

**SE3050** – User Experience engineering

**Semester 2, 2021** 

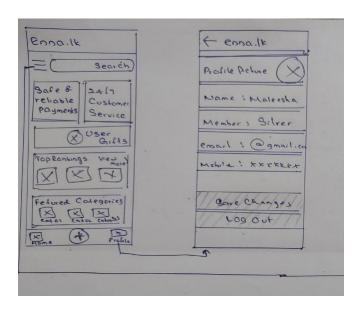
# 2021S2\_REG\_WE\_02 Lab sheet 06

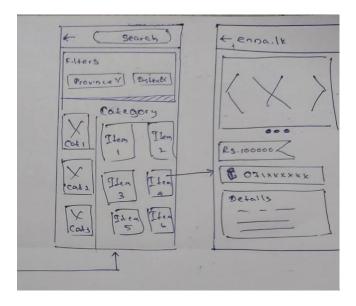
Reg.No.	Name
IT19004778	W.G.M.S.Wickramathna
IT19006994	K.H.K.L.De Silva
IT19111766	U.L.V.M.Lekamalage



# Sketching

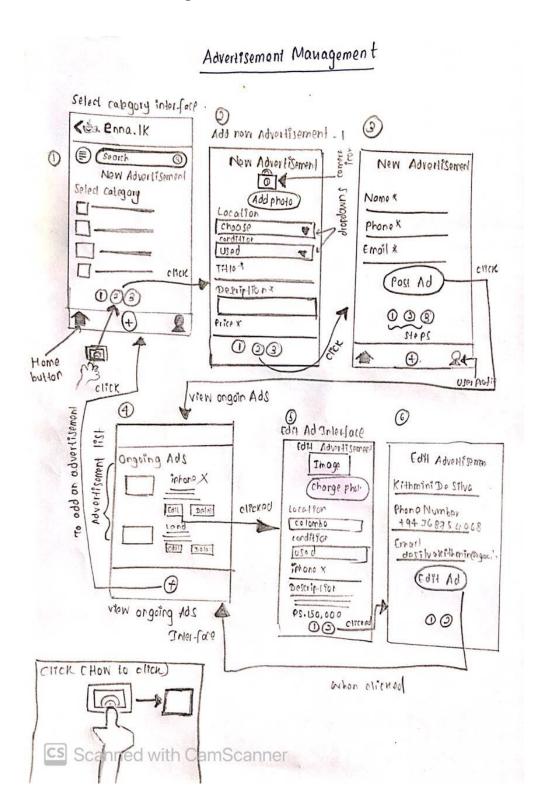
User Profile Management and Buyer related functions – IT19004778





