

Sri Lanka Institute of Information Technology



Assignment 1

G3 S1_04

On Road Vehicle Breakdown Assistance

Internet and Web Technologies – IT1100

B.Sc. (Hons) in Information Technology

Group Details

Group Number: 04

Project Title: On Road Vehicle Breakdown Assistance

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3	IT18107210	Seekkubadu D.P.	dileepapavel98@gmail.com	071-4874053
4	IT18107074	Upulie H.D.I	ireshaupulie@gmail.com	071-4978151
5	IT18107524	Thariq A.L.M	thariqlatheef@gmail.com	077-4169614

Introduction

In-order to achieve higher levels of profitability, efficiency and productivity as a business it's sagacious to use information systems to perform better in any sector of work. In a world where convenience plays a bigger role than the value, owning a private automobile has become almost customary. The status, liberty and independence that comes along with owning a car, are always followed by the responsibilities and breakdowns that could occur alongside the road.

Although good vehicle maintenance could go a long way to avoiding breakdowns, it's not a guarantee. Breakdowns could occur in an unfamiliar area and when a person least expects. This is when "On Road Vehicle Breakdown Assistance" could be beneficial.

With on road vehicle breakdown assistance services like roadside recovery, roadside rescue or on-demand gas delivery is simply at a person's fingertips. Companies like AA, Breakdown Assist, Admiral, AXA, Emergency Assist Ltd, Allianz, NRMA are some of the reputable companies on this sector.

Personas

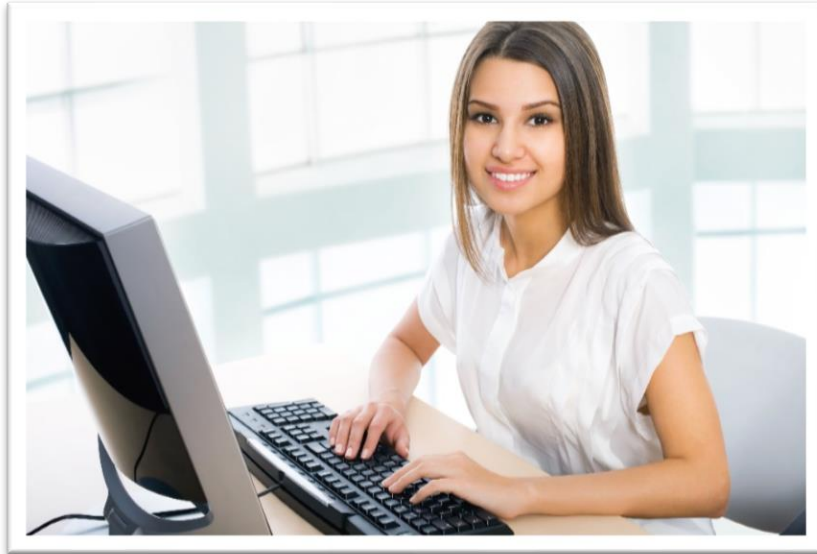
Owner



- Name: Dhammika Dissanayake
- Age: 45
- Gender: Male
- Motivation: To invest in a company and gain a higher profit.
- Goals: To build himself a brand name.

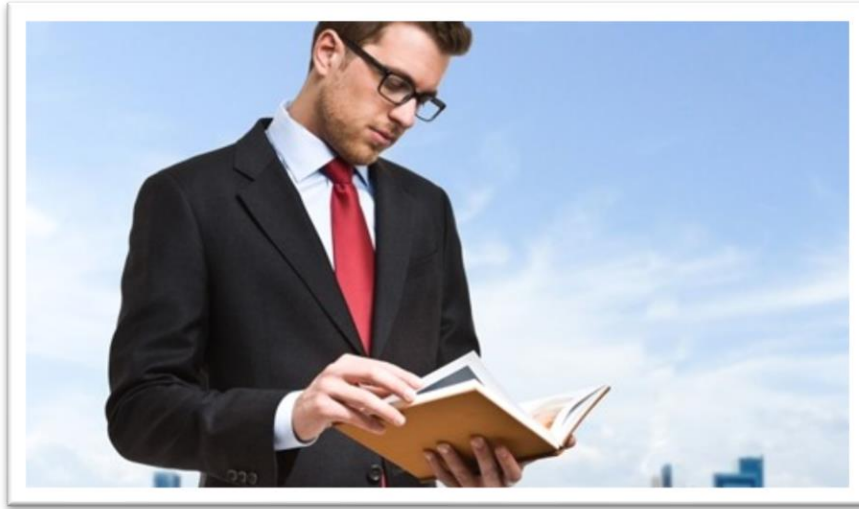
Hiring more experienced workers in the field.

Administrator



- Name: Isuri Rajapaksha
- Age: 27
- Gender: Female
- Motivation: To make every road journey safe and to build a trust between travelers and our company.
- Goals: To become one of the top companies in the country.
To make an efficient employee system within the company.

