# Lab Practical 03 – Identify user groups & Supervisor feedback

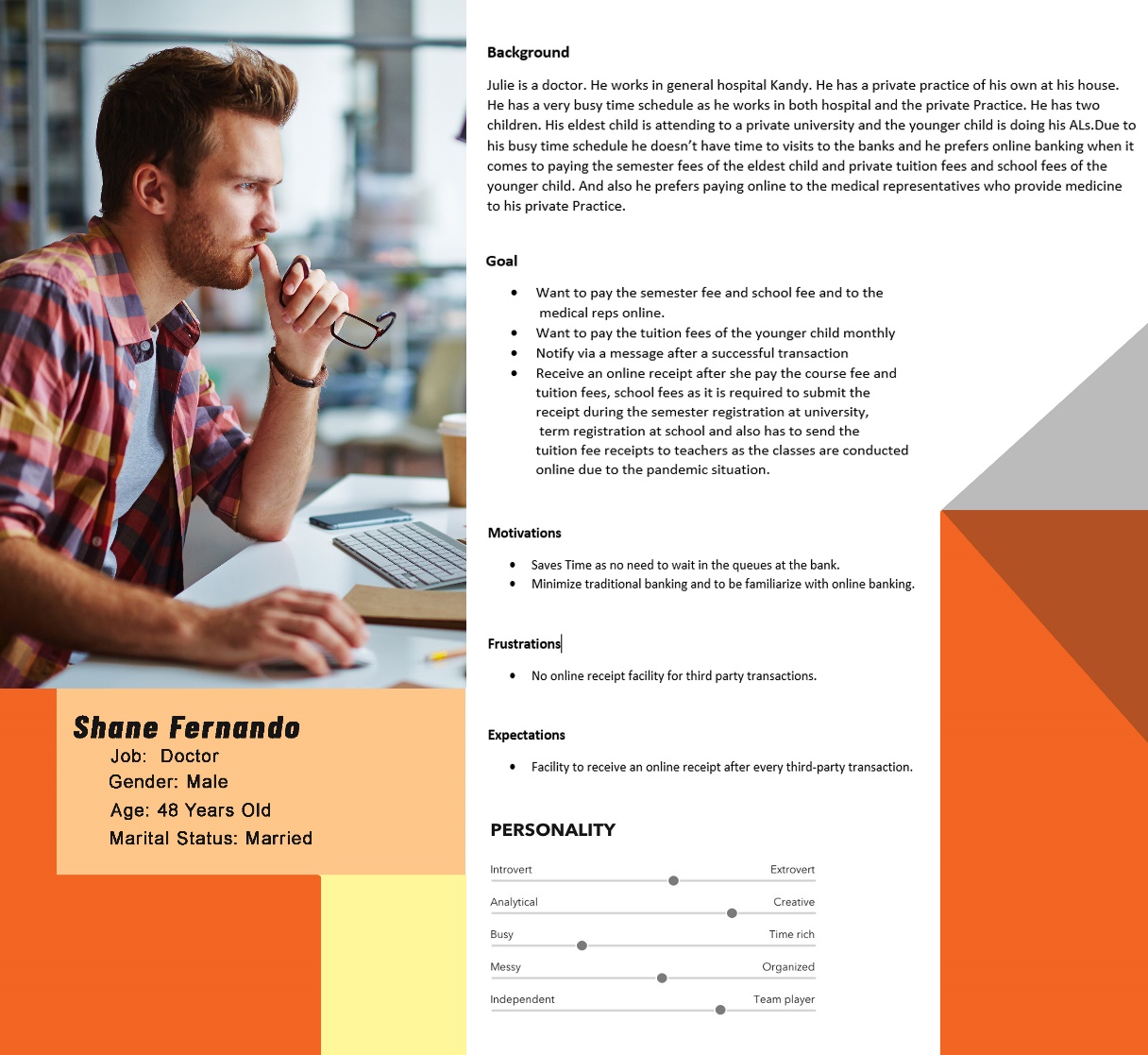
**Group ID:** 2021S2\_REG\_WE17

**Mobile App:** Peoples’ wave mobile banking

|  |  |
| --- | --- |
| **Student Reg. No** | **Name** |
| IT19148946 | I.T.Manuel |
| IT19220116 | N.I.T.Hewage |
| IT19009964 | Hakeem M.U.M.I. |
| IT19395906 | S.A.R.Wijayabandu |

