

Courier Service Management System.

Subject : Internet and Web Technologies.

Group ID : Group 02.

Campus : SLIIT Metro Campus.

Group Details:

	Student Registration Number	Student Name	IWT	EAP
1	IT17167956	Wijegunawardana P.K.D.P.L.P (Group leader)	✓	✓
2	IT17171298	Kathriarachchi A.D	✓	✓
3	IT17168014	Pransikkudura K.L.S	✓	✓
4	IT17171748	Perera W.S.K	✓	✓

Introduction

In present, human needs time and more requirements for their day today life. They want more facilities and to do some tasks during that time, but human cannot get some things at nearest area, so they have to import that things any other place in the world.

Within the country human want parcels some items for East to West. In that time they have to waste long time period for traveling. Sometimes the items can be damage or missing occur.

The courier service is the one of the solutions of these problems. The courier service can send some items or parcels any person to any person and any other place to any other place in the world exact time. Now a days 75% of companies in the world uses the service of various courier company, such as FedEx, Aramex, DHL, TNT, and UPS.

Stakeholders

Owner

Name

Lalith Silva.

Age

48 Yrs.

Gender

Male.

Occupation

* Manager at Courier Service.

Marital States

Married.

Goals

Trying to company improve ,grow and become more effecient.

To satisfy the customers.



Motivations

Accepted by some popular organizations
Excellent customer Feedback.

Frustrations

Some illegal courier.
High work load.

Key Strategies

Have a good relationship with the customers and suppliers.
Familiar with employee.



Administrator

Name

Chamara Kulathunga

Age

27 Yrs.

Gender

Male.

Occupation

*Administrator.

Marital States

Married.

Goals

Setting up and maintaining the system.
Renew with employee each performance
factor used to evaluate work performance.

Motivations

Meaning and significance of employee's
motivations.
Excellent employee feedback.

Frustrations

careless employee task
High work load.

Key Strategies

Familiar with employee.
Higher more employee.



Financial Executive

Name

Senuri Dissanayaka.

Age

26 Yrs.

Gender

Female.

Occupation

* Financial Executive.

Marital States

Unmarried.

Goals

Happening more transaction throw this website.

Motivations

Fast transactioning methods are available.
More transactions are done throw this website.

Frustrations

some customers afraid to submit their account details via internet so losing some customers.

Key Strategies

The system should be updated on time.
Providing more easy payment methods via the web site.



Customer

Name

Sadew Liyanarachchi.

Age

29 Yrs.

Gender

Male.

Occupation

*Buyer.

Marital States

Married.

Goals

Fill in the minimum details for buy the services
Can receive easily without wasting time.
More safety service for the receive components.

Motivations

Quick services and safety deliver.

Frustrations

Late delivery.
Poor communications.
Contact numbers are busy.

Key Strategies

The website should be more attractive.
Have more security and privacy.



Operation Department

Name

Shanaka Fernando.

Age

30 Yrs.

Gender

Male.

Occupation

*Dellivery Person.(Transport)

Marital States

Married.

Goals

Trying to transporting goods all over the country.

Trying to pick up and deliver merchandise in a timely manner and safely.



Motivations

Excellent customer feedback.
Customers Satisfaction.