Financial Executive Officer



- Name: Chamal Perera
- Age: 29
- Gender: Male
- Motivation: To be a part of much larger group than myself and to build a reputation for myself.
- Goals: To build a high functional system within the company to handle the financials.

Technician



- Name: Naveen Jayasinghe
- Age: 42
- Gender: Male
- Motivation: To perform a better, faster, accurate service.
- Goal: To become a better working senior technician in 3 to 5 years.

Achieve a salary of Rs.60 000 so he can afford a better house.

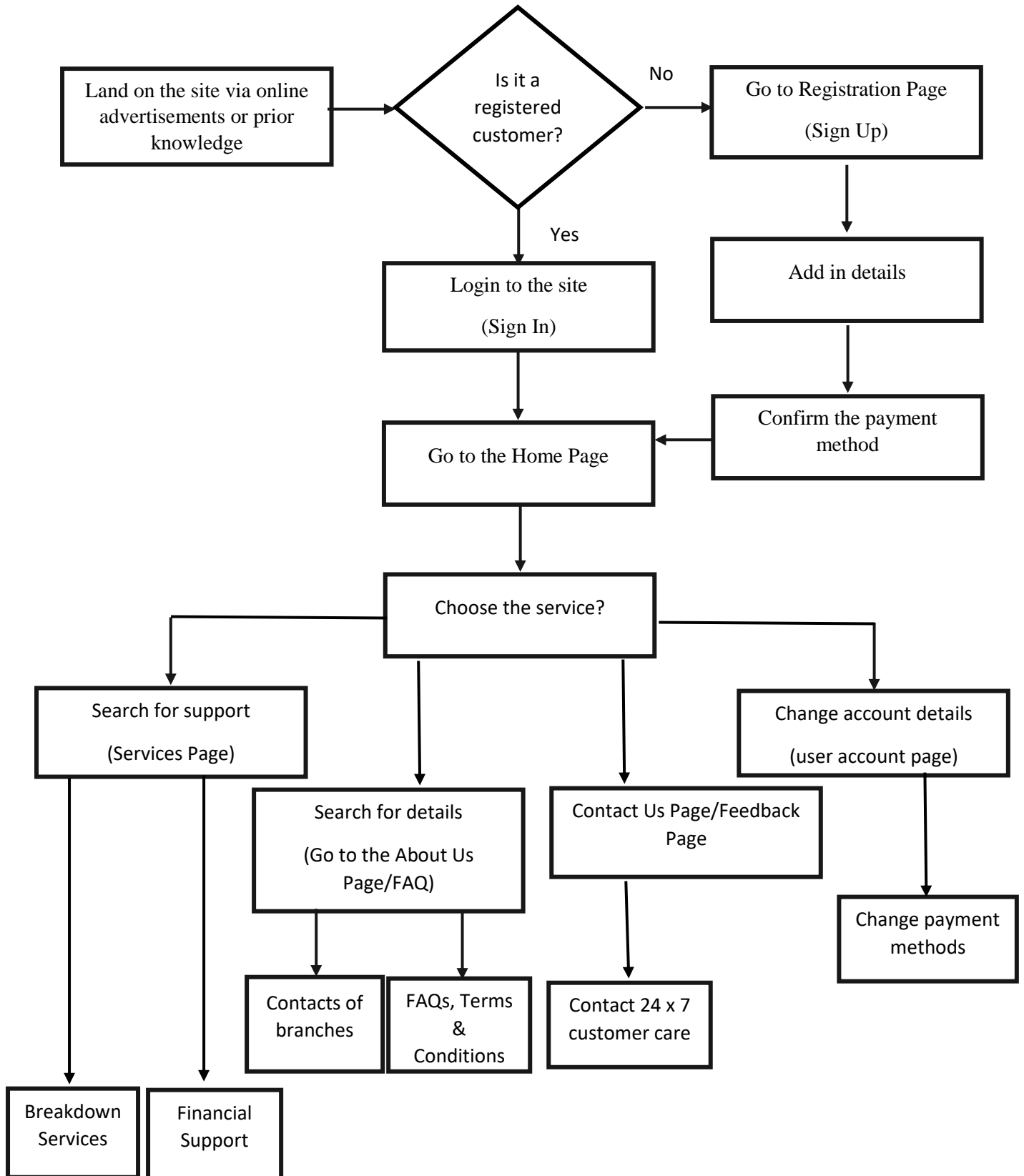
Customer



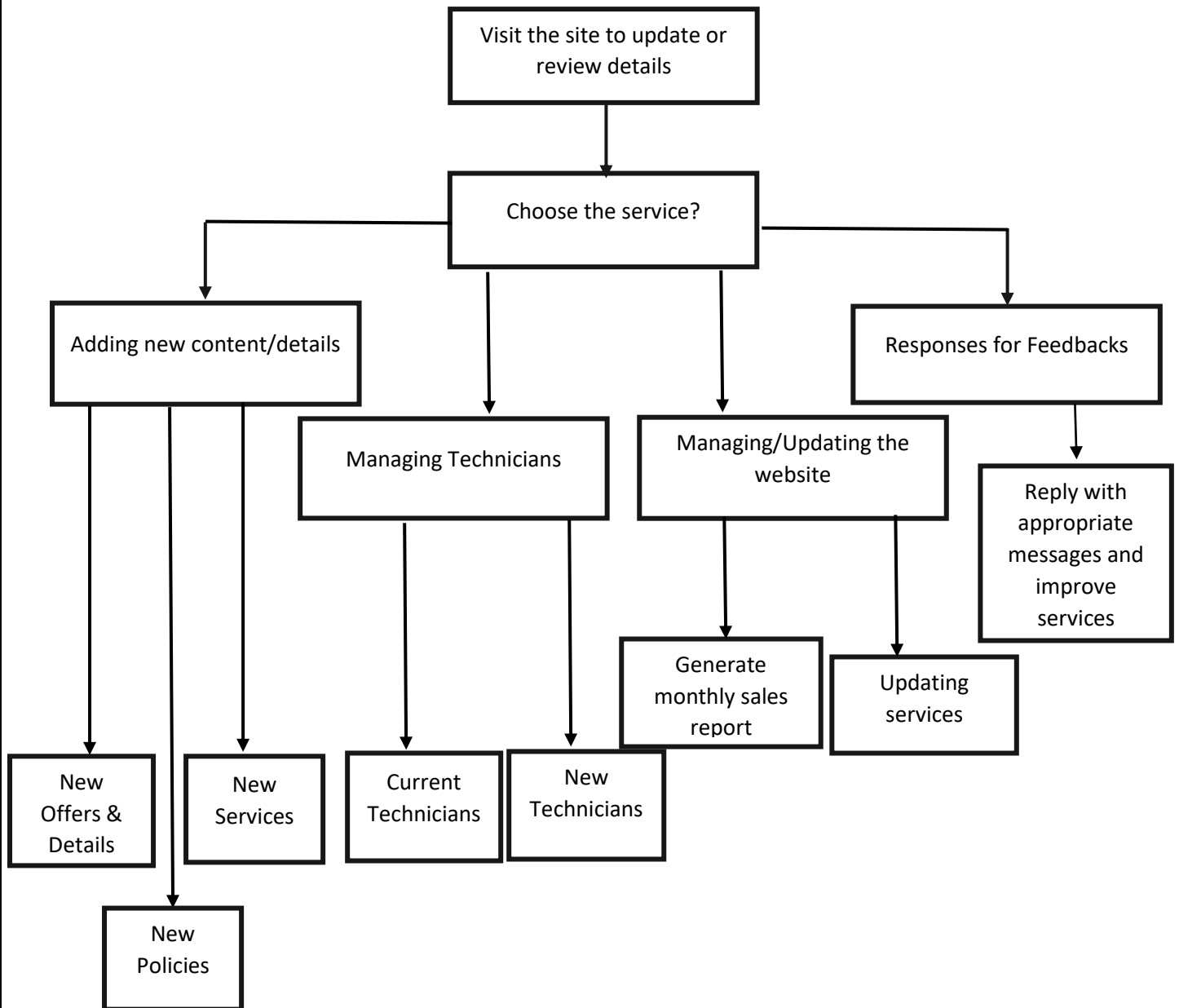
- Name: Sawandi Balasooriya
- Age: 25
- Gender: Female
- Motivation: Fast and effective service from the company.
- Goals: Getting the problem solved as efficiently and quickly as possible.