IT19148946 - I.T.Manuel

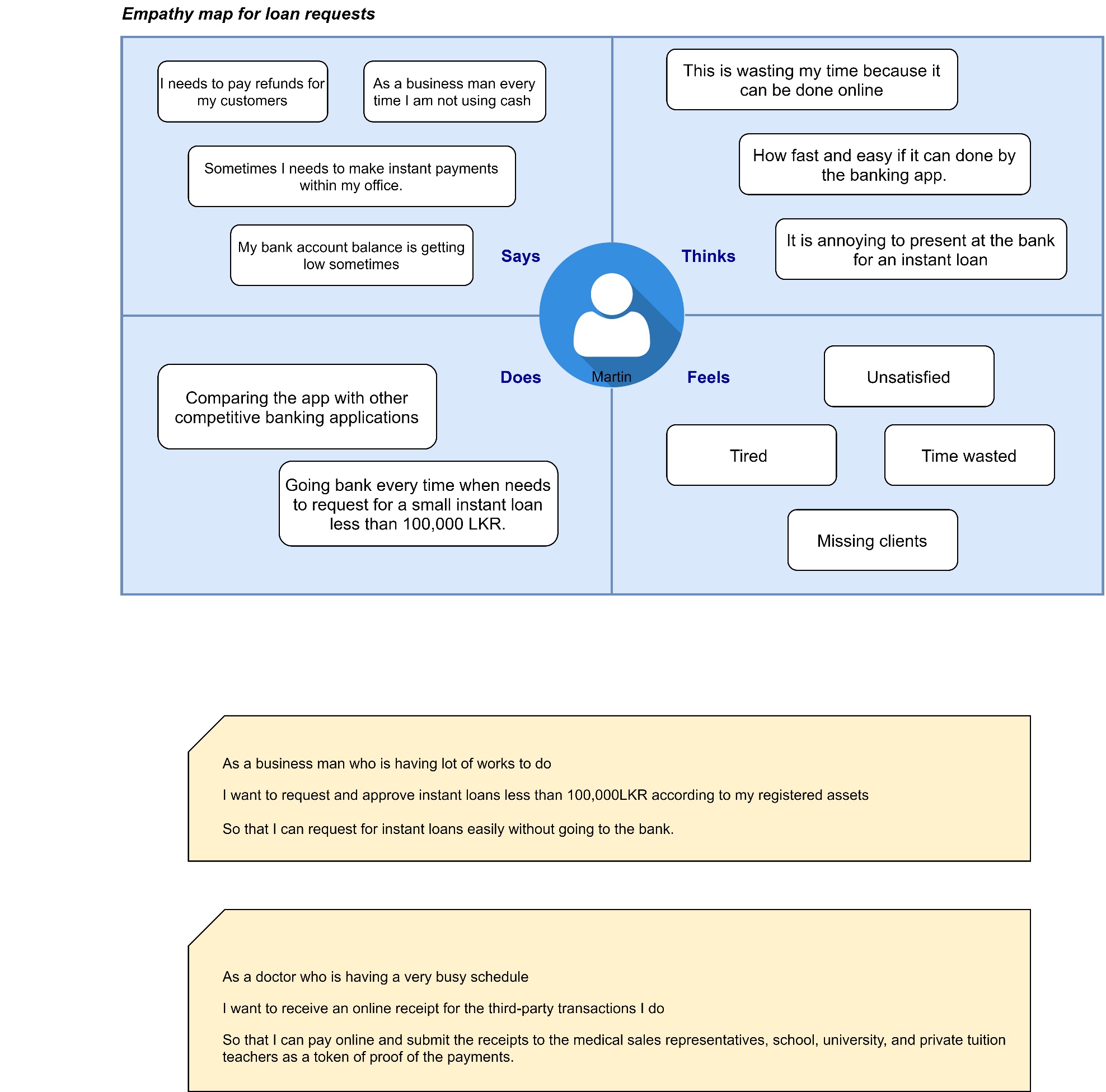
1. **Persona**

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