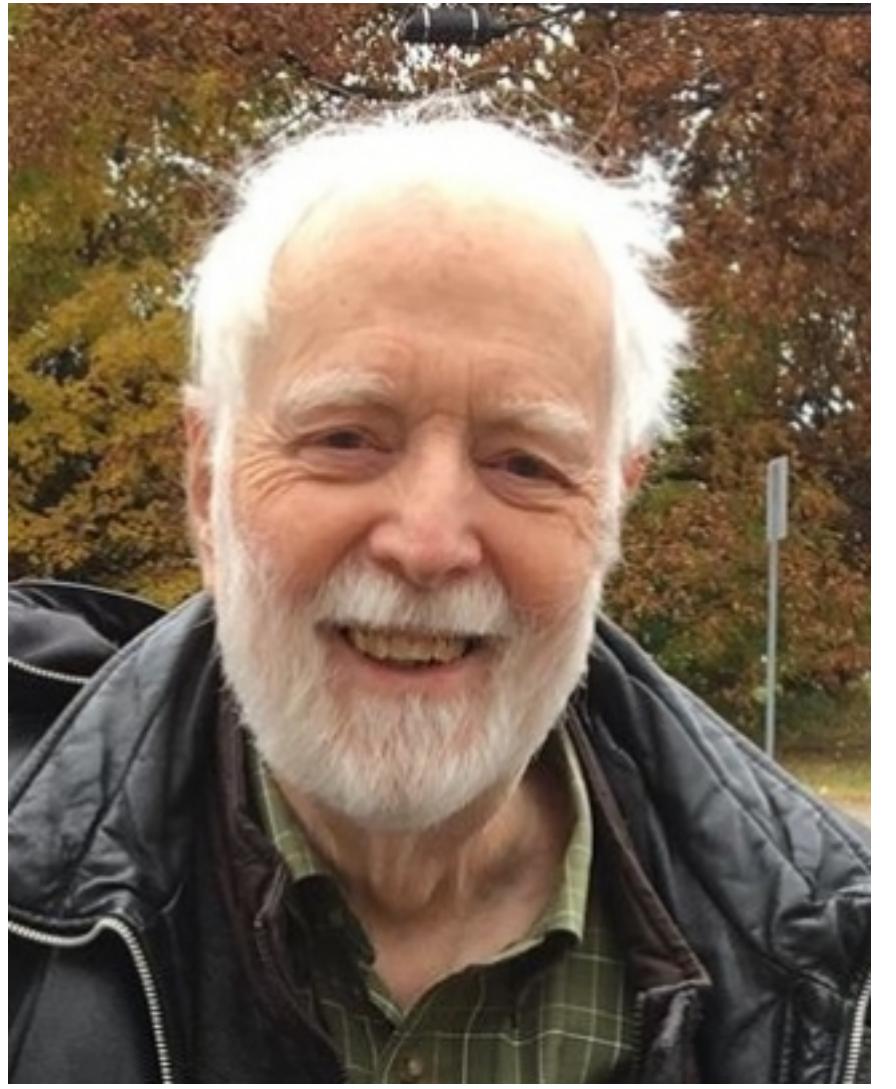
But, in any but the most trivial of programs, correctness is virtually impossible to either achieve or demonstrate!

(... another point we will return to later in the lecture.)

Level 2: The purpose of software testing is to show software *doesn't* work

Although looking for failures is certainly a valid goal, it is also a negative goal.

If a company is organised where testers and developers are on different teams, you may have a situation where testers may enjoy finding problems, but the developers never want to find problems – they want the software to work!



“Excellent testing
can make you
unpopular with
almost everyone! ”

— Bill McKeeman

Level 2 testing puts testers and developers into an adversarial relationship, which can be bad for team morale.

Beyond that, when our primary goal is to look for failures, we are still left wondering what to do if no failures are found:

Is our work done?

and if so...

Is our software very good or is our testing poor?

Level 3:

The purpose of software testing
is not to show anything in
particular, but just to reduce the
risk of using software

Level 3 thinking lets us accept the fact that whenever we use software,
we incur some risk.

Level 3 thinking lets us accept the fact that whenever we use software, we incur some risk.

The risk may be small, and the consequences unimportant, or the risk may be great and the consequences catastrophic, but risk is always there.

This allows us to realise that the entire development team wants the same thing – to reduce the risk of using the software.

