## **Cleaning the Survey Data**

In this chapter we process the raw survey data by:

- 1. Renaming columns
- 2. Recoding response values for quantitative analysis
- 3. Dropping duplicates, incomplete responses and test responses

## **Renaming Columns**

Columns referencing survey questions are renamed with the help of a data dictionary to improve readability.

```
torename <- dd %>%
  dplyr::select(vname, vname_raw) %>%
  tidyr::drop_na()

survey_df <- raw_survey_df %>%
  dplyr::rename_at(vars(torename$vname_raw), ~torename$vname)
```

## **Recoding Survey Responses**

The next step is recoding survey responses. Each group of survey questions comes with its own set of valid inputs that must be recoded separately. For example, "N/A"'s are options for some survey questions and not for others, and some survey questions allow for manual text inputs.

The below code chunk separates all survey questions into their respective categories before further separating each category into numeric, text or NA inputs.

NA questions here refer to "Check here if not applicable to your organization" questions in the survey, where a "C" indicates that the respondent has checked the N/A box.

```
# Changes to Programs and Services
program_change_qns_bool <- get_survey_questions(dd, "ProgChanges", "boolean")</pre>
program_change_qns_txt <- get_survey_questions(dd, "ProgChanges", "text")</pre>
# People Served
people_served_qns_int <- get_survey_questions(dd, "PeopleServed#1", "integer")</pre>
people served qns bool <- get survey questions(dd, "PeopleServed#2", "boolean")</pre>
# Demand for future programs and services
demand_fct_qns <- get_survey_questions(dd, "Demand", "factor")</pre>
# Staff and Volunteers
staff_qns_int <- c(</pre>
  get_survey_questions(dd, "Staff#1", "integer"),
  get_survey_questions(dd, "Staff#2", "integer")
staff_qns_bool <- get_survey_questions(dd, "Staff#3", "boolean")</pre>
staff_qns_text <- c(</pre>
  get_survey_questions(dd, "Staff#1", "text"),
  get_survey_questions(dd, "Staff#2", "text"),
  get_survey_questions(dd, "Staff#3", "text")
# Importance of Volunteers and Donors
volimportance_qns_fct <- get_survey_questions(dd, "VolImportance", "factor")</pre>
donimportance_qns_fct <- get_survey_questions(dd, "DonImportance", "factor")</pre>
# Fundraising
fundraise_qns_bool <- get_survey_questions(dd, "FRchanges", "boolean")</pre>
fundraise_qns_text <- get_survey_questions(dd, "FRchanges", "text")</pre>
# Amount for major gifts
majorgift_qn_num <- get_survey_questions(dd, "Frmajgift", "numeric")</pre>
# Fundraising Changes
fundraise_change_qns_fct <- get_survey_questions(dd, "FRchanges#1", "factor")</pre>
# Number of donors
fundraise_donor_qns_int <- get_survey_questions(dd, "FRnumberdonors", "integer")</pre>
# Fundraising Sought and Received
```

```
fundraise_skrcv_qns_bool <- c(</pre>
  get_survey_questions(dd, "Funding1#1", "boolean"),
  get_survey_questions(dd, "Funding1#2", "boolean")
# Revenue breakdown
finance revenue qns num <- get survey questions(dd, "Finances", "numeric")
finance_revenue_qns_text <- get_survey_questions(dd, "Finances", "text")</pre>
# Financial reserves
reserve_qns_num <- get_survey_questions(dd, "Reserves", "numeric")</pre>
reserve_qns_bool <- get_survey_questions(dd, "Reserves", "boolean")
# CARES Funding
cares_qns_num <- get_survey_questions(dd, "CARES", "numeric")</pre>
cares_qns_bool <- get_survey_questions(dd, "CARES", "boolean")</pre>
# Changes to finances
finance_chng_qns_bool <- get_survey_questions(dd, "FinanceChanges", "boolean")</pre>
finance_chng_qns_text <- get_survey_questions(dd, "FinanceChanges", "text")</pre>
# Leadership Changes
leadership_chng_qns_bool <- get_survey_questions(dd, "LeadershipChanges", "boolean")</pre>
leadership_chng_qns_text <- get_survey_questions(dd, "LeadershipChanges", "text")</pre>
# Race and Gender Qns
race gender qns bool <- c(</pre>
  get_survey_questions(dd, "CEOrace", "boolean"),
  get_survey_questions(dd, "CEOgender", "boolean"),
  get_survey_questions(dd, "BCrace", "boolean"),
  get_survey_questions(dd, "BCgender", "boolean")
race_gender_qns_text <- c(</pre>
  get_survey_questions(dd, "CEOrace", "text"),
  get_survey_questions(dd, "CEOgender", "text"),
  get_survey_questions(dd, "BCrace", "text"),
  get_survey_questions(dd, "BCgender", "text")
# External affairs questions
```

```
extaffairs_qns_fct <- get_survey_questions(dd, "ExternalAffairs", "factor")
# Primary concern question
primary_cncrn_qn_text <- get_survey_questions(dd, "PrimaryConcern", "text")</pre>
```

#### Survey Variable Breakdown

- 15 questions about changes to programs and services
- 4 questions about the number of people each organization serves
- 1 question about overall program demand
- 27 questions about staff numbers
- 2 questions about donor and volunteer importance
- 11 questions about changes to leadership
- 26 questions about the race and gender of CEOs and Board Chairs.
- 8 questions about changes to organizational finances
- 2 questions about CARES Funding
- 2 questions about financial reserves
- ullet 9 questions about revenue sources
- 26 questions about fundraising sources
- 2 questions about donor types in fundraising
- 7 questions about fundraising changes
- 1 questions about major gift amounts
- 1 questions about future concerns

#### Recode and Relabel Variables

There are several factor and boolean variables in this survey data set with inconsistent coding. We will recode each category of question individually and document our decision criteria.

