Identify fail-points/blockings in the key-user flow(s) – Lab Sheet 05
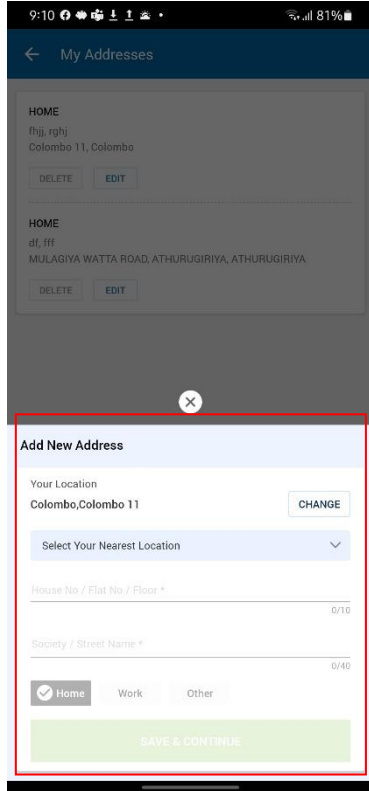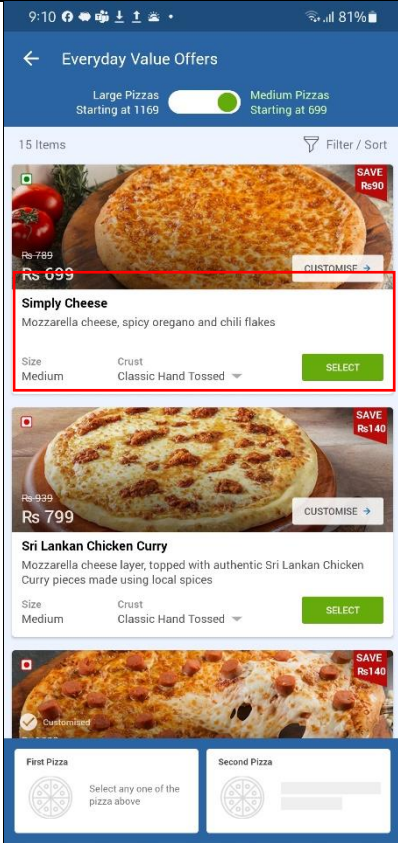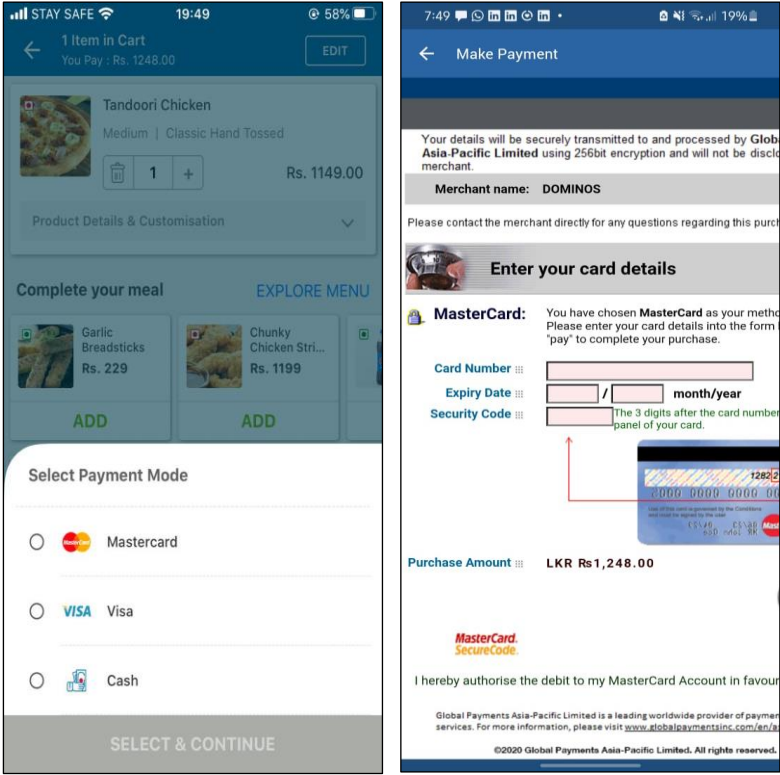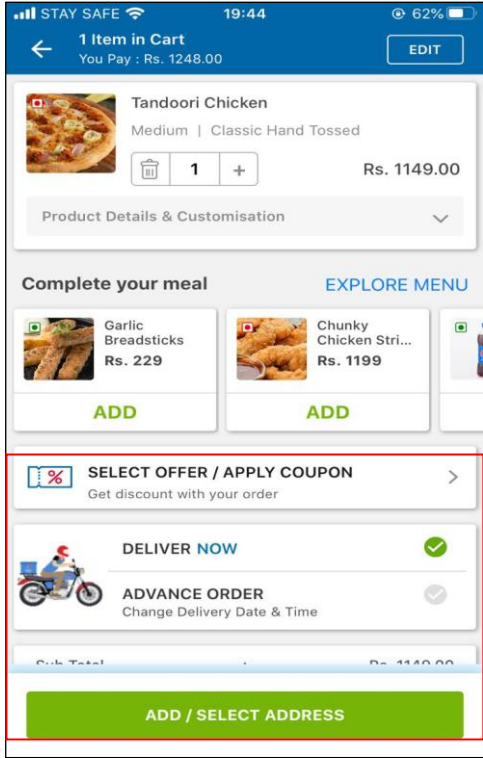
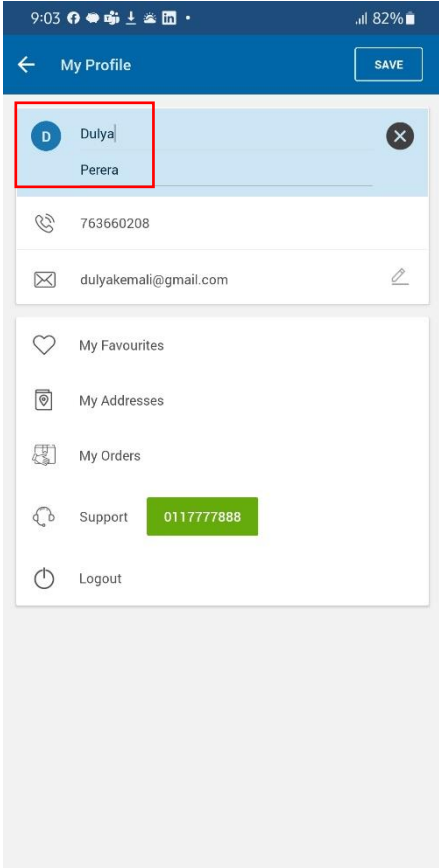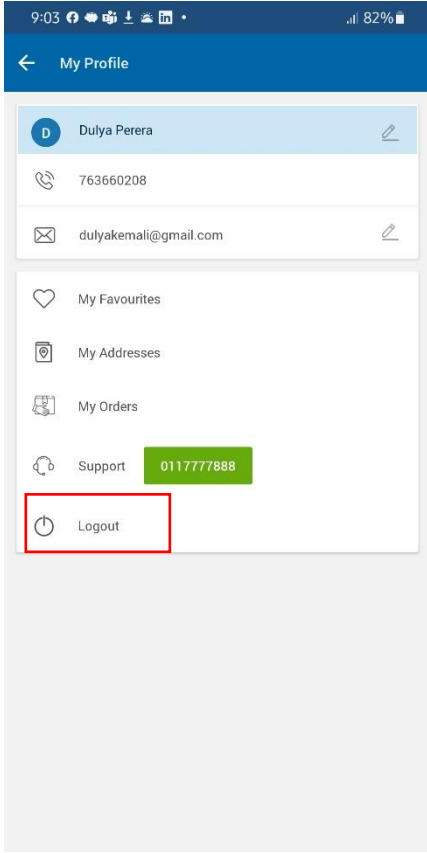### User Experience engineering
IT3050

