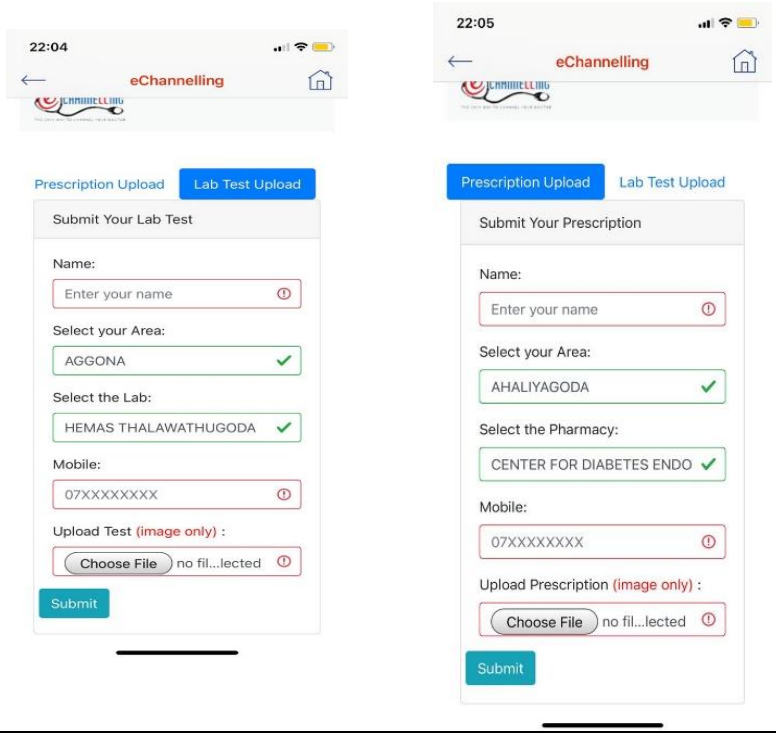
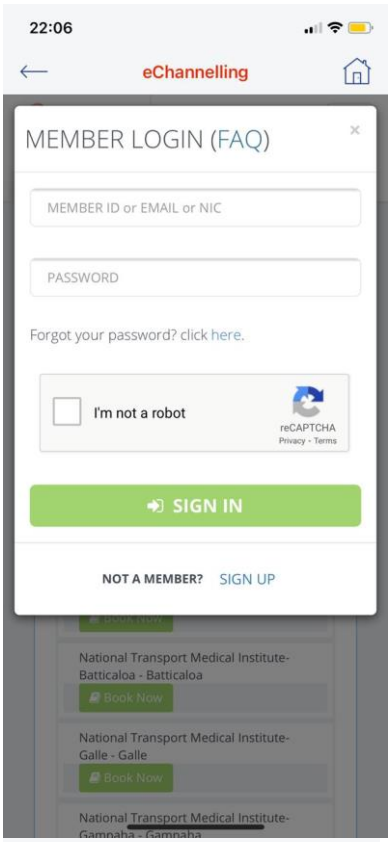
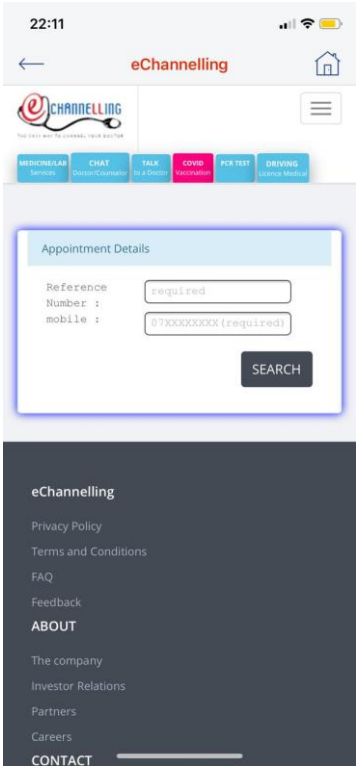
Lab Practical 02 – Project Selection & Supervisor feedback