Using the memisc package, different types of missingness (e.g. Unsure, N/A, -99 etc.) are coded as missing.

```
),
    missing.values = missing_vals
)
return(survey_data)
}
```

#### Yes/No Questions

| Original Value | Description    | Recode Value | Missing? |
|----------------|----------------|--------------|----------|
| Yes            | Yes            | 1            | No       |
| No             | No             | 0            | No       |
| Unsure         | Unsure         | 97           | Yes      |
| N/A            | Not Applicable | 98           | Yes      |
| -99            | Incomplete     | 99           | Yes      |
| NA             | Unanswered     | NA           | Yes      |

```
bool_qns <- c(program_change_qns_bool, fundraise_qns_bool, cares_qns_bool, finance_chng_qn
survey_recode_df <- survey_df %>%
  dplyr::mutate(
    dplyr::across(
      .cols = tidyselect::all_of(bool_qns),
      ~ dplyr::case_match(.,
                          "Yes" ~ 1, "No" ~ 0, "Unsure" ~ 97, "N/A" ~ 98, "-99" ~ 99,
                          .default = NA)
    )
  )
survey_recode_df <- create_survey_item(</pre>
 survey_recode_df,
 bool_qns,
  recode_vals = c(0, 1, 97, 98, 99),
  recode_labs = c("No", "Yes", "Unsure", "Not Applicable", "N/A"),
  missing_vals = c(97, 98, 99)
)
codebook(
  survey_recode_df %>%
    dplyr::select(
```

```
tidyselect::all_of(bool_qns[1])
)
```

-----

```
PrgSrvc_IncrNum
```

-----

Storage mode: double Measurement: nominal

Missing values: 97, 98, 99

| Values and labels |                    |     | Valid | Total |
|-------------------|--------------------|-----|-------|-------|
| 0                 | 'No'               | 305 | 40.6  | 37.1  |
| 1                 | 'Yes'              | 446 | 59.4  | 54.3  |
| 97                | M 'Unsure'         | 1   |       | 0.1   |
| 98 1              | M 'Not Applicable' | 7   |       | 0.9   |
| 99 1              | M 'N/A'            | 11  |       | 1.3   |
| NA I              | M                  | 52  |       | 6.3   |

#### **Single Checkboxes**

These questions are presented as a checkbox to the respondent. They indicate an affirmative answer to the question.

#### Seek or Receive Fundraising Questions

These checkboxes are ticked by the respondent to indicate if they have sought or received funding from a specific source.

| Original Value          | Description           | Recode Label | Recode Value | Missing? |
|-------------------------|-----------------------|--------------|--------------|----------|
| (select all that apply) | Checkbox<br>Checked   | Yes          | 1            | No       |
| -99                     | Checkbox<br>Unchecked | No           | 0            | No       |
| NA                      | Unanswered            | NA           | NA           | Yes      |

```
survey_recode_df <- survey_recode_df %>%
  dplyr::mutate(
    dplyr::across(
      .cols = tidyselect::all_of(fundraise_skrcv_qns_bool),
      ~ dplyr::case_match(.,
                           "(select all that apply)" \sim 1, "-99" \sim 0,
                           .default = NA)
   )
  )
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
  fundraise_skrcv_qns_bool,
 recode_vals = c(0, 1),
 recode_labs = c("No", "Yes"),
 missing_vals = c()
codebook(
  survey_recode_df %>%
    dplyr::select(
      tidyselect::all_of(fundraise_skrcv_qns_bool[1])
)
```

\_\_\_\_\_\_

 ${\tt FndRaise\_LocGvtGrnt\_Seek}$ 

\_\_\_\_\_\_

```
Storage mode: double
Measurement: nominal

Values and labels N Valid Total

O 'No' 317 46.8 38.6
1 'Yes' 361 53.2 43.9

NA M 144 17.5
```

#### Race and Gender Checkboxes

These checkboxes are ticked by the respondent to indicate if their CEO or board chair belong to a specified race or gender identity.

| Original Value  | Description | Recode Label | Recode Value | Missing? |
|-----------------|-------------|--------------|--------------|----------|
| Asian/Pacific   | Checkbox    | Yes          | 1            | No       |
| Islander        | Checked     |              |              |          |
| Black/African   | Checkbox    | Yes          | 1            | No       |
| American        | Checked     |              |              |          |
| Latinx/Hispanic | Checkbox    | Yes          | 1            | No       |
|                 | Checked     |              |              |          |
| Native Ameri-   | Checkbox    | Yes          | 1            | No       |
| can/American    | Checked     |              |              |          |
| Indian          |             |              |              |          |
| White           | Checkbox    | Yes          | 1            | No       |
|                 | Checked     |              |              |          |
| Man             | Checkbox    | Yes          | 1            | No       |
|                 | Checked     |              |              |          |
| Woman           | Checkbox    | Yes          | 1            | No       |
|                 | Checked     |              |              |          |
| Trans           | Checkbox    | Yes          | 1            | No       |
|                 | Checked     |              |              |          |
| Gender non-     | Checkbox    | Yes          | 1            | No       |
| conforming/Non- | Checked     |              |              |          |
| Binary          |             |              |              |          |
| Other (please   | Checkbox    | Yes          | 1            | No       |
| specify)        | Checked     |              |              |          |
| 0               | Checkbox    | No           | 0            | No       |
|                 | Unchecked   |              |              |          |
| -99             | Incomplete  | Incomplete   | 99           | Yes      |
| NA              | Unanswered  | NA           | NA           | Yes      |

```
"Man" \sim 1,
                           "Woman" ~ 1,
                           "Trans" ~ 1,
                           "Gender non-conforming/Non-Binary" ~ 1,
                           "Other (please specify):" ~ 1,
                           "-99" ~ 99,
                           "O" ~ O,
                           .default = NA)
    )
  )
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
  race_gender_qns_bool,
  recode_vals = c(0, 1, 99),
  recode_labs = c("No", "Yes", "Incomplete"),
  missing_vals = c(99)
codebook(
  survey_recode_df %>%
    dplyr::select(
      tidyselect::all_of(race_gender_qns_bool[1])
)
```

