

SE3050 – User Experience Engineering
Lab Sheet 6**2021S2_REG_WE_14**

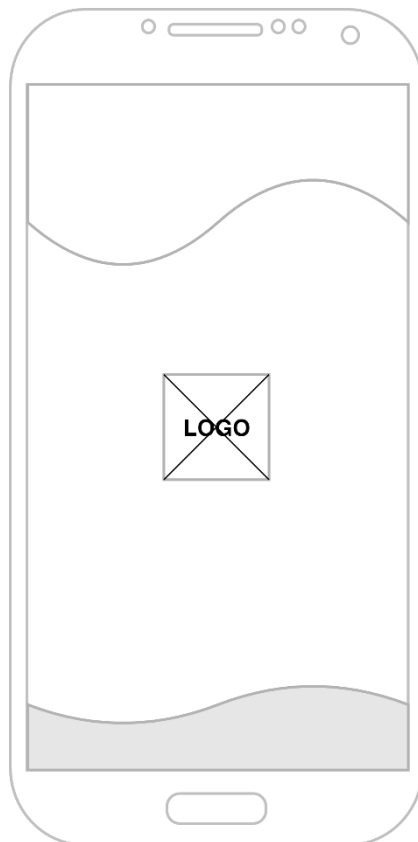
Name	IT Number
Bandara G.B.M.A.G.R.A. V	IT19104218
Rathnayake R.M.K. G	IT19202600
T. Parathan	IT19125176
Wickramasinghe V.W.A.N. R	IT19146652

Interview Link 1 - https://drive.google.com/file/d/1aEC5z69uQE44ao6zyMEkklh4if_bi2ny/view?usp=sharing

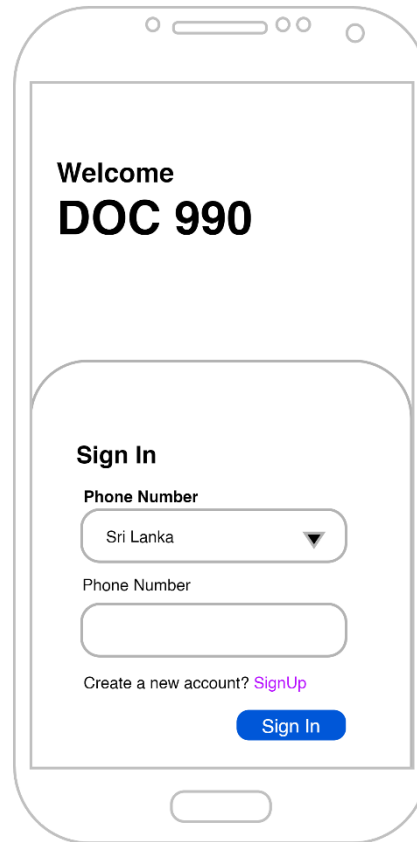
Interview Link 2 - https://drive.google.com/file/d/1cFwF5T3CQP32f3y_PJCaVyr1CtrFm4oi/view?usp=sharing

Prototype version 1 and version 2 Adobe XD files are included with the submission.

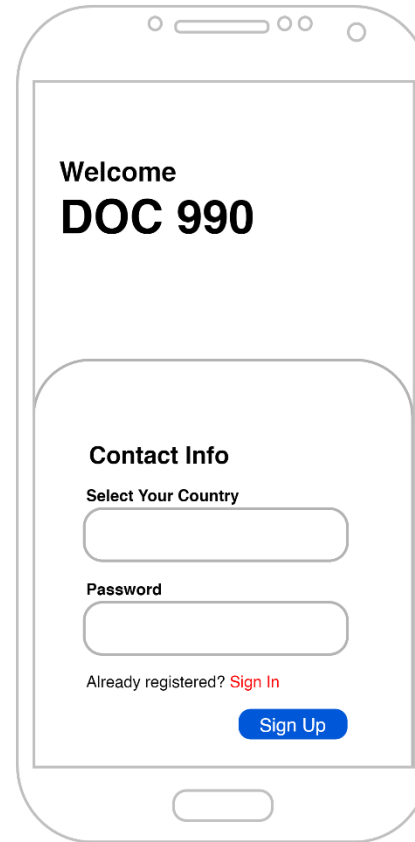
Sketching



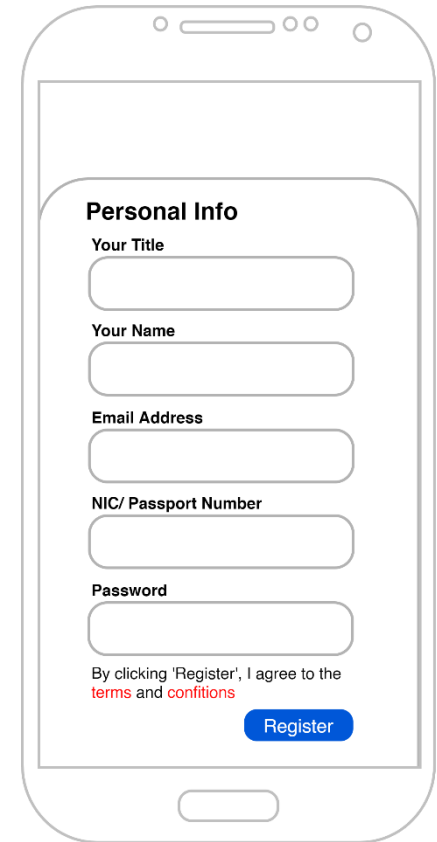
Landing Screen



Login Screen

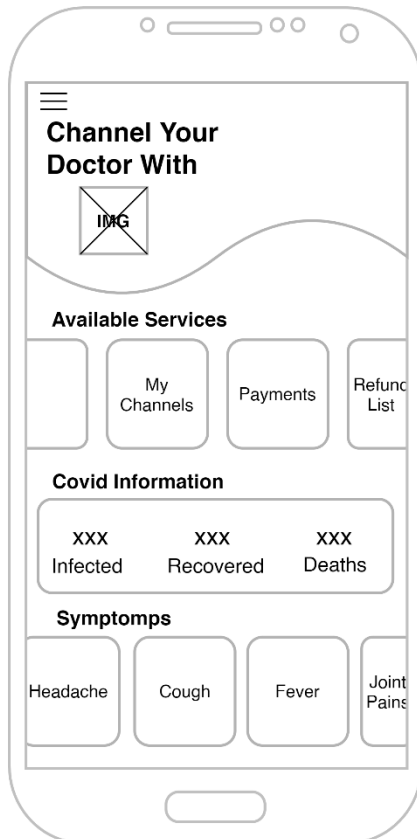


Signup Screen 1



Signup Screen 2

Sketching



Channel Your Doctor With

IMG

Available Services

My Channels Payments Refund List

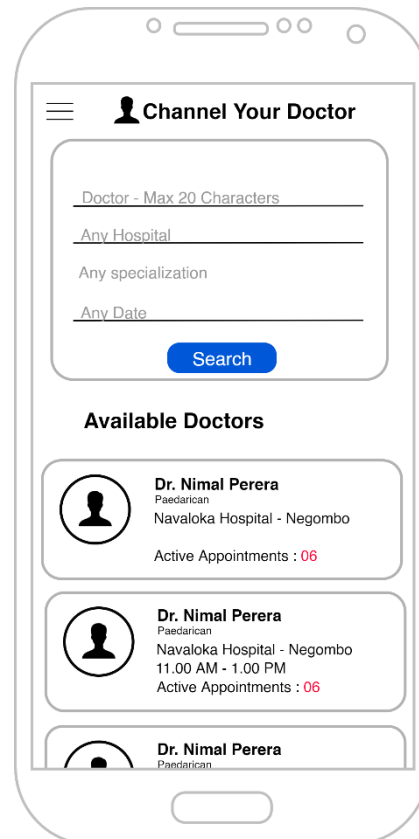
Covid Information

XXX XXX XXX
Infected Recovered Deaths

Symptoms

Headache Cough Fever Joint Pains

Home Screen



Channel Your Doctor

Doctor - Max 20 Characters

Any Hospital

Any specialization

Any Date

Search

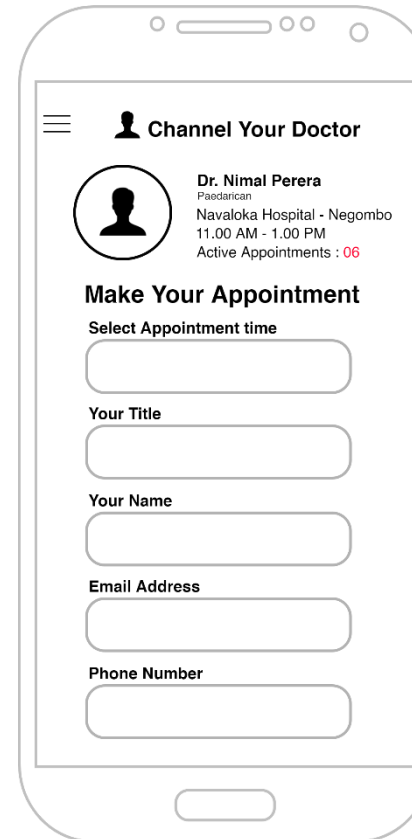
Available Doctors

Dr. Nimal Perera
Paediatrician
Navaloka Hospital - Negombo
Active Appointments : 06