User Journeys

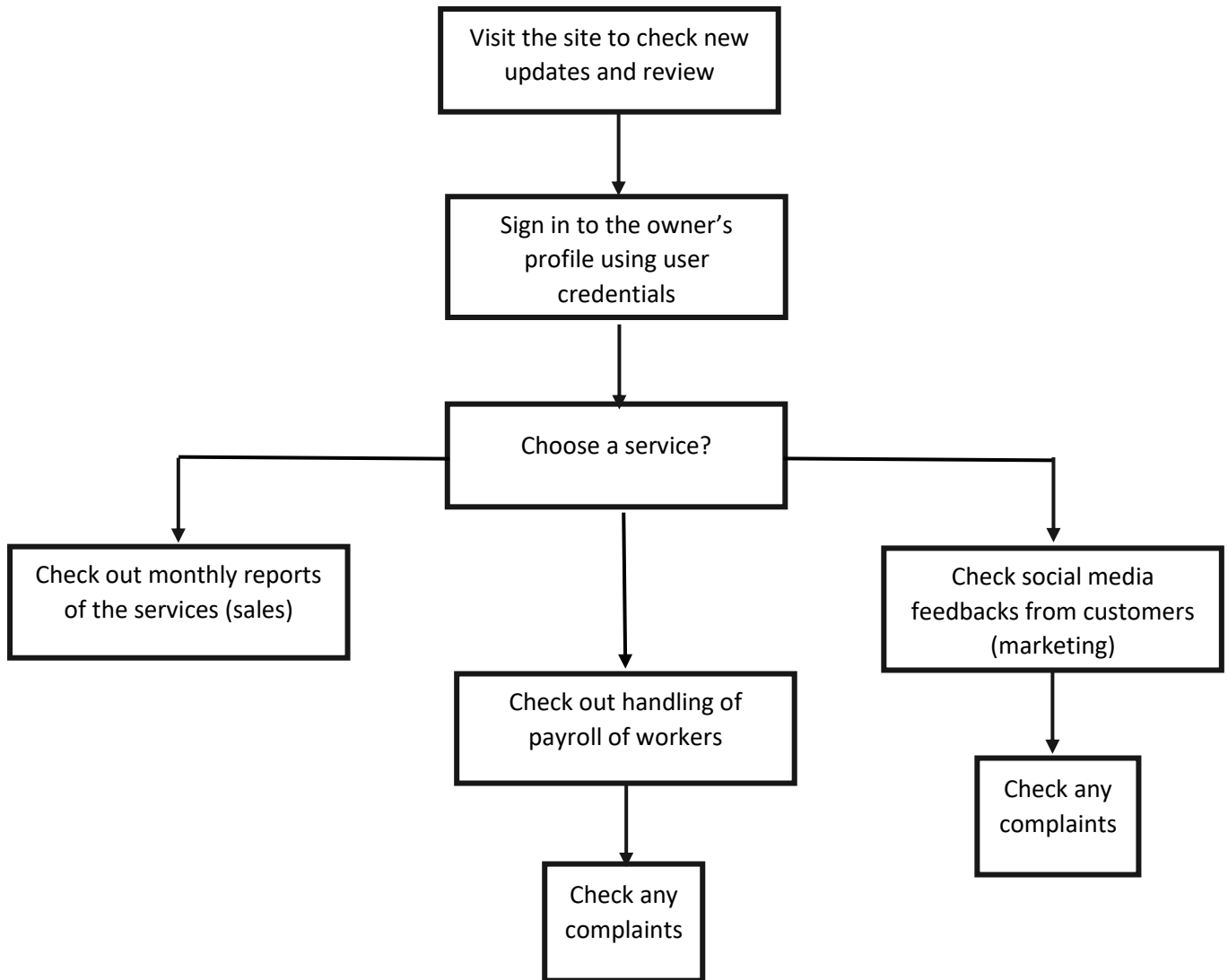
Customer - User Journey



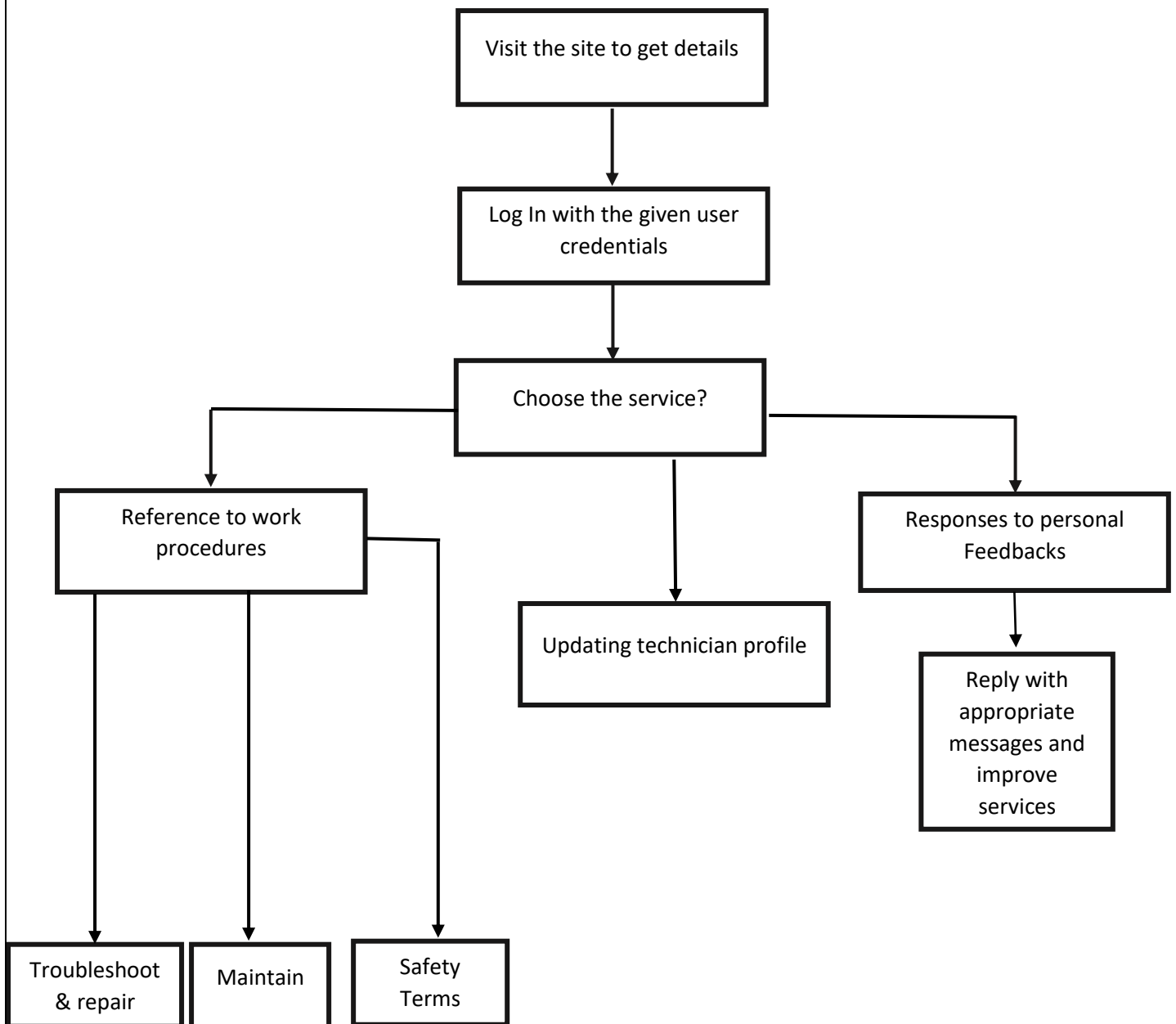
Administrator - User Journey



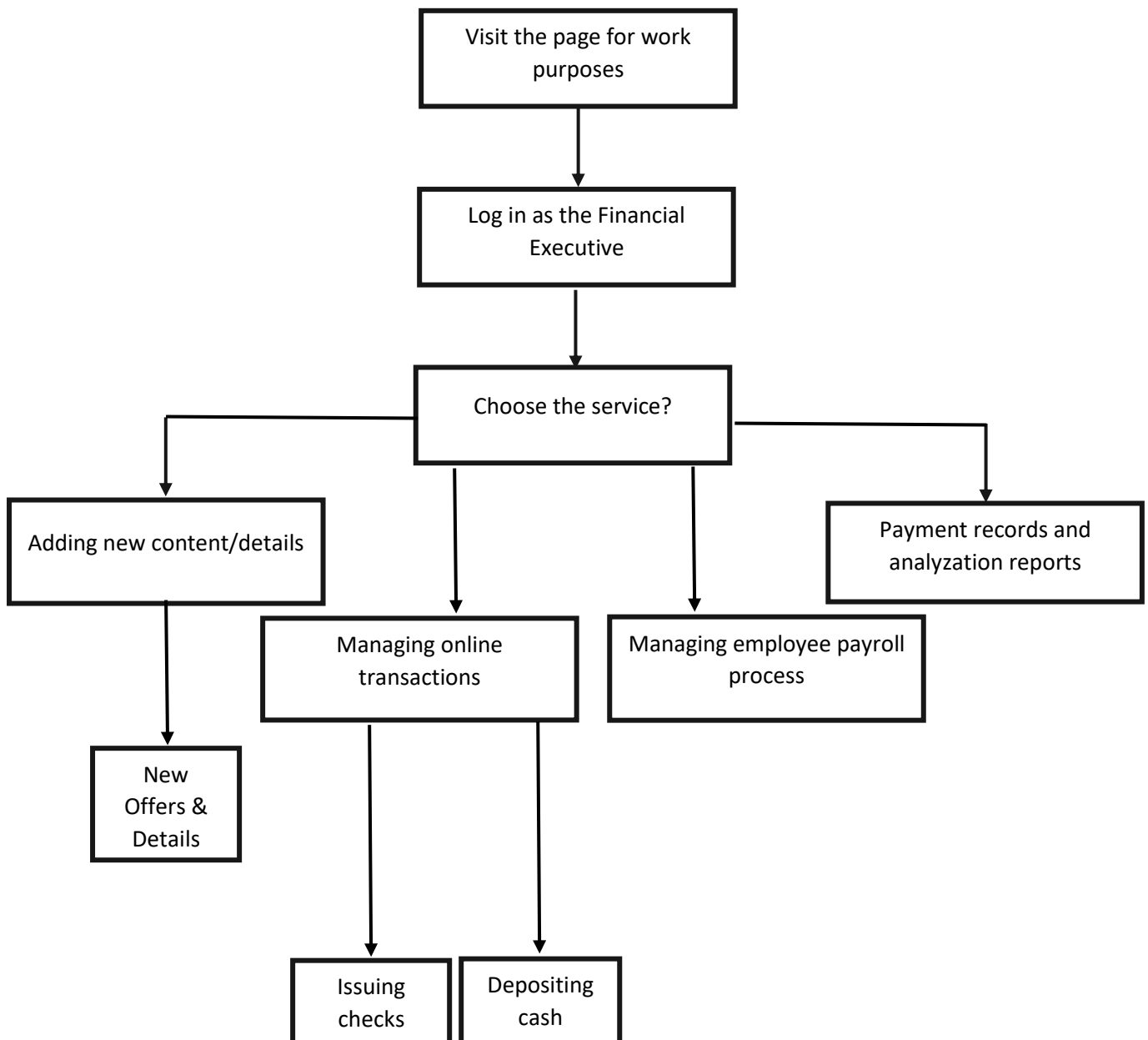
Owner - User Journey



Technician - User Journey