1. **Empathy Map**

Diagram

Description automatically generated

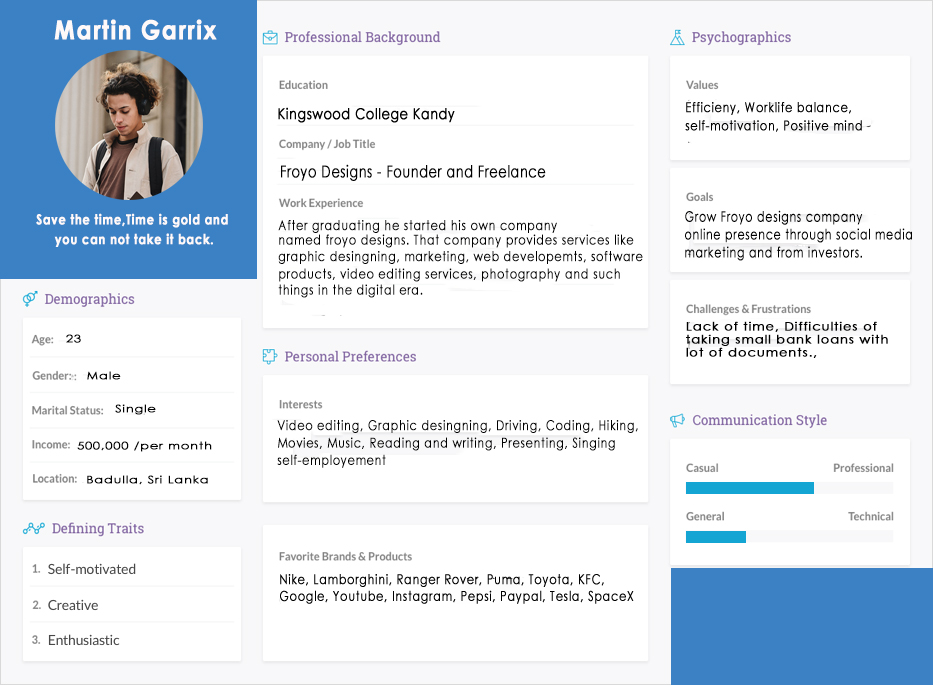
