SRI LANKA INSTITUTE OF INFORMATION TECHNOLOGY

USER EXPERIENCE ENGINEERING – SE3050

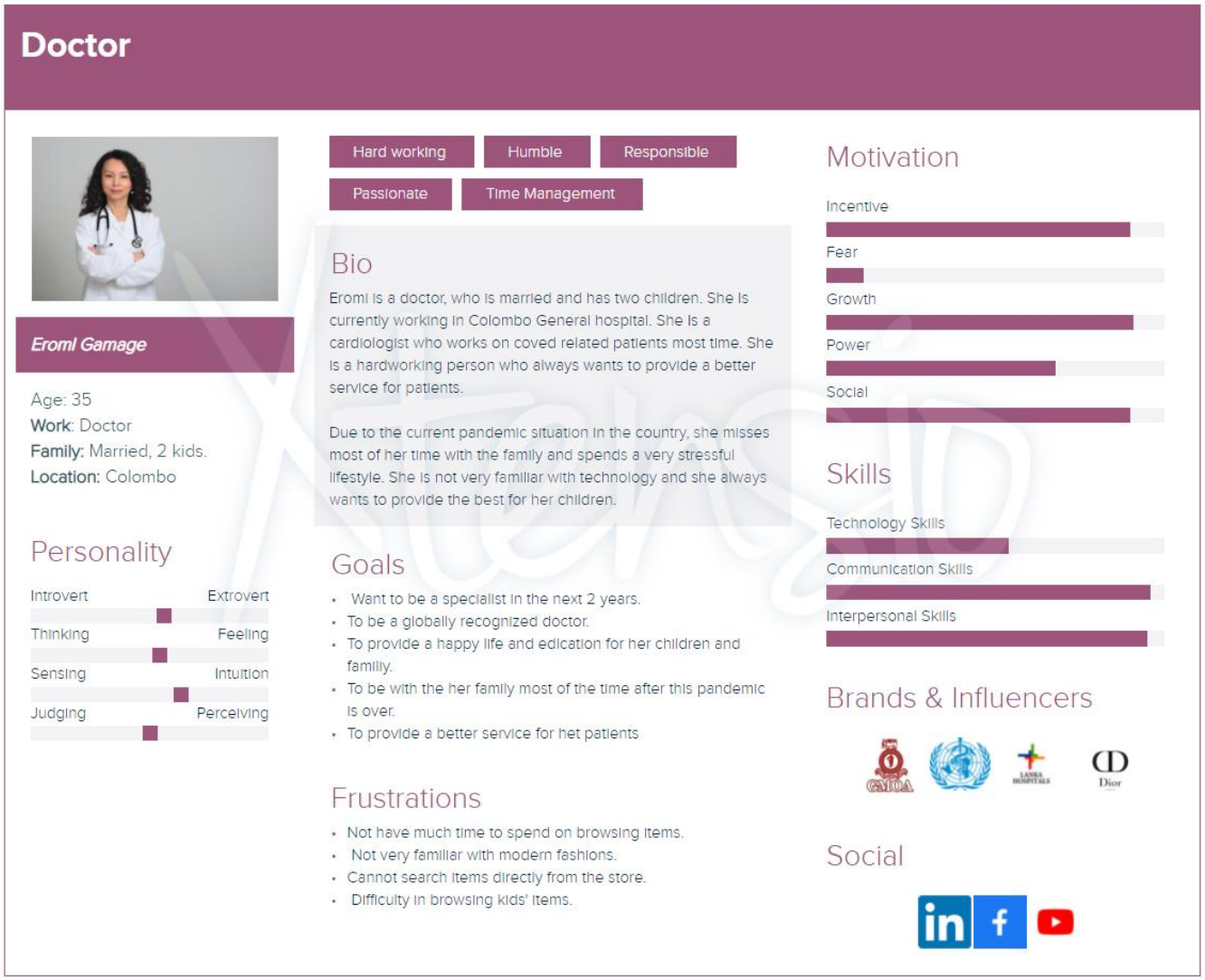
YEAR 3 SEMESTER 2 | 2021S2_REG_WE_48

Group Details

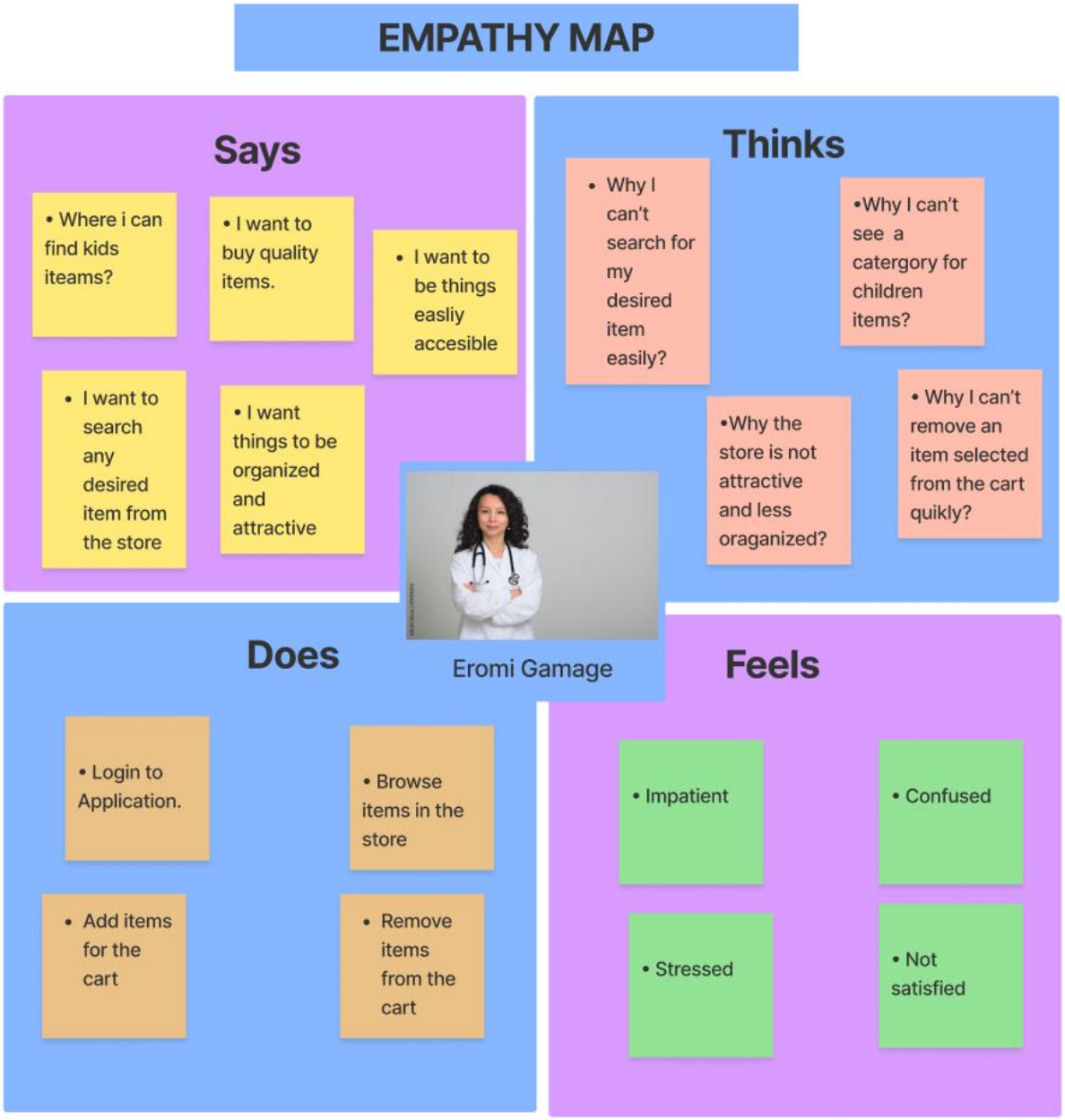
Student ID	Name
IT19123578	Sanduni Jayamali Gamage K.G.
IT19028774	Athapaththu P.N.P
IT19140476	Nandu Gamitha Manawadu
IT19143682	Gimhana P.S

IT19123578 | Sanduni Jayamali Gamage K.G.

