Health Reform Monitoring Survey

www.urban.org/hrms

Quarter 4 2014
Questionnaire

NOTE: The format of the questions in this document do not necessarily reflect the format used in the web-based survey.

This survey focuses on your health and health care experiences. While you may have completed a similar survey a few months ago, your participation in this survey is important to help us get the latest information on how well the US health care system is working. Your responses to the survey will be kept confidential.

QA. Have you moved to a new residence in the past 12 months, that is, since December 2013?

Yes 1 No 2

[IF QA=1(YES)]
[TEXT BOX]
QB. What is your 5-digit zip code?

[IF QB=REFUSED OR INVALID ZIPCODE PROVIDED]
QC. What state do you live in?

- 1. Alabama
- 2. Alaska
- 3. Arizona
- 4. Arkansas
- 5. California
- 6. Colorado
- 7. Connecticut
- 8. Delaware
- 9. District of Columbia
- 10. Florida
- 11. Georgia
- 12. Hawaii
- 13. Idaho

- 14. Illinois
- 15. Indiana
- 16. Iowa
- 17. Kansas
- 18. Kentucky
- 19. Louisiana
- 20. Maine
- 21. Maryland
- 22. Massachusetts
- 23. Michigan
- 24. Minnesota
- 25. Mississippi
- 26. Missouri
- 27. Montana
- 28. Nebraska
- 29. Nevada
- 30. New Hampshire
- 31. New Jersey
- 32. New Mexico
- 33. New York
- 34. North Carolina
- 35. North Dakota
- 36. Ohio
- 37. Oklahoma
- 38. Oregon
- 39. Pennsylvania
- 40. Rhode Island
- 41. South Carolina
- 42. South Dakota
- 43. Tennessee
- 44. Texas
- 45. Utah
- 46. Vermont
- 47. Virginia
- 48. Washington
- 49. West Virginia
- 50. Wisconsin
- 51. Wyoming

Q1. In general, would you say your health is:

Excellent 1
Very good 2
Good 3
Fair 4
Poor 5

- , , ,	ealth, which includes physical illness and injury, for how many s your physical health not good?
Number of days	
	ealth, which includes stress, depression, and problems with uring the past 30 days was your mental health not good?
Number of days	
· · · · · · · · · · · · · · · · · · ·	condition, impairment, or disability that affects your daily o use special equipment or devices, such as a wheelchair, TDD or
Yes 1 No 2	
Q4. Is there a place that you usually go t	to when you are sick or need advice about your health?
I have one place I usually go I have more than one place I usu I do NOT have a place I usually g	• •
-	ou last visited a doctor or other health care provider for a routine a general physical exam, not an exam for a specific injury, illness,
Within the past year One or more years ago Never	1 2 3
Q6. In answering the following question the past 12 months, that is, since	ns, please think about your experiences obtaining health care in e December 2013:

	Yes	No	Did not need care
a. Did you have trouble finding a doctor or other	1	2	3
health care provider who would see you?			
b. Were you told by a doctor's office or clinic that	1	2	3
they would not accept you as a new patient?			
c. Were you told by a doctor's office or clinic that	1	2	3
they do not accept your health care coverage?			

d. Did you have trouble getting an appointment at a doctor's office or clinic as soon as you thought you needed one?	1	2	3
e. Were you able to find a doctor's office or clinic that would see you?	1	2	3

[IF Q6A=1]

Q6F. Which of the following types of providers did you have trouble finding?

A general doctor	1
A specialist. A specialist is a medical doctor who focuses on a particular class of patients (such	2
as women), specializes in a particular medical disease or problem (such as heart	
disease), or focuses on a particular technique (such as surgery). (Please specify type or	
types) [TEXT BOX]	
A hospital	3
Some other health care provider (Specify) [TEXT BOX]	4

Q7. The next question asks about your health insurance or health coverage plans. In answering this question, please exclude plans that pay for only one type of service (such as nursing home care, accidents, family planning, or dental care) and plans that only provide extra cash when hospitalized.

Are you currently covered by any of the following types of health insurance or health coverage plans?