In Level 3 testing, testing and developing go hand to hand to reduce risk.

Level 4: Testing is a mental discipline that helps all IT professionals develop higher quality software

Once the testers and developers are on the same “team”, or, testing is regarded as equally or even more important to development, an organisation can progress to **Level 4** testing.

Level 4 testing defines **testing as a mental discipline that increases quality**.

that helps all IT professionals develop higher quality software

Once the testers and developers are on the same “team”, or, testing is regarded as equally or even more important to development, an organisation can progress to **Level 4** testing.

Level 4 testing defines **testing as a mental discipline that increases quality**.

Level 4 testing means that the purpose of testing is to improve the ability of the developers to produce higher quality software.



The best use of a spellchecker is not just to find misspelled words, but to improve our ability to spell.

Every time the spell checker finds an incorrectly spelled word, we have the opportunity to learn how to spell the word correctly.

The spell checker is the “expert” on spelling quality.

Beizer's Maturity Model

Beizer's Maturity Model



- 0 The same activity as debugging

Beizer's Maturity Model

- 0 The same activity as debugging
- 1 Purpose is to show software works

Beizer's Maturity Model

- 0 The same activity as debugging
- 1 Purpose is to show software works
- 2 Purpose is to show software doesn't work

Beizer's Maturity Model

- 0 The same activity as debugging
- 1 Purpose is to show software works
- 2 Purpose is to show software doesn't work
- 3 Purpose is to reduce the risk of using software

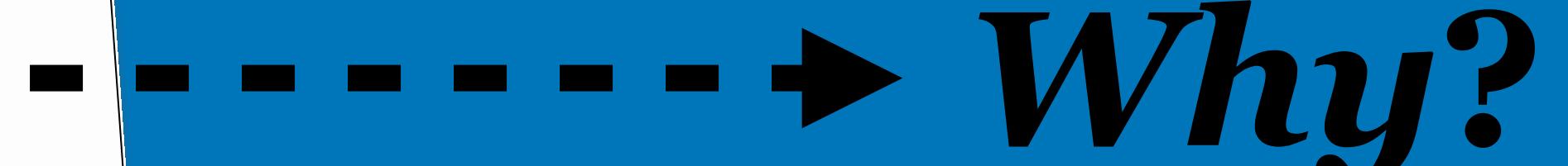
Beizer's Maturity Model

- 0 The same activity as debugging
- 1 Purpose is to show software works
- 2 Purpose is to show software doesn't work
- 3 Purpose is to reduce the risk of using software
- 4 Purpose is to help all IT professionals engineer better software

Level 1:
The purpose of software testing
is to show software works

A significant step up from the naive Level 0.

But, in any but the most trivial of programs, correctness is virtually
impossible to either achieve or demonstrate!



Why Finding ALL Bugs is Impossible
or
Why Software Testing is Hard

The Problem of Exhaustive Testing

```
public int daysBetweenTwoDates(int year1, int month1, int day1,  
                           int year2, int month2, int day2)
```

The range of an **int** in Java is **-2,147,483,648** to **2,147,483,647** (or **2^{32}**)

With six ints that's $2^{32 \times 6}$ or 2^{192} ($\approx 6 \times 10^{57}$) unique inputs to try!

Suppose each input takes ≈ 1 nanosecond to execute.

It would take 10^{41} years to try them all!



1 hour here is 7 years on earth

**STILL NOT LONG ENOUGH
FOR EXHAUSTIVE TESTING**

The Halting Problem and Software Testing

The Halting Problem and Software Testing

The Halting Problem in Computer Science is basically the problem of not knowing if a program will terminate given some input.