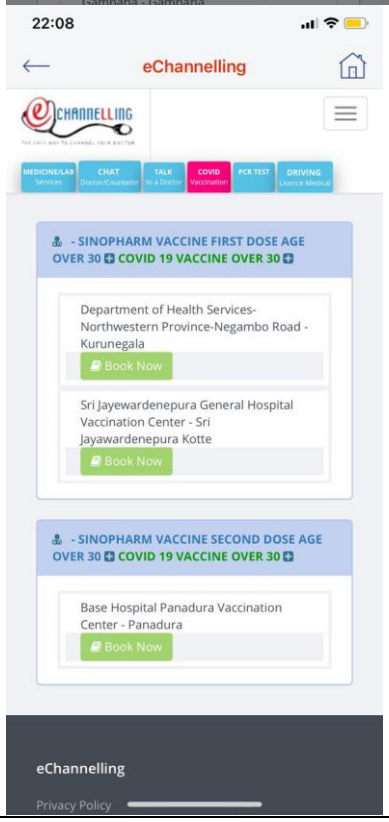
Each UX team should research and find a Mobile app

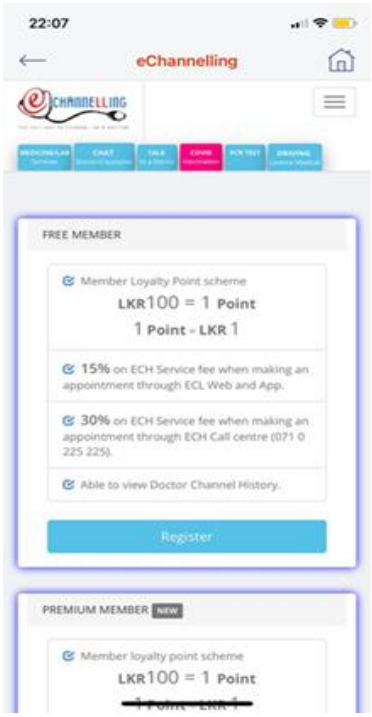
Fill the following table to show your findings

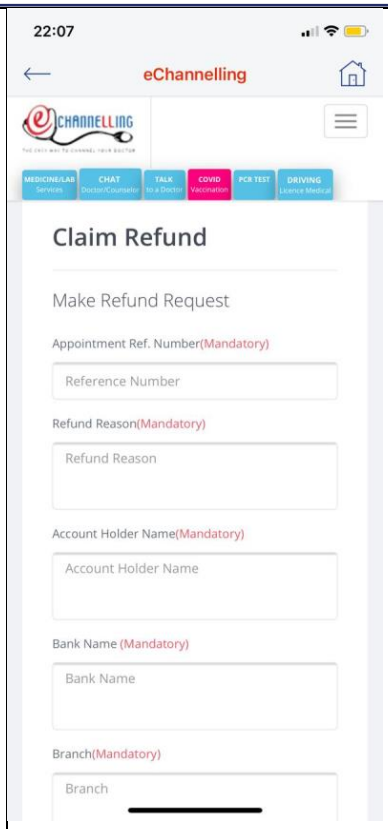
Mobile App	E-channeling App
Name:	E-channeling
Developer	Ariyarathna D.D.C.M. Mendis G.L.M.M. Deshan W.M.Y. Nirmal H.I.D.
Purpose:	• Chanel Doctors in preferred hospital. • Online ordering medicines/drugs by uploading doctors' prescriptions and lab reports. • Booking a time slot for tests and vaccinations in a preferring center.
Screenshot:	

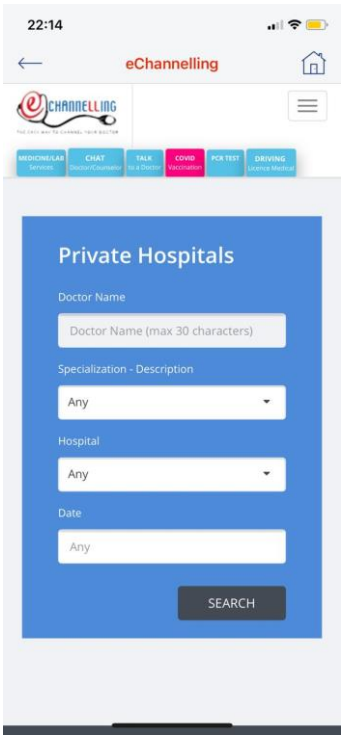

22:06
eChannelling
MEMBER LOGIN (FAQ)
MEMBER ID or EMAIL or NIC
PASSWORD
Forgot your password? click here.
I'm not a robot
reCAPTCHA
Privacy - Terms
SIGN IN
NOT A MEMBER? SIGN UP
National Transport Medical Institute-Batticaloa - Batticaloa
Book Now
National Transport Medical Institute-Galle - Galle
Book Now
National Transport Medical Institute-

