

Identify fail-points/blocking in the key-user flow(s)

E3050 - User Experience Engineering

Year 3, Semester 2, 2021



Machan Eats Group ID: 2021S2_REG_WE_10 (Lab-05)

Group Members:

IT Number	Name
IT19138732	M.G.D.D.B. Ekanayaka
IT19167206	S.A.S.D. Wijesinghe
IT19148014	J.T. Jayasundara
IT19095240	W.M.M.H.C. Mudannayake



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	Member 01 (Fail-Points / Blocking - #1)	
IT19138732 M.G.D.D.B. Ekanayake	In Restaurant section, it shows all restaurant branches have the same appearance, so it is difficult to identify	
	Why Do You Give That Ratings For Product View In Machan Eats 22 responses	
	i can see product without isses.	
	its okay	
	It's not easy to find products	
Evidence	nothing much to say	
	Bad app. Can't use.	
	Not matching colours	
	Poor colour matching	
	Unmatching colours	
	I cant find the nearest restaurant it all show as same place	
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Member 01 (Fail-Points / Blocking - #2)	
IT19138732 M.G.D.D.B. Ekanayake	In the product, list images are showing very slowly
Evidence	Why Do You Give That Ratings For Product List In Machan Eats 21 responses White color list it's good but some times photos are not loading quickly White color list easy to find producta Not creative Good List Its not user friendly Good View A similar, answer of product view. I could see product without troubles
	r could see product without troubles



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	Member 02 (Fail-Points / Blocking - #1)	
The cart price is shown at the bottom of the scr specify for which food or beverage the price		
Why Do You Give That Ratings For Cart View I 20 responses Simple view but can't change items at the end Simple view im not happy.but still using Curently using without isses.But interfaces should cannot remove from cart Not clear normal cart Not working . View is not matching		



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Member 02 (Fail-Points / Blocking - #2)	
IT19167206 S.A.S.D. Wijesinghe	In the cart, there is no option to update the cart items in cart view
	Why Do You Give That Ratings For Cart View In Machan Eats 20 responses Simple view but can't change items at the end
	Simple view
	im not happy.but still using
Evidence	Curently using without isses.But interfaces should be updated
Evidence	cannot remove from cart
	Not clear
	normal cart
	Not working .
	View is not matching



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Member 03 (Fail-Points / Blocking - #1)	
IT19148014 J.T. Jayasundara	The UI is not user-friendly because it uses a black background in the sign-up and sign-in screens, causing the elements to fade out.
Evidence	Why Do You Give That Ratings For Registration Process In Machan Eats 21 responses im happy with that.I like to color theme. words are not clear It's very hard its normal
Evidence	colors are not matching and ui is too bad Difficult to understand Difficult to registration Not clear the steps Can't Identify fields



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Member 03 (Fail-Points / Blocking - #2)	
IT19148014 J.T. Jayasundara	Cannot recognize the place to redirect to the sign-up screen when in the sign-in UI because of barely visible words of small size in the poor design of UI.
Evidence	Why Do You Give That Ratings For Login Process In Machan Eats 22 responses Can't find the feilds Super easy Dark background No sign with google account I dont like colors. Easy to login A similar answer of registration. can be improved I could manage that



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Member 04 (Fail-Points / Blocking - #1)	
IT19095240 W.M.M.H.C Mudannayake	Food item list UI is not eye-catching enough to attract users.
Evidence	Why Do You Give That Ratings For Product List In Machan Eats 21 responses White color list it's good but some times photos are not loading quickly White color list easy to find producta Not creative Good List Its not user friendly Good View A similar, answer of product view. I could see product without troubles



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Member 04 (Fail-Points / Blocking - #2)	
IT19095240 W.M.M.H.C Mudannayake	In the 'My account' section, the tiles appear as non-clickable according to the design and out of the color theme of the application
Evidence	Why Do You Give That Ratings For Loyalty Point System In Machan Eats 21 responses i dont know even loyality points hard to find dont know what to do it gives me discount can't redeem points. It is not working It's will be a advantage Have no any idea i don't know use that I Don't Know About that but I go to my account section it shows loyal point section and it also not given proper instructions and also my account user screen is not user friendly