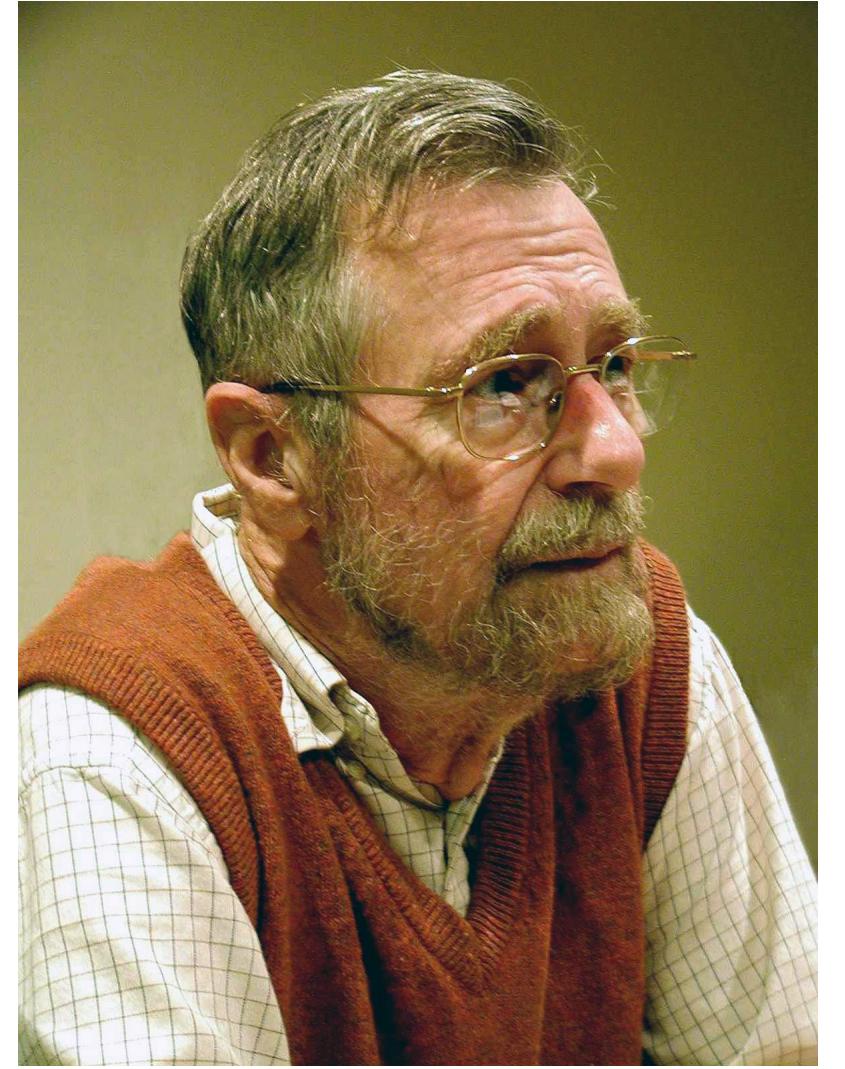
The Halting Problem and Software Testing

The Halting Problem in Computer Science is basically the problem of not knowing if a program will terminate given some input.

If we give an arbitrary program an input, it has been proven that no program can be written that can say whether that original program will terminate.

And this is true in software testing: we don't know if, given our test inputs, whether the program being tested will get stuck in an infinite loop!

Meaning that in general, exhaustive testing is not just intractable, it's uncomputable too.



“ Software testing
can only show the
presence, not the
absence of bugs ,”

— Edsger Dijkstra

	Tractable problems	Intractable problems	Uncomputable problems
Description			
Computable in theory			
Computable in practice			
Example			

	Tractable problems	Intractable problems	Uncomputable problems
Description	Can be solved efficiently		
Computable in theory			
Computable in practice			
Example	Find the shortest route on a map		

	Tractable problems	Intractable problems	Uncomputable problems
Description	Can be solved efficiently	Method for solving exists, but is hopelessly time consuming	
Computable in theory			
Computable in practice			
Example	Find the shortest route on a map	Decryption	

	Tractable problems	Intractable problems	Uncomputable problems
Description	Can be solved efficiently	Method for solving exists, but is hopelessly time consuming	Cannot be solved by any computer program
Computable in theory			
Computable in practice			
Example	Find the shortest route on a map	Decryption	

	Tractable problems	Intractable problems	Uncomputable problems
Description	Can be solved efficiently	Method for solving exists, but is hopelessly time consuming	Cannot be solved by any computer program
Computable in theory			
Computable in practice			
Example	Find the shortest route on a map	Decryption	Finding all bugs in a computer program

The Oracle Problem

Even if we could

1) execute all software with all inputs

(i.e., if software testing was a **tractable** problem)

2) guarantee the software terminated with each input

(i.e., if software testing was a **computable** problem)

We would still need to solve the **oracle problem** – how to know, given some input to a software system, **that the output it gives is the correct one.**

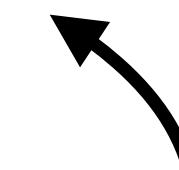
The Oracle Problem

In software testing an **oracle** is **something** or **someone** who can determine if a **software output is correct**