Dr. Nimal Perera
Paediatrician
Navaloka Hospital - Negombo
11.00 AM - 1.00 PM
Active Appointments : 06

Dr. Nimal Perera
Paediatrician

Channel your doctor Screen



Channel Your Doctor

Dr. Nimal Perera
Paediatrician
Navaloka Hospital - Negombo
11.00 AM - 1.00 PM
Active Appointments : 06

Make Your Appointment

Select Appointment time

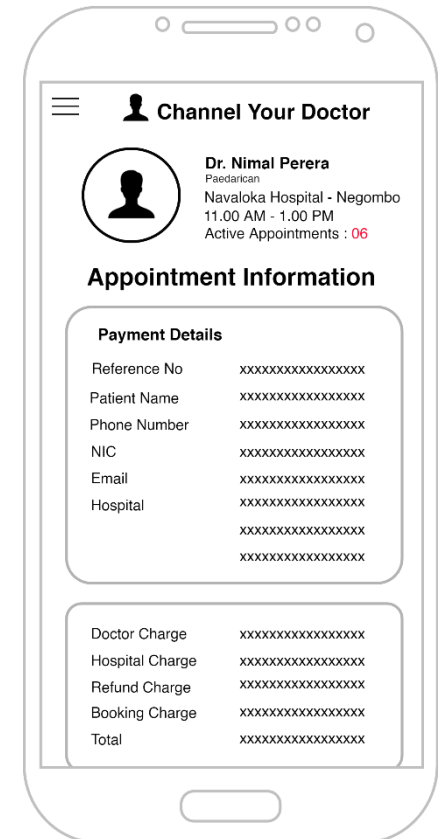
Your Title

Your Name

Email Address

Phone Number

Channelling Screen



Channel Your Doctor

Dr. Nimal Perera
Paediatrician
Navaloka Hospital - Negombo
11.00 AM - 1.00 PM
Active Appointments : 06

Appointment Information

Payment Details

Reference No	xxxxxxxxxxxxxxxx
Patient Name	xxxxxxxxxxxxxxxx
Phone Number	xxxxxxxxxxxxxxxx
NIC	xxxxxxxxxxxxxxxx
Email	xxxxxxxxxxxxxxxx
Hospital	xxxxxxxxxxxxxxxx
	xxxxxxxxxxxxxxxx

Doctor Charge	xxxxxxxxxxxxxxxx
Hospital Charge	xxxxxxxxxxxxxxxx
Refund Charge	xxxxxxxxxxxxxxxx
Booking Charge	xxxxxxxxxxxxxxxx
Total	xxxxxxxxxxxxxxxx

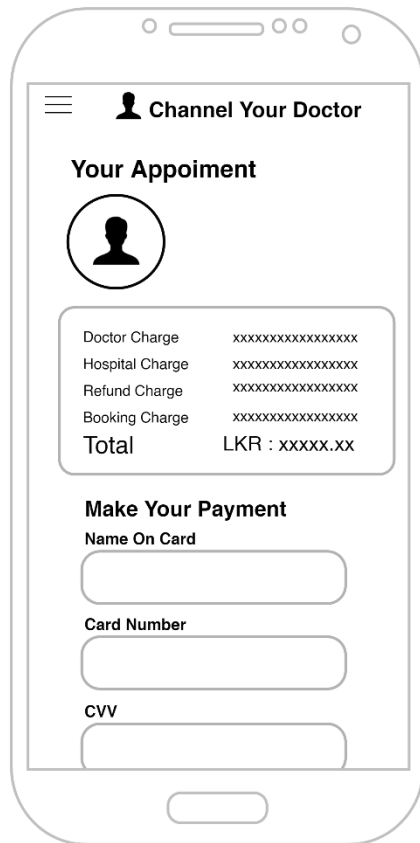
Channel Information Screen

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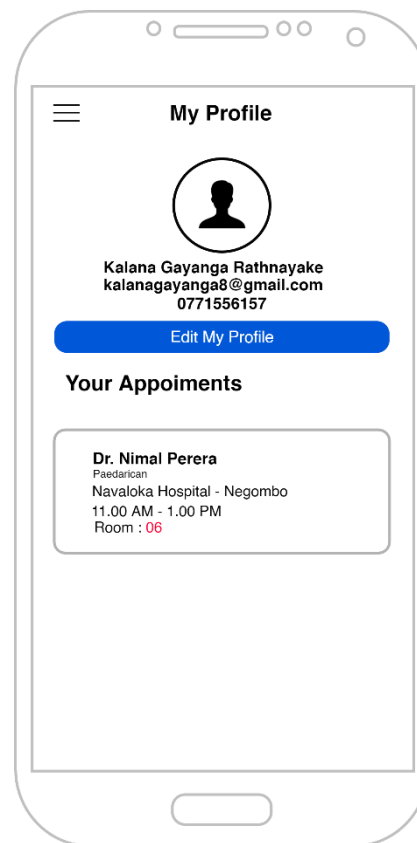
SE3050 - User Experience Engineering