\_\_\_\_\_\_

#### CEOrace\_AAPI

\_\_\_\_\_\_

Storage mode: double Measurement: nominal Missing values: 99

Values and labels N Valid Total

```
0 'No' 48 98.0 5.8
1 'Yes' 1 2.0 0.1
99 M 'Incomplete' 2 0.2
NA M 771 93.8
```

#### N/A Checkboxes

These questions are presented as a checkbox to the user to indicate that a question is not applicable. "Yes" here means "Yes, this question is not applicable".

| Original Value | Description                                | Recode Label | Recode Value | Missing? |
|----------------|--|--------------|--------------|----------|
| С              | Yes, this question is not applicable       | Yes          | 1            | No       |
| N/A            | Yes, this<br>question is not<br>applicable | Yes          | 1            | No       |
| -99            | Incomplete                                 | No           | 0            | No       |
| NA             | Unanswered                                 | NA           | NA           | Yes      |

```
na_bool_qns <- c(staff_qns_bool, reserve_qns_bool, people_served_qns_bool)</pre>
survey_recode_df <- survey_recode_df %>%
  dplyr::mutate(
    dplyr::across(
      .cols = tidyselect::all_of(na_bool_qns),
      ~ dplyr::case_match(.,
                           "C" ~ 1, "-99" ~ 0, "N/A" ~ 1,
                           .default = NA)
    )
  )
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
  na_bool_qns,
  recode_vals = c(0, 1),
  recode_labs = c("No", "Yes"),
  missing_vals = c()
codebook(
  survey_recode_df %>%
    dplyr::select(
      tidyselect::all_of(na_bool_qns[1])
)
```

```
Staff_Fulltime_NA
```

-----

```
Storage mode: double
Measurement: nominal

Values and labels N Valid Total

0 'No' 666 92.2 81.0
1 'Yes' 56 7.8 6.8
```

100

#### **Multi-selection Inputs**

NA M

These questions offer the user with multiple options to select one from. Since the options are ordered categories, they are coded on an ordinal scale.

12.2

#### Increase - Decrease Questions

There 2 questions that ask respondents to define changes via an increase or decrease relative to previous years. They are recoded on an ordinal scale.

#### **Changes in Demand Questions**

| Original Value | Description   | Recode Label | Recode Value | Missing? |
|----------------|---------------|--------------|--------------|----------|
| Increase       | Increase      | Increase     | 2            | No       |
| Stay the same  | Stay the same | Unchanged    | 1            | No       |
| Decrease       | Decrease      | Decrease     | 0            | No       |
| -99            | Incomplete    | No           | 99           | Yes      |
| NA             | Unanswered    | NA           | NA           | Yes      |

```
.default = NA)
     )
   )
  survey_recode_df <- create_survey_item(</pre>
   survey_recode_df,
   demand_fct_qns,
   recode_vals = c(2, 1, 0, 99),
   recode_labs = c("Increase", "Unchanged", "Decrease", "Incomplete"),
   missing_vals = c(99)
  )
 codebook(
   survey_recode_df %>%
     dplyr::select(
       tidyselect::all_of(demand_fct_qns[1])
  )
______
  Dmnd_NxtYear
  Storage mode: double
  Measurement: nominal
  Missing values: 99
  Values and labels N Valid Total
```

#### **Changes in Fundraising Questions**

'Decrease'

'Unchanged'

'Increase'

99 M 'Incomplete'

0

1

NA M

19 2.6 2.3

154 21.3 18.7

551 76.1 67.0

1.2

10.7

10

88

| Original Value                                | Description                | Recode Label              | Recode Value | Missing? |
|---|----------------------------|---------------------------|--------------|----------|
| Increased significantly (by more than 10%)    | Largest Increase           | Increase<br>Significantly | 5            | No       |
| Increased<br>moderately (by<br>less than 10%) | Second Largest<br>Increase | Increase<br>Moderately    | 4            | No       |
| Stayed more or less the same                  | Third Largest<br>Increase  | Unchanged                 | 3            | No       |
| Decreased<br>moderately (by<br>less than 10%) | Fourth Largest<br>Increase | Decrease<br>Moderately    | 2            | No       |
| Decreased significantly (by more than 10%)    | Fifth Largest<br>Increase  | Decrease<br>Significantly | 1            | No       |
| Unsure  | Unsure                     | Unsure                    | 99           | Missing  |
| -99   | Incomplete                 | Incomplete                | 98           | Yes      |
| N/A   | Not Applicable             | Not Applicable            | 97           | Yes      |
| NA  | Unanswered                 | NA                        | NA           | Yes      |

```
survey_recode_df <- survey_recode_df %>%
 dplyr::mutate(
    dplyr::across(
      .cols = tidyselect::all_of(fundraise_change_qns_fct),
      ~ dplyr::case_match(.,
                          "Increased significantly (by more than 10%)" ~ 5,
                          "Increased moderately (by less than 10%)" ~ 4,
                          "Stayed more or less the same" ~ 3,
                          "Decreased moderately (by less than 10%)" ~ 2,
                          "Decreased significantly (by more than 10%)" ~ 1,
                          "Unsure" ~ 99,
                          "-99" ~ 98,
                          "N/A" ~ 97,
                          .default = NA)
   )
  )
survey_recode_df <- create_survey_item(</pre>
 survey_recode_df,
  fundraise_change_qns_fct,
```

```
recode_vals = c(5, 4, 3, 2, 1, 0, 99, 98, 97),
    recode_labs = c("Increase Significantly", "Increase Moderately", "Unchanged", "Decrease
    missing_vals = c(99, 98, 97)
  codebook(
    survey_recode_df %>%
      dplyr::select(
        tidyselect::all_of(fundraise_change_qns_fct[1])
  )
  FndRaise_Overall_Chng
  Storage mode: double
  Measurement: nominal
  Missing values: 99, 98, 97
  Values and labels
                                  N Valid Total
       'Unsure'
                                      0.0 0.0
   1
       'Decrease Significantly'
                                  80 12.9 9.7
   2
       'Decrease Moderately'
                                 77 12.4 9.4
   3
       'Unchanged'
                                  161 26.0 19.6
                                 169 27.3 20.6
   4
       'Increase Moderately'
   5
       'Increase Significantly'
                                 133 21.5 16.2
  97 M 'NA'
                                  2
                                            0.2
  98 M 'Not Applicable'
                                  33
                                            4.0
  99 M 'Incomplete'
                                  12
                                             1.5
  NA M
                                  155
                                           18.9
dplyr::across(
 tidyselect::all_of(fundraise_change_qns),
 ~ dplyr::recode_factor(.,
                     "Increased significantly (by more than 10%)" = 1,
                     "Increased moderately (by less than 10%)" = 2,
```

