# Lab Practical 02 – Project Selection & Supervisor feedback

Each UX team should research and find a Mobile app

Fill the following table to show your findings

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| --- | --- |
| Mobile App | ComBank Q Plus Payment App |
| Name: | Nusky M.A.M, Zumry A.M, Akeel M.N.M |
| Developer | Commercial Bank of Ceylon PLC |
| Purpose: | ComBank Q Plus is Product of Commercial Bank of Ceylon PLC, the app is design and developed to be payment-based app. This app is not restricted to merchants of any particular bank, this could be used locally and globally to process payments. Using this app users can add their debit/credit card and make payments like utility bill and other types of bills. Also, user can make transactions and view their transactions. By this app users can easily make their payments and transactions. |
| Screenshot: | C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa3752.39654\WhatsApp Image 2021-07-22 at 9.32.15 AM (1).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa3752.43517\WhatsApp Image 2021-07-22 at 9.32.15 AM.jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa3752.47032\WhatsApp Image 2021-07-22 at 9.32.16 AM (1).jpeg  C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa3752.1223\WhatsApp Image 2021-07-22 at 9.32.16 AM.jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.6360\WhatsApp Image 2021-07-22 at 9.23.22 AM (1).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.13913\WhatsApp Image 2021-07-22 at 9.23.18 AM (1).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.17263\WhatsApp Image 2021-07-22 at 9.23.18 AM.jpeg  C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.22079\WhatsApp Image 2021-07-22 at 9.23.19 AM (1).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.26532\WhatsApp Image 2021-07-22 at 9.23.19 AM (2).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.28720\WhatsApp Image 2021-07-22 at 9.23.19 AM.jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.31262\WhatsApp Image 2021-07-22 at 9.23.20 AM.jpeg  C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.34669\WhatsApp Image 2021-07-22 at 9.23.21 AM (1).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.36638\WhatsApp Image 2021-07-22 at 9.23.21 AM.jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.219\WhatsApp Image 2021-07-22 at 9.23.22 AM (2).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.2722\WhatsApp Image 2021-07-22 at 9.23.22 AM.jpeg  C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.10288\WhatsApp Image 2021-07-22 at 9.23.23 AM.jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa3752.19549\WhatsApp Image 2021-07-22 at 9.32.17 AM (1).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa3752.22125\WhatsApp Image 2021-07-22 at 9.32.17 AM.jpeg  C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa3752.26850\WhatsApp Image 2021-07-22 at 9.32.18 AM (1).jpeg C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa3752.28877\WhatsApp Image 2021-07-22 at 9.32.18 AM.jpeg |
| Competitor Mobile apps | * Sampath Wepay * BOC SmartPay |
| Good design | 1. Simple and easy to use. 2. Home and Bill payment Menu has a good UI Design 3. App is responsive 4. Good iconography in the app |
| Design issues | 1. Navigation issues between UI’s (there is no way to come back to the home page from some UI’s) 2. Notification UI having a Basic Design 3. Login UI is having a Basic Design 4. User-inputs in the most UI’s have worst behaviors 5. Lack of text hierarchy in some UI’s 6. Low contrast in some UI’s (ex: user profile) |