1. Persona



2. Empathy Map

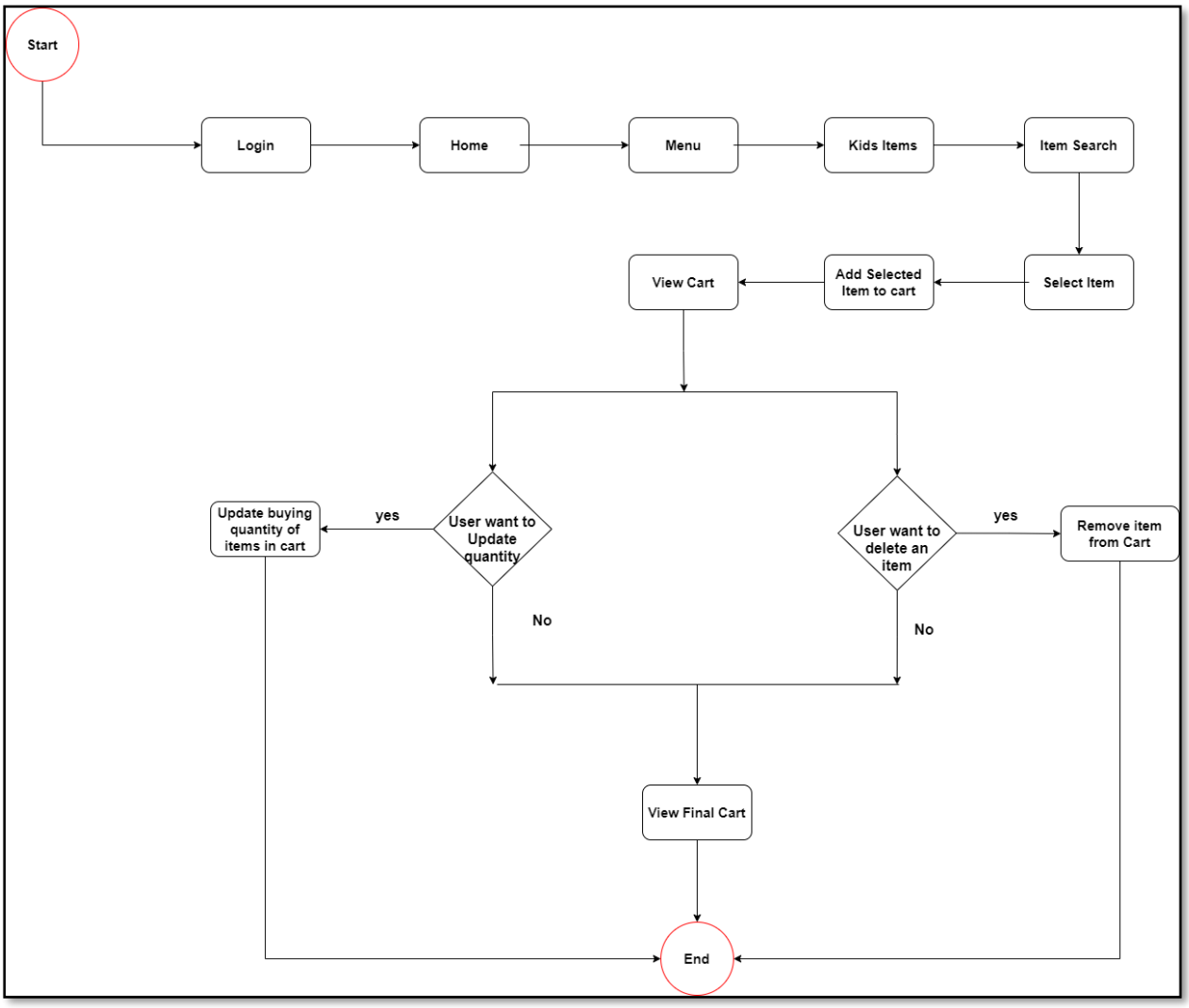


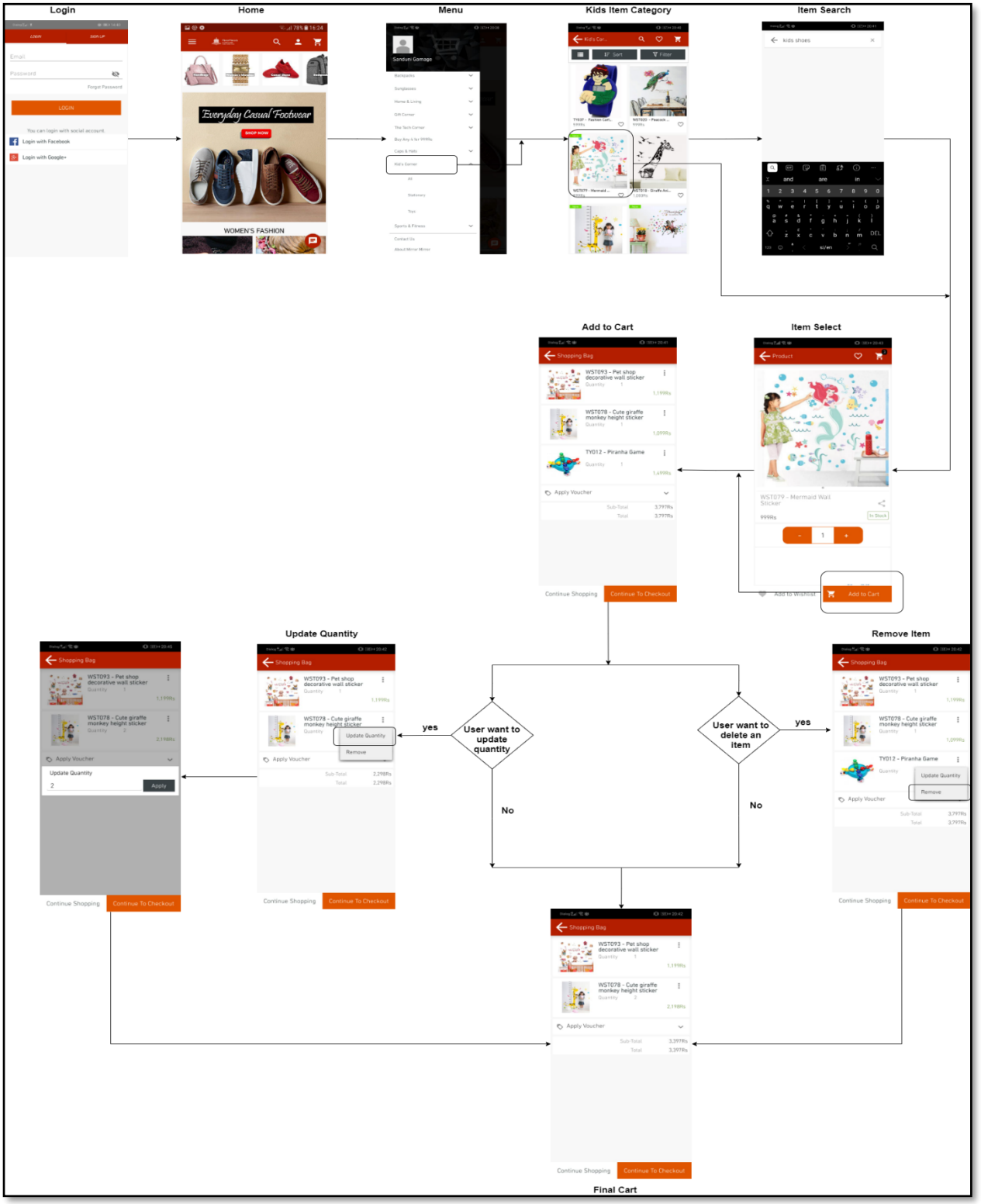
3. User Story

   Topic: Add Items to Cart.