In mythology an oracle was someone who could prophecy accurately about the future

The Oracle Problem

e.g. an **assertion in JUnit**



In software testing an **oracle** is **something** or **someone** who can determine if a **software output is correct**

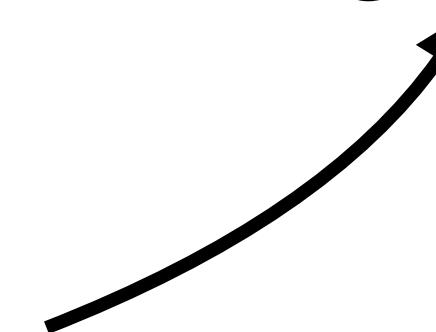
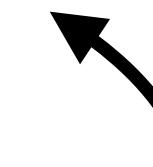
In mythology an oracle was someone who could prophecy accurately about the future

The Oracle Problem

e.g. an **assertion in JUnit**

In software testing an **oracle** is something or someone who can determine if a **software output is correct**

a human being makes a
manual judgment



The Oracle Problem

e.g. an **assertion in JUnit**

In software testing an **oracle** is **something or someone** who can determine if a **software output is correct**

a human being makes a
manual judgment



No, not the company!

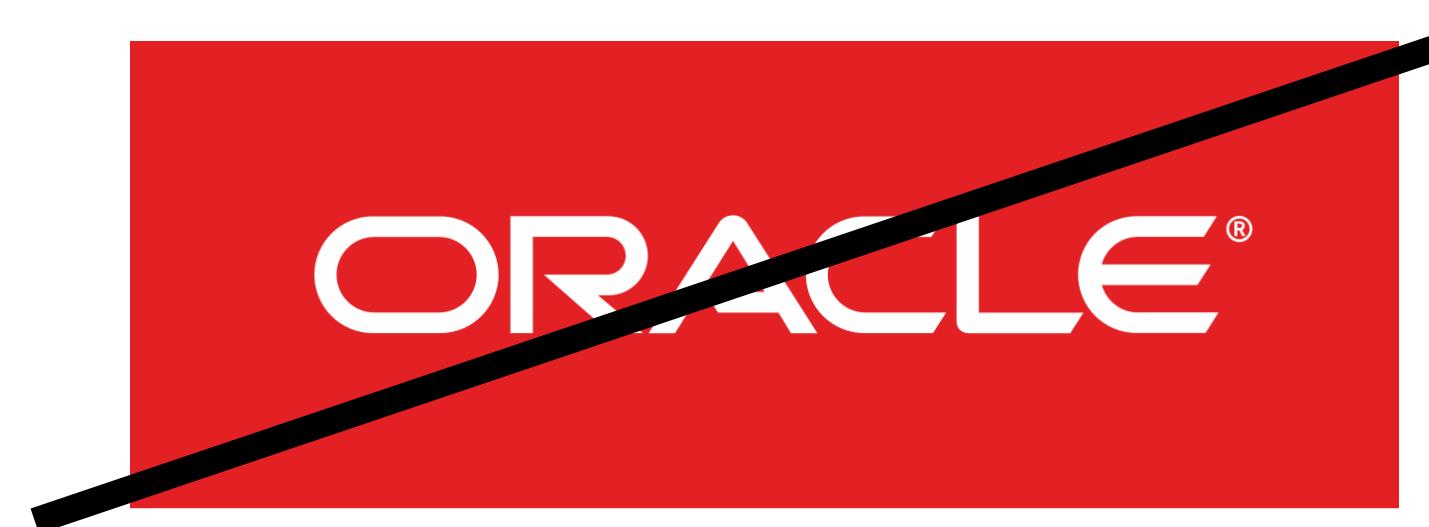
In mythology an oracle was someone who could prophecy accurately about the future

The Oracle Problem

In software testing an **oracle** is something or someone who can determine if a **software output is correct**

e.g. an **assertion in JUnit**

a human being makes a
manual judgment



No, not the company!



In mythology an oracle was someone who could prophecy accurately about the future

But we don't need every single input to ensure the program is working... right ...?

But we don't need every single input to ensure the program is working... right ...?

But **how do we choose** that subset of inputs?

This is the essence of the software testing problem.

We need to choose a set of inputs that will reveal as much information about the quality of the software as possible.

But **we don't know** that we've selected all the inputs that will reveal all of the bugs.

