

Key: [PLUGINS-76](#)

Type:  Bug

Status:  Closed

Resolution: Fixed

Priority:  Major

Assignee: [Neelesh](#)

Reporter: [Neelesh](#)

Watchers: 0

Box Plugins

 **Outlook Plugins 3.0.5(Globant):"Publisher Error" pop up is displayed on launching Outlook after successful installation of Plugins.**

Created: 28/Sep/10 06:06 AM Updated: 31/Jan/11 01:33 PM Resolved: 31/Jan/11 01:33 PM

Component/s: [Outlook Toolbar](#)

Affects
Version/s: None

Fix Version/s: None

File

1.  [BoxSignCode.bat](#) (0.5 kB)

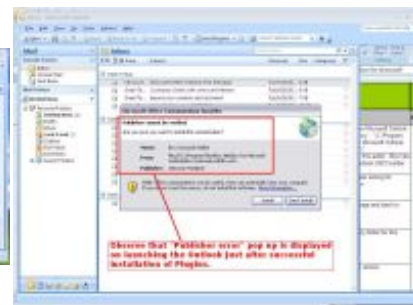
Attachments:

Image

Attachments:



1. [PLUGINS-76\(a\).JPG](#)
(92 kB)



2. [Plugins_76.JPG](#)
(132 kB)

Tags: [unabletoeditbulkresolution](#) EDIT

Description

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Pre-requisites:

- 1.Take a fresh O.S.
- 2.Make sure that an account is configured in the Outlook.

Steps:

- 1.Execute the .exe set up for Outlook Plugins 3.0.5(Globant) and let the installation complete following the steps.
- 2.Now launch the outlook after installing plugins and observe that a "Publisher error" pop up is displayed,which is incorrect.

Note:

- 1.Please find the attached screenshot for this scenario.
- 2.This issue occurs only for the first time on launching Outlook just after installing Plugins.

Expected Result:

No error pop up should be displayed on launching the Outlook after successful installation of Plugins.

Actual Result:

Incorrect pop up is displayed on launching Outlook after successful installation of Plugins.

[All](#)[Comments](#)[Change History](#)[Activity Stream](#)[Transitions](#)Sort Order: 

[Mario Mijovilceвич](#) added a comment - 07/Oct/10 08:10 AM[\[Permalink \]](#) [« Hide »](#)

This is a certificate problem. We will need to sign off the Outlook Plugin with a digital signature to avoid this message. I don't know if you want to provide us the signature key or sign it yourself.

[Mario Mijovilceвич](#) added a comment - 07/Oct/10 08:12 AM[\[Permalink \]](#) [« Hide »](#)

Hi Arnold,

This is a certificate problem. We will need to sign off the Outlook Plugin with a digital signature to avoid this message. I don't know if you want to provide us the signature key or sign it yourself.

[Satish Asok](#) added a comment - 11/Oct/10 12:04 PM - **edited**[\[Permalink \]](#) [« Hide »](#)

The fix for this is to sign the msi, and/or the installer exe. It is also a good practice to install the dll and exe installed as part of the product, especially for the Outlook and Office add-ins.

Code signing key is protected using a password that is specific hh_password we use in box. Let me know how we should be communicating that to Globant.

I have updated the code-signing wiki on how to sign exe, dll, and msi in windows:

http://wiki.box.net/wiki/Signing_code_-_jar,_exe_etc

If they do not have access to wiki here info from the wiki:

Signing an exe, dll or an msi

[http://msdn.microsoft.com/en-us/library/8s9b9yaz\(VS.80\).aspx](http://msdn.microsoft.com/en-us/library/8s9b9yaz(VS.80).aspx)

Login to the machine you want to sign the exe, dll or an msi file

Checkout the box_key.pfx file from svn: <svn+ssh://sasok@scm.dev.box.net/box/svn-repos/keystore>

Use it like the following (Sample bat script) to sign, timestamp and verify the signature)

Password is hh_password

@echo OFF

@echo signing %1

@signtool.exe sign /f box_key.pfx /p <hh_password> %*

@signtool.exe timestamp -t <http://timestamp.verisign.com/scripts/timestamp.dll> %*

@signTool.exe Verify -pa -tw %1

@echo Done.