1. **User Story**
2. **User flow**

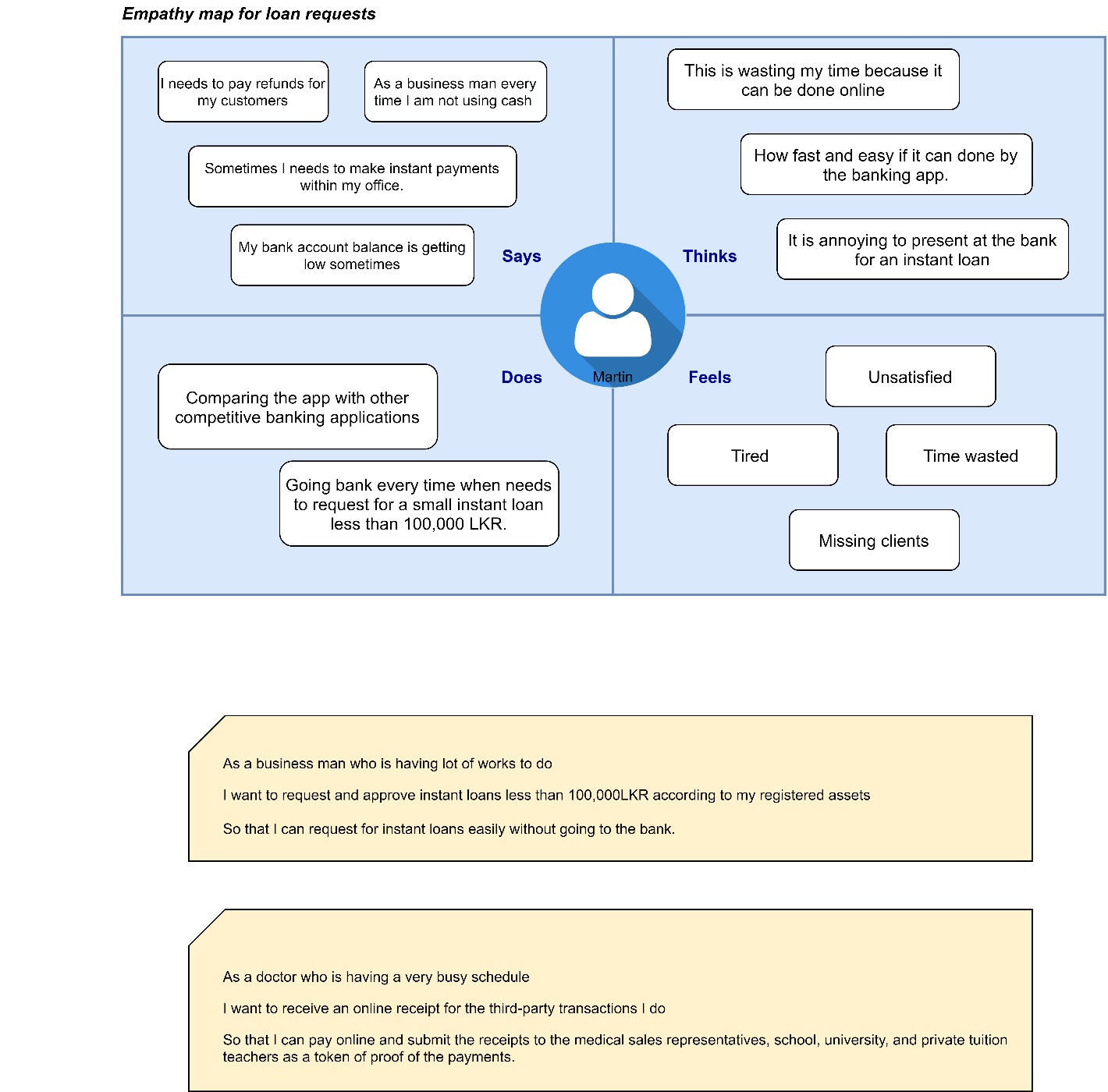
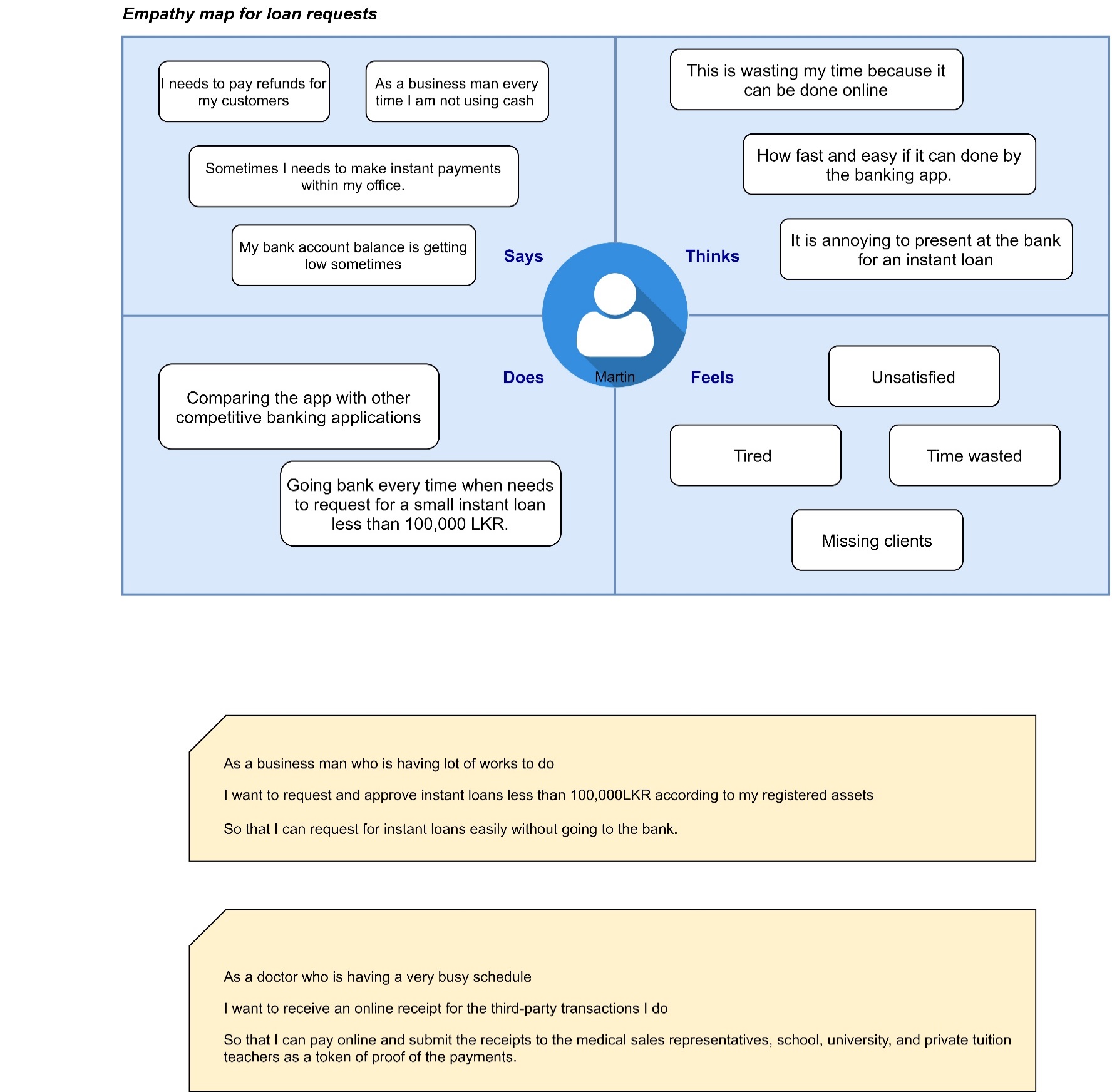
Diagram