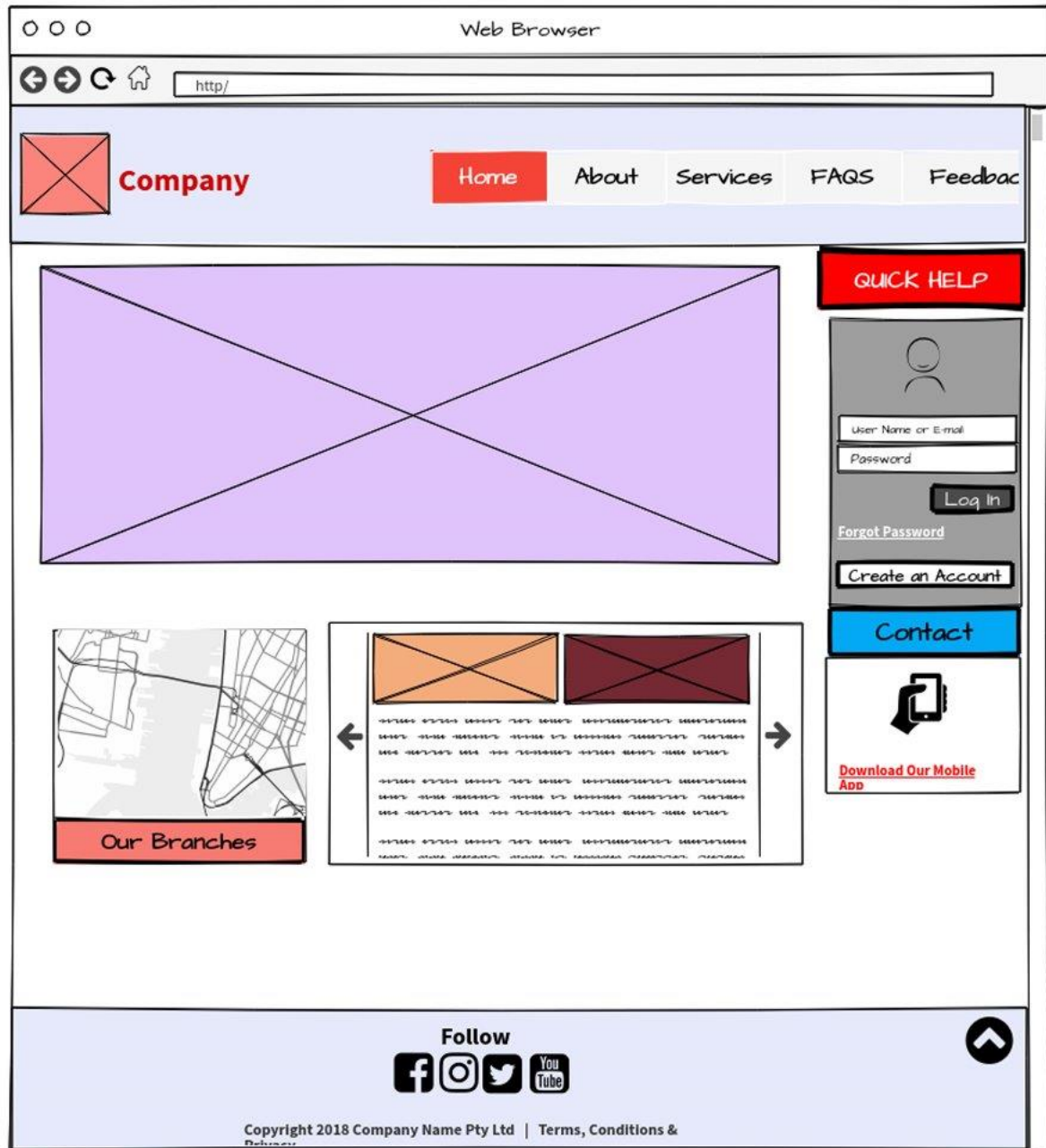


Financial Executive Officer - User Journey



Wire Frames

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Registration Page

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First Name

Last Name

E-mail

Password

Re- Enter Password

Submit

Follow

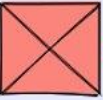
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E-mail - companyname@gmail.com


Address - No.00, XXX XXXXX, XXXXXXX, XXXXXXX, XXXXXXXXXX.