		Covered	Not Covered	Not Sure
a.	Insurance through a current or former employer or union (of yours or another family member's). This would include COBRA coverage	1	2	3
b.	Insurance purchased directly from an insurance company (by you or another family member). This would include coverage purchased through an exchange or marketplace, such as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME)]]	1	2	3
C.	Medicare, for people 65 and older, or people with certain disabilities	1	2	3
d.	Medicaid, Medical Assistance (MA), the Children's Health Insurance Program (CHIP) or any kind of state or	1	2	3

	government-sponsored assistance plan			
	based on income or a disability. You may			
	know this type of coverage as [IF THE			
	RESPONDENT IS IN A STATE WITH STATE-SPECIFIC			
	NAMES INSERT PROGRAM NAME].			
e.	TRICARE or other military health care,	1	2	3
	including VA health care			
f.	Indian Health Service	1	2	3
g.	Any other type of health insurance	1	2	3
	coverage or health coverage plan			

[IF "COVERED" NOT SELECTED FOR ANY ITEMS IN Q7]

Q8. Does this mean you currently have no health insurance or health coverage plan? In answering this question, please exclude plans that pay for only one type of service (such as, nursing home care, accidents, family planning, or dental care) and plans that only provide extra cash when hospitalized.

I do NOT have health insurance 1
I HAVE some kind of health insurance 2

[IF Q7G=1 OR Q8=2] Q8b. What type of health in

Q8b. What type of health insurance do you have? [TEXT BOX]

[IF AT LEAST ONE ITEM IN GRID FOR (Q7A - Q7G = 1("COVERED") OR Q8=2)]

Q8c. As you may know, new state and federal health insurance marketplaces can be used to shop for health insurance and compare prices and benefits. These marketplaces can also be used to enroll in Medicaid, Medical Assistance or the Children's Health Insurance Program (CHIP). You may know the marketplace as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME)]. You may have seen a website or materials with the following marketplace logo[s].

[INSERT HEALTHCARE.GOV LOGO AND RELEVANT STATE MARKETPLACE LOGO, IF ANY]

Is your current coverage a health insurance plan through the marketplace? You may have completed the enrollment process yourself or had someone else do it for you.

Yes, I am enrolled in a health insurance plan through the marketplace 1
No, I am not enrolled in a health insurance plan through the marketplace 2

[IF Q8C=1]

Q8e. Is your health insurance plan through the marketplace a private health insurance plan? If it is a private plan, it would be a plan in one the following categories: bronze; silver; gold; platinum; or catastrophic (this is only available for those under 30 years old or those with a "hardship exemption").

Yes, it is a private plan	1
No, it is not a private plan	2
Don't know	3

[IF Q8C=1 AND Q8E=1]

Q8f. In which of the following categories is your health insurance plan through the marketplace?

Bronze	1
Silver	2
Gold	3
Platinum	4
Catastrophic (This is only available for those under	5
30 years old or those with a "hardship exemption")	
None of the above	6
Don't know	7

[IF Q8C=1]

Q8g. When did you first enroll in coverage through the marketplace? Your best estimate is fine.

Between October 1, 2013, and April 19, 2014	1
Between April 20, 2014 and November 14, 2014	2
After November 14, 2014	3

[IF (Q7B=1 OR Q7C=1 OR Q7D=1 OR Q7G=1 OR Q8=2) AND Q7A NE 1 AND Q7E NE 1 AND Q8E NE 1] Q8h. We know that it can sometimes be difficult to answer questions on type of health insurance coverage in surveys. It might help to see the program logo[s] for some coverage options in your state.

[INSERT MEDICAID, CHIP, OTHER PUBLIC PROGRAM LOGO, IF ANY]

Is your current coverage a health insurance plan through one of these programs? You may have completed the enrollment process yourself or had someone else do it for you.

Yes, I am enrolled in a health insurance plan through one of those programs	1
No, I am not enrolled in a health insurance plan through one of those programs	2

[IF COVERED SELECTED FOR MORE THAN ONE ITEM IN Q7]

Q21A. Earlier you reported that you are covered by more than one type of health insurance coverage. Are any of those a health plan that only pays for one type of service (such as nursing home care, accidents, family planning or dental care) or only provides extra cash when hospitalized?

Yes	-	1
No	2	2

[IF COVERED SELECTED FOR MORE THAN ONE ITEM IN Q7]

Q21B. Do you have one health plan through those different types of health insurance or more than one health plan?

One health plan	1
More than one health plan	2

[IF Q21A=2 OR Q21B=2]

Q21C. Which of your health plans is your MAIN source of health insurance coverage for medical care? Please select only one type of health insurance.

