

# Adamu Kassimu Ndembo

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Address: ST Garden, Kilungule, Kimara



## CAREER OBJECTIVE

To effectively contribute to a dynamic organization by using my ICT experience to drive efficiency and creativity through technical solutions. I'm passionate about using technology to overcome obstacles and accomplish strategic goals while always improving my knowledge and abilities in the area.

## EDUCATIONAL QUALIFICATION

### **1. BACHELOR OF SCIENCE: BUSINESS INFORMATION TECHNOLOGY**

University : Zanzibar University (ZU)

Duration : 2020 - 2023

Result : Upper Second

### **2. ADVANCED LEVEL SECONDARY SCHOOL**

School : Bagamoyo Secondary School

Duration : 2018 - 2020

Result : Division Three

### **3. ORDINARY LEVEL SECONDARY SCHOOL**

School : Dundani Secondary School

Duration : 2014 - 2017

Result : Division Two

## EXPERIENCE

### **1. OPLAS TANZANIA**

**Position : ICT Officer**

**Location : Michenzani, Zanzibar**

**Duration : 8 Months**

#### **Achievement:**

- Performed daily ICT activities such as troubleshooting, creating and managing files and directories, windows and program installations.
- Implemented effective backup and recovery strategies for database systems.

## **2. DAYDREAM COMPANY LIMITED**

**Position : Web administrators**

**Location : Fuoni, Zanzibar and Remote**

**Duration : 1 year**

### **Achievement:**

- Setting up hosting accounts, configuring domain names, managing server resources, installing and updating software, troubleshooting technical issues, and providing support to website owners

## **3. MKURANGA DISTRICT COUNCIL - FIELD TRAINING**

**Position : IT Technician Location**

**: Mkuranga**

**Duration : 3 months**

### **Achievement:**

- Provide effective technical support to end-users encountering issues with computer hardware, software, peripherals, and network connectivity.
- Offering solutions and guiding users through troubleshooting steps, resulting in minimized downtime and enhanced user satisfaction
- effectively contributing to the smooth operation of IT systems and earning positive feedback from colleagues and supervisors

## **4. MINISTRY OF HEALTH ZANZIBAR - FIELD TRAINING**

**Position : IT Technician**

**Location : Zanzibar Town**

**Duration : 3 months Achievement:**

- Rapidly acquired foundational technical skills
- Achieved proficiency in diagnosing and resolving basic hardware, software, and network issues.
- Showcased strong problem-solving skills by effectively troubleshooting and resolving challenging technical issues, leveraging available resources and seeking assistance when needed, earning the trust and confidence of colleagues and supervisors

## **SPECIAL QUALIFICATION/EXPERIENCE**

- Extensive experience in enterprise-level IT infrastructure design, implementation, and maintenance.
- Proficient in utilizing industry-leading technologies and tools to optimize performance and enhance security.
- Strong troubleshooting skills and ability to resolve complex technical issues efficiently.
- Committed to continuous learning and staying abreast of emerging technologies and best practices in the field.

- Strong communication and collaboration skills, facilitating effective teamwork and knowledge sharing.
- Strong documentation skills for creating technical specifications, user guides, and system documentation.
- Familiarity with programming languages such as Python, Java Script, SQL.

## PERSONAL INFORMATION

First Name : Adamu  
Last Name : Ndembo  
Date of Birth : 27th May, 1997  
Marital Status : Single  
Permanent Address : Mkuranga, Pwani

## REFERENCE

### **Hussein Ramadhan Kilagi**

Computer Hardware Engineer  
National Social Security fund  
Cell: +255 653 191 901

### **Kassimu Mrutu Muhidini**

ICT officer  
Mkuranga District Council  
Cell: +255 684 298 464