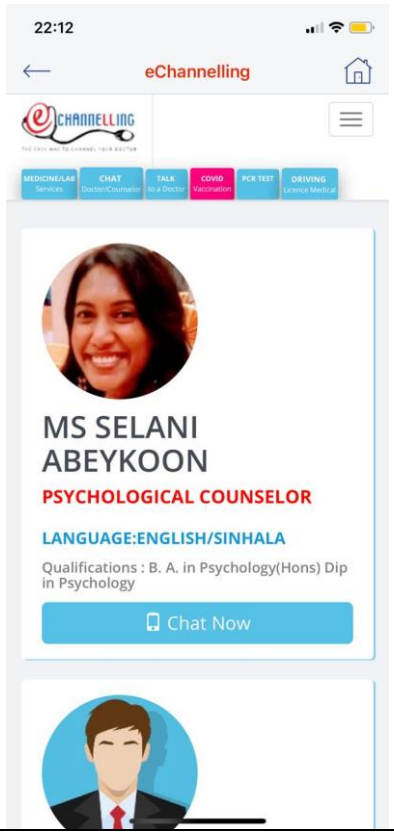

22:11
eChannelling
Appointment Details
Reference Number :
mobile :
required
07XXXXXXXX (required)
SEARCH
eChannelling
Privacy Policy
Terms and Conditions
FAQ
Feedback
ABOUT
The company
Investor Relations
Partners
Careers
CONTACT

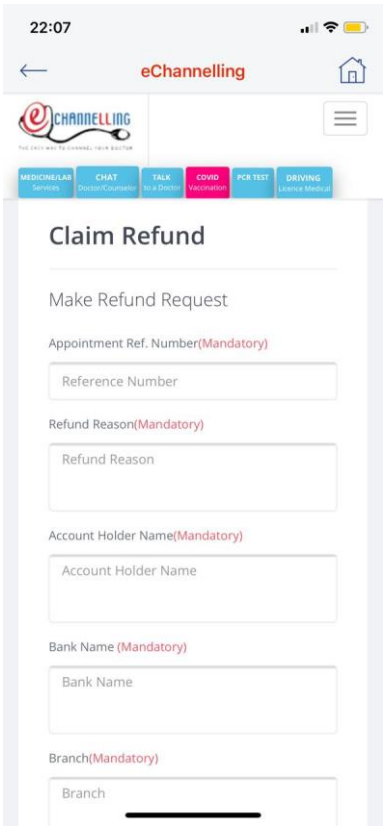

22:08
eChannelling
- SINOPHARM VACCINE FIRST DOSE AGE OVER 30 COVID 19 VACCINE OVER 30
Department of Health Services-Northwestern Province-Negambo Road - Kurunegala
Book Now
Sri Jayewardenepura General Hospital Vaccination Center - Sri Jayawardenepura Kotte
Book Now
- SINOPHARM VACCINE SECOND DOSE AGE OVER 30 COVID 19 VACCINE OVER 30
Base Hospital Panadura Vaccination Center - Panadura
Book Now
eChannelling
Privacy Policy

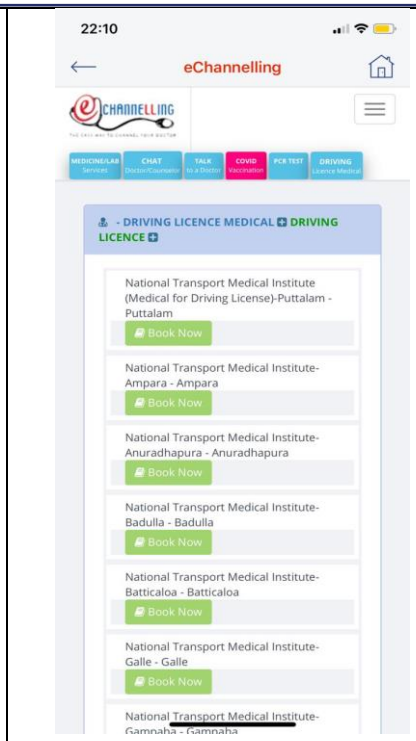

22:07
eChannelling
FREE MEMBER
Member Loyalty Point scheme
LKR100 = 1 Point
1 Point - LKR 1
15% on ECH Service fee when making an appointment through ECL Web and App.
30% on ECH Service fee when making an appointment through ECH Call centre (071 0 225 225).
Able to view Doctor Channel History.
Register
PREMIUM MEMBER NEW
Member loyalty point scheme
LKR100 = 1 Point