[IF Q7A=1] Insurance through a current or former employer or union (of yours or another family	1
member's). This would include COBRA coverage	
[IF Q7B=1] Insurance purchased directly from an insurance company (by you or another family	2
member). This would include coverage purchased through an exchange or	
marketplace, such as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH	
STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME]]	
[IF Q7c=1] Medicare, for people 65 and older, or people with certain disabilities	3
[IF Q7D=1] Medicaid, Medical Assistance (MA), the Children's Health Insurance Program	4
(CHIP) or any kind of state or government-sponsored assistance plan based on	
income or a disability. You may know this type of coverage as [IF THE RESPONDENT	
IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT PROGRAM NAME].	
[IF Q7E=1] TRICARE or other military health care, including VA health care	5
[IF Q7F=1] Indian Health Service	6
[IF Q7G=1] Any other type of health insurance coverage or health coverage plan	7

Q10. Thinking about your health insurance coverage over the past 12 months, how many months were you insured since December 2013? Your best estimate is fine.

I was insured all 12 months	1
I was insured 6 to 11 months	2
I was insured 1 to 5 months	3
I did not have health insurance at all over the past 12 months	4

[IF Q10=1]

Q10B. Have you had the same type of health insurance or health coverage plan for all of the past 12 months? That is, since December 2013?

Yes	1
No	2

Q16c. Still thinking about the past 12 months, did any of your family members go without health insurance at any time since December 2013?

Yes 1 No 2

[IF (AT LEAST ONE ITEM IN GRID FOR (Q7A - Q7G = 1("COVERED") OR Q8=2) AND (Q10 NE 1 OR Q10B=2)] Q10C. Just prior to obtaining your current health insurance, what type of health insurance or health coverage plan did you have?

Insurance through a current or former employer or union (of yours or another family member's). This would include COBRA coverage.	1
Insurance purchased directly from an insurance company (by you or another family member). This would include coverage purchased through an exchange or marketplace, such as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME)]]. Medicare, for people 65 and older, or people with certain disabilities	2
Medicaid, Medical Assistance (MA), the Children's Health Insurance Program (CHIP) or any kind of state or government-sponsored assistance plan based on income or a disability. [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES	
INSERT: You may know this type of coverage as [INSERT PROGRAM NAME] TRICARE or other military health care, including VA health care	4 5
Indian Health Service	6
Any other type of health insurance coverage or health coverage plan	7
None, I was uninsured	8
[IF NO ITEMS IN GRID FOR Q7A-Q7G=1("COVERED") AND Q8=1] Q10F Which of these are reasons that you are currently uninsured?	
I do not want health insurance	1
The cost of health insurance is too high / I cannot afford health insurance	2
I do not know how to find information on available health insurance options	3
I do not have the time to get health insurance	4
I am in the process of enrolling in a health insurance plan, but I'm not currently covered	5
I am currently transitioning between different health insurance plans	6
I am still weighing my options and I am not yet ready to get health insurance coverage	7
I would rather pay the penalty for not having health insurance	8 9
Other (Please specify) [TEXT BOX]	9

[IF "COVERED" SELECTED FOR ANY ITEM IN Q7 OR Q8=2]

Q9. The next question asks you to rate your satisfaction with your current health insurance coverage on several different factors. Would you say you are very satisfied, somewhat satisfied, neither satisfied or dissatisfied, somewhat dissatisfied, or very dissatisfied with your current health insurance coverage in terms of:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied or Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied
The range of health care services available?	1	2	3	4	5
Your choice of doctors and other providers?	1	2	3	4	5
Your ability to get specialist care? A specialist is a doctor who focuses on a particular class of patients (such as children) or on a specific disease (such as heart disease) or on a particular technique (such as surgery)	1	2	3	4	5
The premium that you pay for the coverage?	1	2	3	4	5
The co-payments or co-insurance that you pay when you get care?	1	2	3	4	5
The deductible that you pay when you get care?	1	2	3	4	5
The share of the costs that you pay when you use doctors or other providers who are not in your health plan's provider network?	1	2	3	4	5
The protection that your coverage provides against high medical bills?	1	2	3	4	5
The quality of the care that is available?	1	2	3	4	5

[IF Q7A = 2,3 OR REFUSED]

Q11. Earlier you reported that you do not currently have health insurance coverage through an employer (either yours or a family member's). If you wanted to, could you be covered by health insurance through your job or through a family member's job? That is, does your employer or a family member's employer offer health insurance that could cover you?