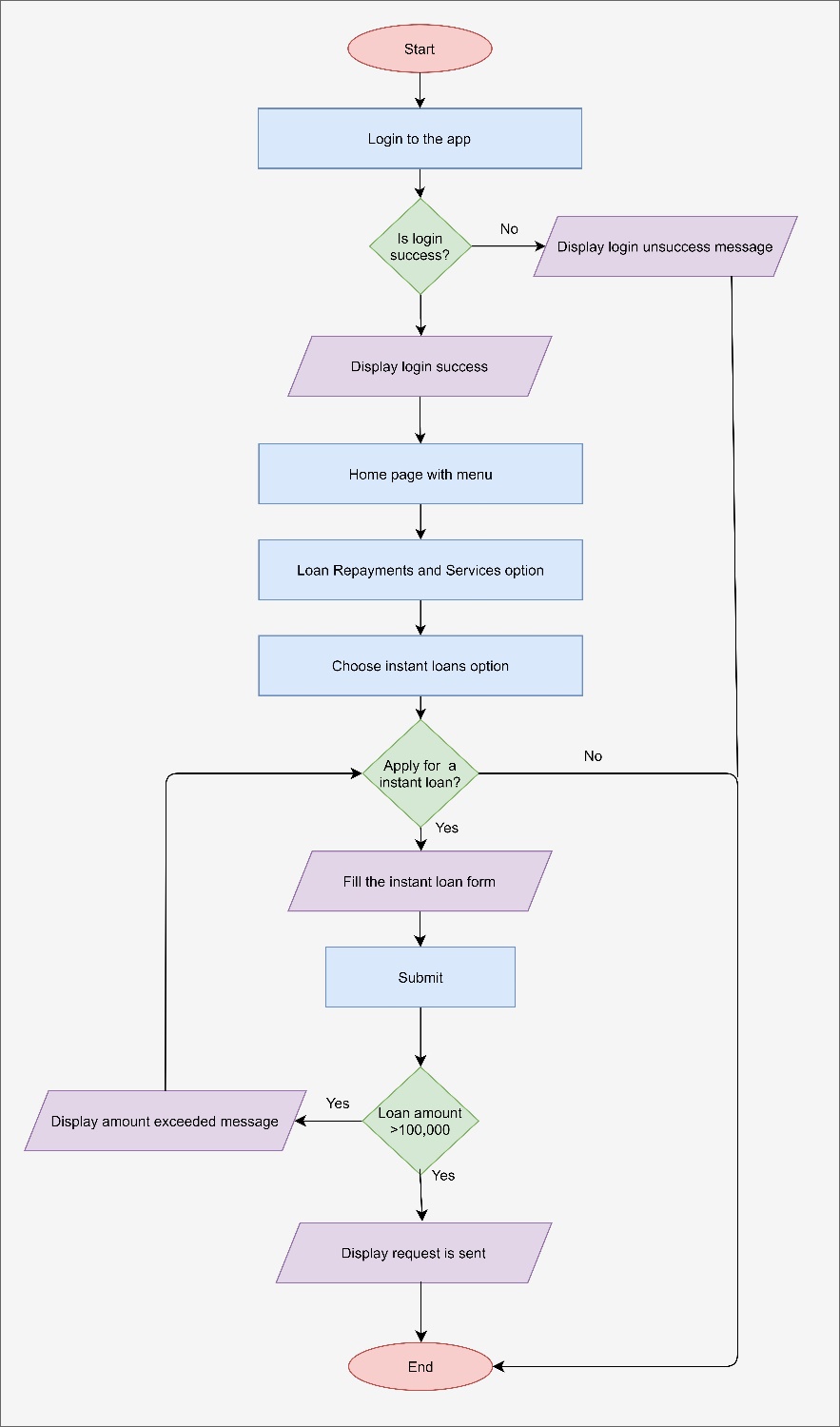
Description automatically generated

IT19220116 - N.I.T.Hewage

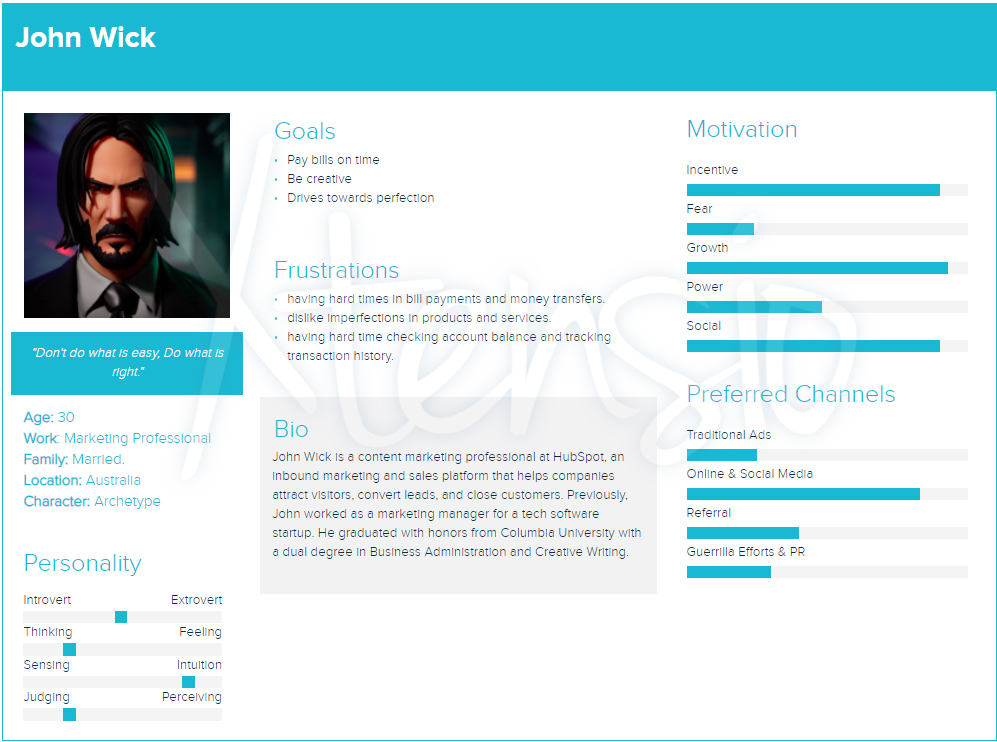
1. **Persona**

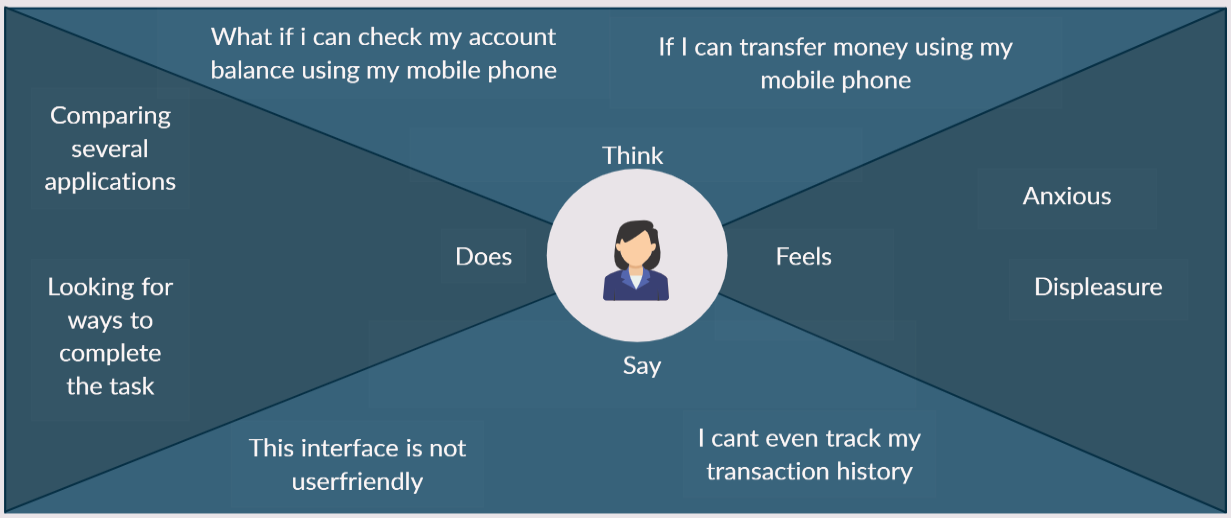