Semester 2

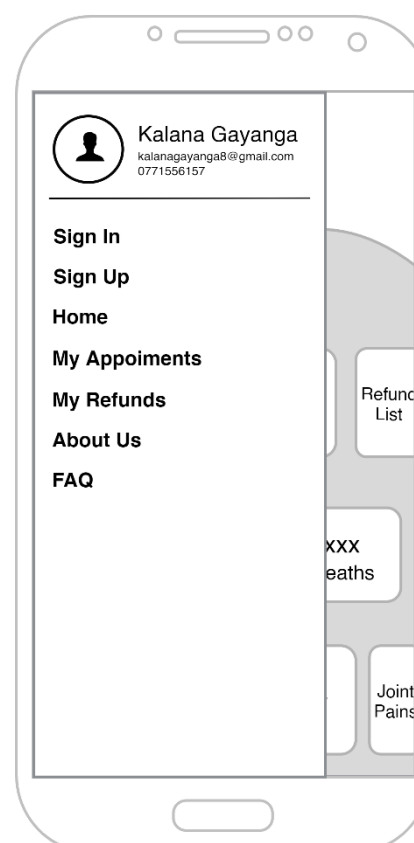
Sketching



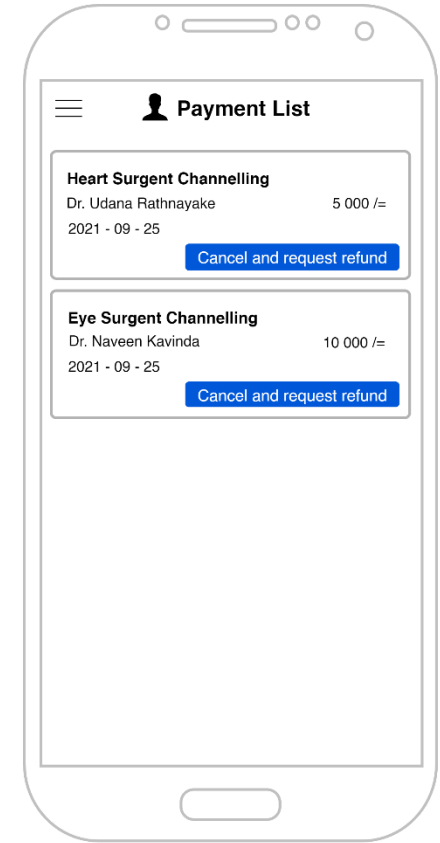
Make Payments Screen



Users Profile screen



Navigation Screen



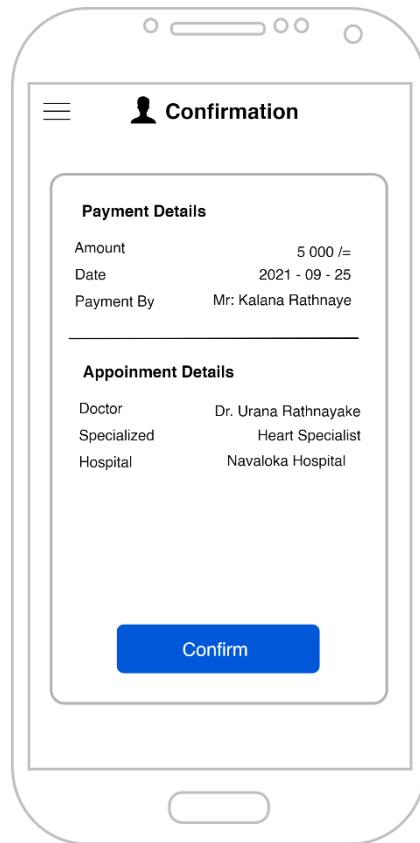
Payment History Screen

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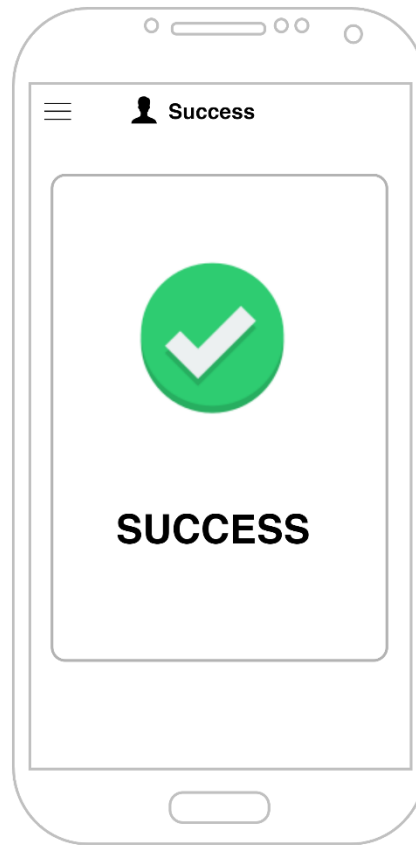
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Semester 2

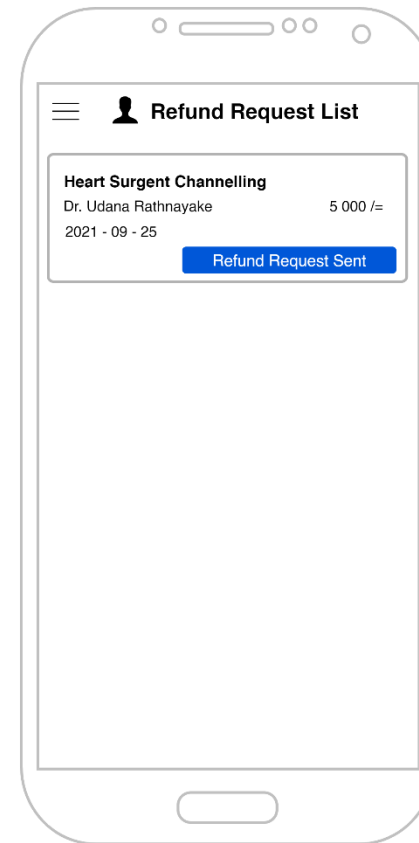
Sketching



Payment confirmation Screen



Payment Success Screen



Request Refunds Screen

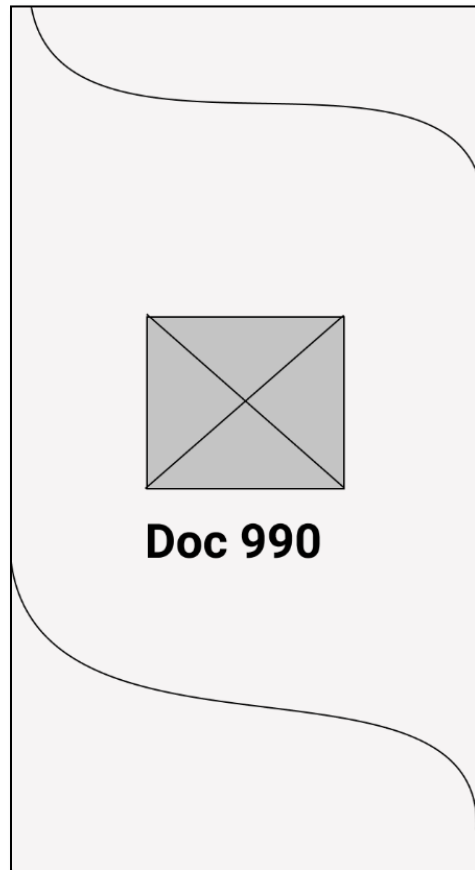
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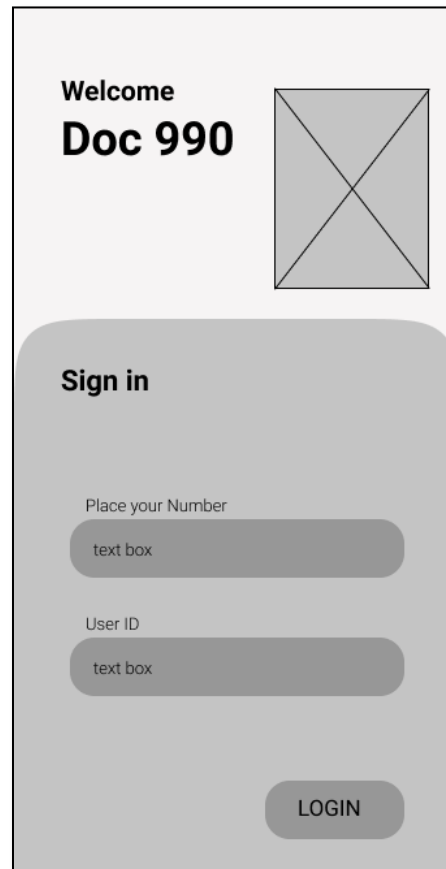
Semester 2

