

Lab Practical 02 – Project Selection & Supervisor feedback

Each UX team should research and find a Mobile app

Fill the following table to show your findings

Mobile App	Doc 990
Name:	2021S2_REG_WE_14
Developer	Dialog
Purpose:	Channeling doctors online

Screenshot:



Audio/Video specialist Doctor consultations now available
Book Now

Channel Your Doctor

Doctor - Max 20 Characters

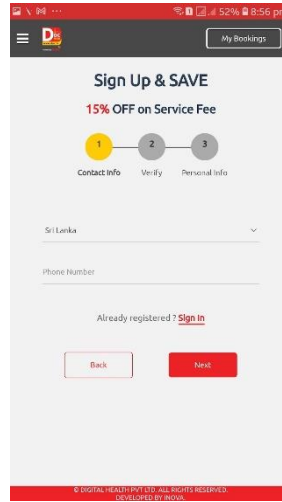
Any Hospital

Any Specialization

Any Date

Q SEARCH

Audio/Video Consultation
PCR Test
Covid-19 Information
Vet Care (to book)



Sign Up & SAVE
15% OFF on Service Fee

1 2 3
Contact Info Verify Personal Info

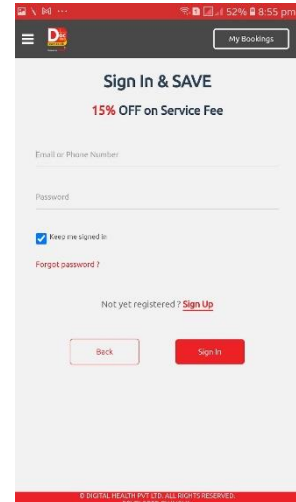
Sri Lanka

Phone Number

Already registered? [Sign In](#)

Back New

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Sign In & SAVE
15% OFF on Service Fee

Email or Phone Number

Password

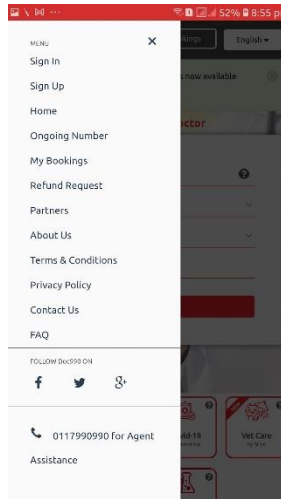
☒ Keep me signed in

[Forgot password?](#)

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Back Sign In

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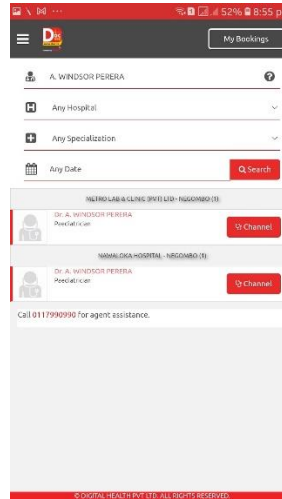
MENU

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My Bookings
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FOLLOW DOCTOR ON

f t g+

0117990990 For Agent Assistance



A. WINDSOR PERERA
Any Hospital
Any Specialization
Any Date
Q Search

NEURO LAB & CLINIC (PVT) LTD - NEUROLOGIST (Dr)

Dr. A. WINDSOR PERERA
Neurologist

13 Channel

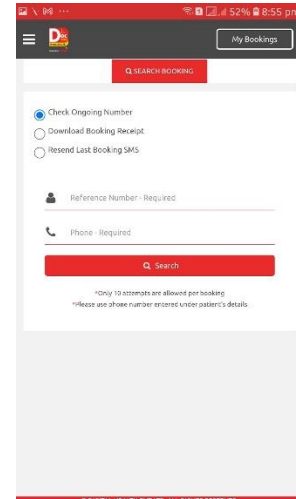
NARAYANA HOSPITAL - NEUROLOGIST (Dr)

Dr. A. WINDSOR PERERA
Neurologist

13 Channel

Call 0117990990 for agent assistance.

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Q SEARCH BOOKING

☒ Check Ongoing Number
☐ Download Booking Receipt
☐ Resend Last Booking SMS

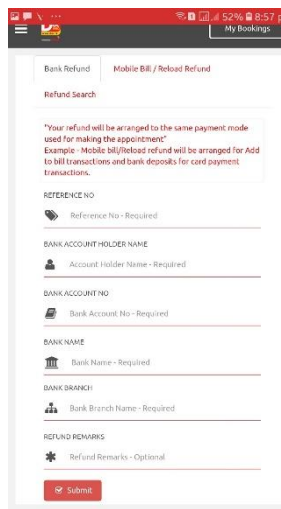
Reference Number - Required

Phone - Required

Q Search

*Only 10 attempts are allowed per booking
*Please use phone number entered under patient's details

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Bank Refund Mobile Bill / Reload Refund

Refund Search

*Your refund will be arranged to the same payment mode used for making the appointment.
Example - Mobile bill/reload refund will be arranged for Add to bill transactions and bank deposits for card payment transactions.

REFERENCE NO

Reference No - Required

BANK ACCOUNT HOLDER NAME

Account Holder Name - Required

BANK ACCOUNT NO

Bank Account No - Required

BANK NAME

Bank Name - Required

BANK BRANCH

Bank Branch Name - Required

REFUND REMARKS

Refund Remarks - Optional

Submit

Competitor Mobile apps	E-channeling oDoc – Video Consultation Nawaloka Care
Good design <ol style="list-style-type: none">1. Search doctors, consultants by their name.2. Each input fields contains tooltip to make it easier for the user to enter details.3. The sign-up UI contains clear instructions to create a user account.4. Easy design for beginners.	
Design issues <ol style="list-style-type: none">1. Home page only contains a form to channeling doctors and there are ads.2. The theme color that uses in this in this application is not suitable.3. This application does not contain bottom navigation bar.4. There is no way to directly navigate to the home page.5. Even though there is a refund option, there is no UI to display requested refunds.6. Font size, style and color is not that user friendly.7. Most of the UI contains empty white spaces.8. There is no UI to see the user account information.	