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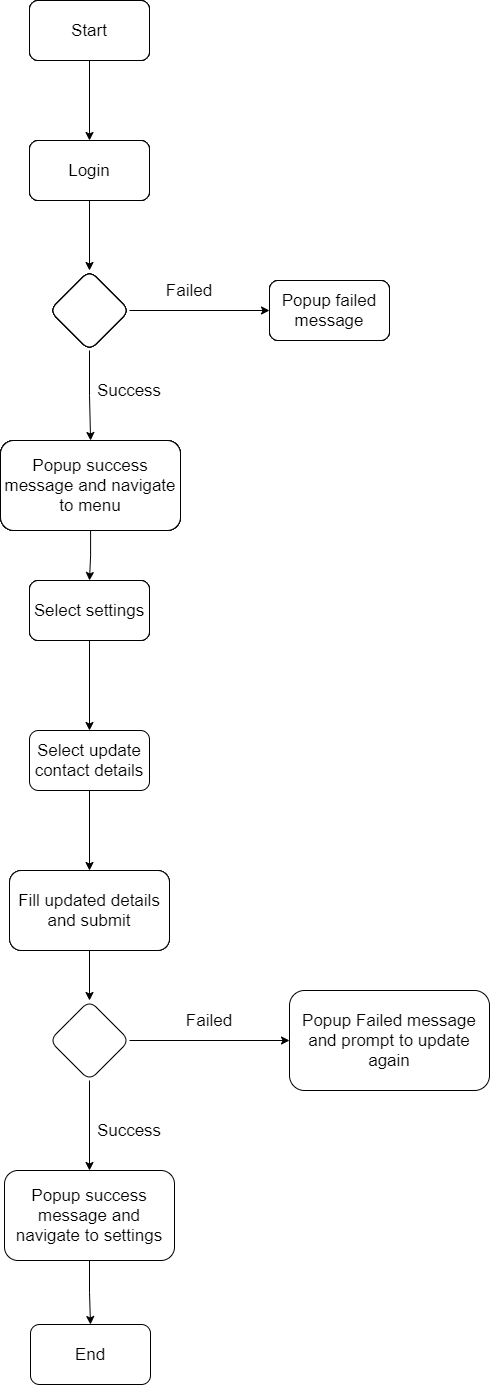
1. **Empathy map**
2. **User story**
3. **User flow** ( Instant Loan Request )