Wireframes

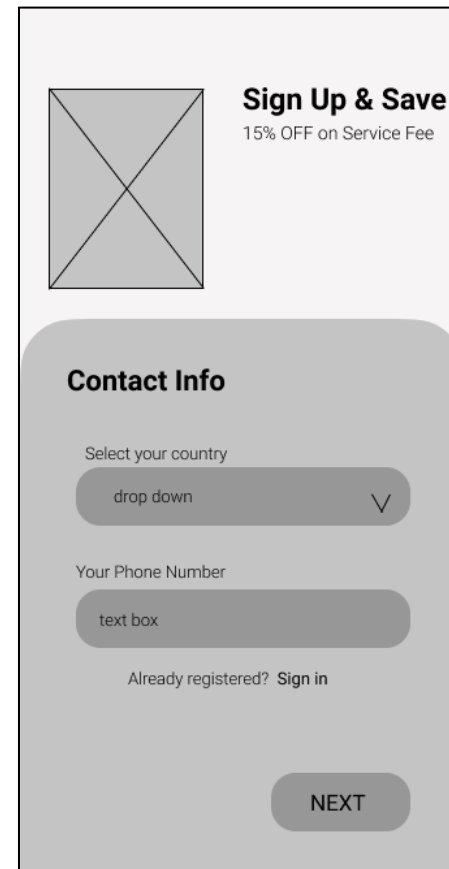
Wireframe 1- Landing Page



Wireframe 2 - Sign in



Wireframe 3 – Sign up 1

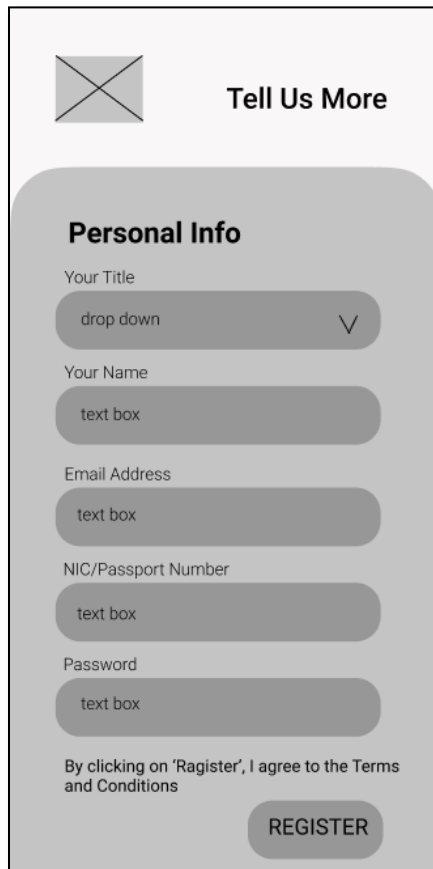


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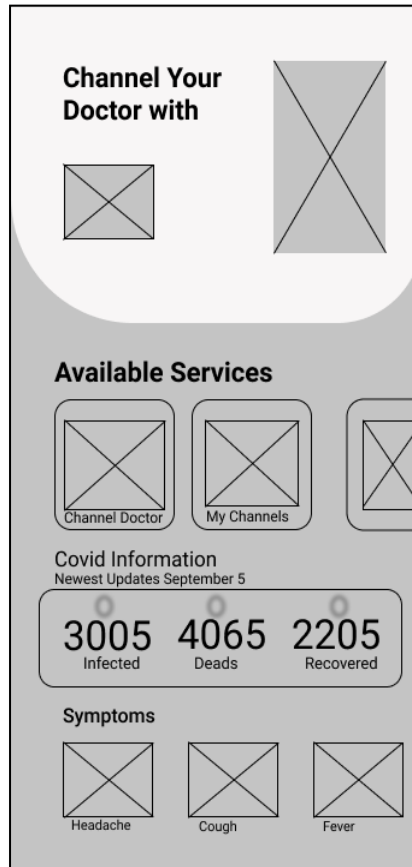
Semester 2

Wireframe 4 – Sign up 2



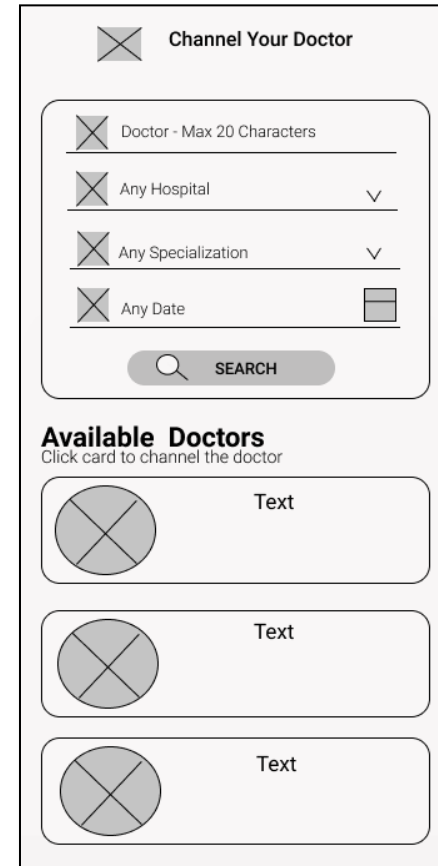
Wireframe 4 is a sign-up form titled "Tell Us More". It features a "Personal Info" section with the following fields: "Your Title" (a dropdown menu), "Your Name" (a text box), "Email Address" (a text box), "NIC/Passport Number" (a text box), and "Password" (a text box). At the bottom, there is a checkbox for "By clicking on 'Register', I agree to the Terms and Conditions" and a "REGISTER" button.

Wireframe 5 - Home Page



Wireframe 5 is a home page layout. It starts with a "Channel Your Doctor with" section containing two placeholder images. Below this is an "Available Services" section with three placeholder images labeled "Channel Doctor", "My Channels", and an unlabeled one. The "Covid Information" section shows "Newest Updates September 5" and three statistics: "3005 Infected", "4065 Deaths", and "2205 Recovered". The "Symptoms" section at the bottom has three placeholder images labeled "Headache", "Cough", and "Fever".

Wireframe 6- Search Doctors




Wireframe 6 is a search doctors page. It begins with a "Channel Your Doctor" header. Below is a search form with four fields: "Doctor - Max 20 Characters", "Any Hospital" (with a dropdown arrow), "Any Specialization" (with a dropdown arrow), and "Any Date" (with a date picker icon). A "SEARCH" button is at the bottom of the form. The "Available Doctors" section follows, with the instruction "Click card to channel the doctor". It contains three cards, each with a placeholder image and the word "Text".


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Wireframe 7- Make Appointments

 Channel Your Doctor

**Dr. Dissanayake**
Specialization
Hospital
Time :
Active Appointment:

Make Your Appointments

Select Appointment Time
drop down

Your Title
drop down

Your Name

Email Address

Your Phone Number

NIC/Passport Number

Address

City


Province


☒ Add Additional service Charge: 250 LKR

☒ Check the box if you want to receive PDF receipt to your email

CONTINUE

Wireframe 8 – Channel Information

 Channel Your Doctor

**Dr. Dissanayake**
Specialization
Hospital
Time :
Active Appointment:

Appointment Information

Your appointment is still NOT ACTIVE. Please click "Next" to pay and confirm

☒ Reference No:
☒ Patient's Name:
☒ Phone Number
☒ NIC:
☒ Email:
☒ Hospital:
☒ Room:
☒ Time:

☒ Doctor Charge: LKR .0000
☒ Hospital Charge: LKR .0000
☒ Refund Charge: LKR .0000
☒ Booking Charge: LKR .0000
☒ Total: LKR .0000


Do you have a **Coupon Code?**
Enter below & click "Redeem"

REDEEM


< BACK

NEXT >

Wireframe 9 – Payments

 Channel Your Doctor

Your Appointment

**Dr. Nimasha Perera**
Specialization
Hospital
Time :
Active Appointment:

☒ Doctor Charge: LKR .0000
☒ Hospital Charge: LKR .0000
☒ Refund Charge: LKR .0000
☒ Booking Charge: LKR .0000
☒ Total: LKR .0000

Make your Payment

Name on the Card
text

Card Number
text

CVC
text

Expire Date
text

PROCEED PAYMENT

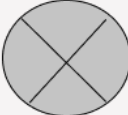
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Semester 2

Wireframe 10- User Profile

My Profile



User's name
useremail@gmail.com
0777777777

EDIT MY PROFILE

Your Appointment

Dr. Nimasha Perera PAID

Specilization
Hospital
Time :
Room:

CANCEL APPOINTMENT & REFUND

Dr. Dissanayake PAID

Specilization
Hospital
Time :
Room:

CANCEL APPOINTMENT & REFUND

Dr. Saman Perera PAID

Specilization
Hospital
Time :
Room:

CANCEL APPOINTMENT & REFUND

Wireframe 11- Refund Request

Refund Request

BANK REFUND MOBILE REFUND

☒ Reference number
text

☒ Bank Account Holder Name
text

☒ Bank Account No.
text

☒ Bank Name
drop down

☒ Branch Name
drop down

☒ Refund Remarks
text

CANCEL SUBMIT


Wireframe 12- Refund Request Success

Refund Request

MOBILE REFUND

"Your refund will be arranged to the same payment mode used for making the appointment."
Example - Mobile bill/reload refund will be arranged for Add to bill transactions and bank deposits for card payment transactions.

Reference number



Your Refund request send to the system successfully.

Refund will be arranged to the same payment mode used for making the appointment

OK

Branch Name

Refund Remarks

SUBMIT

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Wireframe 13- Refund request through Mobile

Refund Request

BANK REFUND

MOBILE REFUND

"Your refund will be arranged to the same payment mode used for making the appointment."
Example - Mobile bill/reload refund will be arranged for Add to bill transactions and bank deposits for card payment transactions.