Frustrations

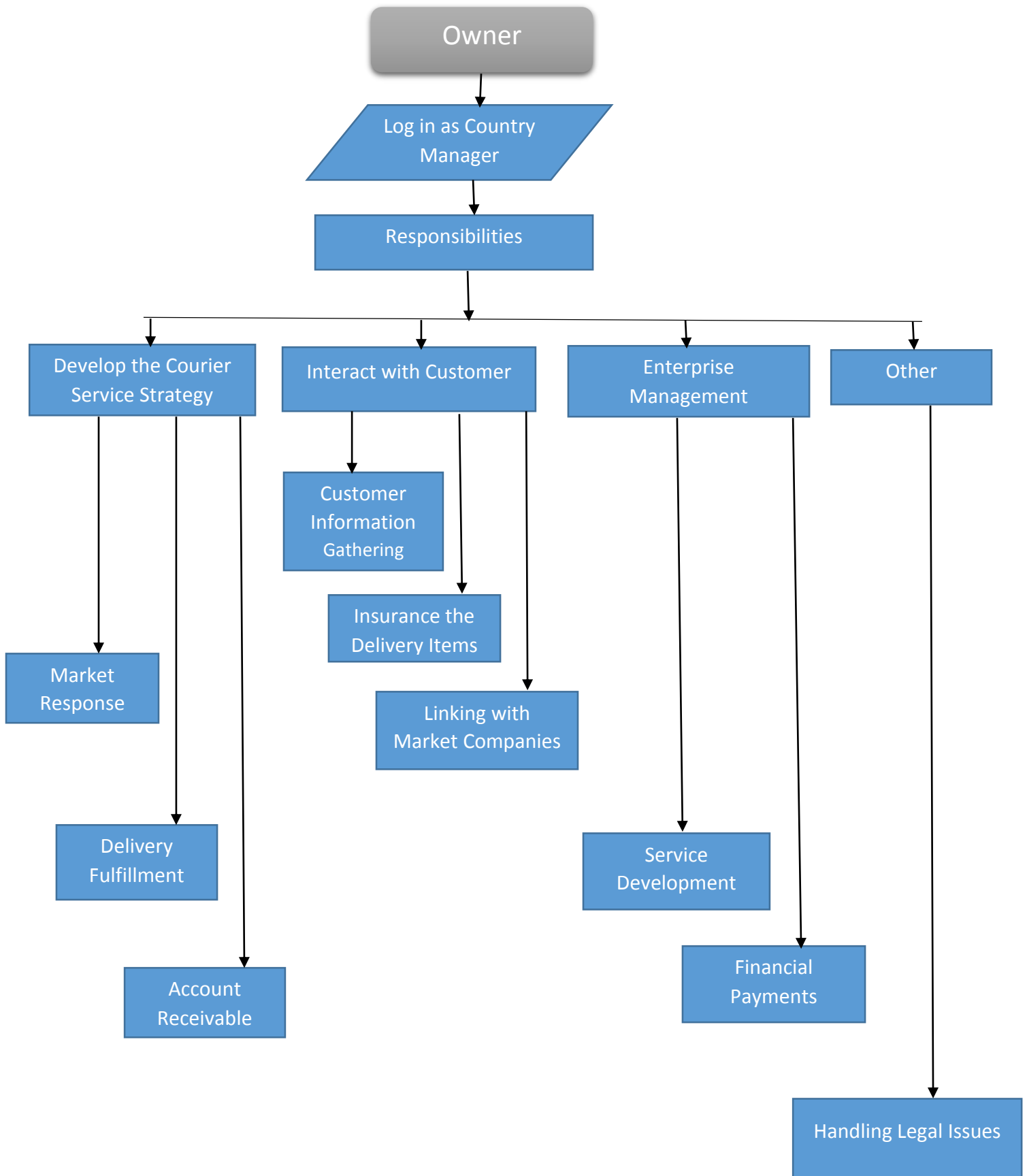
Late delivery.
Poor communications.
Contact numbers are busy.