Group ID: REG_WE_15

Registration Number	Name
IT19236742	Wickramarathna W.A.A.I.
IT19234908	Wanniarachchi W. A. P. W.
IT19212982	Maheshi Purnima K.A.D.
IT19236810	Perera B.D.K.

IT19236742 (Wickramarathna W.A.A.I.)	01 Fail-points/blocking	02 Fail-points/blocking
Fail-points/blocking	Address pop-up box is not user friendly. As user have very little space to add details. And the save button has get a wider space than the text areas.	There are too much of information in Offers page. So, the user is unable to capture the most important details. Offers must be highlighted more than other details.
Evidence **<<Screenshots>>** **<<Video timeline>>**		

IT19234908 (Wanniarachchi W.A.P.W.)	01 Fail-points/blocking	02 Fail-points/blocking
Fail-points/blocking	Payment details pages is not user friendly. We have to navigate two pages for add our delivery details. And there is so much information in payment details page so customers can't easily understand.	No separate page for add delivery details. User have to add delivery details in the same page of the shopping cart. The delivery details are not clear to user. The suggestion item should be removed from the form. Which impact the clearness of the page.
Evidence **<<Screenshots>>** **<<Video timeline>>**		

IT19212982 (Maheshi Purnima K.A.D.)	01 Fail-points/blocking	02 Fail-points/blocking
Fail-points/blocking	The user profile id not in a user-friendly manner, there we cannot upload a profile picture and user profile is hard to manage. The save button should removed from the header and should be moved to a separate page.	It is hard to find the logout section. Where We must navigate user profile to logout from the app. There we should do several clicks to logout from the app.
Evidence **<<Screenshots>>** **<<Video timeline>>**		

IT19236810 (Perera B.D.K.)	01 Fail-points/blocking	02 Fail-points/blocking
Fail-points/blocking	Menu item content is duplicated in two pages where we can customize the item in Menu page and Customize page as well as.	Cart items are not editable in the same page user have to navigate to another page to update the cart. It is waste of time and it should be able to edit in the same page.
Evidence <<Screenshots>> <<Video timeline>>		