"Stayed more or less the same" = 3,

```
"Decreased moderately (by less than 10%)" = 4,

"Decreased significantly (by more than 10%)" = 5,

"Unsure" = 99,

"-99" = -99,

"N/A" = 1)
```

#### **Level of Importance Questions**

There are 2 questions that ask respondents to rank the importance of volunteers and donors respectively. However, both sets of options' are not identical. Hence, they are recoded to common values for reproducibility.

#### **Volunteer Importance**

)

| Original Value   | Description              | Recode Label          | Recode Value | Missing? |
|--|--------------------------|-----------------------|--------------|----------|
| Essential - we depend entirely on volunteers to carry out our mission and goals                | Maximum<br>Importance    | Essential             | 5            | No       |
| Very important -<br>we depend on<br>volunteers for a<br>wide range of<br>tasks, but not<br>all | Second Most<br>Important | Very Important        | 4            | No       |
| Somewhat<br>important - we<br>depend on<br>volunteers for<br>several key tasks                 | Third Most<br>Important  | Somewhat<br>Important | 3            | No       |
| Not very<br>important - we<br>depend on<br>volunteers for<br>only<br>non-essential<br>tasks    | Fourth Most<br>Important | Not Very<br>Important | 2            | No       |

| Original Value  | Description              | Recode Label            | Recode Value | Missing?   |
|---|--------------------------|-------------------------|--------------|------------|
| Not at all<br>important - we<br>could carry out<br>our mission and<br>goals without<br>using volunteers | Fifth Most<br>Important  | Not At All<br>Important | 1            | No         |
| We do not use volunteers  | Sixth Most<br>Important  | Not Used                | 0            | No         |
| -99<br>NA   | Incomplete<br>Unanswered | Incomplete<br>NA        | 99<br>NA     | Yes<br>Yes |

```
survey_recode_df <- survey_recode_df %>%
  dplyr::mutate(
    dplyr::across(
      .cols = tidyselect::all_of(volimportance_qns_fct),
      ~ dplyr::case_match(.,
                           "Essential - we depend entirely on volunteers to carry out our m
                          "Very important - we depend on volunteers for a wide range of ta
                          "Somewhat important - we depend on volunteers for several key ta
                          "Not very important - we depend on volunteers for only non-essen
                          "Not at all important - we could carry out our mission and goals
                          "We do not use volunteers" ~ 0,
                          "-99" ~ 99,
                           .default = NA)
    )
  )
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
  volimportance_qns_fct,
  recode_vals = c(5, 4, 3, 2, 1, 0, 99),
 recode_labs = c("Essential", "Very Important", "Somewhat Important", "Not Very Important
 missing_vals = c(99)
)
codebook(
  survey_recode_df %>%
    dplyr::select(
      tidyselect::all_of(volimportance_qns_fct[1])
```

)

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## VolImportance

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Storage mode: double Measurement: nominal Missing values: 99

| Va. | lue | es and labels          | N   | Valid | Total |
|-----|-----|------------------------|-----|-------|-------|
| 0   |     | 'Not Used'             | 46  | 6.4   | 5.6   |
| 1   |     | 'Not At All Important' | 41  | 5.7   | 5.0   |
| 2   |     | 'Not Very Important'   | 80  | 11.2  | 9.7   |
| 3   |     | 'Somewhat Important'   | 196 | 27.5  | 23.8  |
| 4   |     | 'Very Important'       | 209 | 29.3  | 25.4  |
| 5   |     | 'Essential'            | 142 | 19.9  | 17.3  |
| 99  | M   | 'Incomplete'           | 6   |       | 0.7   |
| NA  | М   |                        | 102 |       | 12.4  |

## **Donor Importance**

| Original Value   | Description           | Recode Label | Recode Value | Missing? |
|--|-----------------------|--------------|--------------|----------|
| Essential, we depend entirely on individual donations to carry out our mission and goals | Maximum<br>Importance | Essential    | 5            | No       |

