



Riyasevana

Lab 05 – Identify Fail-points in the key-user flows

SE3050 – User Experience Engineering – 2021

Group ID: 2021S2_REG_WE_38

IT19178400 - Ranasinghe R.A.P.T
IT19185262 - Kawsikan K.
IT19153278 - Jayakody E.D.D.L
IT19153964 - Kothalawala K.L.T.D

Ranasinghe R.A.P.T

IT19178400	01 Fail-points/blocking	02 Fail-points/blocking
Fail-points/blocking	The seller is unable to see pending and approved advertisements separately.	No link to approved and pending advertisements in navigation drawer.
Evidence <screenshots> <video timeline>	9.53 min	10.09 min

Kawsikan K.

IT19185262	01 Fail-points/blocking	02 Fail-points/blocking
Fail-points/blocking	User cannot add item to Wishlist/favorites to view later as good user experience.	User cannot go to wish list directly from navigation drawer, user should go to account and then go. It is unnoticeable and long path
Evidence <screenshots> <video timeline>	10.58 min 15.31 min	11.05 min 15.35 min

Jayakody E.D.D.L

IT19153278	01 Fail-points/blocking	02 Fail-points/blocking
Fail-points/blocking	User cannot give feedback/review to vehicles. It will be very useful for buyers get clear idea and trust.	User needs to report ads because sometimes there might be false information about any vehicle or part.
Evidence <screenshots> <video timeline>	16.34 min	14.40 min

Kothalawala K.L.T.D

IT19153964	01 Fail-points/blocking	02 Fail-points/blocking
Fail-points/blocking	User cannot see his profile, also user is unable to update and delete his account.	Search part is complicated. So, it less user friendly to user. It needs to have simple search and if user need to search more accurate, we can give filter option
Evidence <screenshots> <video timeline>	9.25 min 12.15 min	9.00 min