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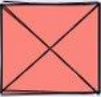


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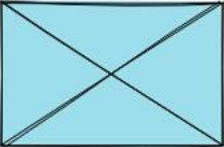
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Your Name

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Problem


Your Location





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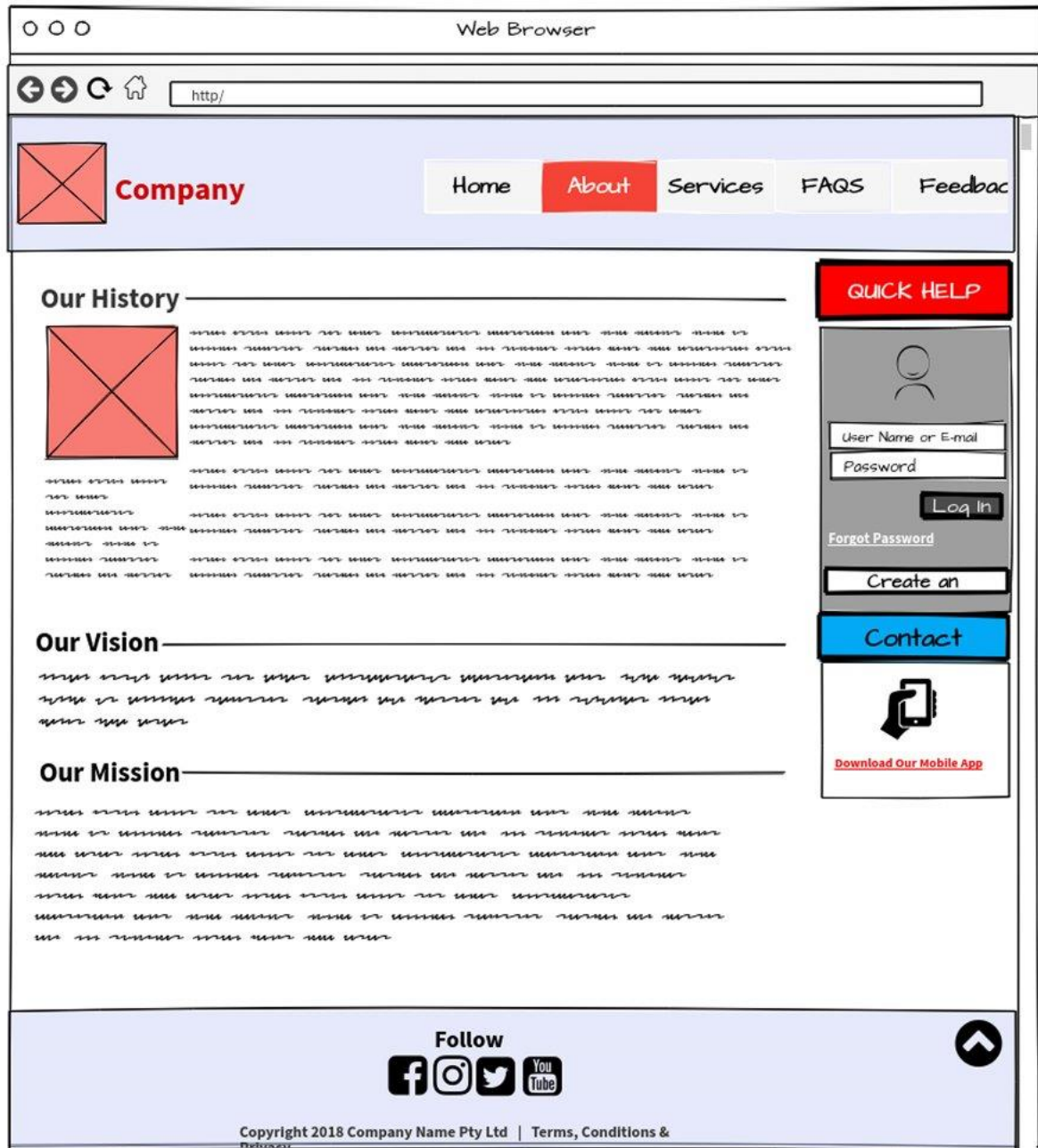






