

Laundry & Housekeeping Services

Hotels provide professional laundry and housekeeping services to ensure that guests enjoy a clean, comfortable, and hassle-free stay. These services cater to daily upkeep, special garment care, and customized requests for convenience, hygiene, and comfort.

1. Daily Housekeeping Services

- **Concept:** Housekeeping teams clean and maintain guest rooms daily, ensuring a comfortable and hygienic environment.
 - **Tasks Include:**
 - Making beds and changing linens
 - Vacuuming or sweeping floors
 - Dusting surfaces and furniture
 - Cleaning bathrooms and replenishing toiletries
 - Emptying trash and sanitizing high-touch areas
 - **Guest Preferences:** Many hotels allow guests to customize housekeeping schedules, including “do not disturb,” minimal contact cleaning, or eco-friendly options such as reusing towels and bedding.
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2. Laundry & Dry Cleaning Services

- **Concept:** Hotels provide in-house or outsourced laundry services for personal and business attire.
- **Services Offered:**
 - Washing, drying, ironing, and folding of daily wear
 - Dry cleaning for suits, dresses, or delicate fabrics

- Specialty services like stain removal, pressing, and shoe cleaning
 - Express or same-day laundry for urgent needs (may incur additional fees)
- **Pricing:**
 - Basic washing & ironing: approx. ₦500–1,000 per load
 - Dry cleaning: approx. ₦800–1,500 per garment, depending on fabric and complexity
 - Express or rush service may carry a 20–50% surcharge
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3. Linen & Bedding Services

- **Concept:** Hotels maintain high standards for linens and bedding, ensuring comfort and hygiene.
 - **Services Include:**
 - Changing bed linens daily or on request
 - Providing extra pillows, blankets, or mattress toppers
 - Offering hypoallergenic or specialty bedding upon request
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4. Special Requests & Guest Convenience

- **Guest Options:**
 - Folded laundry returned neatly in-room or delivered in garment bags
 - Laundry pick-up from room at specified times
 - Assistance with delicate or high-value items such as wedding gowns, silk garments, or uniforms

- **Eco-Friendly Practices:** Hotels may provide laundry recycling programs or request guests to participate in sustainable practices like towel and linen reuse.
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5. Operational Hours & Availability

- **Housekeeping:** Usually available **daily, from 7:00 AM to 8:00 PM**, with flexible scheduling for early risers or late check-outs.
- **Laundry Services:** Typically operate **7:00 AM – 9:00 PM**, with express services available on request. 24-hour service is occasionally offered for VIP or suite guests.
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