   As a doctor,
   I need to buy items for my children easily,
   So that I can fulfill my children needs and make them happy.

4. User Flow

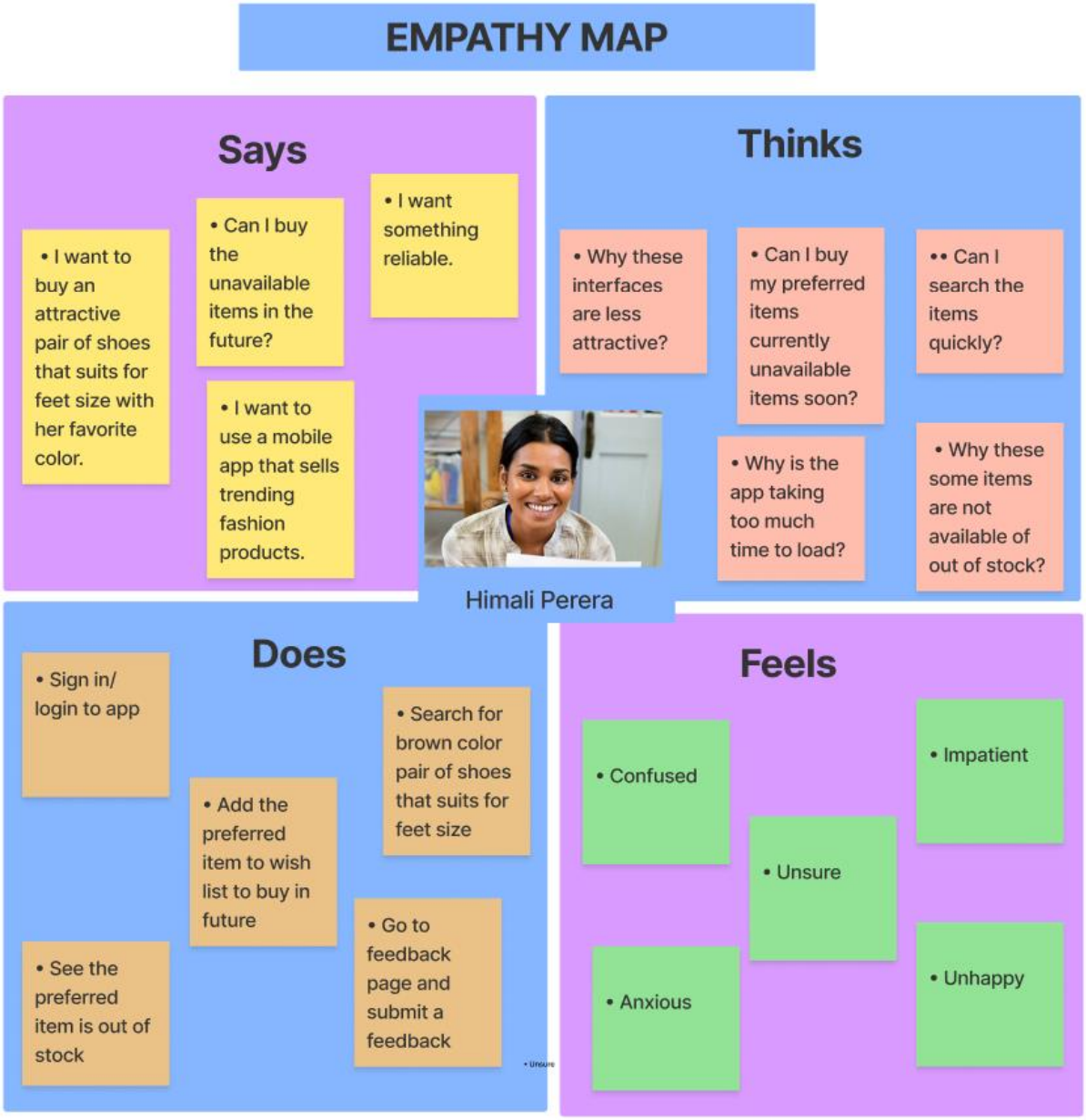



Login
Home
Menu
Kids Item Category
Item Search
Everyday Casual Footwear
SHOP NOW
WOMEN'S FASHION
Add to Cart
Item Select
Update Quantity
Remove Item
User want to update quantity
yes
No
User want to delete an item
yes
No
Final Cart

