A picture containing text, clipart, vector graphics

Description automatically generated

**UEE Lab sheet 03**

**Year 3 Semester 2 | Group 7.2**

**2021S2\_REG\_WE\_56**

**Submitted by:**

|  |  |
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| **IT19074382** | **Upendra Y.A.M** |
| **IT19179018** | **M.A.M Mahir** |

**Persona (IT19148328 Perera R.D.D)**

Graphical user interface, application

Description automatically generated

**Empathy Map (IT19148328 Perera R.D.D)**

Diagram

Description automatically generated

**User Story (IT19148328 Perera R.D.D)**

Graphical user interface, text

Description automatically generated

**User Flow (IT19148328 Perera R.D.D)**

Diagram

Description automatically generated

**Persona (IT19148182 M.N.M Hussain)**

Graphical user interface

Description automatically generated

**Empathy Map (IT19148182 M.N.M Hussain)**

Diagram

Description automatically generated

**User Story (IT19148182 M.N.M Hussain)**

Graphical user interface, text, application

Description automatically generated

**User Flow (IT19148182 M.N.M Hussain)**

Diagram

Description automatically generated

**Persona (IT19074382 Upendra Y.A.M)**

Graphical user interface, application

Description automatically generated

**Empathy Map (IT19074382 Upendra Y.A.M)**

Diagram

Description automatically generated

**User Story (IT19074382 Upendra Y.A.M)**

Graphical user interface, text, application

Description automatically generated

**User Flow (IT19074382 Upendra Y.A.M)**

Diagram

Description automatically generated

**Persona (IT19179018 M.A.M Mahir)**

Graphical user interface

Description automatically generated

**Empathy Map (IT19179018 M.A.M Mahir)**

Diagram

Description automatically generated

**User Story (IT19179018 M.A.M Mahir)**

Text

Description automatically generated

Graphical user interface, text, application

Description automatically generated

**User Flow (IT19179018 M.A.M Mahir)**

Diagram, engineering drawing

Description automatically generated

**Service Blueprint**

**Chart, diagram, box and whisker chart

Description automatically generated**

**Assumption -** User won't be able to activate any packages once his bill payment becomes overdue. Therefore he/she has to login to the system and make the respective due payments in order to activate any packages.