| Original Value  | Description              | Recode Label            | Recode Value | Missing?   |
|---|--------------------------|-------------------------|--------------|------------|
| Very important,<br>we depend on<br>individual<br>donations for a<br>wide range of<br>activities, but<br>not all     | Very Important           | 4                       | No           |            |
| Important, we depend on individual donations for several key activities   | Third Most<br>Important  | Somewhat<br>Important   | 3            | No         |
| Not very<br>important, we<br>depend on<br>individual<br>donations for<br>only<br>non-essential<br>activities        | Fourth Most<br>Important | Not Very<br>Important   | 2            | No         |
| Not at all<br>important, we<br>could carry out<br>our mission and<br>goals without<br>donations from<br>individuals | Fifth Most<br>Important  | Not At All<br>Important | 1            | No         |
| We do not<br>receive<br>donations from<br>individuals   | Sixth Most<br>Important  | Not Used                | 0            | No         |
| -99<br>NA   | Incomplete<br>Unanswered | Incomplete<br>NA        | 99<br>NA     | Yes<br>Yes |
| 11/1  | Onanswered               | 1111                    | 11/17        | 100        |

```
survey_recode_df <- survey_recode_df %>%
  dplyr::mutate(
    dplyr::across(
        .cols = tidyselect::all_of(donimportance_qns_fct),
```

```
~ dplyr::case_match(.,
                           "Essential, we depend entirely on individual donations to carry
                          "Very important, we depend on individual donations for a wide ra
                          "Important, we depend on individual donations for several key ac
                          "Not very important, we depend on individual donations for only
                          "Not at all important, we could carry out our mission and goals
                          "We do not receive donations from individuals" ~ 0,
                           "-99" ~ 99,
                           .default = NA)
    )
  )
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
  donimportance_qns_fct,
  recode_vals = c(5, 4, 3, 2, 1, 0, 99),
  recode_labs = c("Essential", "Very Important", "Somewhat Important", "Not Very Important")
 missing_vals = c(99)
codebook(
  survey_recode_df %>%
    dplyr::select(
      tidyselect::all_of(donimportance_qns_fct[1])
)
```

------

#### DonImportance

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Storage mode: double Measurement: nominal Missing values: 99

Values and labels N Valid Total

0 'Not Used' 18 2.5 2.2

1 'Not At All Important' 24 3.4 2.9

2 'Not Very Important' 59 8.3 7.2

```
3 'Somewhat Important' 137 19.3 16.7
4 'Very Important' 298 41.9 36.3
5 'Essential' 175 24.6 21.3
99 M 'Incomplete' 7 0.9
NA M 104 12.7
```

#### **Frequency Questions**

These questions ask respondents to rank the frequency at which they engage in an activity.

| Original Value | Description   | Recode Label | Recode Value | Missing? |
|----------------|---------------|--------------|--------------|----------|
| Frequently     | Most Frequent | Frequently   | 4            | No       |
| Almost all the | Second Most   | More Often   | 3            | No       |
| time           | Frequent      | Than Not     |              |          |
| Occasionally   | Third Most    | Occasionally | 2            | No       |
|                | Frequent      |              |              |          |
| Rarely         | Fourth Most   | Rarely       | 1            | No       |
|                | Frequent      |              |              |          |
| Never          | Fifth Most    | Occasionally | 0            | No       |
|                | Frequent      |              |              |          |
| -99            | Incomplete    | Incomplete   | 99           | Yes      |
| NA             | Unanswered    | NA           | NA           | Yes      |

```
survey_recode_df <- survey_recode_df %>%
 dplyr::mutate(
    dplyr::across(
      .cols = tidyselect::all_of(extaffairs_qns_fct),
      ~ dplyr::case_match(.,
                           "Frequently" ~ 4,
                           "Almost all the time" \sim 3,
                           "Occasionally" ~ 2,
                           "Rarely" ~ 1,
                           "Never" ~ 0,
                           "-99" ~ 99,
                           .default = NA)
    )
survey_recode_df <- create_survey_item(</pre>
 survey_recode_df,
  extaffairs_qns_fct,
```

```
recode_vals = c(4, 3, 2, 1, 0, 99),
  recode_labs = c("Frequently", "More Often than Not", "Occasionally", "Rarely", "Never",
  missing_vals = c(99)
)

codebook(
  survey_recode_df %>%
    dplyr::select(
      tidyselect::all_of(extaffairs_qns_fct[1])
    )
)
```

\_\_\_\_\_\_

#### ${\tt ExtAffairs\_GenEd}$

\_\_\_\_\_

Storage mode: double Measurement: nominal Missing values: 99

| Va. | lue | es and labels         | N   | Valid | Total |
|-----|-----|-----------------------|-----|-------|-------|
|     |     |                       |     |       |       |
| 0   |     | 'Never'               | 167 | 29.0  | 20.3  |
| 1   |     | 'Rarely'              | 98  | 17.0  | 11.9  |
| 2   |     | 'Occasionally'        | 149 | 25.9  | 18.1  |
| 3   |     | 'More Often than Not' | 45  | 7.8   | 5.5   |
| 4   |     | 'Frequently'          | 116 | 20.2  | 14.1  |
| 99  | M   | 'Incomplete'          | 10  |       | 1.2   |
| NA  | M   |                       | 237 |       | 28.8  |

#### **Integer Inputs**

These questions accept an integer input from users to indicate the number of staff they have, people they served, or donors they have.

| Original Value | Description         | Recode Label | Recode Value  | Missing? |
|----------------|---------------------|--------------|---------------|----------|
| Whole Number   | Number of Staff,    | NA           | Integer Value | No       |
|                | People or<br>Donors |              |               |          |
| N/A            | Not Applicable      | NA           | -1            | Yes      |
| -99            | Incomplete          | NA<br>NA     | -1<br>-2      | Yes      |
| NA             | Unanswered          | NA           | NA            | Yes      |

```
int_qns <- c(staff_qns_int, people_served_qns_int, fundraise_donor_qns_int)</pre>
  survey_recode_df <- survey_recode_df %>%
    dplyr::mutate(
      dplyr::across(
         .cols = tidyselect::all_of(int_qns),
         ~ dplyr::case_match(.,
                              "N/A" \sim -1,"-99" \sim -2, NA \sim NA,
                              .default = as.integer(.))
      )
    )
  survey_recode_df <- create_survey_item(</pre>
    survey_recode_df,
    int_qns,
    recode vals = c(),
    recode_labs = c(),
    missing_vals = c(-1, -2)
Warning in structure(.Data = recode_vals, names = recode_labs): Calling 'structure(NULL, *)'
  Consider 'structure(list(), *)' instead.
  codebook(
    survey_recode_df %>%
      dplyr::select(
        tidyselect::all_of(int_qns[1])
```

