

BSc (Hons) in Information Technology Software Engineering – Year 3

IT3050 – User Experience engineering

Semester 2, 2021

Identify fail-points/blockings in the key-user flow(s)

	01	02
IT19188546 – Liyanage N.L.T.N	Fail-points/blocking	Fail-points/blocking
Fail-points/blocking	Home Page of the application is messy. Doesn't have a proper navigation in the home page. And requires unnecessary details.	Dish category page displays unnecessary menus, and the page should be more categorized.
Evidence < <screenshots>> <<video timeline="">></video></screenshots>	Delivery Enter your delivery location Q. Seasts Our Mont Popular Deals **Simple Tacal** 2 Montain Pan Prince Tacal** 2 April 1 Man 2 Popular Deals **The Tacal** 1 Popular Deals **The Tacal** **The Tacal**	PROZECTION OF THE PROPERTY OF

	01	02
IT19138114	Fail-points/blocking	Fail-points/blocking
Fail-points/blocking	Registration page require unnecessary details Country Country code	User don't have an option to see previous order information
Evidence < <screenshots>> <<video timeline="">></video></screenshots>	## PLANT CED ##	MY ACCOUNT Title * Mr. First Name Akila Last Name * Llyanage Country * Sri Lanka Code * 94 Phone No * 773300941 Email * mlakilaliyanage@gmail.com ✓ Use email as username (verified) Use mobile as username

	01	02
IT19120812	Fail-points/blocking	Fail-points/blocking
Fail-points/blocking	Product page has no navigation system implemented	 Contact us page has long form that user needs to enter all the information manually There are some fields that can be auto filled such as the username, email, and telephone number. But those fields should enter manually by the user.
Evidence < <screenshots>> <<video timeline="">></video></screenshots>	Popcorn Veggie Delightful Popcorn Veggie made with carrots, mushrooms & potatoes accompanied by green chillies, onions & a layer of mozzarella & cream cheese, upon a sriracha & tomato sauce base. Mayo base Half & half Select crust Salest Stuffed	Inquiry Type * Contact Frost Name* Frost Name* Last Name* Last Name* Last Name Country * Asking to re-enter the email, but it should be validated when the user is logging to the app Message Message

	01	02
IT19120362	Fail-points/blocking	Fail-points/blocking
Fail-points/blocking	An input field given to enter the delivery address, instead of providing a map to select the delivery location.	 There is not any embedded payment system in the current app. Payment page navigates to a URL in browser to make payments.
Evidence < <screenshots>> <<video timeline="">></video></screenshots>	Delivery Takeaway Enter your delivery location Our Most Popular Deals Sings Trent Amodum Pon Prizas B Amodum Pon	Siz7 Pizza Hut Delivering To: 10. Malabe, Sri Lanka Order For Today, ASAP RECIPIENT DETAILS Tide * First Name * Last Name * Sender the sender the sender to the sender t