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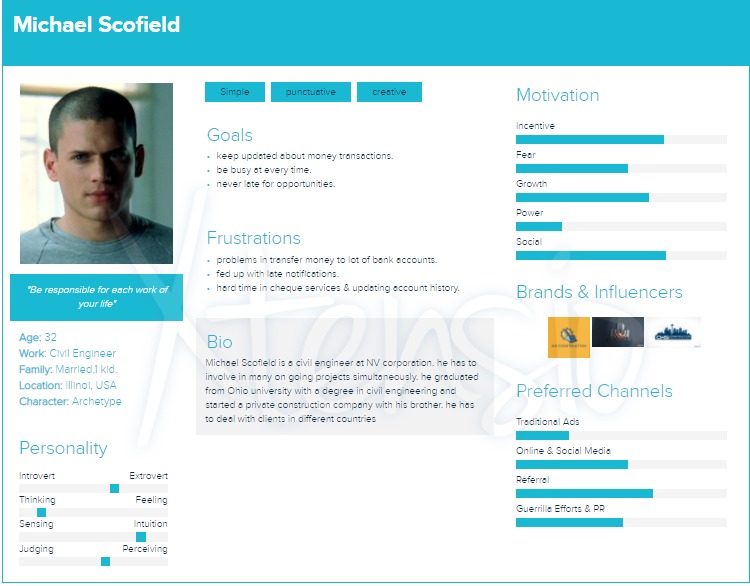
IT19009964 - Hakeem M.U.M.I.