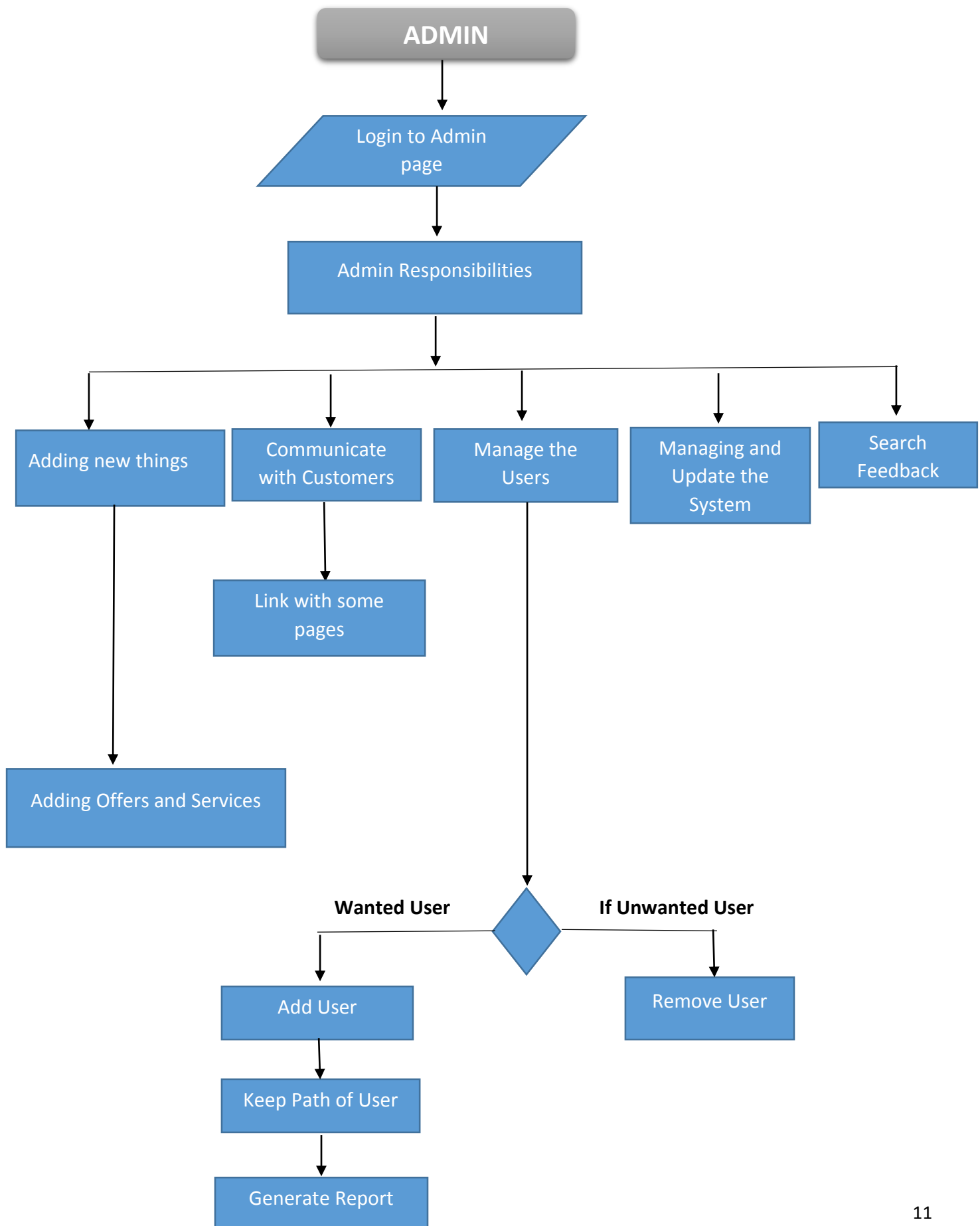
Key Strategies

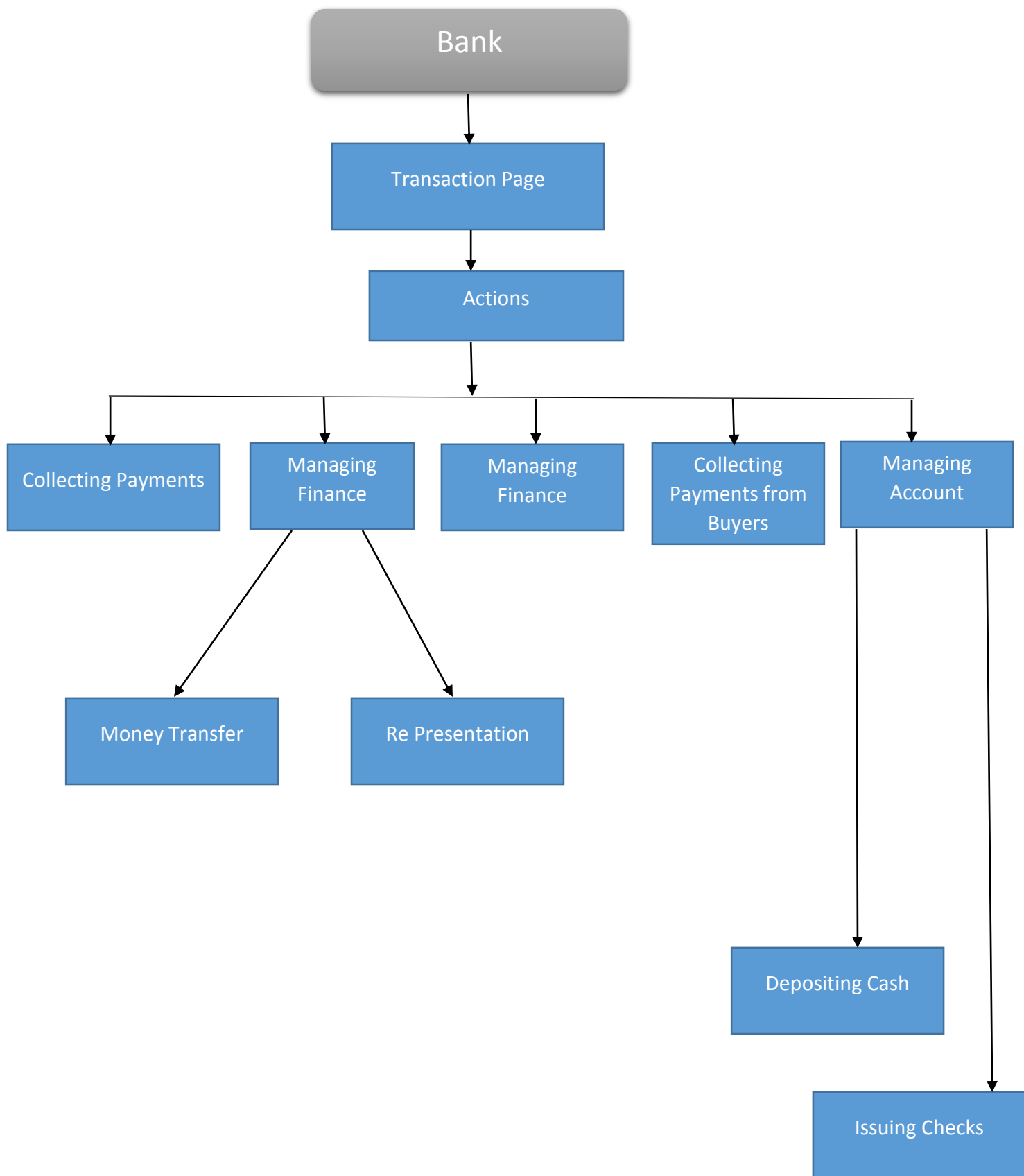
Familiar with customers.
Dealing with customers agreeability.