Employer (either yours or family member's) offers health insurance 1
Employer (either yours or family member's) does NOT offer health insurance 2
Not employed 3

Q12. Thinking about your health care experiences over the past 12 months, that is, since December 2013, was there any time when you needed any of the following but didn't get it because you couldn't afford it?

	Yes	No
Prescription drugs	1	2
Medical care	1	2
To see a general doctor	1	2
To see a specialist A specialist is a doctor who focuses on a particular class of patients (such as children) or on a specific disease (such as heart disease) or on a particular technique (such as surgery)	1	2
To get medical tests, treatment, or follow-up care	1	2
Dental care	1	2
Mental health care or counseling	1	2
Treatment or counseling for alcohol or drug use	1	2
[IF FEMALE:] Contraceptive prescriptions	1	2
[IF FEMALE:] Other family planning services	1	2
Medical equipment or supplies	1	2

Q13. For this question, think about your health care experiences over the past 12 months, that is, since December 2013. Did you or anyone in your family have problems paying or were unable to pay any medical bills? Include bills for doctors, dentists, hospitals, therapists, medication, equipment, nursing home, or home care. For this study, we're interested in your immediate family, which would include you, your spouse (if applicable), and any children or stepchildren under 19 who are living with you.

Yes 1 No 2

Q13a. Do you or anyone in your family currently have any medical bills that are being paid off over time? This could include medical bills being paid off with a credit card, through personal loans, or bill paying arrangements with hospitals, physicians, or other health care providers. The bills can be from earlier years as well as this year.

Yes 1 No 2

Q14a. To better understand the affordability of health care, we're interested in your family's income, which would include your income plus the income of your spouse (if applicable) and any children or stepchildren under 19 who are living with you.

Your family size (including you) is...

One person	1
Two people	2
Three people	3
Four people	4
Five people	5
Six people	6
Seven people	7
Eight people	8
Nine people	9
Ten or more people	10

[IF Q14A=1-10]

Q14b. Please mark the category that best describes your family's total income over the last year before taxes and other deductions. Your best estimate is fine.

Response item 1 Response item 2

Response item 3

Response item 4

Q14a answer	Response item 1	Response item 2	Response item 3	Response item 4
	At or below 138%	Above 138% and less	At or above 250% and	400% or more
		than 250%	less than 400%	
One person	At or below	Above \$16,200 and	At or above \$29,200	At or above
	\$16,200	less than \$29,200	and less than \$46,700	\$46,700
Two people	At or below	Above \$21,800 and	At or above \$39,400	At or above
	\$21,800	less than \$39,400	and less than \$63,000	\$63,000
Three people	At or below	Above \$27,400 and	At or above \$49,500	At or above
	\$27,400	less than \$49,500	and less than \$79,200	\$79,200
Four people	At or below	Above \$33,000 and	At or above \$59,700	At or above
	\$33,000	less than \$59,700	and less than \$95,400	\$95,400
Five people	At or below	Above \$38,600 and	At or above \$69,800	At or above
	\$38,600	less than \$69,800	and less than \$111,700	\$111,700
Six people	At or below	Above \$44,200 and	At or above \$80,000	At or above
	\$44,200	less than \$80,000	and less than \$127,900	\$127,900
Seven people	At or below	Above \$49,800 and	At or above \$90,100	At or above
	\$49,800	less than \$90,100	and less than \$144,200	\$144,200
Eight people	At or below	Above \$55,400 and	At or above \$100,300	At or above
	\$55,400	less than \$100,300	and less than \$160,400	\$160,400
Nine people	At or below	Above \$61,000 and	At or above \$110,400	At or above
	\$61,000	less than \$110,400	and less than \$176,600	\$176,600
Ten or more people	At or below	Above \$66,600 and	At or above \$120,600	At or above
	\$66,600	less than \$120,600	and less than \$192,900	\$192,900

[IF Q14B=1]

Q14c. Was your family's total income over the last year at or below {FILL}? Your best estimate is fine.

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[IF Q14A=1]: $11,700

[IF Q14A=2]: $15,800

[IF Q14A=3]: $19,800

[IF Q14A=4]: $23,900

[IF Q14A=5]: $28,000

[IF Q14A=6]: $32,000

[IF Q14A=7]: $36,100

[IF Q14A=8]: $40,100

[IF Q14A=9]: $44,200

[IF Q14A=10]: $48,300

Yes 1

No 2
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[IF (Q7A - Q7G = 1("COVERED") OR Q8=2)]

Q22A. Is there a premium for your health insurance plan? A premium is a fixed amount of money people pay to have health coverage. It is often a monthly payment. It does not include copays or other expenses such as prescription costs.