IT19028774 | Athapaththu P.N.P

1. Persona

2. Empathy Map

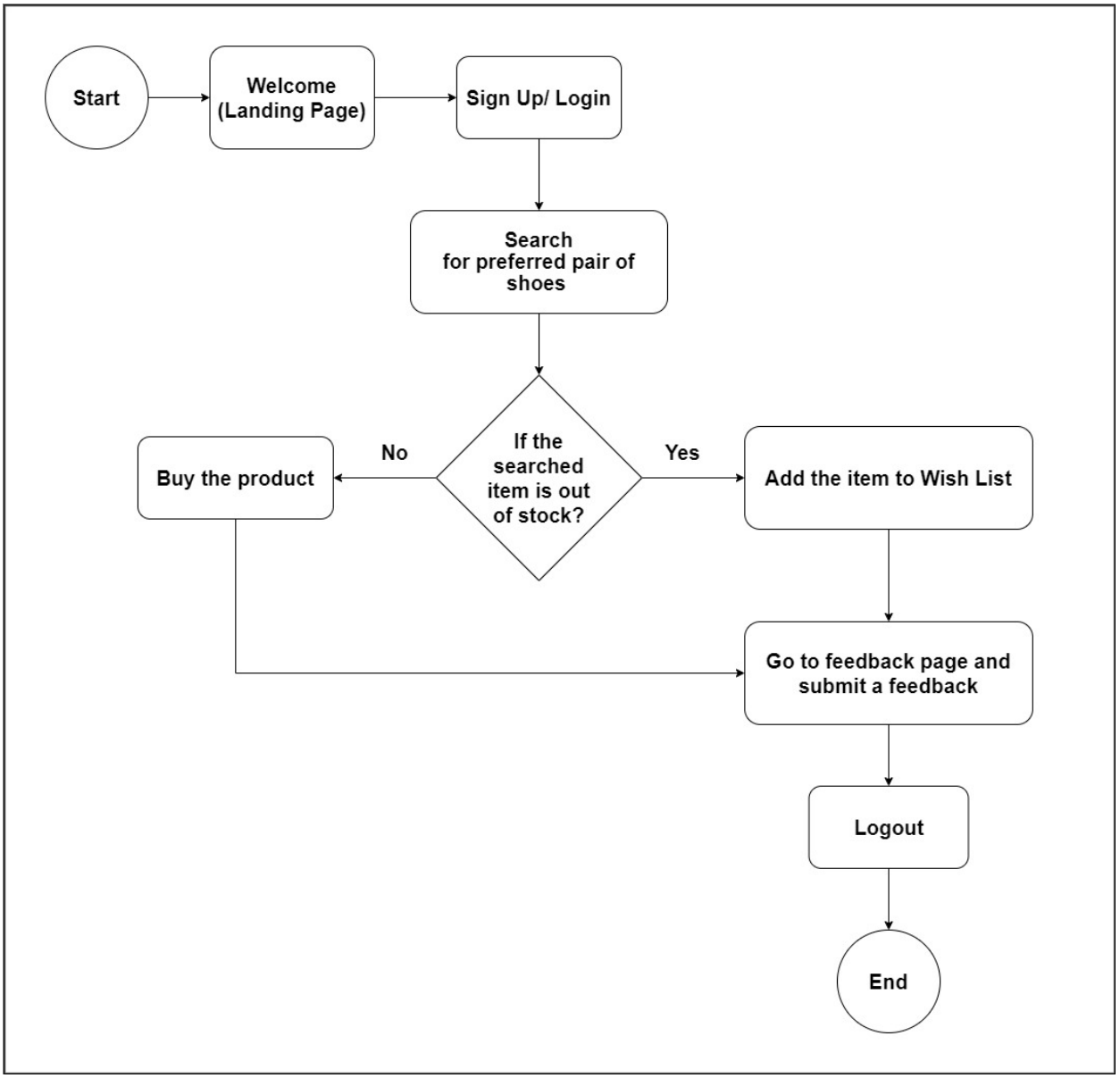


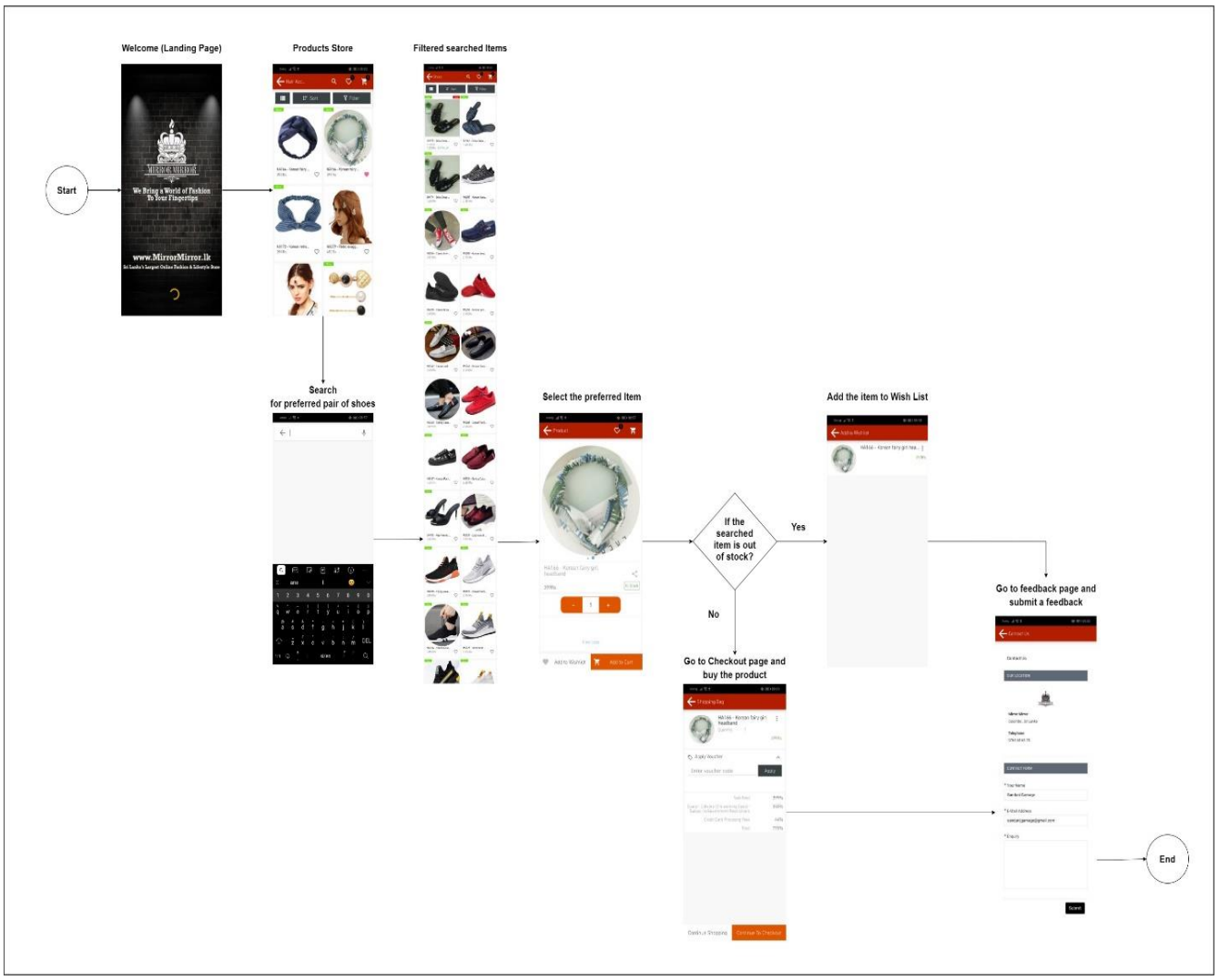
3. User Story

Title: Feedback and Wish List

As a teacher,
I want to give a feedback to app and add my preferred, unavailable item to wish list,
So that I can buy that product as soon as that product is available in the stock.

