SE3050 – User Experience Engineering
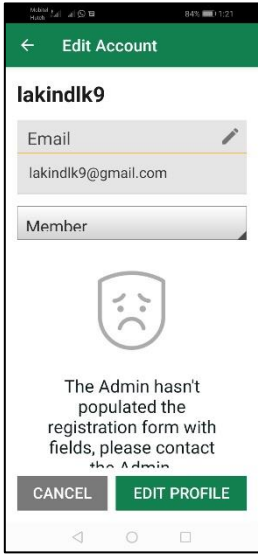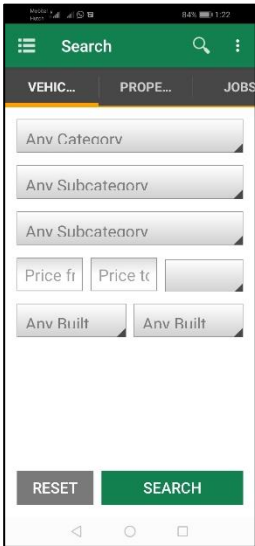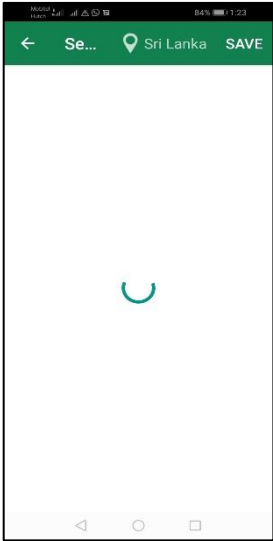
Lab sheet 05
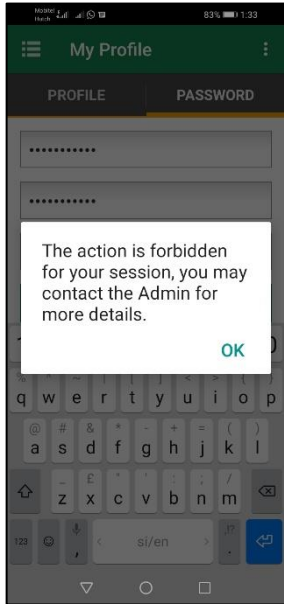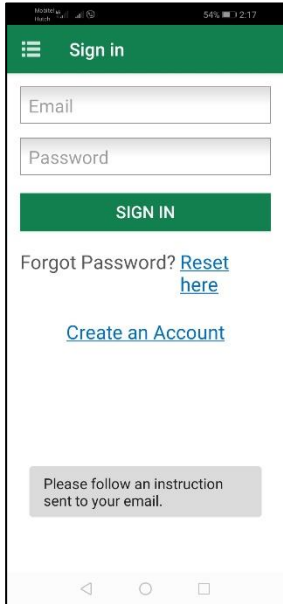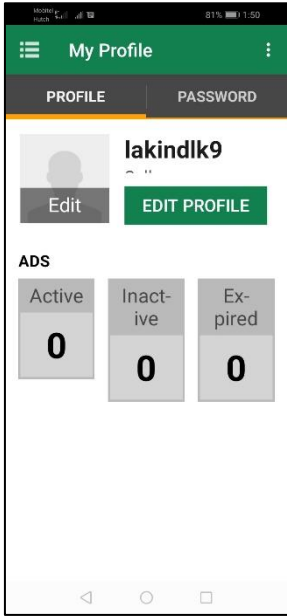
Identify fail-points/blockings in the key-user flow(s)

2021S2_REG_WE_20

IT NUMBER	Name
IT19122656	Kavishka K.A.L
IT19048642	Rashmi Raveena .S
IT19023410	Masakorala M.H
IT19158396	Amarasinghe C.K.

IT19122656	01. User Registration	02 Search and sorting	03 Button Arrangement
Fail-points/blocking	System has three roles. User can register as employee, member, or seller. But User can change them any time. Member interface is not populated, seller and employee have the same interface.	sorting methods are complicated and in Search methods, results are not visible in the interface.	All buttons are arranged in the bottom of the page.
Evidence <<Screenshots>> <<Video timeline>>		Timeline:09.03	Timeline:02.56

IT19048642	01. Reset/change password	02. Forget password	03. Delete account
Fail-points/blocking	There is an interface to change password. But the change password is forbidden from the system.	Forgot password section is in the form and it says that, sends an email to user with instruction. But user do not receive an email.	User cannot delete account. There is no delete account option in the application.
Evidence <<Screenshots>> <<Video timeline>>	Timeline: 08.46	Timeline: 08.20	Timeline: 05.18

IT19023410	01. Add details and Forms	02 - Validations	03 – Content arrangement
Fail-points/blocking	Forms are complex and unnecessary details must be filled. Forms are hard to understand for the user and time consuming.	When user register to the system user don't have to confirm password and validation methods are not used in registration forms.	contents are arranged on the top of the page
Evidence <<Screenshots>> <<Video timeline>>	Timeline: 03.10, 03.40	Timeline: 02.10	

Post an Ad

Category — Cars › Audi › Audi 100

COMMON

- Title
- Select Body Style
- Price — Rs.
- Vehicle Condition: ○ New ○ Used ○ Reconditioned
- Select Built
- VIN

ADDITIONAL INFORMATION

- Select Transmission
- Drive Train: ○ 2WD ○ 4WD
- Select Fuel

Post an Ad

- Drive Train: ○ 2WD ○ 4WD
- Select Fuel
- Engine Cylinders
- Mileage — Km
- Interior Color
- Exterior Color
- Select Doors
- Select Options and Features
- Additional Information

LOCATION

- Select District
- - Select -
- ZIP code

Post an Ad

- Select Options and Features
- Additional Information

LOCATION

- Select District
- - Select -
- ZIP code
- Address
- Phone

PICTURES: 9 OF 9 LEFT

SUBMIT

Sign in

Email

Password

SIGN IN

Forgot Password? Reset here

Create an Account

Please follow an instruction sent to your email.

Log in

Log in with Facebook

Or

Email

Password

LOG IN

Forgot Password? Reset here

Create an Account

Post an Ad

Ad type
Cars

Category
Cars

Audi

Audi 100

SELECT A CATEGORY

IT19158396	01. User profile	02. Page navigation
Fail-points/blocking	In profile page, important user information are missing, and poor details arrangements.	Complex page navigation and adds displayed on the page is not user friendly.
Evidence **<<Screenshots>>** **<<Video timeline>>**	Timeline: 03.10 	