.-----

)

\_\_\_\_\_\_

```
Storage mode: double
Measurement: interval
Missing values: -1, -2
Values
                        N Percent
   M (unlab.mss.)
                              8.2
                       67
                             12.2
NA M
                      100
     Min:
             0.000
     Max: 3000.000
    Mean:
            16.783
Std.Dev.: 120.028
```

#### **Numeric Inputs**

These questions accept a numeric input from users to denote dollar values. For some variables, additional processing is done to remove commas and "\$" signs.

| Original Value | Description   | Recode Label | Recode Value  | Missing? |
|----------------|---------------|--------------|---------------|----------|
| Dollar Amount  | Dollar Amount | NA           | Numeric Value | No       |
| -99            | Incomplete    | NA           | -1            | Yes      |
| NA             | Unanswered    | NA           | NA            | Yes      |

```
~ dplyr::case_match(.,
                            "-99" ~ -1,
                            .default = as.numeric(.))
    )
  )
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
  numeric_qns,
  recode_vals = c(),
  recode_labs = c(),
  missing_vals = c(-1)
)
codebook(
  survey_recode_df %>%
    dplyr::select(
      tidyselect::all_of(numeric_qns[1])
)
{\tt FndRaise\_MajGift\_Amt}
```

Storage mode: double Measurement: interval Missing values: -1

Values N Percent

M (unlab.mss.) 2.2 18 NA M 156 19.0

Min: 0.010 Max: 1000000.000 Mean: 5935.894 Std.Dev.: 44801.714

#### **Text Inputs**

These questions allow the user to enter raw text as answers. All non-text values are converted to NAs.

\_\_\_\_\_\_

```
Staff_Other_Text_2021
```

\_\_\_\_\_

Storage mode: character

Valid and missing values N Percent

Valid 42 5.1

Missing (NA) 780 94.9

Total 822

Min: "Accountant"
Max: "website and graphic designer"

## Adding Race and Gender Answers from Year 1 Survey

Questions about the race and gender of CEOs and Board Chairs are only presented to users if they indicate that a leadership change has occurred in Year 2 of the survey. Hence, we will need to impute in race and gender responses for participants who did not indicate a change in leadership.

#### Identifying cases for imputation

These respondents indicate that there were no changes to their CEO in year 2.

```
no_ceo_chng_ein <- survey_recode_df %>%
    dplyr::filter(
    ! (LeadershipChng_HireCEO == 1 | LeadershipChng_IntrmCEO == 1)
    ) %>%
    dplyr::pull("EIN")

no_bchair_chng_ein <- survey_recode_df %>%
    dplyr::filter(
    LeadershipChng_ChngBC != 1
    ) %>%
    dplyr::pull("EIN")
```

### **Processing Year 1 Data**

In Year 1, the survey questions for race and gender are encoded in a single factor variable instead of the multiple boolean variables in Year 2. We will have to wrangle the data from Year 1 into a format for Year 2.

```
),
    CEOgender = dplyr::case_match(
      CEOgender,
      1 ~ "Man", 2 ~ "Woman", 3 ~ "Trans", 4 ~ "NB", 5 ~ "Oth",
      .default = "Oth"
    ),
  race check = 1,
  gender_check = 1
  ) %>%
  tidyr::pivot_wider(
    names_from = CEOrace,
    names_glue = "CEOrace_{CEOrace}",
    values_from = race_check,
    values_fill = 0
  ) %>%
  tidyr::pivot_wider(
    names_from = CEOgender,
    names_glue = "CEOgender_{CEOgender}",
    values_from = gender_check,
    values_fill = 0
  )
# Wrangle Data for Year 1 Responses on Board Chair Race and Gender
year1_BCchng <- year1_raw %>%
  dplyr::select(EIN, BCrace, BCgender) %>%
  dplyr::filter(EIN %in% no_bchair_chng_ein,
                ! BCrace %in% c(-99, NA),
                ! BCgender %in% c(-99, NA)) %>%
  dplyr::mutate(
    BCrace = dplyr::case_match(
      BCrace,
      1 ~ "AAPI", 2 ~ "Black", 3 ~ "Hisp", 4 ~ "NativeAm", 5 ~ "White", 6 ~ "Bi", 7 ~ "Oth
      .default = "Oth"
    ),
    BCgender = dplyr::case_match(
      BCgender,
      1 ~ "Man", 2 ~ "Woman", 3 ~ "Trans", 4 ~ "NB", 5 ~ "Oth",
      .default = "Oth"
    ),
  race_check = 1,
  gender_check = 1
```

```
) %>%
tidyr::pivot_wider(
   names_from = BCrace,
   names_glue = "BChairrace_{BCrace}",
   values_from = race_check,
   values_fill = 0
) %>%
tidyr::pivot_wider(
   names_from = BCgender,
   names_glue = "BChairgender_{BCgender}",
   values_from = gender_check,
   values_fill = 0
)
```

#### Create Biracial Categories in Year 2

Since the Year 1 data has an indicator for biracial CEOs and Board Chairs, we will have to create a boolean Biracial indicator variable in the Year 2 data that returns a 1 if a CEO or Board Chair belongs to 2 or more racial groups.

```
race_ceo_qns_bool <- race_gender_qns_bool[grepl("CEOrace", race_gender_qns_bool)]
race_bchair_qns_bool <- race_gender_qns_bool[grepl("BChairrace", race_gender_qns_bool)]

survey_recode_df <- survey_recode_df %>%
    dplyr::rowwise() %>%
    dplyr::mutate(
        CEOrace_Bi = ifelse(dplyr::between(
            sum(dplyr::c_across(tidyselect::all_of(race_ceo_qns_bool)), na.rm = TRUE), 2, 6
        ), 1, 0),

BChairrace_Bi = ifelse(dplyr::between(
            sum(dplyr::c_across(tidyselect::all_of(race_bchair_qns_bool)), na.rm = TRUE), 2, 6
        ), 1, 0)
)
```

