# Lab Practical 05 – Identify fail-points/blockings in the key-user flow(s)

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| **IT19148946**  **I.T.Manuel** | **01**  **Fail-points/blocking** | **02**  **Fail-points/blocking** |
| **Fail-points/blocking** | Manage favorite bills(edit,delete,view) function in the app is not working. | Can not add billers which are not in the biller list to the favorite list. |
| **Evidence**  **<screenshots>**  **<video timeline>** |  | Cannot add billers |
| **IT19220116 = N.I.T.Hewage** | **01**  **Fail-points/blocking** | **02**  **Fail-points/blocking** |
| **Fail-points/blocking** | There is a loan repayment option, but the loan request option is not provided there. | There is no way to view loan repayment history and the payment due amount. |
| **Evidence**  **<screenshots>**  **<video timeline>** | No loan request option | No loan repayment history option |
| **IT19009964 =**  **Hakeem M.U.M.I.** | **01**  **Fail-points/blocking** | **02**  **Fail-points/blocking** |
| **Fail-points/blocking** | Cannot manage personal payees function in the application. | No personal payee transaction history. |
| **Evidence**  **<screenshots>**  **<video timeline>** | Cannot manage personal payees | Cannot view personal payee transaction history |
| **IT19395906 = S.A.R.Wijayabandu** | **01**  **Fail-points/blocking** | **02**  **Fail-points/blocking** |
| **Fail-points/blocking** | There is no receipt provided after making third party transactions. | No sufficient details in account summary.. |
| **Evidence**  **<screenshots>**  **<video timeline>** | Does provide the receipt after transaction. | Does provide the sufficient details. |