Yes 1 No 2

[IF Q22A=2]

Q22B. Some people have a plan that charges a premium but they do not have to pay it. Does that describe your situation?

Yes 1 No 2

[IF Q22A=1 OR Q22B=1]

[CREATE DOV_Q22_ORDER

1= SEE Q22C

2= SEE Q22D

3= SEE Q22E

RANDOMLY ASSIGN RESPONDENTS TO DOV_Q22_ORDER=1 OR DOV_Q22_ORDER=2 OR DOV_Q22_ORDER=3 AND SHOW Q22C AND Q22D AND Q22E BASED ON ASSIGNMENT]

[IF (Q22A=1 OR Q22B=1) AND DOV_Q22_ORDER=1]

Q22C. Is the cost of the premium for your health insurance plan subsidized based on your family income?

Yes 1 No 2 Don't know 3 [IF (Q22A=1 OR Q22B=1) AND DOV_Q22_ORDER=2]

Q22D. Is the premium paid for this plan based on income?

Yes 1 No 2 Don't know 3

[IF (Q22A=1 OR Q22B=1) AND DOV Q22 ORDER=3]

Q22E. Do you qualify for and receive financial help with the cost of the premium for your health insurance plan?

Yes 1 No 2 Don't know 3

[IF Q7A-G=1 OR Q8=2]

Q15a. A deductible is the amount you have to pay before your health insurance or health coverage plan will start paying your medical bills. What is the annual deductible per person under your health insurance or health coverage plan? Your best estimate is fine.

2

\$ _____ for the year

I do not have a deductible 1

[IF Q15A = "NOT SURE OF AMOUNT" OR REFUSED] Q15b. Would you say your deductible is:

Not sure of amount

Less than \$500 1
\$500 to \$999 2
\$1,000 to \$1,499 3
\$1,500 to \$1,999 4
\$2,000 to \$2,499 5
\$2,500 to \$2,999 6
\$3,000 to \$3,999 7
\$4,000 or more 8

Q16a. In the past 12 months, about how much have you and your family spent out-of-pocket for health care costs that were not covered by your health insurance or health coverage plan? Your best estimate is fine.

This would not include any premiums you pay for your health insurance or any health care costs that you will be reimbursed for.

for	the	year
ĺ	or	for the

No out-of-pocket costs 1 Not sure of amount 2

[IF Q16A="NOT SURE OF AMOUNT" OR REFUSED]

Q16b. Would you say the out-of-pocket health care costs for you and your family were:

Less than \$500	1
\$500 to \$999	2
\$1,000 to \$1,499	3
\$1,500 to \$1,999	4
\$2,000 to \$2,999	5
\$3,000 to \$3,999	6
\$4,000 to \$4,999	7
\$5,000 to \$5,999	8
\$6,000 to \$6,999	9
\$7,000 to \$7,999	10
\$8,000 to \$8,999	11
\$9,000 to \$9,999	12
\$10,000 or more	13

Q17. Are you currently working for pay or self-employed?

Yes, working for pay	1
Yes, self-employed	2
No, not working	3

[IF Q17=1 OR 2]

Q17A How many hours per week do you usually work at your current job? (If you have more than one job, please answer for the job in which you usually work the most hours.)

____ hours per week

[IF Q17=1]

Q17B Counting all the locations where your employer operates, are there fewer than 50 people or 50 people or more working for your employer? (If you have more than one job, please answer for the job in which you usually work the most hours). Your best guess is fine.

Fewer than 50 workers	1
50 workers or more	2

Q18. Please imagine a ladder with steps numbered from zero at the bottom to 10 at the top. Suppose we say that the top of the ladder represents the *best* possible life for you and the bottom of the ladder represents the *worst* possible life for you.

a. On which step of the ladder would you say you personally feel you stand at this time, assuming that the higher the step the better you feel about your life, and the lower the step the worse you feel about it? Which step comes closest to the way you feel?	b. On which step of the ladder do you think you will stand about five years from now?
□ 10 Best	□ 10 Best
□ 9	□ 9
□ 8	□ 8
□ 7	□ 7
□ 6	□ 6
□ 5	□ 5
□ 4	□ 4
□ 3	□ 3
□ 2	□ 2
□ 1	□1
□ 0 Worst	□ 0 Worst

[IF Q13A=1]

TQ66a. Earlier you reported that you or someone in your family has medical bills that are being paid off over time. Are any of those medical bills from a period in which you or a family member did not have health insurance?