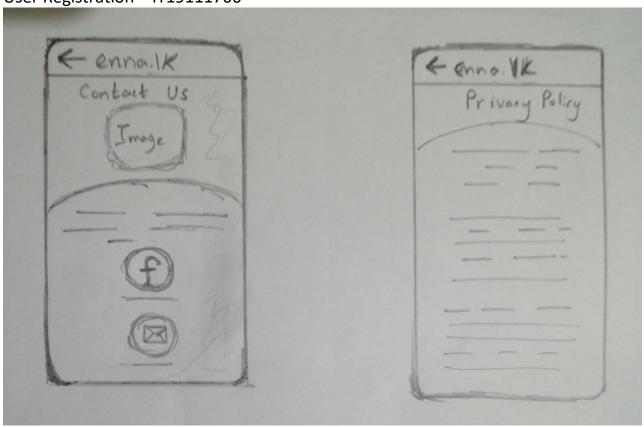


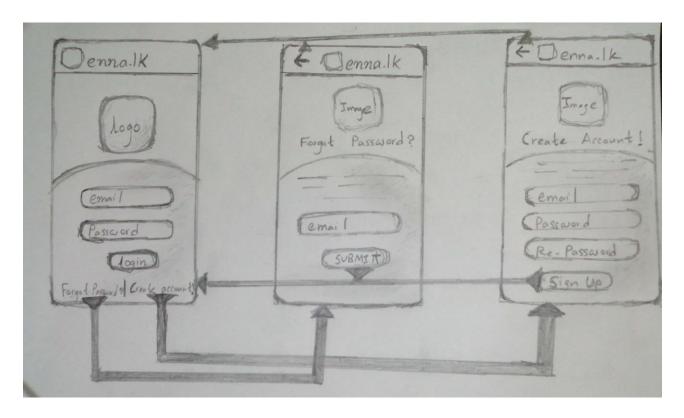
Advertisement Management – IT19006994





User Registration - IT19111766

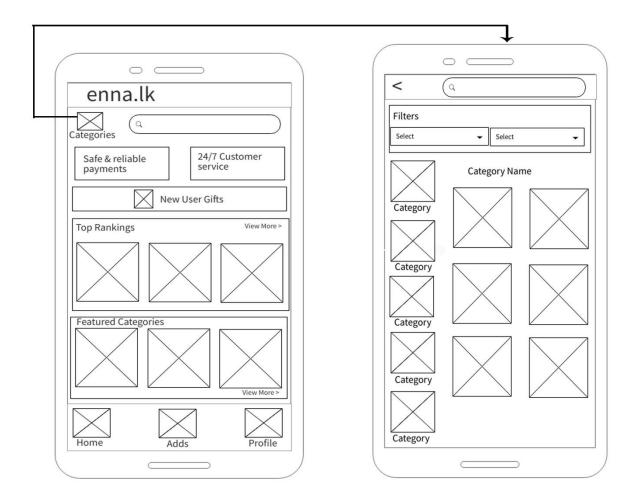






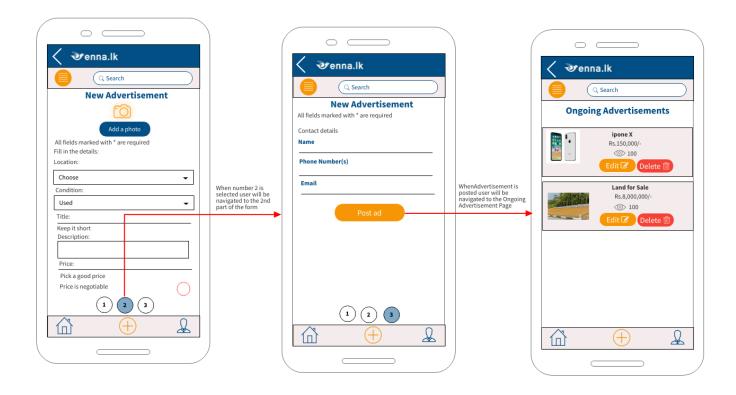
#### Wireframes

User Profile Management and Buyer related functions – IT19004778



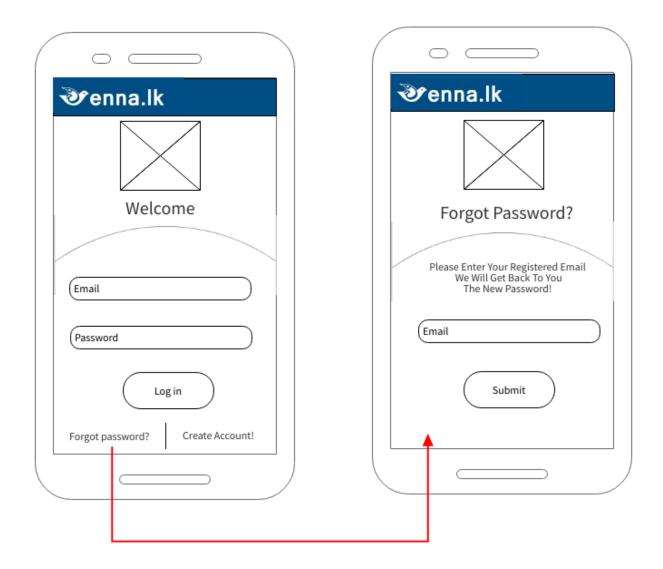


# Advertisement Management – IT19006994





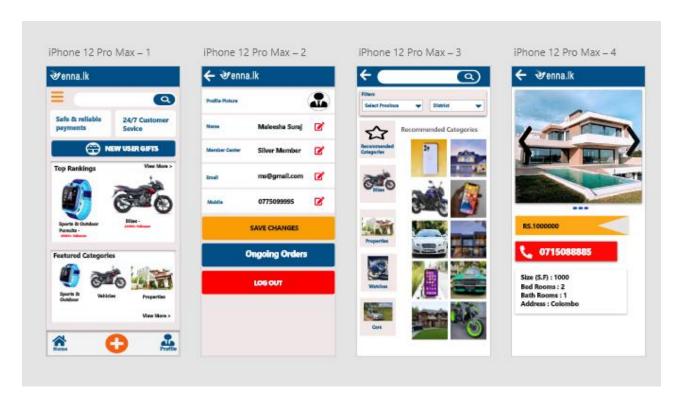
User Registration – IT19111766





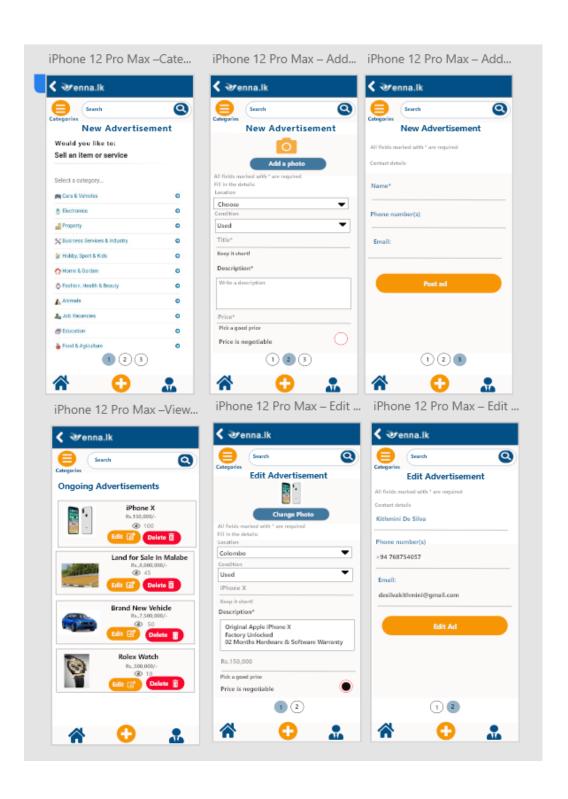
# Prototype 1.0 (Low-fidelity or high-fidelity)

User Profile Management and Buyer related functions – IT19004778



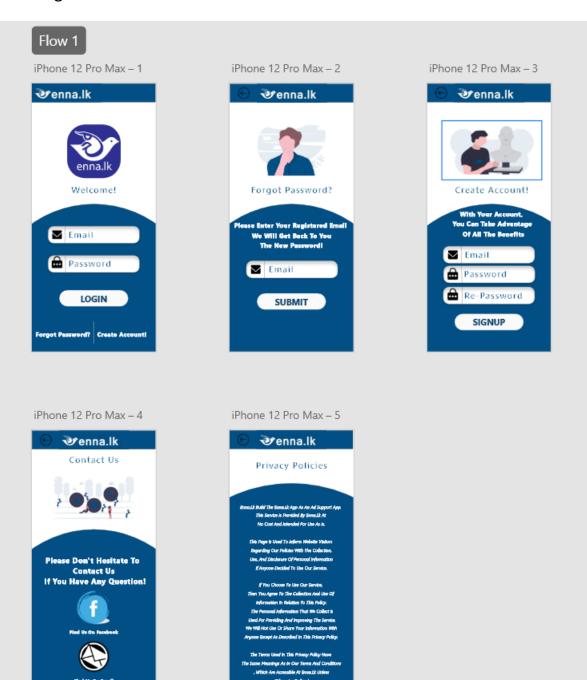


#### Advertisement Management - IT19006994





#### User Registration – IT19111766





#### SE3050 – User Experience engineering

Semester 2, 2021

User Feedback for your Prototype

# **Interview Script**

---Give a brief introduction about the interview---

Interviewer 1: Thanks for making time. As you may be aware, we are in the process of re-creating the enna.lk Mobile Application which is a buying and selling Mobile Application that offers opportunities to buy and sell a wide range of equipment all in one place. Before we get started, let me give you a quick rundown of the test and how it will function. I'll ask you simple questions, and we'd like to hear your views or criticism on how we can make your experience better. Please keep in mind that the interview is only for mobile app testing, not for you. In general, I'll want you to tell us about your user experience, including your likes and dislikes, thoughts, and attitudes. I want to ask if I can record the interview. Does that sound OK to you, and do you have any questions before we proceed?