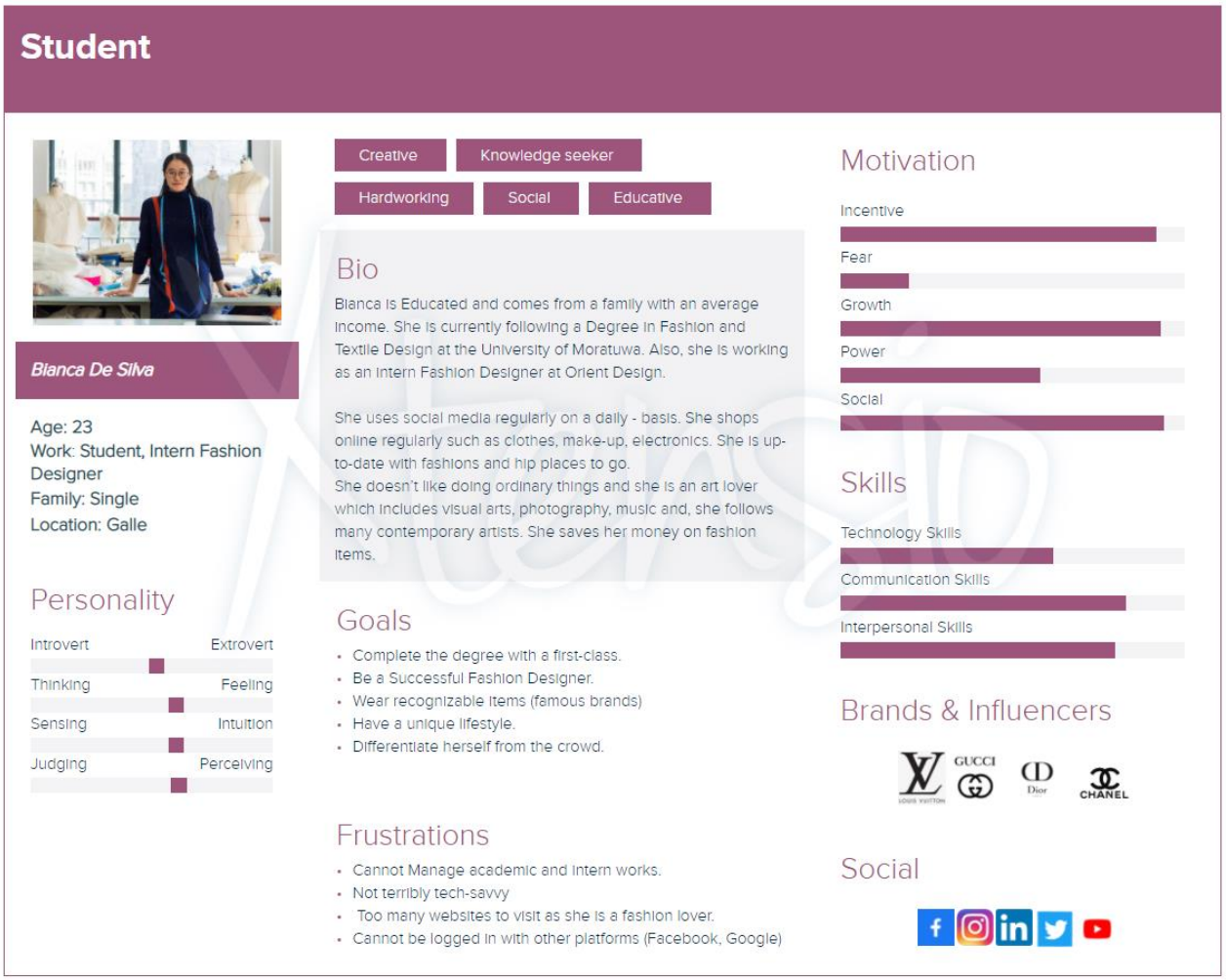
4. User Flow



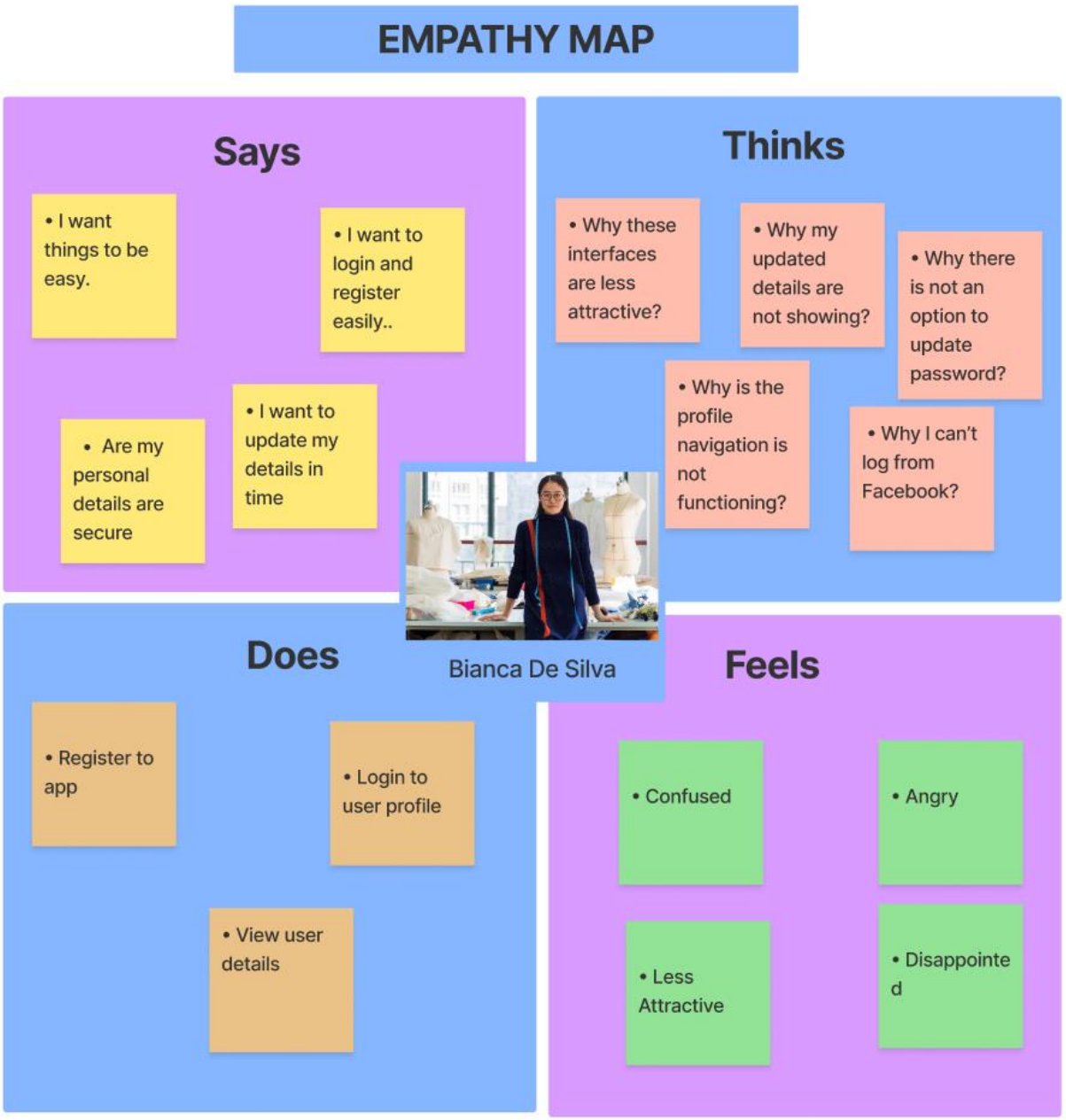

Welcome (Landing Page)
Products Store
Filtered searched Items
Start
We Bring a World of Fashion To Your Fingertips
www.MirrorMirror.lk
Search for preferred pair of shoes
Select the preferred Item
If the searched item is out of stock?
Yes
No
Add the item to Wish List
Go to Checkout page and buy the product
Go to feedback page and submit a feedback
End

IT19140476 | Nandu Gamitha Manawadu.