22:07
eChannelling
Claim Refund
Make Refund Request
Appointment Ref. Number(Mandatory)
Reference Number
Refund Reason(Mandatory)
Refund Reason
Account Holder Name(Mandatory)
Account Holder Name
Bank Name (Mandatory)
Bank Name
Branch(Mandatory)
Branch

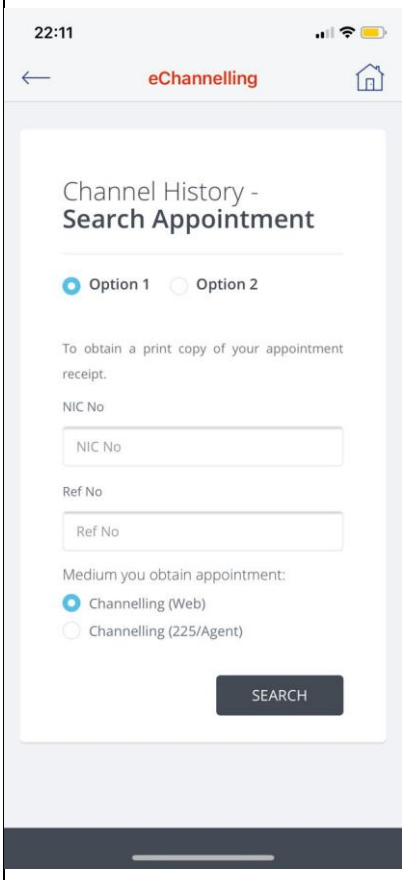

22:14
eChannelling
Private Hospitals
Doctor Name
Doctor Name (max 30 characters)
Specialization - Description
Any
Hospital
Any
Date
Any
SEARCH

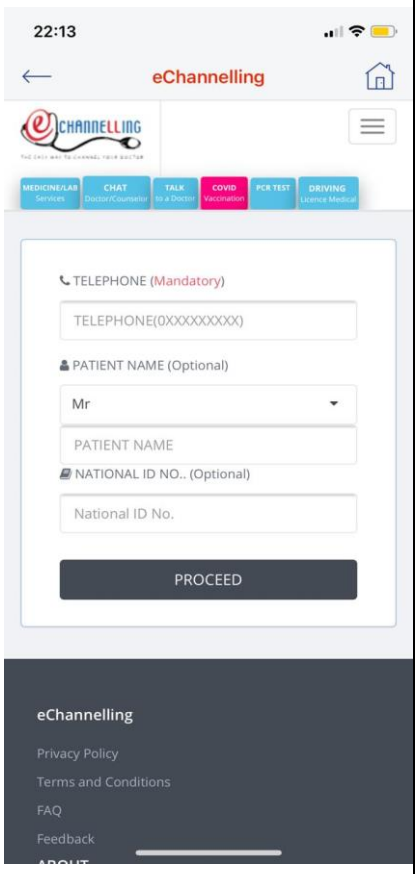

22:12
eChannelling
MS SELANI ABEYKOON
PSYCHOLOGICAL COUNSELOR
LANGUAGE:ENGLISH/SINHALA
Qualifications : B. A. in Psychology(Hons) Dip in Psychology
Chat Now