Yes 1 No 2

[IF TQ66A=1]

TQ66b. Are any of those medical bills from a period in which you or a family member did have health insurance?

Yes 1 No 2

[IF TQ66A=2 OR TQ66B=1]

TQ66c. Thinking about the medical bills that are from a period in which you or a family member did have health insurance, were those bills:

Yes	No
1	2

- 1. From medical care that was not covered by the health plan?
- 2. From the co-payments or co-insurance for the medical care under the health plan?
- 3. From paying the deductible under the health plan?

[IF Q10 NE 4]

TQ67. Over the past 12 months, that is, since December 2013, was there any time when you or anyone in your family had problems paying or were unable to pay the premium for a health insurance plan? A premium is a fixed amount of money people pay to have health coverage. It is often a monthly payment. It does not include copays or other expenses such as prescription costs.

Yes 1 No 2

[AT LEAST ONE ITEM IN GRID FOR (Q7A - Q7G = 1("COVERED") OR Q8=2)]

TQ7A. Health insurance coverage can sometimes be complicated and difficult to use. For each of the activities below please indicate whether you are very confident, somewhat confident, not too confident, or not at all confident that you know how to do the activity.

	Very confident	Somewhat confident	Not too confident	Not at all confident
1. Find a doctor or other health provider				
who is in your health plan's network				
2. Figure out whether a service is covered by				
your plan				
3. Figure out which prescription drugs are				
covered by your plan				
4. Figure out how much you will have to pay				
for your prescription				
5. Figure out how much a health care visit or				
service will cost you				
6. Figure out which health care costs will				
count toward your health plan's deductible				
7. Figure out the maximum amount you				
would need to pay out-of-pocket for services				
covered by your health plan in a given year				
8. Figure out how much it will cost to visit a				
health care provider or use a service that is not				
in your health plan's network				

TQ53A The next question asks about public benefits you may have received in the past 12 months. Did you or anyone in your family receive any of the following benefits at any time since December 2013?

Yes	No	Not Sure
1	2	3

- 1. The Supplement Nutrition Assistance Program (SNAP), formerly known as the Food Stamps Program
- 2. The Earned Income Tax Credit (EITC), a refundable tax credit that reduces the amount of income tax that low-to moderate-income working people are required to pay
- 3. Cash assistance through Temporary Assistance for Needy Families (TANF). [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT: You may know this program as {[INSERT PROGRAM NAME}.]
- 4. Child care services or child care assistance from a local welfare agency or case manager
- 5. Unemployment insurance benefits
- 6. Social Security
- 7. Supplemental Security Income (SSI), which provides cash assistance payments to low-income aged, blind and disabled persons

The next questions focus on the places you go for your health care.

[IF Q4=1 OR 2]

TQ57A Earlier you reported that there was a place that you usually go when you are sick or need advice about your health. What kind of place is that?

Clinic or health center	1
Doctor's office or HMO	2
Hospital emergency room	3
Hospital outpatient department	4
Urgent care clinic	5
Retail store care clinic	6
Some other place (specify)	7

[IF Q4=1 OR 2]

TQ57C Is the place you usually go when you are sick or need advice about your health any of the following:

{FILL: LIST NAMES OF SIX CLOSEST FQHCS BASED ON ZIP CODE}

- [INSERT CLINIC1]
- [INSERT CLINIC2]
- [INSERT CLINIC3]
- [INSERT CLINIC4]
- [INSERT CLINIC5]

• [INSERT CLINIC6]

Yes 1 No 2 Don't know 3

[IF (Q4 NE 1 OR 2) OR (TQ57C NE 1)]

TQ57D Have you ever been to any of the following places for care?

{FILL: LIST NAMES OF SIX CLOSEST FQHCS BASED ON ZIP CODE}

- [INSERT CLINIC1]
- [INSERT CLINIC2]
- [INSERT CLINIC3]
- [INSERT CLINIC4]
- [INSERT CLINIC5]
- [INSERT CLINIC6]

Yes 1 No 2 Don't know 3

[IF TQ57C=1 OR TQ57D=1]

TQ57E When did you last go to [IF TQ57C=1: that place] [IF TQ57D=1: one of those places] for care?