Why Finding ALL Bugs is Impossible, or:
Why Software Testing is Hard

Why Finding ALL Bugs is Impossible, or: Why Software Testing is Hard

- 1 Executing all inputs for any non-trivial program is **intractable**

Why Finding ALL Bugs is Impossible, or: Why Software Testing is Hard

- 1 Executing all inputs for any non-trivial program is **intractable**
- 2 Ensuring the software will terminate with every input is **undecidable**

Why Finding ALL Bugs is Impossible, or: Why Software Testing is Hard

- 1 Executing all inputs for any non-trivial program is **intractable**
- 2 Ensuring the software will terminate with every input is **undecidable**
- 3 Recognising correct/incorrect outputs given their corresponding inputs is at least as hard as building the software in the first place –
the oracle problem

How do Software Failures Happen?

A Method and its Tests

```
public static Set<Character> duplicateLetters(String s) {
    // lower case the string and remove all characters that are not letters
    s = s.toLowerCase().replaceAll("[^a-z.]", "");

    // initialise the result set
    Set<Character> duplicates = new TreeSet<>();

    // iterate through the string
    for (int i = 0; i < s.length(); i++) {
        char si = s.charAt(i);

        // iterate through the rest of the string, checking for the same letter
        for (int j = i; j < s.length(); j++) {
            char sj = s.charAt(j);

            if (si == sj) {
                // a match has been found, add it to the result set
                duplicates.add(si);
            }
        }
    }

    return duplicates;
}
```

A Method and its Tests

```
public class StringUtilsTest {

    @Test
    public void shouldReturnRepeatedChar() {
        Set<Character> resultSet = duplicateLetters("software testing");
        assertTrue(resultSet.contains('t'));
    }

    @Test
    public void shouldNotReturnNonRepeatedChar() {
        Set<Character> resultSet = duplicateLetters("software debugging");
        assertFalse(resultSet.contains('t'));
    }
}
```

Remember JUnit?

A Method and its Tests

```
public class StringUtilsTest {

    @Test
    public void shouldReturnRepeatedChar() {
        Set<Character> resultSet = duplicateLetters("software testing");
        assertTrue(resultSet.contains('t'));
    }

    @Test
    public void shouldNotReturnNonRepeatedChar() {
        Set<Character> resultSet = duplicateLetters("software debugging");
        assertFalse(resultSet.contains('t'));
    }
}
```

PASSED

Remember JUnit?

A Method and its Tests

```
public class StringUtilsTest {

    @Test
    public void shouldReturnRepeatedChar() {
        Set<Character> resultSet = duplicateLetters("software testing");
        assertTrue(resultSet.contains('t'));
    }

    @Test
    public void shouldNotReturnNonRepeatedChar() {
        Set<Character> resultSet = duplicateLetters("software debugging");
        assertFalse(resultSet.contains('t'));
    }
}
```

PASSED

FAILED

Remember JUnit?

```
public static Set<Character> duplicateLetters(String s) {  
    // lower case the string and remove all characters that are not letters  
    s = s.toLowerCase().replaceAll("[^a-z.]", "");  
  
    // initialise the result set  
    Set<Character> duplicates = new TreeSet<>();  
  
    // iterate through the string  
    for (int i = 0; i < s.length(); i++) {  
        char si = s.charAt(i);  
  
        // iterate through the rest of the string, checking for the same letter  
        for (int j = i; j < s.length(); j++) {  
            char sj = s.charAt(j);  
  
            if (si == sj) {  
                // a match has been found, add it to the result set  
                duplicates.add(si);  
            }  
        }  
    }  
  
    return duplicates;  
}
```

This method contains a bug. Or more precisely, a **defect**.

Where is the defect? How does it cause the method to fail?

Defects

Software failures always start with the execution of one or more defects in the code.

A **defect** is simply a piece of **faulty, incorrect code**.

A defect may be a part of or a complete program statement, or may correspond to statements that *don't exist that should exist*.

Although programmers are responsible for making defects in the code, they may not be technically always be at fault – the problem may have arisen, for example, from a poorly specified set of requirements.

```
public static Set<Character> duplicateLetters(String s) {  
    // lower case the string and remove all characters that are not letters  
    s = s.toLowerCase().replaceAll("[^a-z.]", "");  
  
    // initialise the result set  
    Set<Character> duplicates = new TreeSet<>();  
  
    // iterate through the string  
    for (int i = 0; i < s.length(); i++) {  
        char si = s.charAt(i);  
  
        // iterate through the rest of the string, checking for the same letter  
        for (int j = i; j < s.length(); j++) {  
            char sj = s.charAt(j);  
  
            if (si == sj) {  
                // a match has been found, add it to the result set  
                duplicates.add(si);  
            }  
        }  
    }  
  
    return duplicates;  
}
```

The defect in our example is with the second loop initialiser.