☒ Reference number

text

☒ Mobile/CDMA No.

text

☒ Refund Remarks

text

CANCEL

SUBMIT


Wireframe 14- Refund Request Success

Refund Request

BANK REFUND

MOBILE REFUND

"Your refund will be arranged to the same payment mode used for making the appointment."
Example - Mobile bill/reload refund will be arranged for Add to bill transactions and bank deposits for card payment transactions.

☒ 

Your Refund request send to the system successfully.

Refund will be arranged to the same payment mode used for making the appointment

☒ Refund Remarks

OK

CANCEL

SUBMIT

Wireframe 15- Refund Request history

My Refunds

☒ Reference No: 2586589

BANK REFUND

☒ 21 September 2021

PENDING

☒ Seylan Bank - Piliyandala

☒ Refund Remarks : Channeling Refund

☒ Refund Amount: LKR. 1398.00

☒ Reference No: 2586589

BANK REFUND

☒ 2021 September 30

REFUND

☒ Seylan Bank - Piliyandala

☒ Refund Remarks : Channeling Refund

☒ Refund Amount: LKR. 1398.00

☒ Reference No: 2586589

BANK REFUND

☒ 2021 September 30

REFUND

☒ +94 77-552-3658

☒ Refund Remarks : Channeling Refund

☒ Refund Amount: LKR. 1398.00

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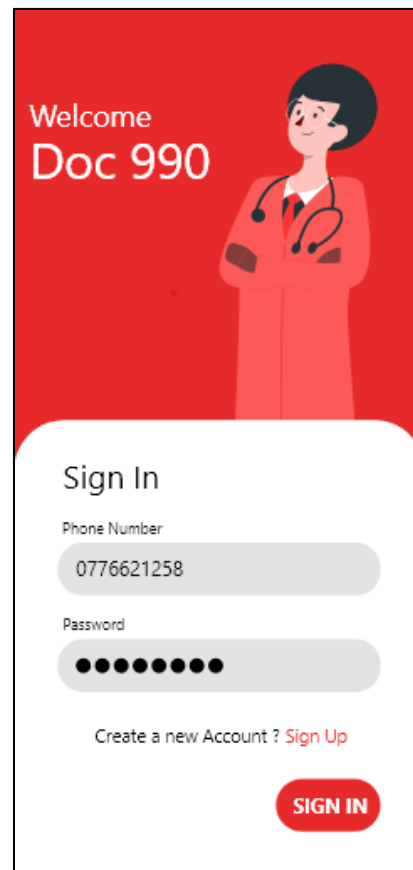
Semester 2

Prototypes – version 1

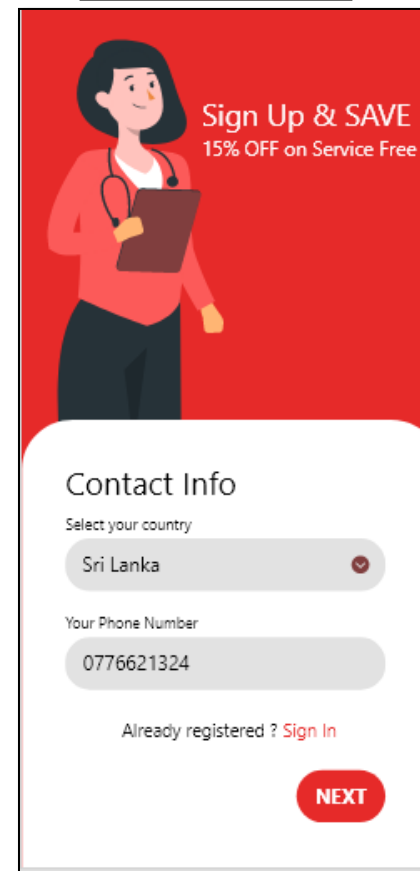
Landing Screen



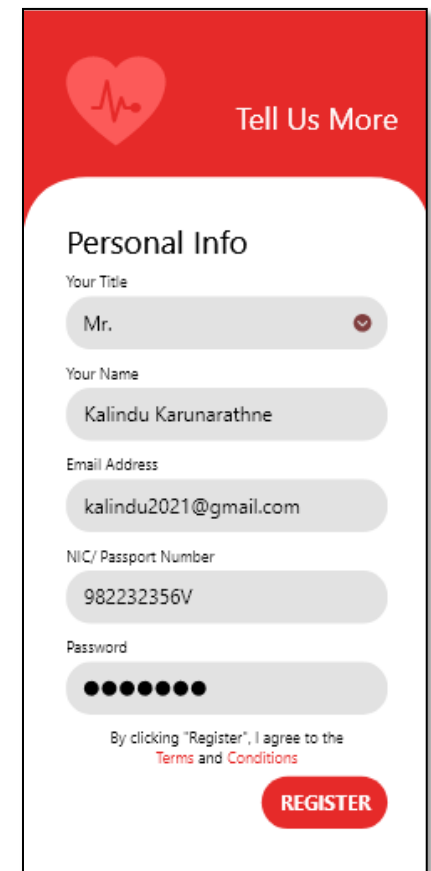
Sign in



Sign up- 1



Sign up- 2

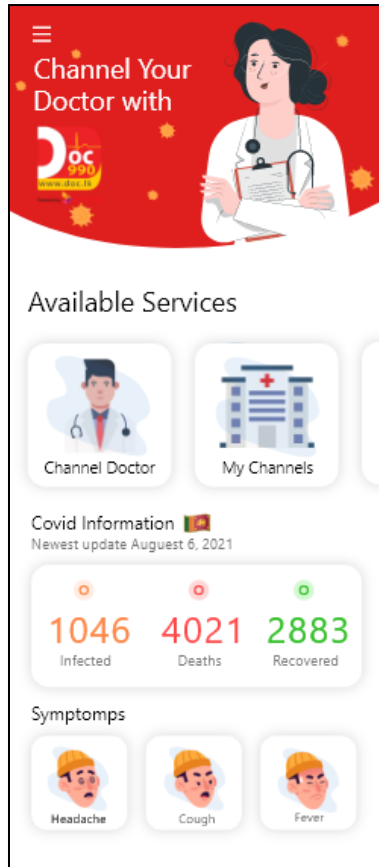


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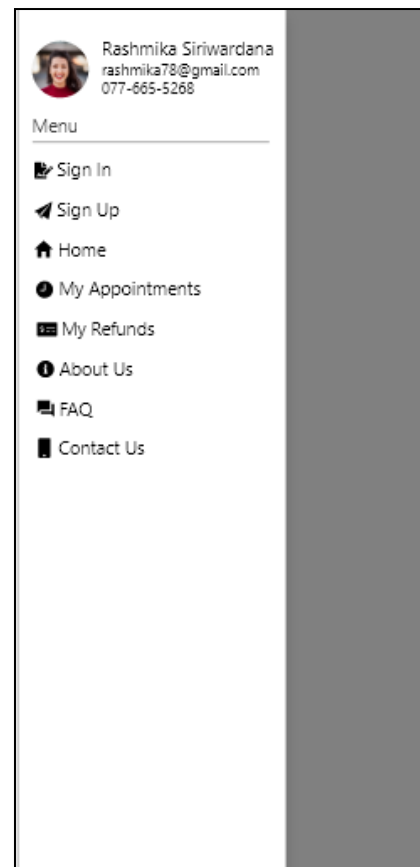
Semester 2

Home Screen



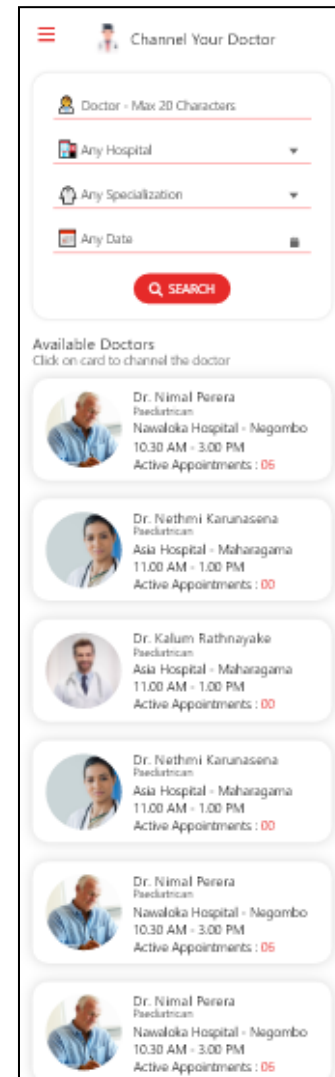
The Home Screen features a red header with the text "Channel Your Doctor with" and a logo. Below the header is a section titled "Available Services" with two icons: "Channel Doctor" and "My Channels". A "Covid Information" section follows, showing the latest update on August 6, 2021, and three statistics: 1046 Infected, 4021 Deaths, and 2883 Recovered. At the bottom, a "Symptoms" section includes three icons for "Headache", "Cough", and "Fever".