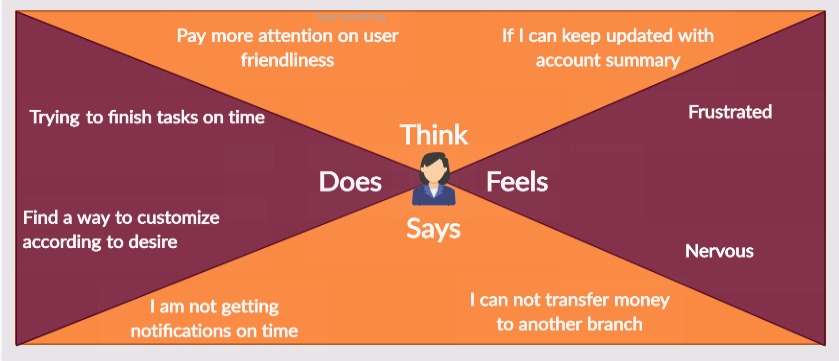
1. **Persona**
2. **Empathy map**



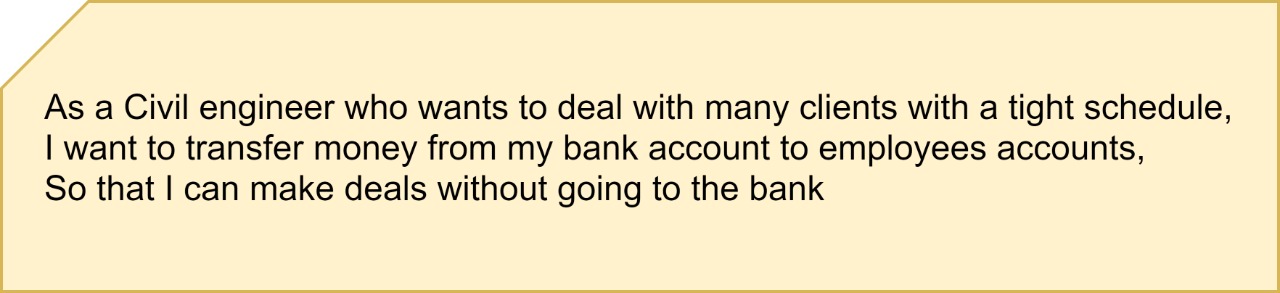
1. **User story**
2. **User flow**

IT19395906 - S.A.R.Wijayabandu

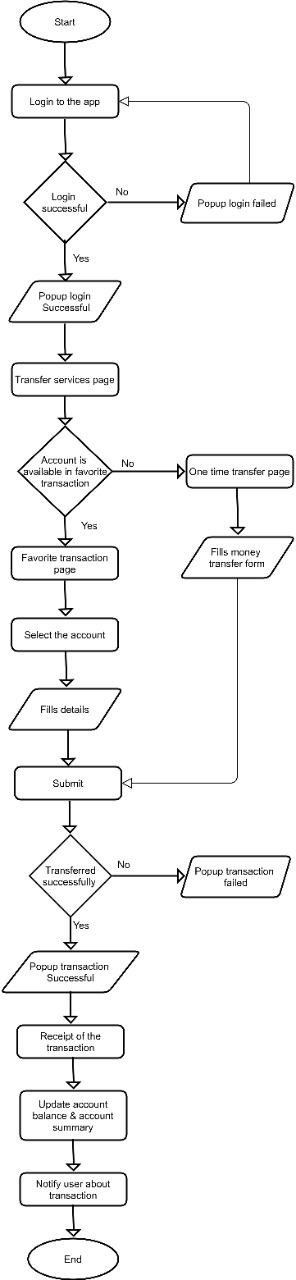
1. **Persona**
2. **Empathy Map**

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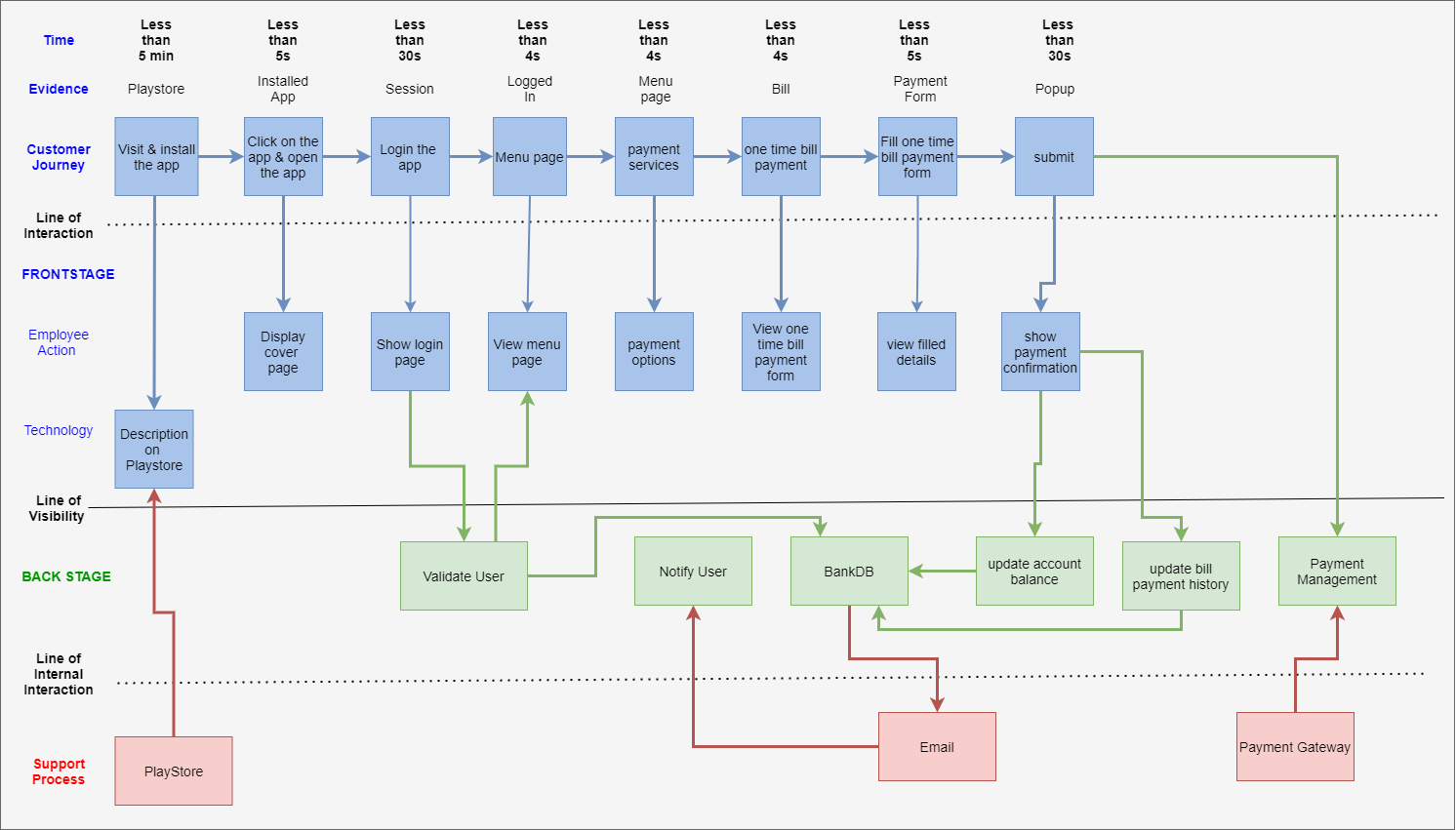
1. **User story**

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1. **User flow**

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**Service Blue Print***: ONE TIME BILL PAYMENTS*

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* **THE END -**