1. Persona



2. Empathy Map

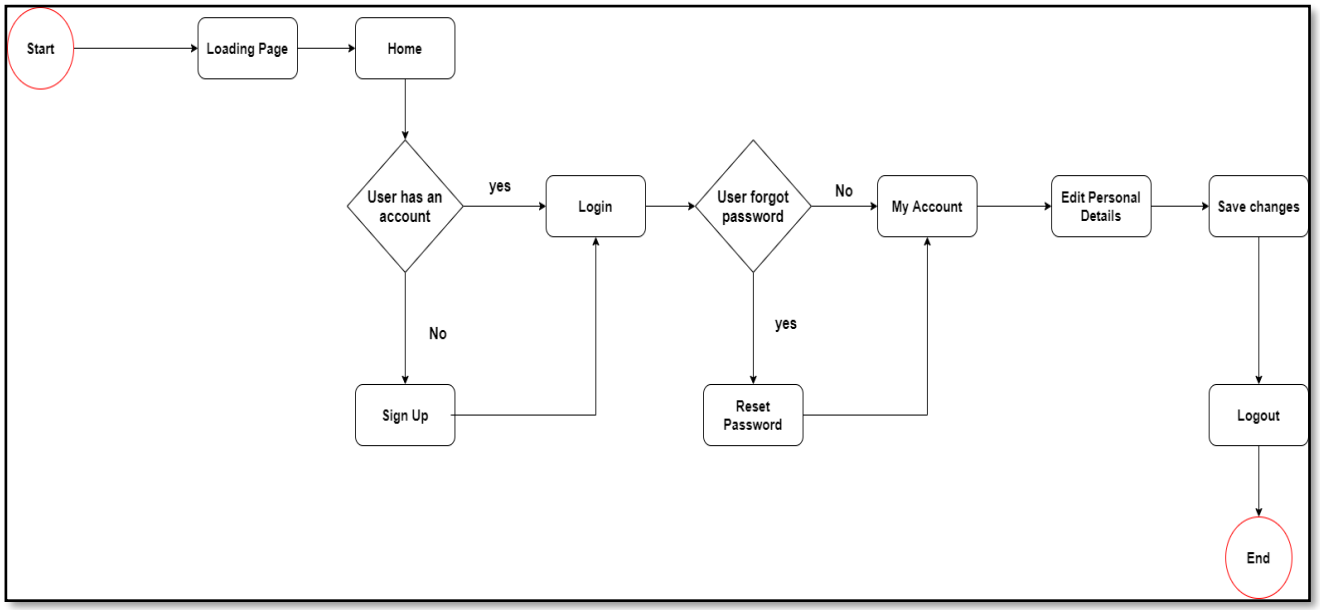


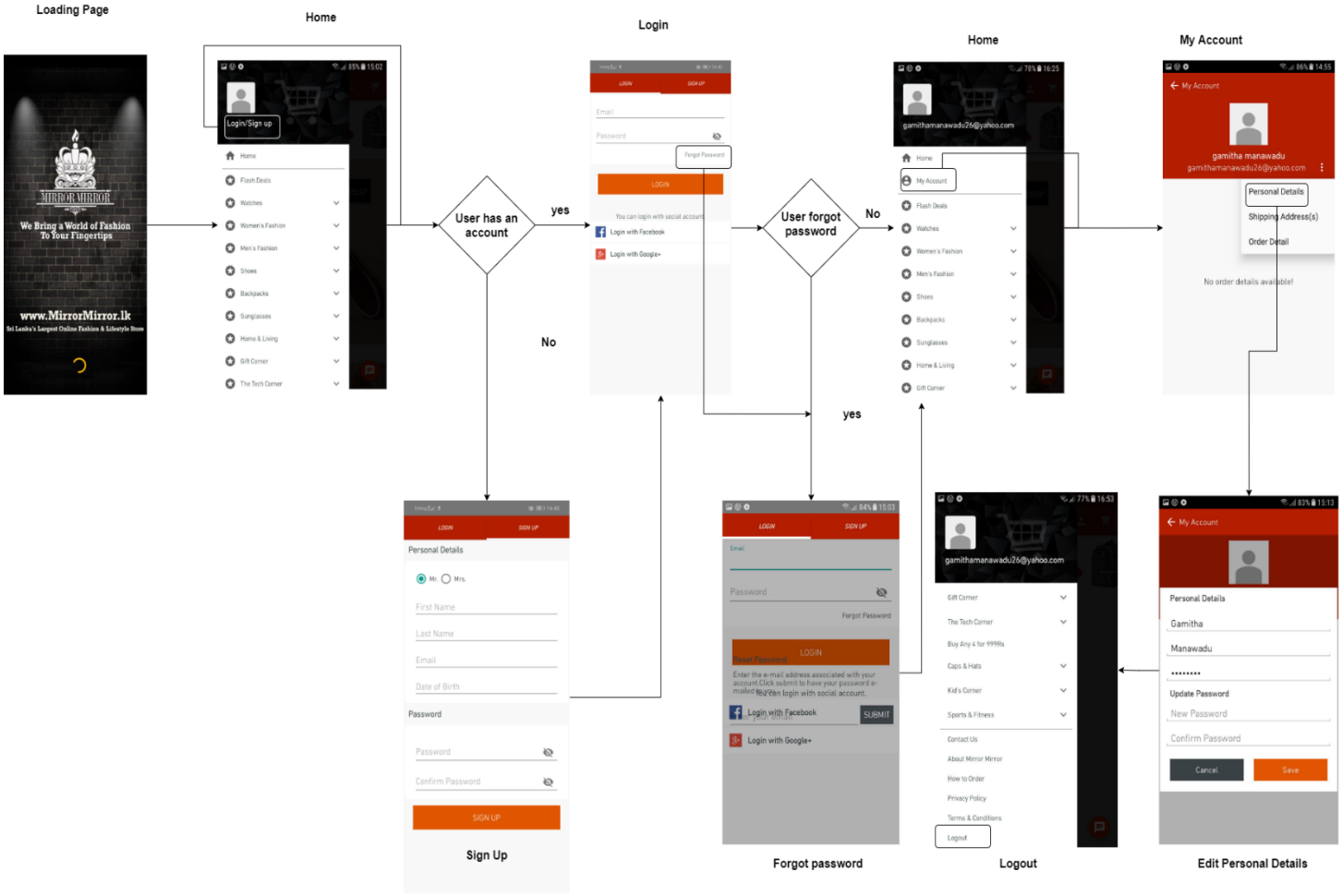
3. User Story

Topic: Register to the App

As a student
I need to register and login to the system easily,
So that I can make an account and access all the system facilities easily.

