

# Tyler Reimer

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## Education

Florida State University · Tallahassee, FL · May 2025

**Bachelor of Science in Information Communication & Technology**

Dean's List - Fall 2021

## Technical Skills

**Languages:** Java, MySQL, HTML, JavaScript

**Platforms:** Windows 10/11, MacOS, Linux

**Relevant Coursework:** Object Oriented Programming, Web App Development, Technical Communication

## Work Experience

**Helpdesk Technician** · Dream Finders Homes · Jacksonville, FL · May 2024 – Present

- Maintained AD accounts, including creating, modifying, and deactivating user profiles to ensure secure access and data integrity.
- Provided technical support for Office 365, Citrix, and DocuSign, resolving user issues and maintaining optimal performance.
- Assisted in onboarding process for new hires, setting up user accounts as well as configuring email and software access, ensuring a smooth transition and rapid integration into the team.

**Head Lifeguard** · The Florida Yacht Club · Ortega, FL · April 2022 – August 2023

- Executed 20+ successful events for members, delegating tasks to various staff.
- Maximized the wellbeing of members and their guests ensuring a safe and enjoyable experience on property.
- Supervised and lead staff, ensuring that safety guidelines were properly enforced.

**Volunteer Barista** · Ruge Episcopal Hall · Tallahassee, FL · September 2021 – May 2023

- Maintained a positive image for the chapel while providing assistance to first time guests and connecting them with helpful staff. Created espresso-based drinks in a timely manner.

**Head Lifeguard** · Elite Amenities LLC · Fleming Island, FL · March 2020 – October 2021

- Solved issues presented by guests and reported to managers with adaptive solutions.

## Extracurricular Activities

**Ministry Team, Reformed University Fellowship** · Treasurer · August 2021-Present

**FSU Shooting Team** · SASP National Champions · September 2021-April 2022

## Certifications

- CPR/AED for Professional Rescuers and First Aid
- Intuit QuickBooks Certified User