**User:** There are no questions, so go ahead!

**Interviewer 1:** Vihanga will conduct the first half of the interview, in which he will ask questions about user registration and your onboarding experience. The remainder of the session will be focused on functions related to advertisement management, which I will lead. Maleesha will take care of the user profile management in the second half. Over to you Vihanga.

**Interviewer 2:** Hi I am Vihanga. I will be asking questions about your onboarding experience. What are your thoughts on the login interface? Are you satisfied with that?

**User:** Yes, the Login page has met my expectations. I like the colour scheme, and it's a lot better than the previous one.

**Interviewer 2:** In comparison to the previous version, how do you feel about the new account creation and forgotten password interface? Is there anything you'd like to alter about it?

**User:** I'm quite pleased with both interfaces. During your development phase, I hope you would implement the function to show the password pattern hints.

Interviewer 2: Yes, that is something we will do. What are your thoughts on the



Contact Us and Privacy Policies pages? Do you believe they're sufficiently informative?

User: Yes I found them informative enough when compared with the older version.

**Interviewer 2:** Is there any suggestions from your end to improve the onboarding experience?

**User:** No, the interfaces and functionalities are now acceptable to me. Nothing has to be changed.

**Interviewer 2:** Thank you and over to you Kithmini.

**Interviewer 1:** Thank you Vihanga. Hi, Pasindu I will be asking questions on the Advertisement Management related interfaces. What are your thoughts on the view of the Advertisement Categories? Is it user friendly enough?

**User:** Yes, I'm satisfied with the user interface in general. I didn't have any issues with this interface in the previous edition, and I'm pleased that you go for few modest improvements instead of completely redesigning it.

**Interviewer 1:** What are your thoughts on the interface for adding a new advertisement? Here, we've made a lot of modifications.

**User:** Without a doubt, this user interface is satisfactory to me. Finally, I'm free of lengthy, time-consuming forms. Instead of having too long forms like in the previous edition, I'm glad you split the form into two pieces.

**Interviewer 1:** What do you think about the Ongoing Advertisement Interface?

**User:** You've made a lot of modifications to this UI, as I've noticed. I like how you used icons to assist us in quickly identify the tasks that the relevant buttons can execute.

**Interviewer 1:** What are your thoughts on the Edit Advertisement Interface as a whole?

**User:** That is completely acceptable to me.

**Interviewer 1:** Any ideas on how to make the above-stated interfaces more user-friendly?



**User:** No, the interfaces and functionalities are now acceptable to me. Nothing has to be changed.

**Interviewer 1:** OK thank you and over to you Maleesha.

**Interviewer 3:** Thank you Kithmini. Hello, Pasindu. I'll be putting the user profile management feature to the test. What are your thoughts on the dashboard for users?

**User:** We didn't have a decent dashboard in the prior edition, so I'm delighted you developed one. It's quite well done.

**Interviewer 3:** Are you happy with the user profile editing interface?

**User:** Yes, I like how you got rid of the extensive forms and replaced them with a simpler UI.

**Interviewer 3:** Are you happy with the way the Advertisement Category is displayed?

User: Without a doubt. I've never seen a design like this in any application I've used.

**Interviewer 3:** What do you think about the view Advertisement Interface?

**User:** That is sufficient for me. Everything is carefully designed. It's also comforting to note that the unnecessary footer from the previous edition has been eliminated.

**Interviewer 3:** Overall how satisfied are you with the new interfaces? Are there any suggestions to improve the user experience?

**User:** Overall, I'm pleased with the user interfaces. I'm delighted you've all come up with so many great features. I also noted that you've added a bottom navigation bar, which was missing in the previous version. I'm looking forward to getting some hands-on experience with your latest upgrade.

**Interviewer 3:** Thank you for taking the time to respond. All of your ideas and comments will be carefully reviewed and implemented.

User: Thank you for having me.