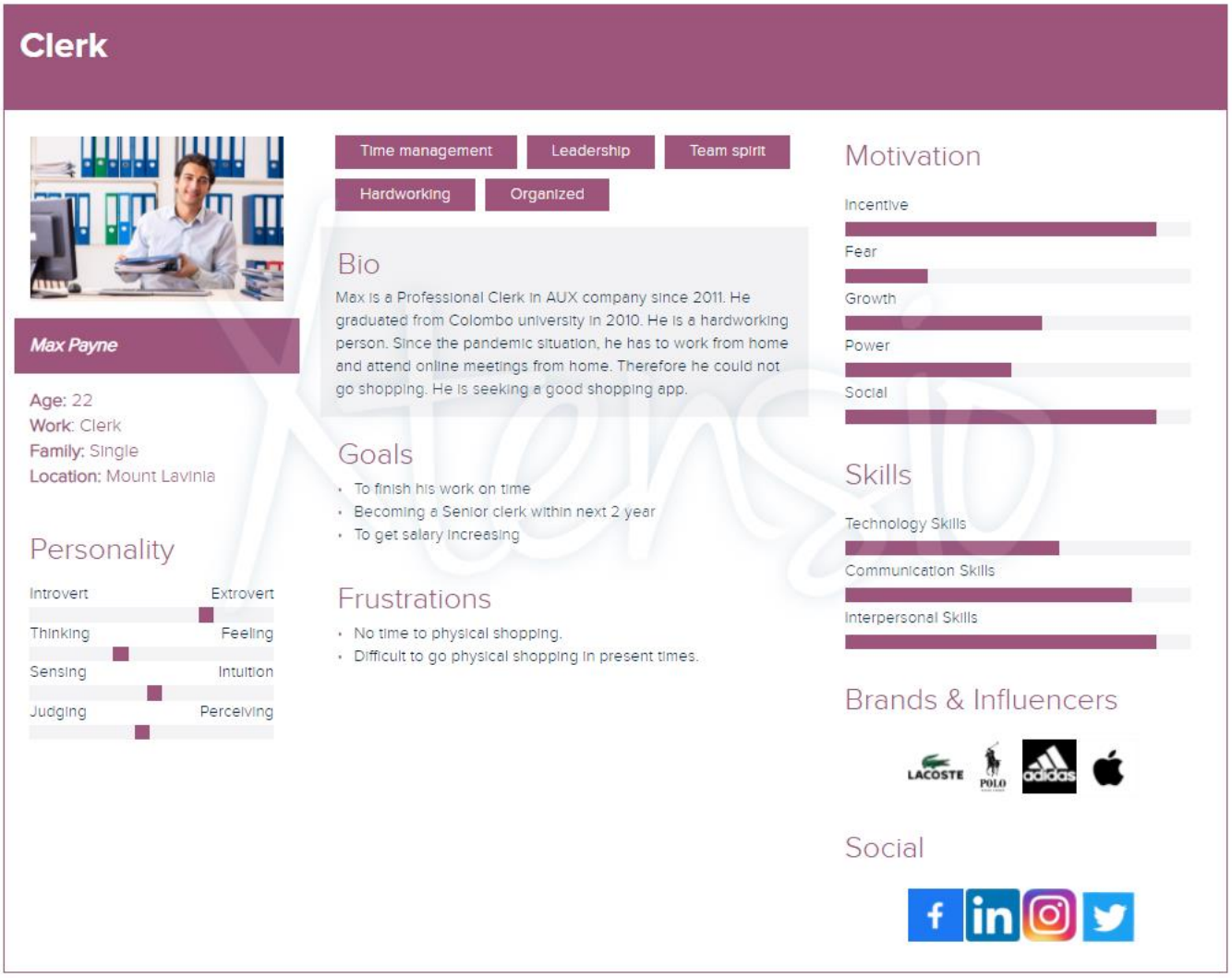
4. User Flow



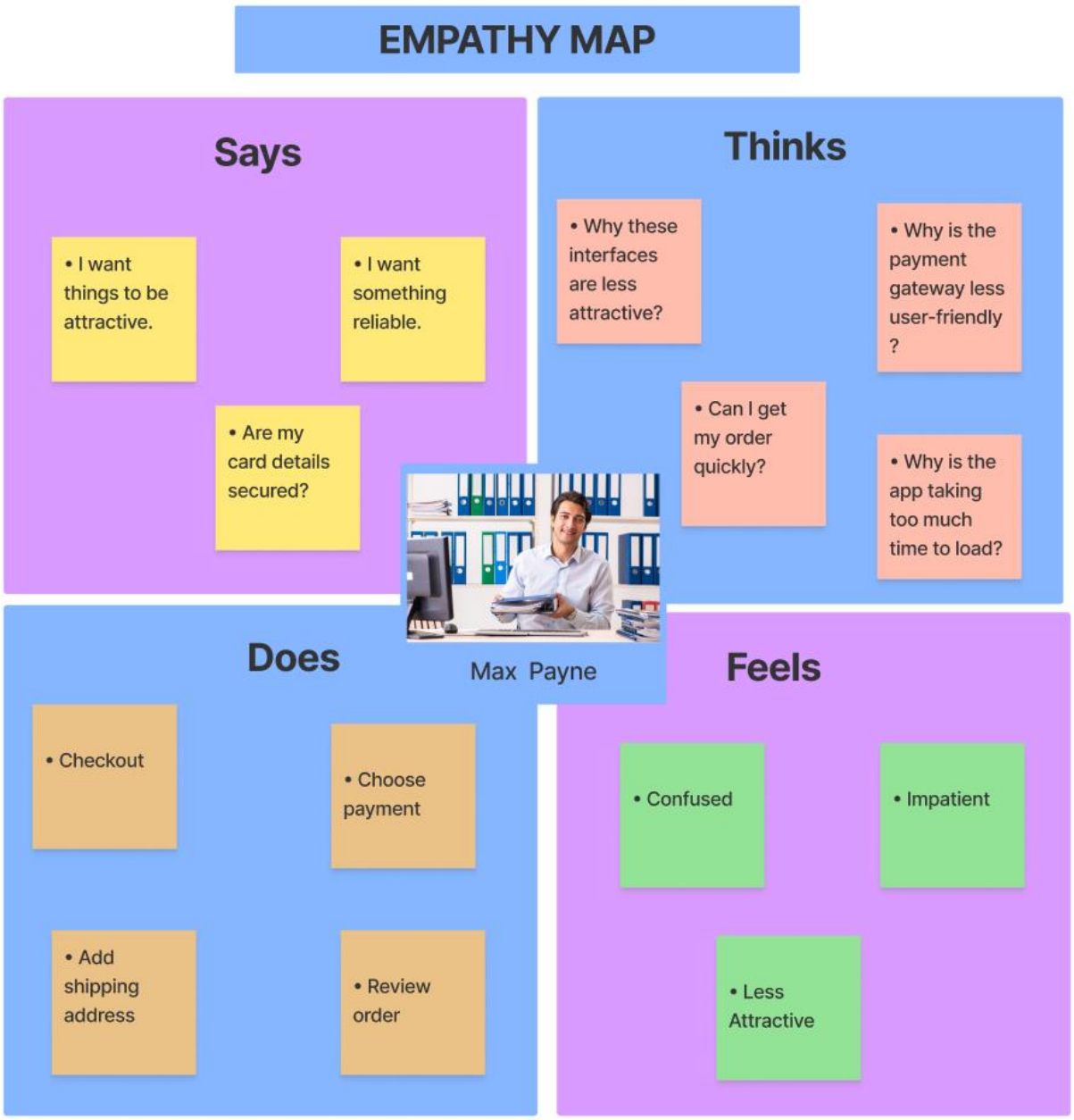

Loading Page
Home
Login
Home
My Account
We Bring a World of Fashion To Your Fingertips
www.MirrorMirror.lk
Login/Sign up
User has an account
yes
No
User forgot password
No
yes
Personal Details
Shipping Address(s)
Order Detail
No order details available!
Sign Up
Forgot password
Logout
Edit Personal Details

IT19143682 | Gimhana P.S.