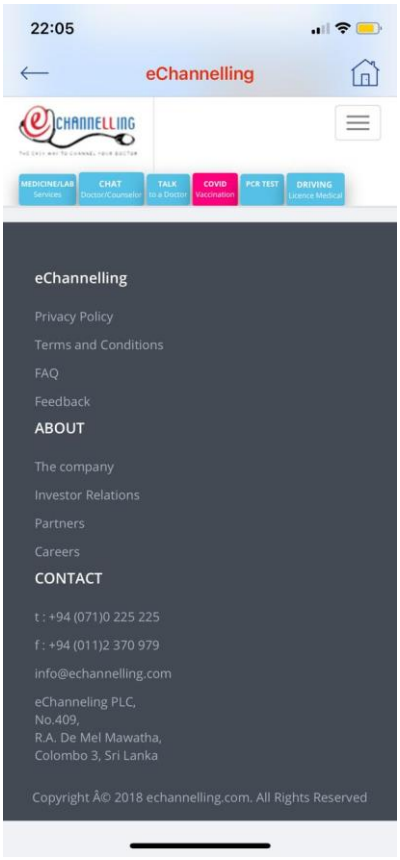
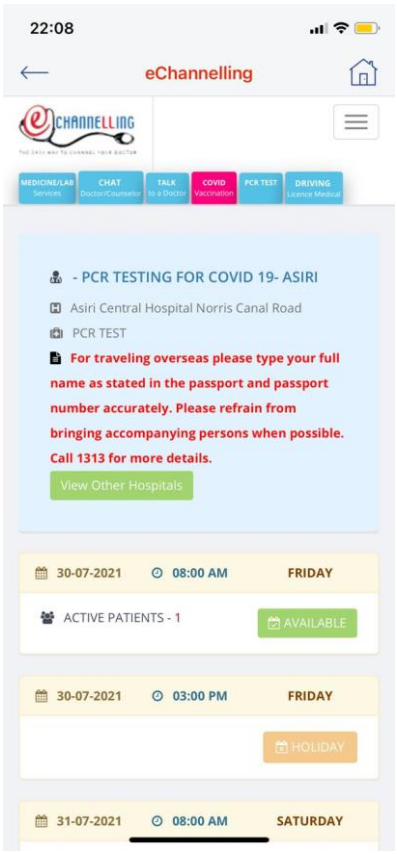

22:07
eChannelling
Claim Refund
Make Refund Request
Appointment Ref. Number(Mandatory)
Reference Number
Refund Reason(Mandatory)
Refund Reason
Account Holder Name(Mandatory)
Account Holder Name
Bank Name (Mandatory)
Bank Name
Branch(Mandatory)
Branch


22:10
eChannelling
- DRIVING LICENCE MEDICAL DRIVING LICENCE
National Transport Medical Institute (Medical for Driving License)-Puttalam - Puttalam
Book Now
National Transport Medical Institute-Ampara - Ampara
Book Now
National Transport Medical Institute-Anuradhapura - Anuradhapura
Book Now
National Transport Medical Institute-Badulla - Badulla
Book Now
National Transport Medical Institute-Batticaloa - Batticaloa
Book Now
National Transport Medical Institute-Galle - Galle
Book Now

22:08
eChannelling
- PCR TESTING FOR COVID 19- ASIRI PCR TEST
Asiri Central Hospital Norris Canal Road - Colombo 10
Book Now
Asiri Surgical Hospital Kirimandala Mw - Colombo 5
Book Now
- PCR FOR COVID ASIRI HOSPITAL GALLE PCR TEST
Asiri Hospital Galle - Galle
Book Now
- COVID 19 PCR FOR ASIRI HOSPITAL MATARA PCR TEST
Asiri Hospital Matara-Uyanwatta - Uyanwatta
Book Now


22:11
eChannelling
Channel History - Search Appointment
Option 1
Option 2
To obtain a print copy of your appointment receipt.
NIC No
NIC No
Ref No
Ref No
Medium you obtain appointment:
Channelling (Web)
Channelling (225/Agent)
SEARCH


22:13
eChannelling
TELEPHONE (Mandatory)
TELEPHONE(0XXXXXXXXX)
PATIENT NAME (Optional)
Mr
PATIENT NAME
NATIONAL ID NO.. (Optional)
National ID No.
PROCEED
eChannelling
Privacy Policy
Terms and Conditions
FAQ
Feedback

	 
Competitor Mobile apps	DOC 990 Healthnet Sri Lanka
Good design	1. This app has designed to channel doctors in a finger tap without going to a hospital. 2. Can order and buy medicines online by uploading doctor's prescriptions. 3. Running number of the doctor's meeting can be found. Therefore patients can meet the doctor on time without delaying or wasting time. 4. Can build up contact with the relevant doctor through the app.

Design issues	1. Some tabs in navigation bar are not working 2. Complex User interfaces and less user friendliness. 3. Customer cannot exactly confirm that his request done through this app would get a reply and build a doubt in the service. 4. The interface color combinations are in low level. Because the color combination does not highlight important things or colors are not user friendly.