Recorded Testing session Video URL:

 $\frac{https://web.microsoftstream.com/video/e035b94d-255d-4293-a810-71d24fe2ae48}{a810-71d24fe2ae48}$ 

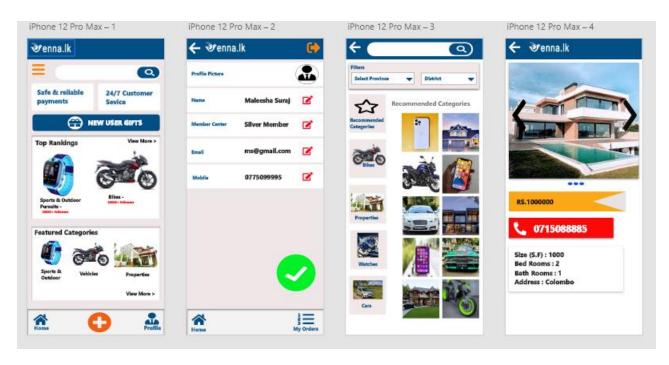


# Prototype 2.0 (Low-fidelity or high-fidelity)

#### Changes made:

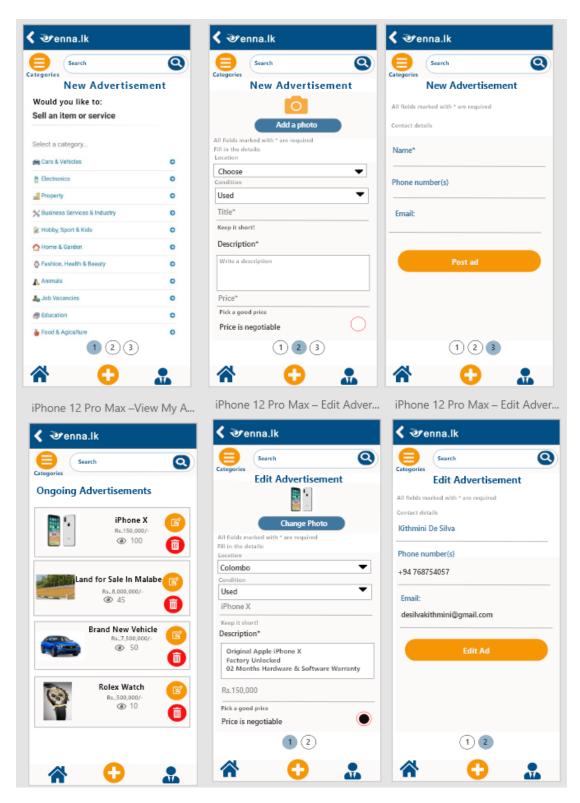
- In Create Account Page password hint is added at the end.
- In View Ongoing Advertisement Page Edit and Delete Button have altered with icons and changing the alignments.
- Change buttons and alignments in Edit Profile Page

User Profile Management and Buyer related functions - IT19004778



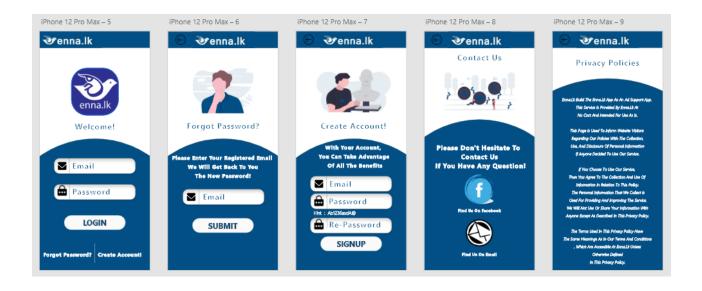


#### Advertisement Management – IT19006994





User Registration – IT19111766





#### **Individual Contribution**

Reg.No.	Name	Contribution
IT19004778	W.G.M.S.Wickramathna	<ul> <li>Sketch for Interfaces related with User Profile Management and Buyer related functions</li> <li>Wireframes for Interfaces related with User Profile Management and Buyer related functions</li> <li>Prototype 1.0 and 2.0 for Interfaces related with User Profile Management and Buyer related functions</li> <li>Participated at User Testing session as an Interviewer</li> </ul>
IT19006994	K.H.K.L.De Silva	<ul> <li>Sketch for Interfaces related with Advertisement Management function</li> <li>Wireframes for Interfaces related with Advertisement Management function</li> <li>Prototype 1.0 and 2.0 for Interfaces related with User Profile Management and Buyer related functions</li> <li>Participated at User Testing session as an Interviewer</li> </ul>
IT19111766	U.L.V.M.Lekamalage	<ul> <li>Sketch for Interfaces related with User Registration</li> <li>Wireframes for Interfaces related with User Registration</li> <li>Prototype 1.0 and 2.0 for Interfaces related with User Registration</li> <li>Participated at User Testing session as an Interviewer</li> </ul>