1. Persona



2. Empathy Map

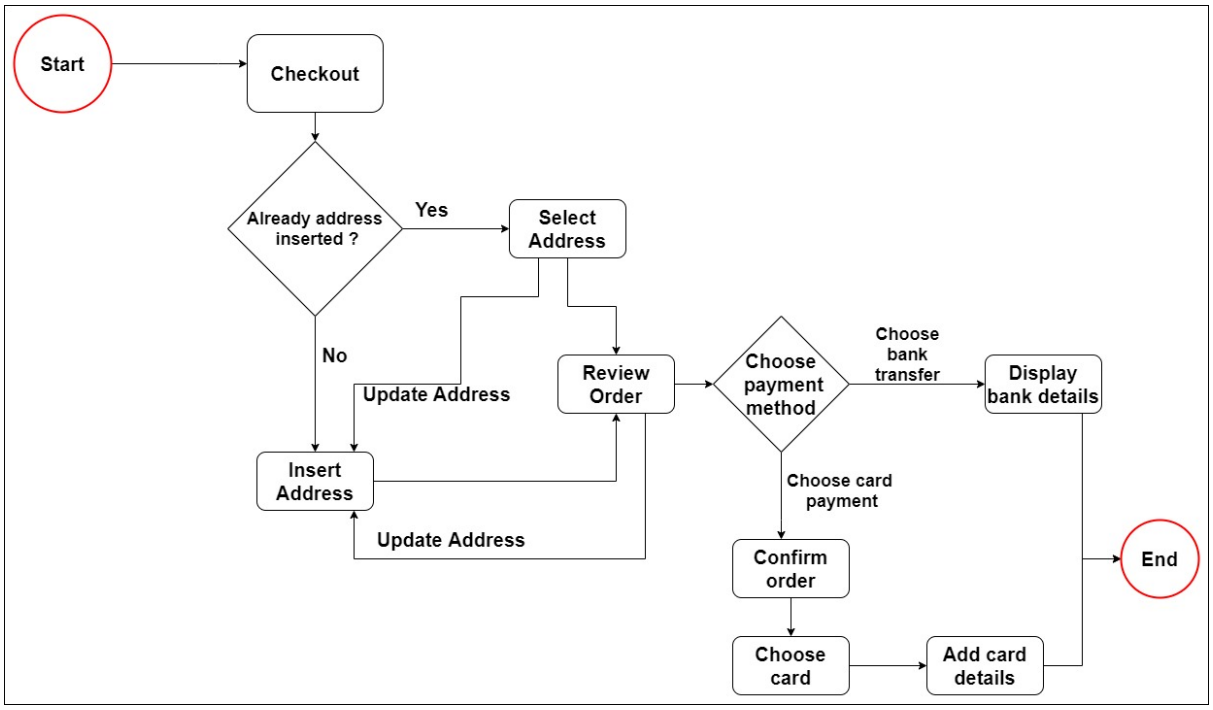


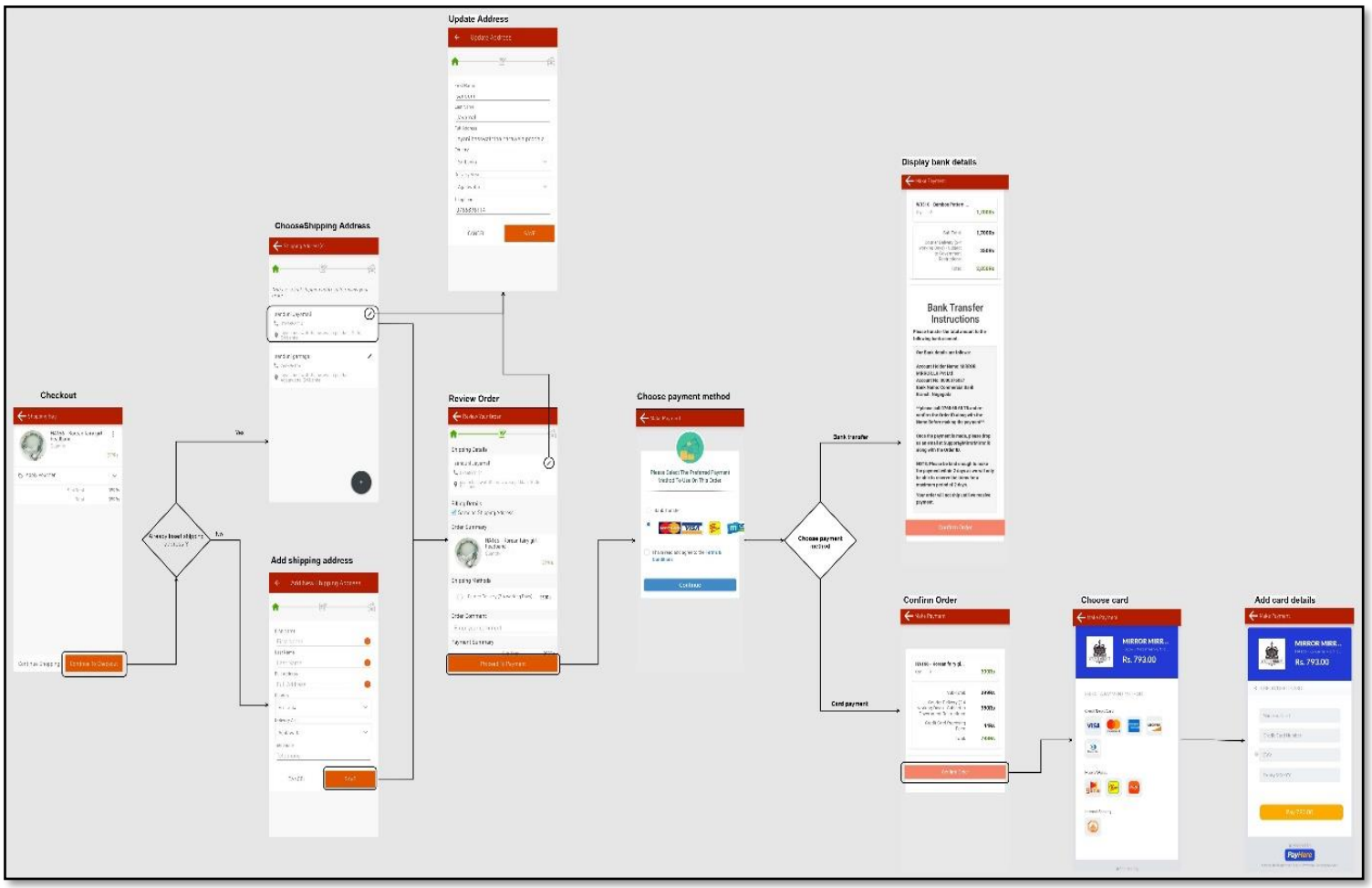
3. User Story

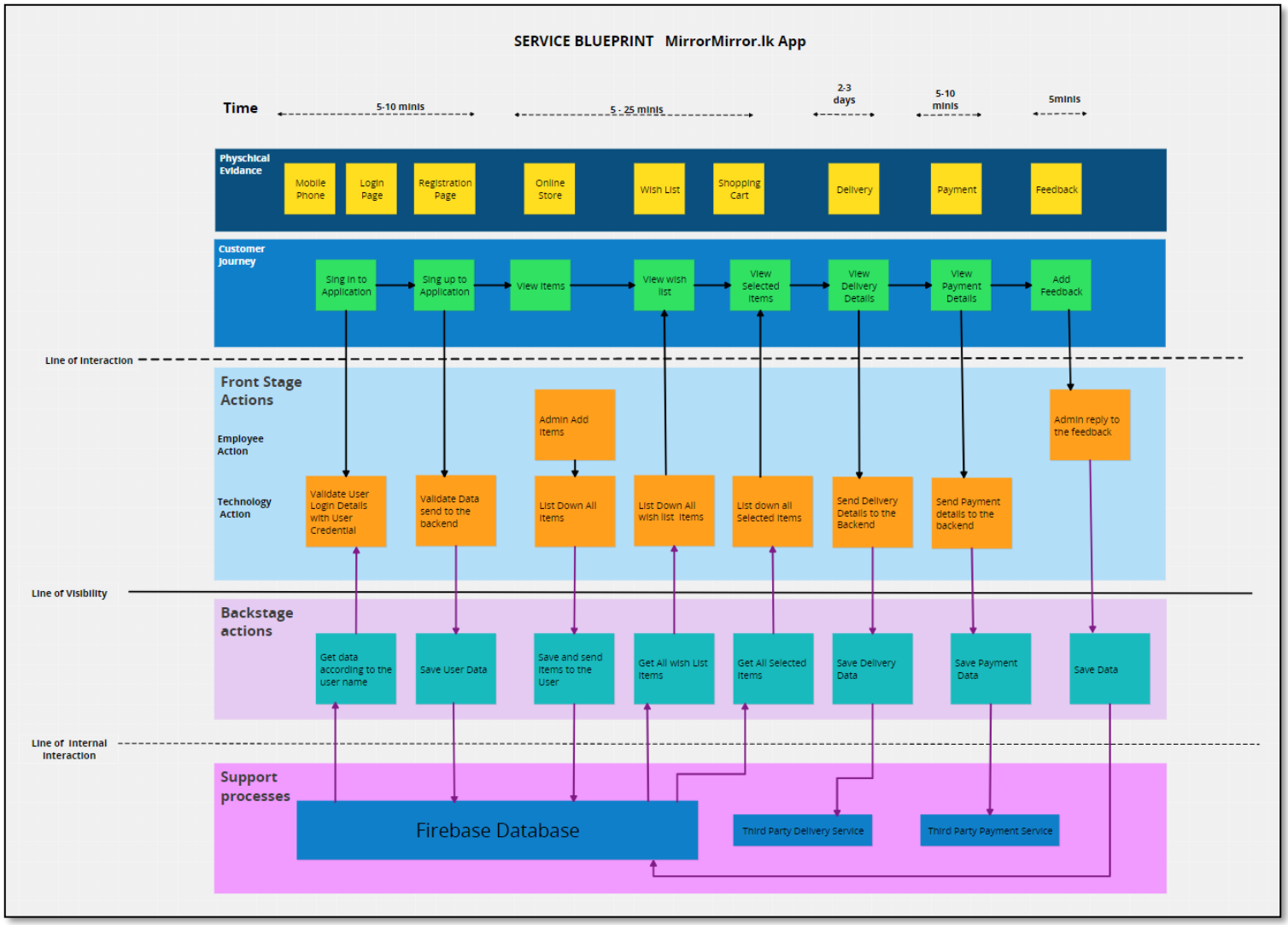
Title: Payment gateway

As a clerk,
I want to check out my cart and see the calculated total bill amount, payment options and select or remove the payment method,
So that I can do my payments in my preferred way.

4. User Flow




Update Address
ChooseShipping Address
Checkout
Add shipping address
Review Order
Choose payment method
Display bank details
Bank Transfer Instructions
Confirm Order
Choose card
Add card details
Bank transfer
Card payment

All Members

1. Service Blueprint