

BSc (Hons) in Information Technology Software Engineering – Year 3 Lab sheet 05

IT3050 – User Experience engineering

Semester 2, 2021

Identify fail-points/blockings in the key-user flow(s)

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IT19028774	Athapaththu P.N.P
IT19140476	Nandu Gamitha Manawadu
IT19143682	Gimhana P.S

IT19123578 Sanduni Jayamali Gamage K.G.	01 Fail-points/blocking	02 Fail-points/blocking	
Fail-points/blocking	Separate page is loaded when click the search bar in the home page of the application.	Add to Cart button must be clicked two times to add an item to the cart.	
	Dialog ⊿(≈ ¥ 86 (R4) 08:57	Olifoy all ♥ ± 85 (84) 08:57 ← Product ♥ ; ;	
Evidence	Q GII (2) (2) (3) (1) × ane	HA166 - Korean fairy girl headband 399Rs In Stock View Less Add to Wishlist Add to Cart	
Video link	https://drive.google.com/file/d/1gPALLSba2trLtcKkmxKRF	V https://drive.google.com/file/d/10L0NF9TV4TDCIzTTHs	
	tzXiJjvoSq/view?usp=sharing	wyvXc2UCF7PxjY/view?usp=sharing	

IT19028774 Athapaththu P.N.P	01 Fail-points/blocking	Fail-points/blocking There is no option to View the inquiries submitted by the user.	
Fail-points/blocking	Can't Cancel the orders when the order is selected		
Evidence	Sachindu Gimhana Sachindu Gimhana sachindugimhanuddigimali.com Order Referencei 321106 Status Processed Placed On 15/08/2021 Recorder	Contact Us Contact Us Our LOCATION Mirror Mirror Colombo , Srl Lanka Telephone 0765 65 65 75 CONTACT FORM Your Name Sanduni Gamage *E-Mail Address sandunijgamage@gmail.com *Enquiry Submit	

IT19140476 Nandu Gamitha Manawadu	01 Fail- points/blocking	02 Fail-points/blocking	
Fail-points/blocking	To register the app there is an option to register of G+. As G+ is not functioning any more User Cann register Using G+,	with When user selects forgot password it will display not input field with unclear details.	
Evidence	Email Password LOGIN You can login with social account. ☐ Login with Facebook 8- Login with Google+	Email Password Forgot assword Forgot assword Enter the e-mail address associated with your account. Click submit to have your password e-mailed to give an login with social account. Login with Facebook SUBMIT St. Login with Google+	

IT19143682 Gimhana P.S	01 Fail-points/blocking	Fail-points/blocking Repeating same input fields in the Add new Address Page And no validation for the telephone number.	
Fail-points/blocking	Complex Detailing in the review order page so it is les user friendly to the user		
Evidence Video link	Shipping Details sanduni Jayamali O766896114 piayani basswaththa narawela poddala Galle. Billing Details Same as Shipping Address Order Summary HA166 - Korean fairy girt headband Quantity 1 399Rs Shipping Methods Courier Delivery (2-4 working Days) 350Rs Order Comment Enter your comment Payment Summary Sub-Total Proceed To Payment	First Name First Name Last Name Last Name Last Name Lountry Sri Lanka Delivery Area Agalawatta Telephone Telephone Telephone Telephone	