

Lab sheet 02

#### IT3061 – User Experience Engineering

Semester II, 2021

### Lab Practical 02 – Project Selection & Supervisor feedback

Each UX team should research and find a Mobile app

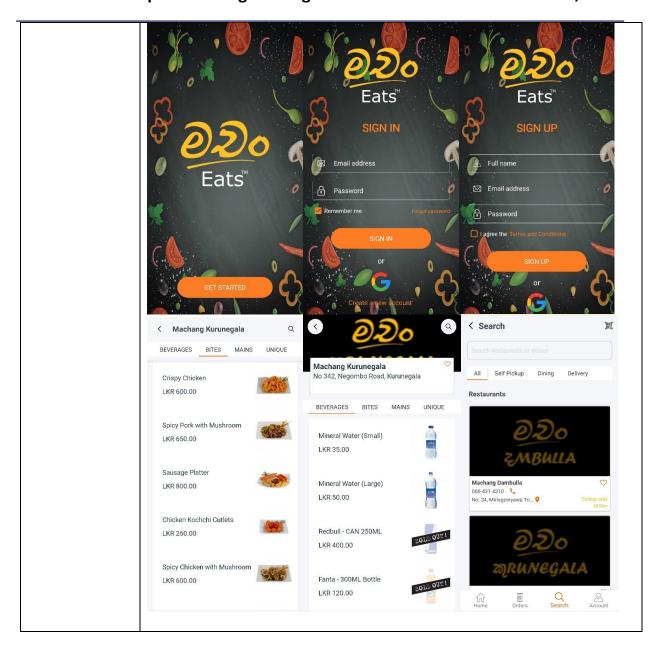
Fill the following table to show your findings

Mobile App	Machan Eats
Name:	• 2021S2_REG_WE_10
Developer	Ribelz Digital
Purpose:	<ul> <li>Machan Eats is a local Food Delivery Application. People can order food from Machan Restaurant chains and have it delivered right to their doorstep via this app. It also has a contactless table ordering feature which allows the user to reserve tables beforehand. So, what we are going to do here is redesign the App in a novel way to increase its usability, accuracy, and efficiency. The main goal is to make the user's interaction with the App, as efficient and smooth as possible.</li> <li>When we redesign the app we intend to fulfill the user's needs with improved efficiency, hence provide an enhanced User Experience.</li> </ul>
Screenshot:	



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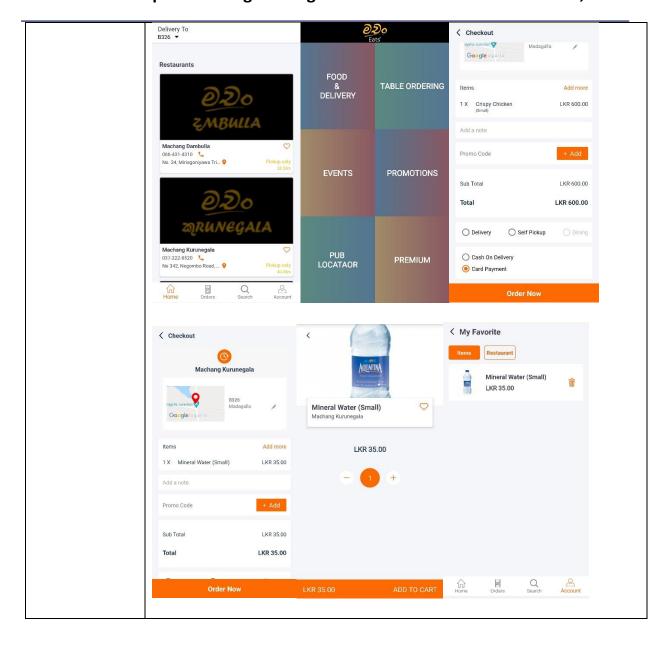
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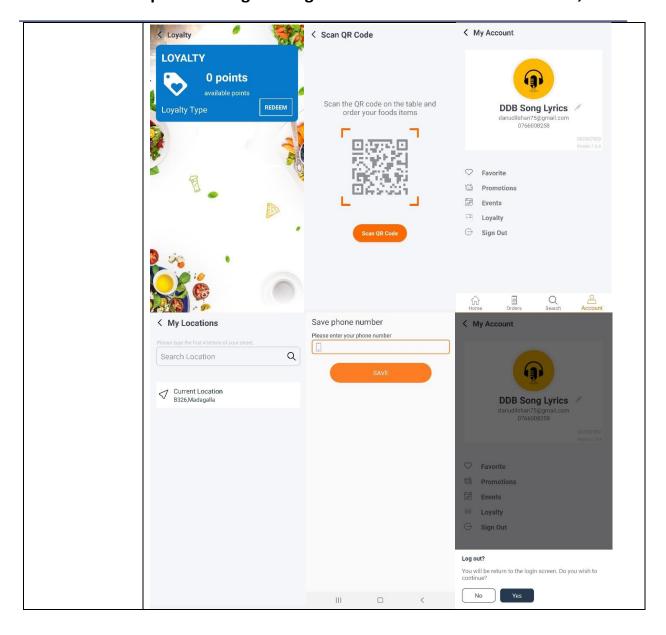
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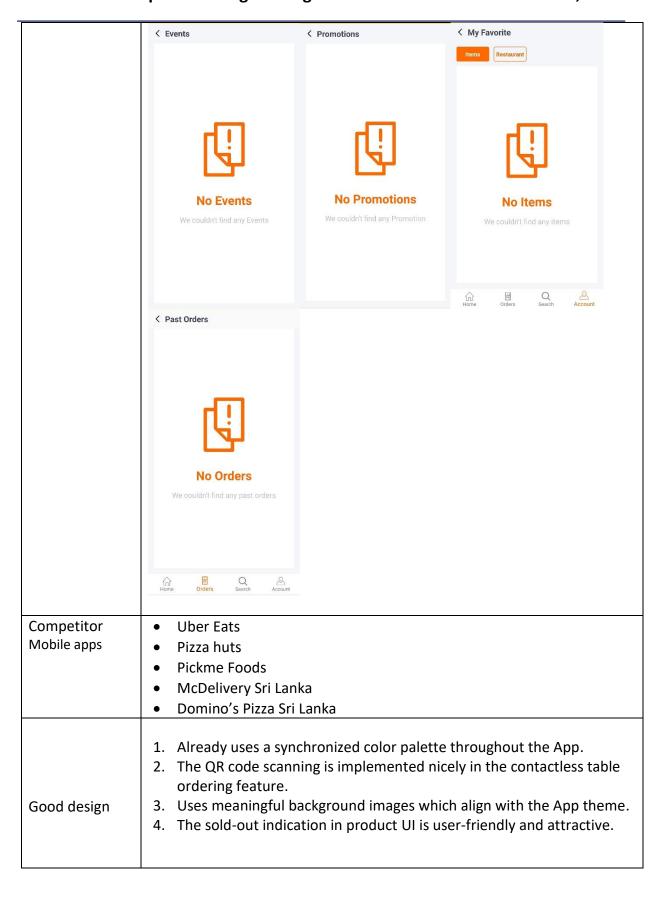
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<ol> <li>The main selection page is not user interactive.</li> <li>The shop list looks as same and users have to read all detail to understand.</li> <li>Shop foods images are not loaded quickly.</li> <li>Most of the food contains food names and the price does not include ingredients.</li> <li>Check out page is complicated</li> <li>There is no separate cart page it directly goes to the checkout page</li> </ol>
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