Search Doctor Screen



The Search Doctor Screen displays a user profile for Rashmika Siriwardana, including her email (rashmika78@gmail.com) and phone number (077-665-5268). A "Menu" section lists options: Sign In, Sign Up, Home, My Appointments, My Refunds, About Us, FAQ, and Contact Us.

Channelling Doctor Screen



The Channelling Doctor Screen allows users to search for doctors. It includes a "Channel Your Doctor" header, a search bar, and filters for "Any Hospital", "Any Specialization", and "Any Date". A "SEARCH" button is present. Below, a list of "Available Doctors" is shown, each with a profile picture, name, specialization, hospital, and active appointments. The doctors listed are Dr. Nimal Perera, Dr. Niethmi Karunasena, and Dr. Kallum Rathnayake.

Channel Information Screen




The Channel Information Screen displays a doctor's profile for Dr. Kallum Rathnayake, including his specialization (Paediatrician), hospital (Asia Hospital - Maharagama), and active appointments (00). Below the profile, a "Make Your Appointments" section includes a "Select Appointment Time" dropdown, a "Your Title" dropdown, a "Your Name" text field, an "Email Address" text field, a "Your Phone Number" text field, an "NIC/Passport Number" text field, an "Address" text field, a "City" dropdown, and a "Province" dropdown. At the bottom, there are two checkboxes: "Add Additional Service Charge: 250.00 LKR" and "Check the box if you want to receive PDF receipt to your email." A "CONTINUE" button is located at the bottom right.


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Semester 2

Payment Screen



 Channel Your Doctor



Dr. Kalum Rathnayake

Food service

Aula Hospital - Mahanagara

11:00 AM - 1:00 PM

Active Appointments : 00

Appointment Information

Your appointment is still NOT ACTIVE. Please click "Next" to get it started.

Reference No: 25486288

Patient's Name: Kalindu Karunaratne

Phone Number: 0776621524

NIC: 982301096V

Email: kalindu2021@gmail.com

Hospital: Aula Hospital - Mahanagara

Room: 112

Time: 2021 September 21 - 12:30 PM

Doctor Charge: LKR 600.00

Hospital Charge: LKR 400.00

Refund Charge: LKR 250.00

Booking Charge: LKR 99.00

Total: LKR 1349.00

Do you have a Coupon Code?


Enter below to click "Yes/No"


REDEEM

< BACK


NEXT >

User Profile



 Channel Your Doctor

Your Appointment



Dr. Kalum Rathnayake

Food service

Aula Hospital - Mahanagara

2021 September 21 - 12:30 PM

Room: 112

Doctor Charge: LKR 600.00

Hospital Charge: LKR 400.00

Refund Charge: LKR 250.00

Booking Charge: LKR 99.00

Total: LKR 1349.00

Make Your Payment

Name on the Card

KALINDU KARUNARATHNE

Card Number

4586 8965 7856 4269

CVV


235

Exp. to Date


15/24

PROCEED PAYMENT

Request Bank Refund



My Profile



Kallindu Karunaratne

kalindu2021@gmail.com

0776652321

EDIT MY PROFILE

Your Appointments

Dr. Kalum Rathnayake

Food service

Aula Hospital - Mahanagara

2021 September 21 - 12:30 PM

Room: 112

Dr. Kalum Rathnayake

Food service

Aula Hospital - Mahanagara

2021 September 21 - 12:30 PM

Room: 112

Dr. Kalum Rathnayake

Food service

Aula Hospital - Mahanagara

2021 September 21 - 12:30 PM

Room: 112

Dr. Kalum Rathnayake


Food service

Aula Hospital - Mahanagara

2021 September 21 - 12:30 PM

Room: 112

Request Refund Success



Refund Request

BANK REFUND

MOBILE REFUND

"Your refund will be arranged to the same payment method used for making the appointment."

Example - Mobile bill refund will be arranged for Jaldi in bill numbers and bank deposits for card payment transactions.

Reference Number

2589658

Bank Account Holder Name

Kallindu Karunaratne

Bank Account No.

4585-4258-5896-7859

Bank Name

Seylan Bank

Branch Name

Piliyandala

Refund Remarks

Channeling refund

CANCEL

SUBMIT

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Request Refund Success

The screenshot shows a 'Refund Request' screen with a success message. At the top, there are two buttons: 'BANK REFUND' and 'MOBILE REFUND'. Below them is a note: "Your refund will be arranged to the same payment mode used for making the appointment." Example: "Mobile bill/credit refund will be arranged for debit for bill transactions and bank deposits for card payment transactions." A green checkmark icon is displayed above the text: "Your Refund request send to the system successfully." Below this, it says: "Refund will be arranged to the same payment mode used for making the appointment." There is an 'OK' button. At the bottom, there are input fields for 'Seylan Bank', 'Branch Name' (Piliyandala), and 'Refund Remarks' (Channeling refund), with 'CANCEL' and 'SUBMIT' buttons.

Request Mobile Refund

The screenshot shows a 'Refund Request' screen with a 'MOBILE REFUND' button highlighted. Below it is a note: "Your refund will be arranged to the same payment mode used for making the appointment." Example: "Mobile bill/credit refund will be arranged for debit for bill transactions and bank deposits for card payment transactions." There is a 'Reference Number' field with the value 2586658. Below it is a 'Mobile/CDWA No.' field with the value 2586658. At the bottom, there is a 'Refund Remarks' field with the value 'Channeling refund', and 'CANCEL' and 'SUBMIT' buttons.

Request Refund Success

The screenshot shows a 'Refund Request' screen with a success message. At the top, there are two buttons: 'BANK REFUND' and 'MOBILE REFUND'. Below them is a note: "Your refund will be arranged to the same payment mode used for making the appointment." Example: "Mobile bill/credit refund will be arranged for debit for bill transactions and bank deposits for card payment transactions." A green checkmark icon is displayed above the text: "Your Refund request send to the system successfully." Below this, it says: "Refund will be arranged to the same payment mode used for making the appointment." There is an 'OK' button. At the bottom, there are 'CANCEL' and 'SUBMIT' buttons.

Refund History

The screenshot shows a 'My Refunds' screen with a list of refund transactions. Each transaction card displays: Reference No: 2586569, Date: 2023 September 30, Bank: Seylan Bank - Piliyandala, Refund Remarks: Channeling Refund, and Refund Amount: LKR. 1398.00. Each card has a 'VIEW DETAILS' button.

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Prototype (high-fidelity) – Version 2

Semester 2



Landing Screen

A high-fidelity prototype of a mobile app sign-in screen. It features a white background with a hamburger menu icon in the top left. The 'Doc 990' logo is at the top, followed by the text 'Proceed with your Login'. Below this are input fields for 'Phone Number' (containing '0776621258') and 'Password' (represented by dots). A red 'SIGN IN' button is at the bottom, with links for 'Create a new Account ? Sign Up' and 'Forgot Password?' below it.

Sign in

A high-fidelity prototype of a mobile app sign-up screen (Step 1). It features a white background with a hamburger menu icon in the top left. The 'Doc 990' logo is at the top, followed by the text '15% OFF on Service Fee' and 'Sign Up & SAVE'. Below this is a 'Contact Info' section with input fields for 'Email Address' (containing 'kalindu2021@gmail.com') and 'Your Phone Number' (containing '0776621324'). A red 'NEXT' button is at the bottom, with a link 'Already registered ? Sign In' below it.

Sign up- 1

A high-fidelity prototype of a mobile app sign-up screen (Step 2). It features a white background with a hamburger menu icon in the top left. The 'Doc 990' logo is at the top, followed by the text '15% OFF on Service Fee' and 'Sign Up & SAVE'. Below this is a 'Personal Info' section with input fields for 'Your Country' (containing 'Sri Lanka'), 'Your Title' (containing 'Mr.'), 'Your Name' (containing 'Kalidu Karunaratne'), and 'NIC/ Passport No.' (containing '982201089V'). A 'Password' field is also present. A red 'REGISTER' button is at the bottom, with a 'BACK' button to its left. A link 'By clicking "Register", I agree to the Terms and Conditions' is above the buttons.