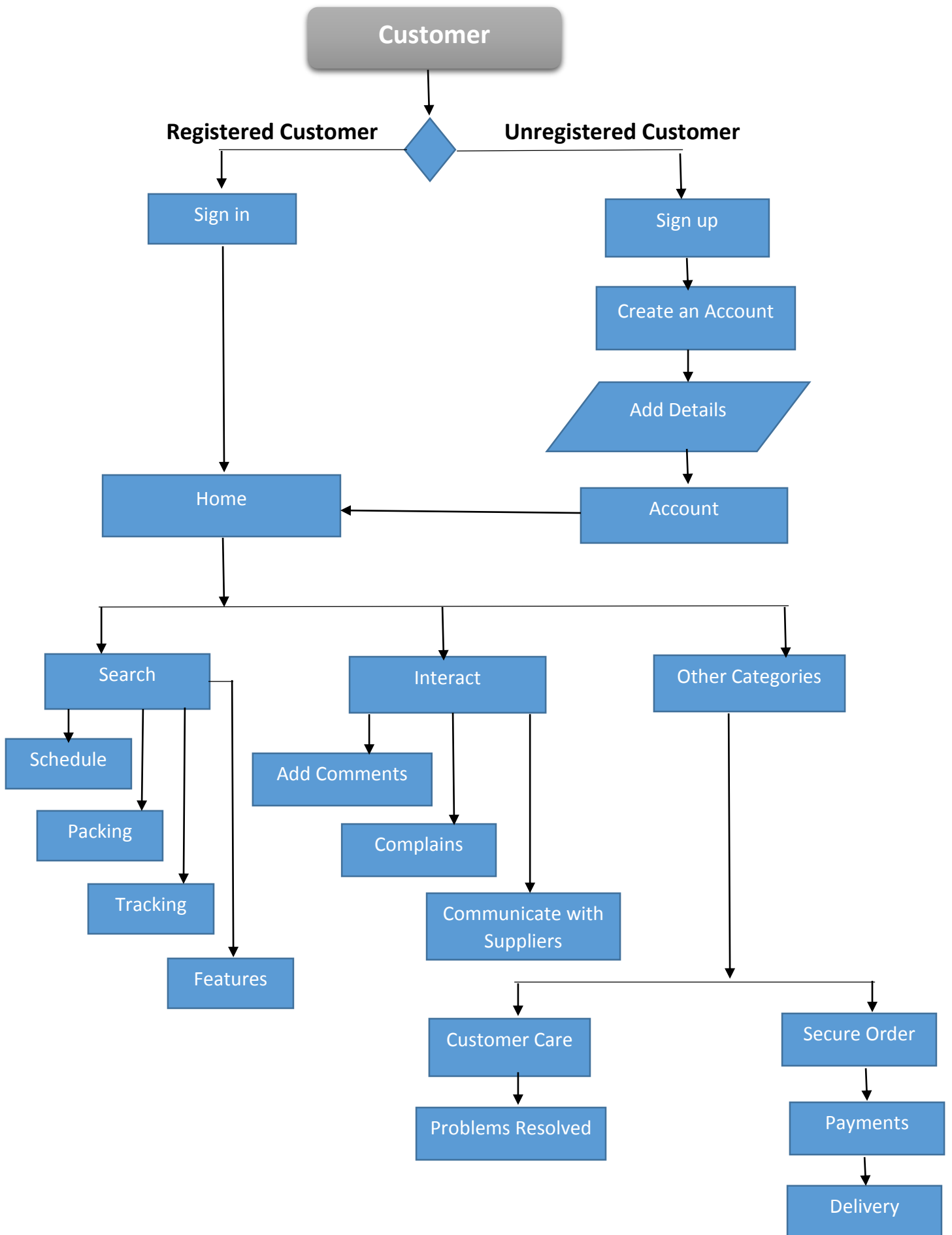


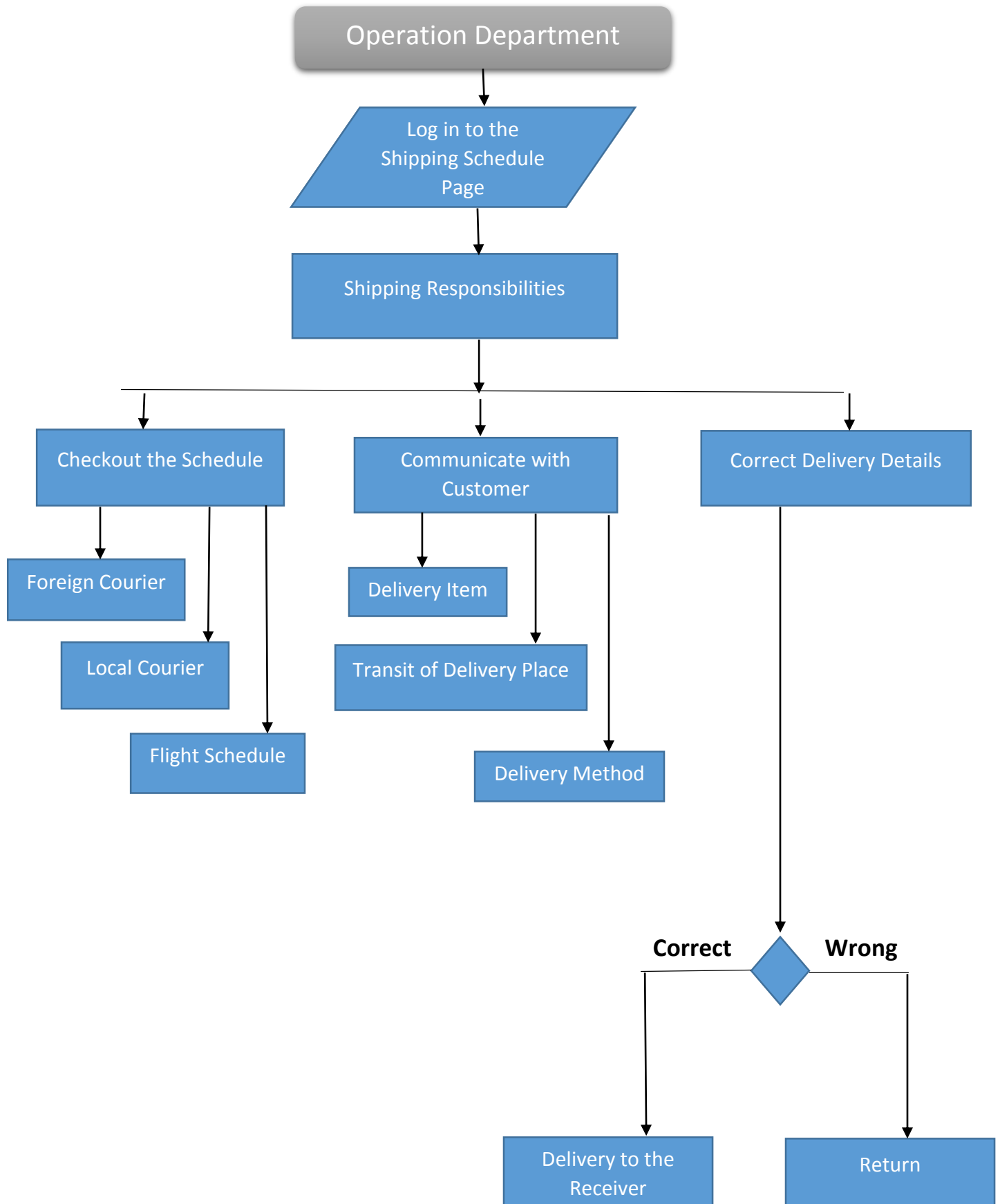
Journeys











WIREFRAMES

Home Page

A Web Page

http://

Company logo

Company Name

Q search

Home

About us

Tracking

My Account

Packing Solution

Service

Feedback

WELCOME

User ID

Password

Login

☐ Forgot your Password

Create an Account

Track a Shipment

Enter up to 30 Tracking Numbers

Track

Find Locations

It will save your money and time.

☐ Find Location

News

New Service Update

UK Service Update

☐ More News

Quick Access

Ship All Features

Shipping Schedule

Open an Account

Order Suppliers

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Registration Page

http://

A Web Page

Company logo

Company Name

Q search

Home

About us

Tracking

My Account

Services

REGISTER ACCOUNT

YOUR PERSONAL DETAILS

*First Name :

*Last Name :

*E-mail :

*Telephone Number :

Fax :

YOUR ADDRESS

Company :

- your company name -

Company ID :

- None -

*Address :

*City :

Postal Code :

*Country :

YOUR PASSWORD

*Password :

*Comfirm Password :