Within the last year 1
One to two years ago 2
More than two years ago 3

TQ14A The health care law created health insurance exchanges or marketplaces where people can shop for insurance and compare prices and benefits. How much, if anything, have you heard about this health insurance marketplace, also known as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT: or {INSERT PROGRAM NAME},] in your state? Have you heard:

A lot 1
Some 2
Only a little 3
Nothing at all 4

[IF TQ14A NE 4 AND Q8C NE 1]

TQ28 Have you ever looked for information on health insurance plans in the marketplace?

Yes 1 No, but I plan on looking for information 2

[IF TQ28=1 OR Q8C=1]

TQ28A When was the last time you looked for information on health insurance plans in the marketplace? Your best estimate is fine.

Before April 20, 2014	1
Between April 20, 2014 and November 14, 2014	2
After November 14, 2014	3

[IF TQ14A NE 4]

TQ68 Enrollment is now open through the marketplace for health insurance coverage that will begin in 2015. During this "open enrollment period," people can enroll in a new plan through the marketplace or renew the plan they currently have. Please select the month when you think this open enrollment period ends.

December 2014	1
January 2015	2
February 2015	3
March 2015	4
Don't know	5

[IF (Q7A=1 OR Q7B=1 OR Q7E=1 OR Q7G=1 OR Q8=2 OR Q8C=1]

TQ69 Did you receive a letter about your current health insurance plan and any changes that will happen in 2015?

Yes	1
No	2

[IF TQ69=1]

TQ69B Which of the following describes the purpose of the letter(s) you received?

To inform you that your policy is cancelled or will no longer be offered	1
[IF Q8C=1] To inform you that you will automatically be enrolled in your current	2
health insurance plan or a similar plan	
To inform you about options and deadlines for enrolling in a new health	3
insurance plan for 2015	
To inform you about changes in your health insurance plan, such as the	4
premium you pay, the benefits that will be covered, or the out-of-pocket	
costs (deductible, copayments, or co-insurance) you will pay for health	
care in 2015	
[IF Q8C=1] To inform you about changes to your premium tax credit and	5
other savings you had in 2014	
Other (please specify): [TEXT BOX]	6

[IF TQ69B=1]

TQ69C Is your policy being cancelled because it does not meet coverage requirements under the health care law?

Yes	1
No	2
Don't know	3

[IF Q14B NE 4]

TQ19A Some people are able to get subsidies for premiums and out-of-pocket health care costs in the health insurance marketplaces. How much, if anything, have you heard about this part of the health care law? Have you heard:

A lot	1
Some	2
Only a little	3
Nothing at all	4

TQ17 The health care law requires nearly all Americans to have health insurance by 2014 or else pay a fine. This is sometimes referred to as the "individual mandate". How much, if anything, have you heard about this requirement? Have you heard:

A lot	1
Some	2
Only a little	3
Nothing at all	4

[IF NO ITEMS IN GRID FOR Q7A-Q7G=1("COVERED") AND Q8=1]

TQ71 Do you plan to enroll in a health insurance plan through the marketplace?

```
Yes 1
No 2
```

[(IF NO ITEMS IN GRID FOR Q7A-Q7G=1("COVERED") AND Q8=1) or (Q10=2, 3, or 4)]

TQ71A Do you expect to pay a fine for not having had health insurance coverage in 2014?

Yes	1
No	2
Don't know	3

TQ42A In 2014, have you or do you plan to:

	Yes, I did	Yes, I plan to this year	No
a. Retire?	1	2	3
b. Reduce the number of hours you usually work?	1	2	3
c. Change jobs?	1	2	3
d. Start a business?	1	2	3
e. Go back to school?	1	2	3

[NOTE: QUESTIONS TQ4E-H HAVE BEEN INCLUDED AS A SURVEY EXPERIMENT ON WILLINGNESS TO PAY FOR COVERAGE] CREATE DOV: AMOUNT 1_ANNUAL AND AMOUNT 1_MONTHLY

[ESTIMATED NATIONAL PRE-ACA SINGLE PREMIUM AMOUNT BASED ON 4 CELLS OF AGE AND INCOME]^[1]

		Amount 1	Amount 1
Age	Income by Federal Poverty Level (FPL)	Annual	Monthly
18-44	Q14B=1 or 2 (<250% FPL)	\$2,750	\$229
45-64	Q14B=1 or 2 (<250% FPL)	\$5,500	\$458
18-44	Q14B=3 or 4 (>=250% FPL)	\$3,000	\$250
45-64	Q14B=3 or 4 (>=250% FPL)	\$5,500	\$458