It should start iterating at $i + 1$ to check for duplicates of the character at i , not at i itself (which is guaranteed to be identical!)

Infections

An **infection** is what happens when the defect is executed, and the program's state is affected.

When a program's state is infected it starts to work incorrectly:

- Variables start to take on the wrong values
- Decisions made in the program are evaluated incorrectly, and the execution path deviates from the correct one.

But at this point, it has not affected the output of the program (and the fault, so far, has had no observable effect).

```
public static Set<Character> duplicateLetters(String s) {  
    // lower case the string and remove all characters that are not letters  
    s = s.toLowerCase().replaceAll("[^a-z.]", "");  
  
    // initialise the result set  
    Set<Character> duplicates = new TreeSet<>();  
  
    // iterate through the string  
    for (int i = 0; i < s.length(); i++) {  
        char si = s.charAt(i);  
  
        // iterate through the rest of the string, checking for the same letter  
        for (int j = i; j < s.length(); j++) {  
            char sj = s.charAt(j);  
  
            if (si == sj) {  
                // a match has been found, add it to the result set  
                duplicates.add(si);  
            }  
        }  
    }  
  
    return duplicates;  
}
```

The infection in our example causes the loop starts iterating an index in the string too early.

This further causes each character in the string to be added to the **duplicates** set. But at this point, there is nothing observably wrong with the program.

Failures

A **failure** occurs when the infection propagates to the output of the program.

That is, the program is observably behaving incorrectly.

```
public static Set<Character> duplicateLetters(String s) {  
    // lower case the string and remove all characters that are not letters  
    s = s.toLowerCase().replaceAll("[^a-z.]", "");  
  
    // initialise the result set  
    Set<Character> duplicates = new TreeSet<>();  
  
    // iterate through the string  
    for (int i = 0; i < s.length(); i++) {  
        char si = s.charAt(i);  
  
        // iterate through the rest of the string, checking for the same letter  
        for (int j = i; j < s.length(); j++) {  
            char sj = s.charAt(j);  
  
            if (si == sj) {  
                // a match has been found, add it to the result set  
                duplicates.add(si);  
            }  
        }  
    }  
  
    return duplicates;  
}
```

Failures therefore depend on when programs deliver observable outputs. In our example, we interrogate the return value of the method in our tests, causing a **test failure**.

But during execution of the whole software, the method may be used internally by another method and a failure may happen much later, somewhere else.

Failures vs Test Failures

We therefore need to distinguish between failures and test failures.

Failures are when software behaves incorrectly when run as a whole in production.

Test failures are when tests themselves fail because either:

(a) the test revealed a software failure

(b) the test itself was incorrect, for example it made an incorrect assertion about the behaviour of the software.

Testing vs Debugging

We can also now debunk the idea that testing and debugging are the same.

Testing is the process of evaluating software by observing its execution.

Debugging is the process of tracking failures/test failures back to the defects that were ultimately responsible for them.

How do Software Failures Happen?

1. The program location containing a **defect** is reached during execution.
2. The defect **infects** the state of the program
3. The infection propagates to the program's output causing a **failure**.

Defect
Infection
Failure

Defects are not always reached (executed)

```
public static Set<Character> duplicateLetters(String s) {  
    // lower case the string and remove all characters that are not letters  
    s = s.toLowerCase().replaceAll("[^a-z.]", "");  
  
    // initialise the result set  
    Set<Character> duplicates = new TreeSet<>();  
  
    // iterate through the string  
    for (int i = 0; i < s.length(); i++) {  
        char si = s.charAt(i);  
  
        // iterate through the rest of the string, checking for the same letter  
        for (int j = i; j < s.length(); j++) {  
            char sj = s.charAt(j);  
  
            if (si == sj) {  
                // a match has been found, add it to the result set  
                duplicates.add(si);  
            }  
        }  
    }  
  
    return duplicates;  
}
```

Consider what happens if the inputs string **s** is empty.