☐ I have read and agree to the Privacy Policy

Register

Company Address

Company Telephone number

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Login Page

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Services

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LOG IN

USER NAME

PASSWORD

Forget your password

Log in

Company Address

Company Telephone number

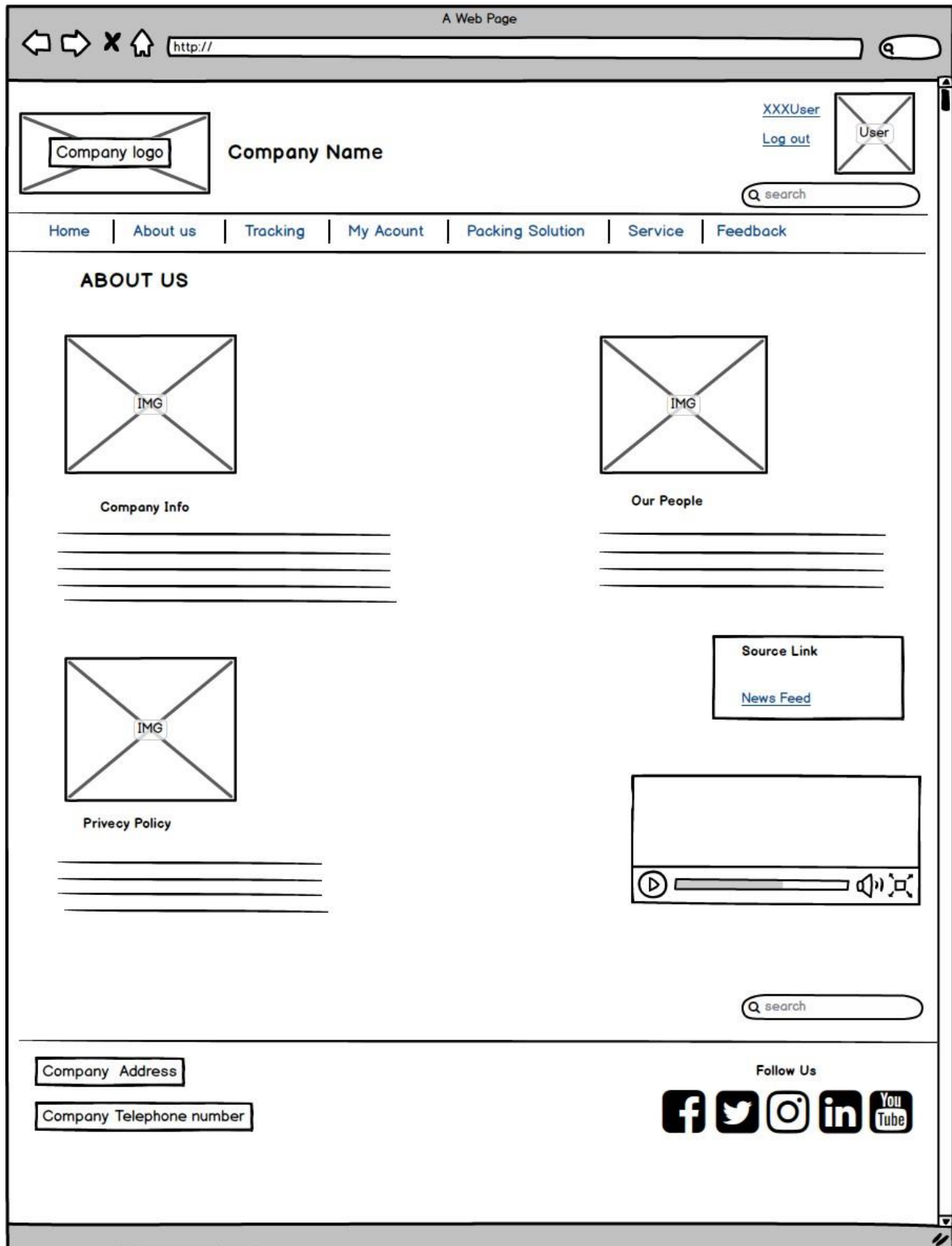
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WELCOME

User ID

Password

Login

☐ Forgot your Password

[Create an Account](#)