#### Merge Year 1 Race and Gender Variables with Year 2

```
race_ceo_qns_bool <- c(race_ceo_qns_bool, "CEOrace_Bi")</pre>
for (race_var in race_ceo_qns_bool){
  survey_recode_df <- survey_recode_df %>%
  dplyr::mutate(
    !! race_var := ifelse(
    EIN %in% year1_CEOchng$EIN,
    year1_CEOchng[[race_var]],
    .data[[race_var]]
    )
  )
}
gender_ceo_qns_bool <- race_gender_qns_bool[grepl("CEOgender", race_gender_qns_bool)]</pre>
for (gender_var in gender_ceo_qns_bool){
  survey_recode_df <- survey_recode_df %>%
  dplyr::mutate(
    !! gender_var := ifelse(
    EIN %in% year1_CEOchng$EIN & gender_var %in% names(year1_CEOchng),
    year1_CEOchng[[gender_var]],
    .data[[gender_var]]
  )
}
race_bchair_qns_bool <- c(race_bchair_qns_bool, "BChairrace_Bi")</pre>
for (race_var in race_bchair_qns_bool){
  survey_recode_df <- survey_recode_df %>%
  dplyr::mutate(
    !! race_var := ifelse(
    EIN %in% year1_BCchng$EIN,
    year1_BCchng[[race_var]],
    .data[[race_var]]
  )
}
```

```
gender_bchair_qns_bool <- race_gender_qns_bool[grepl("BChairgender", race_gender_qns_bool)

for (gender_var in gender_bchair_qns_bool){
    survey_recode_df <- survey_recode_df %>%
    dplyr::mutate(
    !! gender_var := ifelse(
    EIN %in% year1_BCchng$EIN & gender_var %in% names(year1_BCchng),
    year1_BCchng[[gender_var]],
    .data[[gender_var]]
    )
    )
}
```

#### Recode New Race and Gender Variables

```
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
 race_ceo_qns_bool,
  recode_vals = c(0, 1, 99),
  recode_labs = c("No", "Yes", "Incomplete"),
  missing_vals = c(99)
)
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
  gender_ceo_qns_bool,
  recode_vals = c(0, 1, 99),
  recode_labs = c("No", "Yes", "Incomplete"),
  missing_vals = c(99)
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
  race_bchair_qns_bool,
  recode_vals = c(0, 1, 99),
  recode_labs = c("No", "Yes", "Incomplete"),
  missing_vals = c(99)
)
survey_recode_df <- create_survey_item(</pre>
```

```
survey_recode_df,
  gender_bchair_qns_bool,
  recode_vals = c(0, 1, 99),
  recode_labs = c("No", "Yes", "Incomplete"),
  missing_vals = c(99)
)
```

#### Create single Race/Gender column

While our race and gender columns are individual binary columns, this is not the case for year 1 and 3 results. Both those years contain single columns for race and gender variables for CEOs and Board Chairs respectively. For easier comparability, we create a new variable aggregating race and gender values for all our individual binary columns.

#### Aggregated Race Variable

| Original Value | Description               | Recode Label | Recode Value | Missing? |
|----------------|---------------------------|--------------|--------------|----------|
| 1              | Asian/Pacific             | AAPI         | 1            | No       |
| 4              | Islander                  | DI I         |              | N        |
| 1              | Black/African<br>American | Black        | 2            | No       |
| 1              | Latinx/Hispanic           | Hisp         | 3            | No       |
| 1              | Native American/American  | NativeAm     | 4            | No       |
|                | Indian                    |              |              |          |
| 1              | White                     | White        | 5            | No       |
| 1              | Bi/Multi-racial           | Bi           | 6            | No       |
| 1              | Other (please specify)    | Oth          | 7            | No       |
| 0              | Checkbox<br>Unchecked     | NA           | Yes          |          |

```
# Create New Race variables
survey_recode_df <- survey_recode_df %>%
dplyr::mutate(
    CEOrace = dplyr::case_when(
    CEOrace_AAPI == 1 ~ 1,
    CEOrace_Black == 1 ~ 2,
```

```
CEOrace_Hisp == 1 ~ 3,
      CEOrace_NativeAm == 1 ~ 4,
      CEOrace_White == 1 ~ 5,
      CEOrace_Bi == 1 ~ 6,
      CEOrace_Oth == 1 ~ 7,
      .default = NA
    ),
    BChairrace = dplyr::case when(
      BChairrace_AAPI == 1 ~ 1,
      BChairrace_Black == 1 ~ 2,
      BChairrace_Hisp == 1 ~ 3,
      BChairrace_NativeAm == 1 ~ 4,
      BChairrace_White == 1 ~ 5,
      BChairrace_Bi == 1 ~ 6,
      BChairrace_Oth == 1 ~ 7,
      .default = NA
  ))
# Create Survey Item
survey_recode_df <- create_survey_item(</pre>
  survey_recode_df,
 c("CEOrace", "BChairrace"),
  recode vals = c(1, 2, 3, 4, 5, 6, 7),
 recode_labs = c("AAPI", "Black", "Hisp", "NativeAm", "White", "Bi", "Oth"),
 missing vals = c()
```