A good test suite needs to exercise as much of the software as possible.

We will come back to this in later in the module.

Defects may not always cause infections

```
public static Set<Character> duplicateLetters(String s) {  
    // lower case the string and remove all characters that are not letters  
    s = s.toLowerCase().replaceAll("[^a-z.]", "");  
  
    // initialise the result set  
    Set<Character> duplicates = new TreeSet<>();  
  
    // iterate through the string  
    for (int i = 0; i > s.length(); i++) {  
        char si = s.charAt(i); ██████████  
  
        // iterate through the rest of the string, checking for the same letter  
        for (int j = i + 1; j < s.length(); j++) {  
            char sj = s.charAt(j);  
  
            if (si == sj) {  
                // a match has been found, add it to the result set  
                duplicates.add(si);  
            }  
        }  
  
        return duplicates;  
    }  
}
```

Consider a defect where the loop test is reversed (i.e. “**>**” is used instead of “**<**”)

For empty strings, the defect would be executed, but no variables take on the wrong values and the loop body is *not* executed – as normal.

So for this specific input, there is no infection.

Infections may not always propagate to the output

```
public static Set<Character> duplicateLetters(String s) {  
    // lower case the string and remove all characters that are not letters  
    s = s.toLowerCase().replaceAll("[^a-z.]", "");  
  
    // initialise the result set  
    Set<Character> duplicates = new TreeSet<>();  
  
    // iterate through the string  
    for (int i = 0; i < s.length(); i++) {  
        char si = s.charAt(i);  
  
        // iterate through the rest of the string, checking for the same letter  
        for (int j = i; j < s.length(); j++) {  
            char sj = s.charAt(j);  
  
            if (si == sj) {  
                // a match has been found, add it to the result set  
                duplicates.add(si);  
            }  
        }  
    }  
  
    return duplicates;  
}
```

Consider what happens with the original defect if the inputs string **s=“stst”**.

The defect is executed and the characters “**s**” and “**t**” are entered into the **duplicates** set too early, but the overall output is correct.

Test cases need to reveal failures

The method fails with both tests, but only one of the tests “revealed” the failure (by causing a test failure).

```
public class StringUtilsTest {  
  
    @Test  
    public void shouldReturnRepeatedChar() {  
        Set<Character> resultSet = duplicateLetters("software testing");  
        assertTrue(resultSet.contains('t'));  
    }  
  
    @Test  
    public void shouldNotReturnNonRepeatedChar() {  
        Set<Character> resultSet = duplicateLetters("software debugging");  
        assertFalse(resultSet.contains('t'));  
    }  
}
```

PASSED

FAILED

How Software Failures are *Detected* by Test Cases. The **RIPR** model

How Software Failures
are *Detected* by Test Cases.
The **RIPR** model

Defect Reached

How Software Failures are *Detected* by Test Cases. The **RIPR** model

Defect Reached
State Infected

How Software Failures are *Detected* by Test Cases. The **RIPR** model

Defect Reached
State Infected
Infection Propagated

How Software Failures are *Detected* by Test Cases. The **RIPR** model

Defect Reached
State Infected
Infection Propagated
Failure Revealed

Roadmap of this Module

What we will cover – Weeks 1-5

Theoretical foundations (this lecture)

Types of testing

Automated and Manual

Unit, Integration, and System

Code Coverage

Structural

Logic

Data Flow

Input Domain

Unit Testing

Good practices

Test doubles

What we *won't* cover...

On the whole, we **won't** be covering specific technologies and environments.

The practices and techniques we will cover apply to any software system you are developing.

The course is designed to serve as the foundation of any testing that you need to do.

Each domain has its own testing practices and tools, however, so you will need to look for additional resources that focus on those when the time comes.

Assessment and Feedback

This module is solely assessed by an exam.

Preparation will be via the lab classes, where you will study problems similar to those that will appear on the exam.

We will provide feedback individually and via model answers.

Computer Laboratory Classes

We will set problem sheets and practical computer-based exercises that are designed to help you:

- Understand the concepts explained in lectures
- Understand how the lecture material can be applied practically
- Prepare for the exam

You can ask us any questions about the materials.

Teaching Team



José Rojas
Module Lecturer
Weeks 1-5



Neil Walkinshaw
Module Lecturer
Weeks 6-10



Zalán Lévai
Demonstrator
Practical Sessions



Nathan Shaw
Demonstrator
Practical Sessions