Track a Shipment

Enter up to 30 Tracking Numbers

Track

News

New Service Update

UK Service Update

☐ More News

IMG

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My Account

Packing Solution

Services

Feedback

User

XXXUser

Edit Profile Picture

User Details

Edit Profile

Customer Shipping Feedback

Go

Privecy Checkup

Check

Security Checkup

Check

search

Company Address

Company Telephone number

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in

You Tube

Packing Solutions

http://

Q

Company logo

Company Name

XXXUser

Log out

User

Q search

Home

About us

Tracking

My Account

Packing Solution

Service

Feedback

Packing Solution

Choose Solution

Heavy-duty Cardboard

IMG

Length

Width

Loads up to 30kg

Select

Bubble Wrap

IMG

Length

Width

Only Large Orders

Select

Tape & Accessories

IMG

Available in multiple length & width

Select

Bespoke Cases & Crat

IMG

Length

Width

Loads up to 50kg

Select

Padded Envelop

IMG

Size

Select

Rigifoam Packing

IMG

Length

Width

Loads up to 50kg

Select

Q search

Company Address

Company Telephone number

Follow Us

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YouTube

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Services



Feedback

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A Web Page

Company logo

Company Name

XXXUser

Log out

User

Q search

Home

About us

Tracking

My Account

Packing Solution

Service

Feedback

FEEDBACK

User IMG

XXX USER

[Update Your Profile](#)

[Update Profile Picture](#)

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CUSTOMER FEEDBACK

Send

News

New Service Update

UK Service Update

☐ More News

Q search

Company Address

Company Telephone number

Follow Us

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in

You Tube

24

All Feathers

http://

A Web Page

Company logo

Company Name

XXXUser

Log out

User

Q search

Home

About us

Tracking

My Account

Packing Solution

Service

Feedback

Courier All Features

Meals

IMG

Category

Drink/Food

L/Kg

Total

Select

Parsal

IMG

Category

Normal/Heavy

Weight

Total

Select

Papers

IMG

Category

Sertificate/Normal

Weight

Total

Select

Medical

IMG

Categor

Tablets/Syrup

L/Kg

Total

Select

Q search

Company Address

Company Telephone number

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Shipping Schedule (Local & Foreign)

A Web Page

http://

Company logo Company Name XXXUser User Log out

Home About us Tracking My Account Packing Solution Service Feedback

search

Shipping Schedule

Local Courier

Order Form

Name

E-Mail

Phone

Switch Pickup and Delivery(Flip)

Pick(step 1)

Company

Address

City

State

Zip

Contact

Notes

Destination

Company

Address

City

State

Zip

Contact

Submit

search

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Shipping Schedule

Local Courier

Service Items

Pieces

Package Type

Ready Time

Vehicle

Amount

Ready Date

Description

Back Submit

search

Company Address

Company Telephone number

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Local Courier

http://

XXXUser

Log out

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Company logo

Company Name

Q search

Home

About us

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Shipping Scedule

Local Courier

Billing Information

Payment Option

E-mail Notification

Send E-mail To

When Shipment is

Pickup

Delivered

Delivered

agree to the company terms and conditions

< Back

Submit

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Company Address

Company Telephone number

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Foreign Courier

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Shipping Schedule

Foreign Courier

Order Form

Name

E-Mail

Phone

Switch Pickup and Delivery(Flip)

Pick(stop 1)

Company	<input type="text"/>	Destination	<input type="text"/>
Location	<input type="text"/>	Location	<input type="text"/>
Country	<input type="text"/>	Country	<input type="text"/>
City	<input type="text"/>	City	<input type="text"/>
State	<input type="text"/>	State	<input type="text"/>
Zip	<input type="text"/>	Zip	<input type="text"/>
Contact	<input type="text"/>	Contact	<input type="text"/>
Notes	<input type="text"/>		

Submit

Company Address

Company Telephone number

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Shipping Schedule

Foreign Courier

Service Items

Pieces

Package Type

Ready Time

Vehicle

Amount

Ready Date

Description

< Back Submit

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Shipping Scedule

Foreign Courier

Billing Information

Payment Option

E-mail Notification

Send E-mail To

When Shipment is

Pickup

Delivered

Delivered

agree to the company terms and conditions

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
User


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


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CHOOSING A PAYMENT METHODE

Pay with

☐  PayPal

☐  Credit or debit card

Payment Details






Customer name :

Total amount :

Company Address

Company Telephone number

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Company name

User

Hit User Log Out

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CREDIT OR DEBIT CARD

First name

Card Number





Last name

Security Code

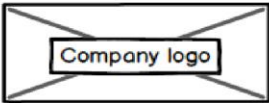
Expiration

Company address

Company telephone number


   

Payments



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