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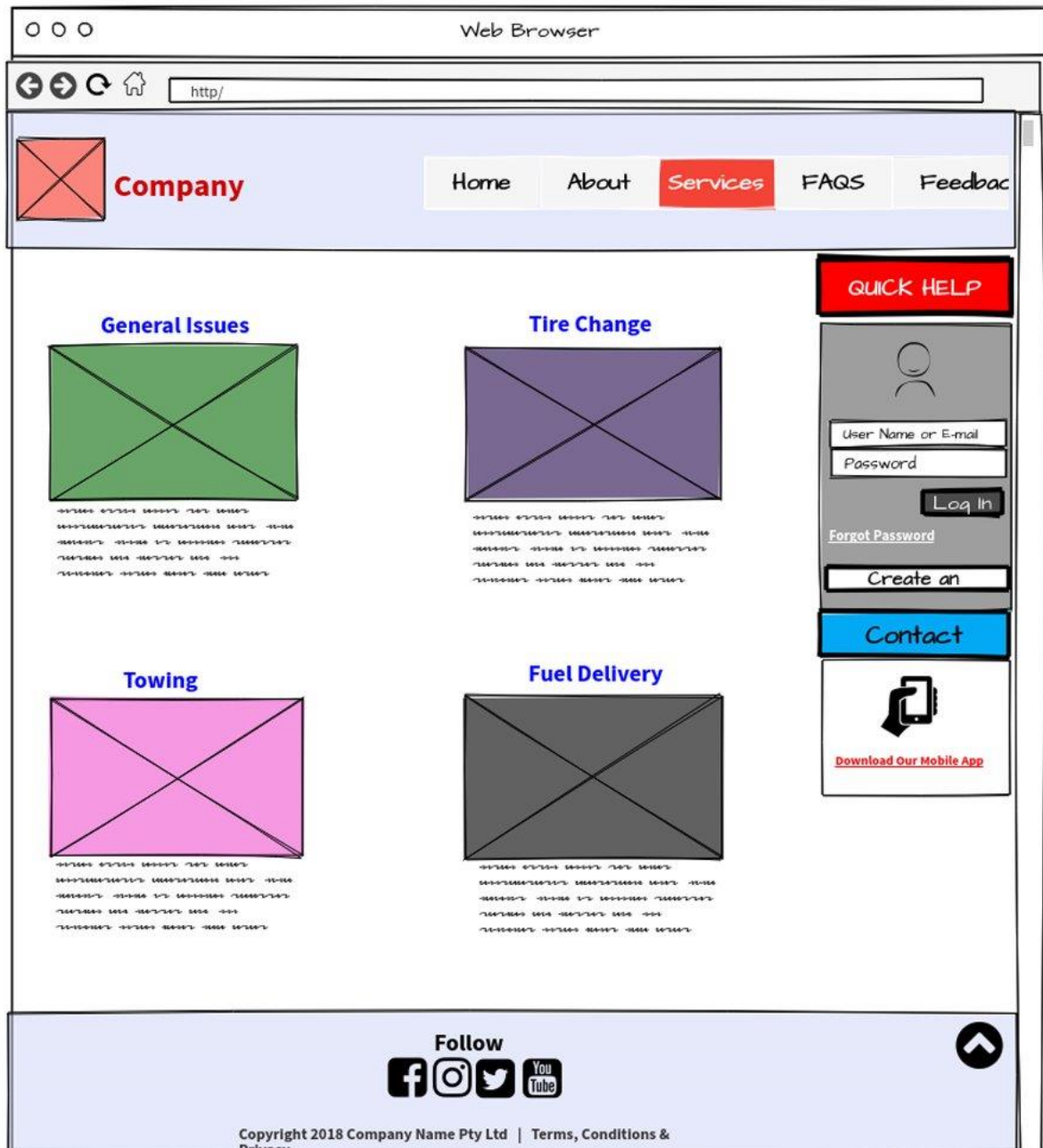
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# Individual Contribution

|   | Student ID | Student Name    | Individual Contribution                                                                                                                                                                                                         |
|---|------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | IT18107388 | Perera D.F.Y.D  | <ul style="list-style-type: none"> <li>• Persona: Owner</li> <li>• User Journey: Owner</li> <li>• Wireframe : Registration Page</li> </ul>                                                                                      |
| 2 | IT18106916 | Malagala D.S.K  | <ul style="list-style-type: none"> <li>• Persona: Customer</li> <li>• User Journey: Customer</li> <li>• Wireframe: FAQ Page</li> </ul>                                                                                          |
| 3 | IT18107210 | Seekkubadu D.P. | <ul style="list-style-type: none"> <li>• Persona: Administrator</li> <li>• User Journey: Administrator</li> <li>• Wireframe: Contact Us Page</li> </ul>                                                                         |
| 4 | IT18107074 | Upulie H.D.I    | <ul style="list-style-type: none"> <li>• Introduction</li> <li>• Persona: Technician</li> <li>• User Journey: Technician</li> <li>• Wireframe: User Account Page</li> </ul>                                                     |
| 5 | IT18107524 | Thariq A.L.M    | <ul style="list-style-type: none"> <li>• Persona: Financial Executive Officer</li> <li>• User Journey: Financial Executive Officer</li> <li>• Wireframe: Home Page, About Us Page, Feedback Page, Services Page, FAQ</li> </ul> |