Sign up-2

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Semester 2

Channel Your Doctor with Doc 990

Available Services

Channel Doctor | My Channels

Covid Information
Newest update August 6, 2021

1046 Infected | 4021 Deaths | 2883 Recovered

Symptoms

Headache | Cough | Fever

Home Screen

Channel Your Doctor

Doctor - Max 20 Characters

Any Hospital

Any Specialization

Any Date

SEARCH

Available Doctors
Click on card to channel the doctor

Dr. Nimal Perera
Paediatrician
Nawaloka Hospital - Negombo
10.30 AM - 3.00 PM
Active Appointments : 06

Dr. Nethmi Karunasena
Paediatrician
Asia Hospital - Maharagama
11.00 AM - 1.00 PM
Active Appointments : 00

Dr. Kalum Rathnayake
Paediatrician
Asia Hospital - Maharagama
11.00 AM - 1.00 PM
Active Appointments : 00

Search Doctor Screen

Channel Your Doctor

Dr. Kalum Rathnayake
Paediatrician
Asia Hospital - Maharagama
11.00 AM - 1.00 PM
Active Appointments : 00

Make Your Appointments

Select Appointment Time
12.30

Your Title
Mr.

Your Name
Kalindu Karunarathne

Email Address
kalindu2021@gmail.com

Your Phone Number
0776621324

NIC/ Passport Number
982232356V

Address
No. 350, Malwatte Road

City
Piliyandala

Province
Western Province

☒ Add Additional Service Charge: 250.00 LKR

☒ Check the box if you want to receive PDF receipt to your email.

CONTINUE

Channelling Doctor Screen

Channel Your Doctor

Dr. Kalum Rathnayake
Paediatrician
Asia Hospital - Maharagama
11.00 AM - 1.00 PM
Active Appointments : 00

Appointment Information

Your appointment is still **NOT ACTIVE**. Please click "Next" to pay & confirm

Reference No: 25486289
Patient's Name: Kalindu Karunarathne
Phone Number: 0776621324
NIC: 982201098V
Email: kalindu2021@gmail.com
Hospital: Asiri Hospital - Maharagama
Room: 112
Time: 2021 September 21 - 12.30 PM

Doctor Charge: LKR 600.00
Hospital Charge: LKR 400.00
Refund Charge: LKR 250.00
Booking Charge: LKR 99.00
Total: LKR 1349.00

Do you have a **Coupon Code**?
Enter below & click "Redeem"

REDEEM

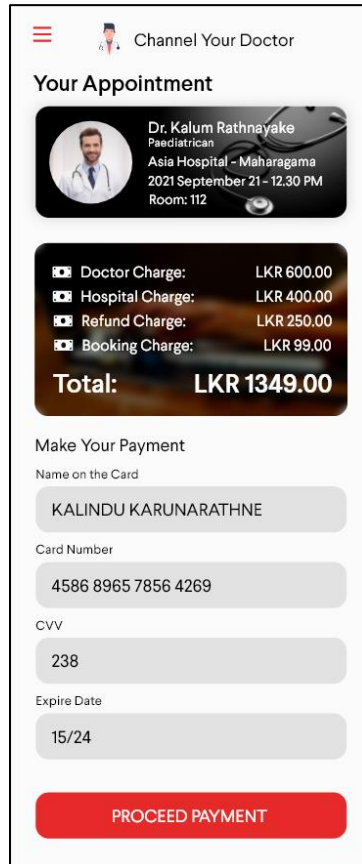
BACK **NEXT**

Channel Information Screen

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Lab Sheet 06

SE3050 - User Experience Engineering

Semester 2



Channel Your Doctor

Your Appointment

Dr. Kalum Rathnayake
Paediatrician
Asia Hospital - Maharagama
2021 September 21 - 12.30 PM
Room: 112

Doctor Charge: LKR 600.00
Hospital Charge: LKR 400.00
Refund Charge: LKR 250.00
Booking Charge: LKR 99.00

Total: LKR 1349.00

Make Your Payment

Name on the Card
KALINDU KARUNARATHNE

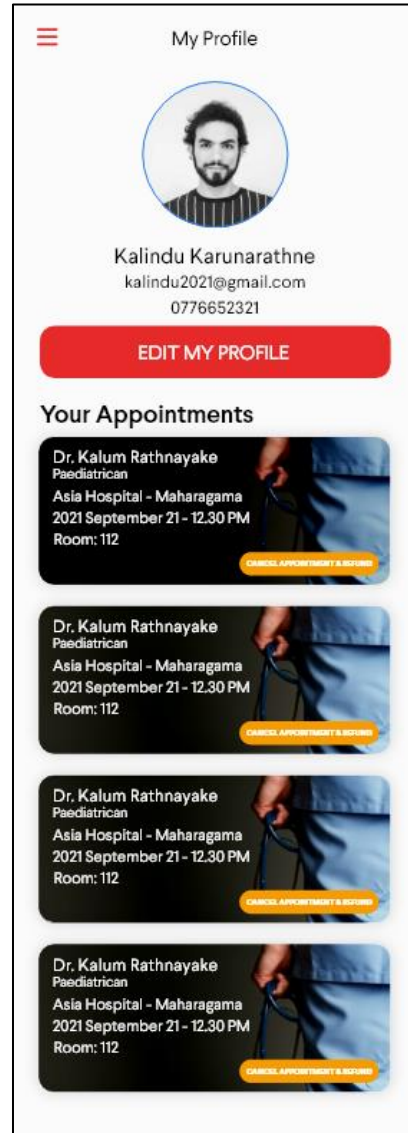
Card Number
4586 8965 7856 4269

CVV
238

Expire Date
15/24

PROCEED PAYMENT

Payment Screen



My Profile

Kalindu Karunaratne
kalindu2021@gmail.com
0776652321

EDIT MY PROFILE

Your Appointments

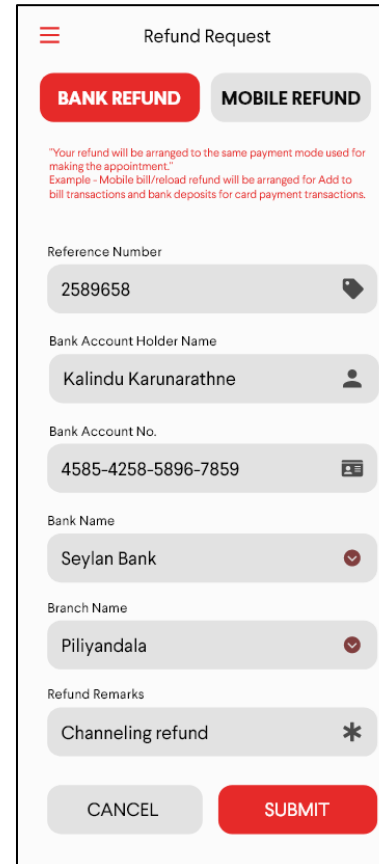
Dr. Kalum Rathnayake
Paediatrician
Asia Hospital - Maharagama
2021 September 21 - 12.30 PM
Room: 112
CANCEL APPOINTMENT & REFUND

Dr. Kalum Rathnayake
Paediatrician
Asia Hospital - Maharagama
2021 September 21 - 12.30 PM
Room: 112
CANCEL APPOINTMENT & REFUND

Dr. Kalum Rathnayake
Paediatrician
Asia Hospital - Maharagama
2021 September 21 - 12.30 PM
Room: 112
CANCEL APPOINTMENT & REFUND

Dr. Kalum Rathnayake
Paediatrician
Asia Hospital - Maharagama
2021 September 21 - 12.30 PM
Room: 112
CANCEL APPOINTMENT & REFUND

User Profile



Refund Request

BANK REFUND MOBILE REFUND

"Your refund will be arranged to the same payment mode used for making the appointment."
Example - Mobile bill/reload refund will be arranged for Add to bill transactions and bank deposits for card payment transactions.