[Mario Mijovilceвич](#) added a comment - 20/Oct/10 01:22 PM[\[Permalink \]](#) [« Hide »](#)

Could you please send us the password?

[Satish Asok](#) added a comment - 20/Oct/10 02:14 PM[\[Permalink \]](#) [« Hide »](#)

Here is the password for the signing key: hhrb251427

[Mario Mijovilceвич](#) added a comment - 21/Oct/10 11:46 AM[\[Permalink \]](#) [« Hide »](#)

Hi Satish,

I downloaded the sign box_key from svn, I created the bat file with the following parameters:

```
@echo OFF
```

```
@echo signing %1
```

```
@signtool.exe sign /f box_key.pfx /p hhrb251427 %*
```

```
@signtool.exe timestamp -t http://timestamp.verisign.com/scripts/timestamp.dll %*
```

```
@signTool.exe Verify -pa -tw %1
```

```
@echo Done.
```

(signtool.exe and box_key.pfx are located in the same folder and the computer have connection to internet)

I have the following output:

```
signing
SignTool Error: Missing filename.
SignTool Error: Missing filename.
SignTool Error: Missing filename.
Done.
Press any key to continue . . .
```

which could be the problem with this process?

In the Outlook Toolbar plugin there is another signature called "Box.OutLook_AddIn.pfx".

Should I use box_key.pfx or Box.OutLook_AddIn.pfx to sign the project?

Thanks!

[Satish Asok](#) added a comment - 22/Oct/10 02:32 PM

[[Permalink](#) | [« Hide](#)]

Hi Mario:

I have attached the actual batch file we use in BoxSync to sign the file.

Remember to launch the batch file from the same location as the SignTool.exe and box_key.pfx as follows:

```
>BoxSignCode.bat <FullPathOfFileYouWantSign>
```

This should work.

[Arnold Goldberg](#) added a comment - 26/Oct/10 09:15 AM

[[Permalink](#) | [« Hide](#)]

password for the the addin is box123#

[Arnold Goldberg](#) added a comment - 26/Oct/10 10:38 AM

[[Permalink](#) | [« Hide](#)]

box.net

[Mario Mijovilcevich](#) added a comment - 27/Oct/10 06:41 PM

[[Permalink](#) | [« Hide](#)]

Already fixed on the version 3.1.2.0.

1) Uninstall all previous versions

2) Download and execute the following file:

<http://sync.box.net/toolbar/R20101028/3.1.2.0/Box%20Outlook%201.0%20Resource.msi>

(We still working on the Install/Uninstall process)

[Parvinder](#) added a comment - 01/Nov/10 05:17 AM - edited

[[Permalink](#) | [« Hide](#)]

This defect is still occurring in the current Outlook Plugins build: 3.1.2.0. "Publisher Error" pop up is displayed on launching Outlook after successful installation of Plugins.

Note: Please find the attached screenshot for reference.

[Parvinder](#) added a comment - 01/Nov/10 07:14 AM

[[Permalink](#) | [« Hide](#)]

We further proceeded to install the plugin from the current installer

"<http://sync.box.net/toolbar/R20101029/3.1.3.0/Box%20Outlook%201.0%20Resource.msi>"

and noticed that the bug is reproducible here also.

[Mario Mijovilcevic](#) added a comment - 05/Nov/10 09:46 PM - edited

[[Permalink](#) | [« Hide](#)]

Fixed on today's release. It could be downloaded from:

<http://sync.box.net/toolbar/R20101105/3.1.5.0/Box%20Outlook%201.0%20Resource.msi>

<http://sync.box.net/toolbar/R20101105/3.1.5.0/setup.exe>

1) Uninstall any previous version.

2) Execute "setup.exe".

3) Upgrade to 3.1.6.0.

[Neelesh](#) added a comment - 08/Nov/10 12:20 AM

[[Permalink](#) | [« Hide](#)]

This defect is fixed in latest Outlook Installer 3.1.5.0. Now no Publisher Error is displayed on launching Outlook for the first time after installing plugins.

[Neha Ummat](#) added a comment - 25/Nov/10 03:13 AM

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This defect is fixed in the latest installer 3.1.8.0 dated 11/25/2010.