

Jonah Louis

Focused Computer Science major currently attending Algonquin College. Fully bilingual with 8+ years of work experience in various fields. Aiming to leverage a proven knowledge of conflict resolution, team contribution, and contract compliance skills to successfully fill the employee role in your company. Frequently praised as being quality-oriented, calm, and flexible by my peers. I can be relied upon to help your company achieve its goals.



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jonahlouis.ca

SOFT SKILLS

Perfectionist

Problem solving

Flexibility

Teamwork

Willingness to learn

Patience

Listening

Organization

Adaptability

Multitasking

LANGUAGES

French verbal and written



English verbal and written



TECHNICAL SKILLS

Programming Languages

Java, C/C++, HTML, CSS, Javascript, PHP and MySQL

Tools

Bootstrap, Java Swing, JavaFX, IntelliJ, Microsoft Visual Studio and Visual Studio Code, and Terminal

Software

Zendesk, Asset Tiger, and MS Office Suite (Word, Excel and PowerPoint)

Operating Systems

Linux, Mac OS X, Windows 10, Windows 8, Windows 7, and Vista

EDUCATION

Computer Engineering Technology - Computing Science Algonquin College

09/2017 – Present

Course Highlights

- Data Structures
- Web development
- Java Applications
- Object-Oriented Programming
- Compilers

RELEVANT EXPERIENCE

IT Support CPC

05/2019 – 10/2019

Tasks

- Troubleshoot quickly and efficiently regarding hardware and software issues
- Provide on-site/remote IT support to staff and external users for all business applications and IT services by telephone, e-mail, Internet, or in person
- Track all support requests in the ticket management system
- Help produce concise online and print documentation and training resources for both staff and end-users

PERSONAL PROJECTS

Portfolio Website

- A portfolio site created in order to demonstrate my skills and a little about me