Reference Number
2589658

Bank Account Holder Name
Kalindu Karunaratne

Bank Account No.
4585-4258-5896-7859

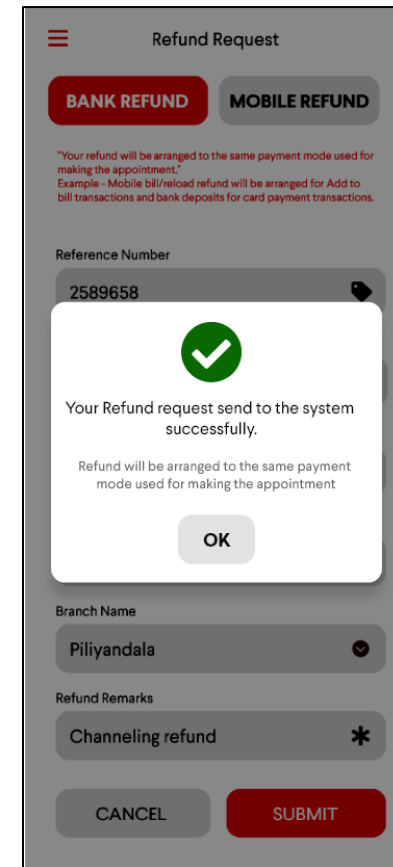
Bank Name
Seylan Bank

Branch Name
Piliyandala

Refund Remarks
Channeling refund

CANCEL SUBMIT

Request Bank Refund



Refund Request

BANK REFUND MOBILE REFUND

"Your refund will be arranged to the same payment mode used for making the appointment."
Example - Mobile bill/reload refund will be arranged for Add to bill transactions and bank deposits for card payment transactions.

Reference Number
2589658

✓

Your Refund request send to the system successfully.

Refund will be arranged to the same payment mode used for making the appointment

OK

Branch Name
Piliyandala

Refund Remarks
Channeling refund

CANCEL SUBMIT

Request Refund Success

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Refund Request

BANK REFUND

MOBILE REFUND

*Your refund will be arranged to the same payment mode used for making the appointment.
Example - Mobile bill/reload refund will be arranged for Add to bill transactions and bank deposits for card payment transactions.

Reference Number

2589658

Mobile/ CDMA No.

0774458569

Refund Remarks

Channeling refund

SUBMIT

CANCEL

SUBMIT

Request Mobile Refund

Refund Request

BANK REFUND

MOBILE REFUND

*Your refund will be arranged to the same payment mode used for making the appointment.
Example - Mobile bill/reload refund will be arranged for Add to bill transactions and bank deposits for card payment transactions.

Reference Number

✓

Your Refund request send to the system successfully.

Refund will be arranged to the same payment mode used for making the appointment

OK

CANCEL

SUBMIT

Request Refund Success

My Refunds

Reference No: 2586589

2021 September 30

Seylan Bank - Piliyandala

* Refund Remarks : Channeling Refund

Refund Amount: LKR. 1398.00

BANK REFUND

PENDING

Reference No: 2586589

2021 September 30

Seylan Bank - Piliyandala

* Refund Remarks : Channeling Refund

Refund Amount: LKR. 1398.00

BANK REFUND

PENDING

Reference No: 2586589

2021 September 30

+94 77-552-3658

* Refund Remarks : Channeling Refund

Refund Amount: LKR. 1398.00

MOBILE REFUND

REFUNDED

Reference No: 2586589

2021 September 30

+94 77-552-3658

* Refund Remarks : Channeling Refund

Refund Amount: LKR. 1398.00

MOBILE REFUND

REFUNDED

Reference No: 2586589

2021 September 30

Seylan Bank - Piliyandala


* Refund Remarks : Channeling Refund

Refund Amount: LKR. 1398.00

BANK REFUND

PENDING

Refund History



Rashmika Siriwardana
rashmika78@gmail.com
077-665-5268

Menu

Sign In

Sign Up

Home

My Appointments

My Refunds

About Us

FAQ

Contact Us

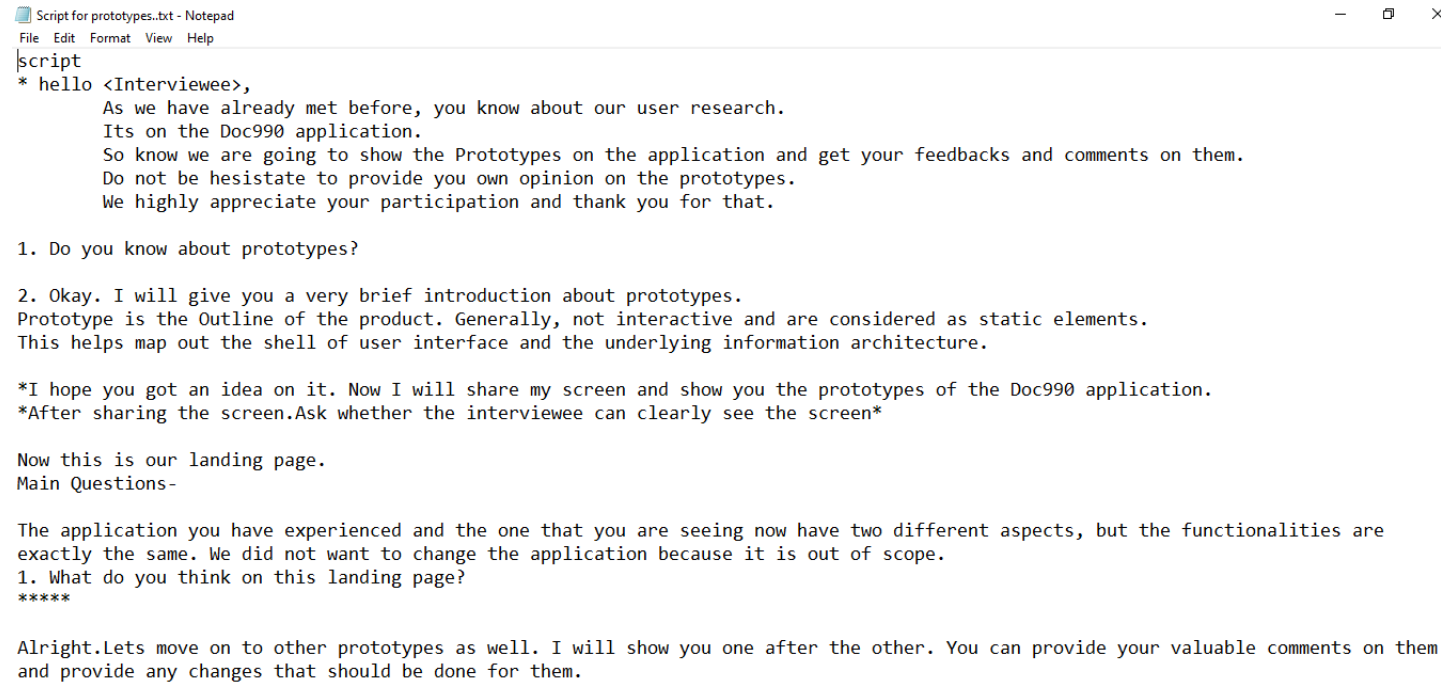
Side Navigation bar

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The Script used at the interview



```
Script for prototypes.txt - Notepad
File Edit Format View Help
script
* hello <Interviewee>,
    As we have already met before, you know about our user research.
    Its on the Doc990 application.
    So know we are going to show the Prototypes on the application and get your feedbacks and comments on them.
    Do not be hesistate to provide you own opinion on the prototypes.
    We highly appreciate your participation and thank you for that.

1. Do you know about prototypes?

2. Okay. I will give you a very brief introduction about prototypes.
Prototype is the Outline of the product. Generally, not interactive and are considered as static elements.
This helps map out the shell of user interface and the underlying information architecture.

*I hope you got an idea on it. Now I will share my screen and show you the prototypes of the Doc990 application.
*After sharing the screen.Ask whether the interviewee can clearly see the screen*

Now this is our landing page.
Main Questions-

The application you have experienced and the one that you are seeing now have two different aspects, but the functionalities are
exactly the same. We did not want to change the application because it is out of scope.
1. What do you think on this landing page?
*****

Alright.Lets move on to other prototypes as well. I will show you one after the other. You can provide your valuable comments on them
and provide any changes that should be done for them.
```