#### **Aggregated Gender Variable**

Original Value | Description | Recode Label | Recode Value | Missing? |

 $|1| Man| Man| 1| No| \ |1| Woman| Woman| 2| No| \ |1| Trans| Trans| 3| No| \ |1| Gender \ non-conforming/Non-Binary| NB| 4| No| \ |1| Other \ (please \ specify)| Oth| 5| No| \ |0| Checkbox \ Unchecked| NA| Yes|$ 

```
# Create New Race variables
survey_recode_df <- survey_recode_df %>%
dplyr::mutate(
    CEOgender = dplyr::case_when(
        CEOgender_Man == 1 ~ 1,
        CEOgender_Woman == 1 ~ 2,
        CEOgender_Trans == 1 ~ 3,
```

```
CEOgender_NB == 1 ~ 4,
      CEOgender_Oth == 1 ~ 5,
      .default = NA
    ),
    BChairgender = dplyr::case_when(
      BChairgender_Man == 1 ~ 1,
     BChairgender_Woman == 1 ~ 2,
     BChairgender_Trans == 1 ~ 3,
     BChairgender_NB == 1 ~ 4,
     BChairgender_Oth == 1 ~ 5,
      .default = NA
 ))
# Create Survey Item
survey_recode_df <- create_survey_item(</pre>
 survey_recode_df,
 c("CEOgender", "BChairgender"),
 recode_vals = c(1, 2, 3, 4, 5),
 recode_labs = c("Man", "Woman", "Trans", "NB", "Oth"),
 missing_vals = c()
```

#### Validate Results

We can see that the number of valid responses for race and gender questions concerning the CEO and Board Chair have increased.

```
race_gender_qns <- c(race_gender_qns_bool, "CEOrace", "CEOgender", "BChairrace", "BChairrace",
```

Storage mode: double

```
Measurement: nominal
Missing values: 99

Values and labels N Valid Total

0 'No' 467 99.8 56.8
1 'Yes' 1 0.2 0.1
99 M 'Incomplete' 2 0.2
NA M 352 42.8
```

# **Evaluating Survey Completion Rates and Summing Section Completion**

We next evaluate survey completion rates for each category of questions. We separate our variables into question categories and compute the proportion of valid responses.

```
# Create named list of variables
survey_completion_qns_ls <- list(</pre>
  "Program Changes" = program_change_qns_bool,
  "People Served" = people_served_qns_int,
  "Next Year's Demand" = demand_fct_qns,
  "Staff & Volunteers" = staff_qns_int,
  "Volunteer Importance" = volimportance_qns_fct,
  "Donor Importance" = donimportance_qns_fct,
  "Fundraising" = fundraise_qns_bool,
  "Major Gift Amount" = majorgift qn num,
  "Fundraising Changes" = fundraise_change_qns_fct,
  "Donor Changes" = fundraise_donor_qns_int,
  "Fundraising Sought/Received" = fundraise_skrcv_qns_bool,
  "Revenue Breakdown" = finance_revenue_qns_num,
  "Reserves" = reserve_qns_num,
  "CARES Funding" = cares_qns_num,
  "Finance Changes" = finance_chng_qns_bool,
  "Leadership Changes" = leadership_chng_qns_bool,
  "Race and Gender" = c(race_gender_qns_bool, "BChairrace_Bi", "CEOrace_Bi"),
  "External Affairs" = extaffairs_qns_fct,
  "Primary Concern" = primary_cncrn_qn_text)
# Include Response IDs into questions
survey_completion_qns <- c("ResponseId", unname(unlist(survey_completion_qns_ls)))</pre>
```

```
# Subset Survey to only include questions to calculate response rates
survey_subset <- survey_recode_df %>%
  dplyr::select(
    tidyselect::all_of(survey_completion_qns)
# Compute response rate
response_rate_ls <- purrr::imap(</pre>
  .x = survey_completion_qns_ls,
  .f = function(qns, qn_group) {
    # Compute responses for each question belonging to a group
    sum_ls <- purrr::map(qns,</pre>
           .f = function(qn){
             rs <- as.integer(survey_subset[[qn]])</pre>
             rs <- ifelse(! is.na(rs), 1, 0)
             return(rs)
           })
    # Perform rowwise sum for questions belonging to a group to get number of valid respon
    sum_qn <- purrr::pmap(sum_ls, sum, na.rm = TRUE)</pre>
    survey_subset[[qn_group]] <- unlist(sum_qn)</pre>
    # Compute response rate based on number of questions in that group
    output_df <- survey_subset %>%
      dplyr::mutate(!!qn_group := .data[[qn_group]] / length(qns)) %>%
      dplyr::select(tidyselect::all_of(c("ResponseId", qn_group)))
    return(output_df)
  }.
  .progress = TRUE
response_rate_df <- purrr::reduce(response_rate_ls,</pre>
                                    dplyr::left_join,
                                   by = "ResponseId")
# Exclude Qualtrics Test Responses
testcases = c(
  "R_11B6u4BoFZWFeXI",
  "R_3e3RyQttJeNzqLu",
  "R_3kzeIxsE73IIoq9",
  "R_2BxNQBmrv4Dr9Dn",
  "R_Q4WjxQdBfeZbn4B",
  "R_xFNLuOjPbg6iL6N",
  "R_3McyCOS2Gv7FNcd",
```

```
"R_9YWW00fssFUBEYh",
"R_PNiTwNoQSfvuRkB",
"R_111PYLkD7mpeFui",
"R_a59rvIufWBZhAhr",
"R_3MGb8by31yzxYW7",
"R_1exbPd4NNpfWrFt",
"R_2PwfUW9idAwPE1w",
"R_3EunbLVD5Ce8b93",
"R_2u055NoBulnQTvx",
"R_W12yqs00HXhhaTv",
"R_1kSRidkXneLKy4u",
"R_3j3DCg6oVhQWRe0"
)

response_rate_df <- response_rate_df %>%
    dplyr::filter(! ResponseId %in% weighted_survey_df$ResponseId)
response_rate_df
```

## Save outputs