CREATE DOV: AMOUNT 2_ANNUAL AND AMOUNT2_MONTHLY

[ESTIMATED NATIONAL POST-ACA SINGLE SUBSIDIZED AMOUNT BASED ON 4 CELLS OF AGE AND INCOME]

		Amount 2	Amount 2
Age	Income by Federal Poverty Level (FPL)	Annual	Monthly
18-44	Q14B=1 or 2 (<250% FPL)	\$1,250	\$104
45-64	Q14B=1 or 2 (<250% FPL)	\$1,250	\$104
18-44	Q14B=3 or 4 (>=250% FPL)	\$2,500	\$208
45-64	Q14B=3 or 4 (>=250% FPL)	\$3,500	\$292

CREATE DOV: AMOUNT 3_ANNUAL AND AMOUNT3_MONTHLY

[ESTIMATED NATIONAL POST-ACA HEAVILY SINGLE SUBSIDIZED AMOUNT BASED ON 4 CELLS OF AGE AND INCOME]]

		Amount 3	Amount 3
Age	Income by Federal Poverty Level (FPL)	Annual	Monthly
18-44	Q14B=1 or 2 (<250% FPL)	\$300	\$25

^[1] Source: Estimates of the national unsubsidized single premium (Amount 1) and the national single premium according to the current ACA subsidy schedule (Amount 2) were derived from the Urban Institute's Health Insurance Policy Simulation Model (HIPSM) 2014. The national premiums that are more heavily subsidized than the current ACA subsidy schedule (Amount 3) were estimated from previous work related to Basic Health Plans for those with incomes of 139-249% of FPL. For those with incomes of 250-399%, heavily subsidized premium amounts are half of the current ACA subsidy schedule amount for adults age 18-44 in this income range. We also compared these with premiums and subsidies generated by http://laborcenter.berkeley.edu/healthpolicy/calculator/ and found that results were generally comparable.

45-64	Q14B=1 or 2 (<250% FPL)	\$300	\$25
18-44	Q14B=3 or 4 (>=250% FPL)	\$1,250	\$104
45-64	Q14B=3 or 4 (>=250% FPL)	\$1,250	\$104

CREATE DOV AMOUNTORDER

1=AMOUNT1

2=AMOUNT2

RANDOMLY ASSIGN RESPONDENTS TO DOV AMOUNTORDER=1 OR 2 WITH EQUAL PROBABILITY

[IF ((NO ITEMS IN GRID FOR Q7A-Q7G=1"COVERED" AND Q8=1) OR (Q7B=1 "COVERED" OR Q7G=1 "COVERED" OR Q8=2 OR Q8C=1 OR 2)) AND (Q14B=1,2,3, OR 4)]

TQ4E Suppose that you were shopping for health insurance coverage for [IF Q14A=2,3,4,5,6,7,8,9, OR 10, INSERT: just] yourself. If you could get a health insurance policy for yourself that is as good as the one that members of Congress have, would you buy it for [IF DOV_AMOUNTORDER=1, SHOW AMOUNT1_ANNUAL; IF DOV_AMOUNTORDER=2, SHOW AMOUNT2_ANNUAL] per year, which works out to [IF DOV_AMOUNTORDER=1, SHOW AMOUNT1_MONTHLY; IF DOV_AMOUNTORDER=2, SHOW AMOUNT2_MONTHLY] per month?

Yes 1 No 2

[IF TQ4E=1 AND DOV_AMOUNTORDER=2]

TQ4F Would you buy that health insurance policy for [AMOUNT 1_ANNUAL] per year, which works out to [AMOUNT 1_MONTHLY] per month?

Yes 1 No 2

[IF TQ4E=2 AND DOV_AMOUNTORDER=1]

TQ4G Would you buy that health insurance policy for [AMOUNT 2_ANNUAL] per year, which works out to [AMOUNT 2_MONTHLY] per month?

Yes 1 No 2

[(IF DOV_AMOUNTORDER=2 AND TQ4E=2) OR (IF DOV_AMOUNTORDER=1 AND TQ4G=2) .

TQ4H Would you buy that health insurance policy for [AMOUNT 3 ANNUAL] per year, which works out to [AMOUNT 3 MONTHLY] per month?

Yes 1 No 2

[INSERT STANDARD CLOSE]