A picture containing text, clipart, vector graphics

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**UEE Lab sheet 06**

**Year 3 Semester 2 | Group 7.2**

**2021S2\_REG\_WE\_56**

**Submitted by:**

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| **IT19148182** | **M.N.M Hussain** |
| **IT19074382** | **Upendra Y.A.M** |
| **IT19179018** | **M.A.M Mahir** |

**IT19148328 Perera R.D.D**

**Sketches**

1. **Online Bill Payment Page and Payment Gateway Page.**

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1. **Payment History.**

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**Wireframes**

1. **Online Bill Payment Page and Payment Gateway Page.**

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1. **Payment History.**

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**Prototype Version 01**

1. **Payment Gateway Page and Online Bill Payment page.**

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1. **Payment History.**

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**Prototype Version 02**

1. **Online Bill Payment Page and Payment Gateway Page.**

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**IT19148182 M.N.M Hussain**

**Sketches**

1. **Total System.**

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1. **Home Page.**

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| Diagram  Description automatically generated with medium confidence |

1. **Data Usage Page.**

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| Diagram  Description automatically generated |

1. **Add On Page.**

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| Diagram  Description automatically generated |

1. **Packages Page.**

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| Diagram  Description automatically generated |

**Wireframes**

1. **Total System.**

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| --- |
| Graphical user interface, application  Description automatically generated |

1. **Home Page.**

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| --- |
| Graphical user interface, application  Description automatically generated Graphical user interface, application  Description automatically generated |

1. **Add Data Page.**

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| --- |
| Graphical user interface, application  Description automatically generated |

1. **Usage History Page.**

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| Graphical user interface, application  Description automatically generated with medium confidence |

1. **Packages Page.**

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| Graphical user interface, text, application  Description automatically generated |

**Prototypes Version 1**

1. **Home Page.**

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1. **Usage History Page and Add-On Page.**

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1. **Packages Page.**

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| Graphical user interface, application  Description automatically generated |

**Prototypes Version 2**

1. **Home Page.**

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1. **Add-On Page.**

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| Graphical user interface, application  Description automatically generated |

**IT19074382 Upendra Y.A.M**

**Sketches**

1. **Login Page and Due Payment Page.**

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**Wireframes**

1. **Login Page and Due Payment Page.**

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**Prototype Version 01**

1. **Login Page and Due Payment Page.**

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**Prototype Version 02**

1. **Login Page and Due Payment Page.**

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**IT19179018 M.A.M Mahir**

**Sketches**

1. **Navigation Bar, Feedback Page and Complain Page.**

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1. **Account Details Page, Login Details Page and User Profile Page.**

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1. **Contact Us Page.**

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**Wireframes**

1. **Navigation Bar and Account Details Page.**

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1. **Complain Page and Feedback Page.**

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1. **Contact Us page and Account Option page.**

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1. **Login Details Page and Support Page.**

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1. **User Profile Page.**

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**Prototype Version 01**

1. **Navigation Page and Account Details Page.**

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1. **Complain Page and Feedback Page.**

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1. **Contact Us page and Account Option page.**

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1. **Login Details Page and Support Page.**

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1. **User Profile Page.**

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**Prototype Version 02**

1. **Navigation Page**

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1. **Feedback Page.**

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1. **Contact Us page**

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**Script**

Hello, Saajidh.

Once again, thank you for taking part in this interview.

Before we get started, let me give you a quick summary of the test and how it will function.

This is a very straightforward session. We'll be conducting usability testing, and we'd want to hear your opinions on the redesigned version of Lanka Bell mobile app.

I hope you have gone through the interface prototypes we created for our new design.

Please let us know if there's anything you like or dislike, or if you're unclear, at any time.

And I’d like you to express your thoughts on our new designs as much as you can.

Please do not hesitate to ask questions if you have any. Do you have any questions so far?

Ok, Let’s get started.

The application we are testing is “Lanka Bell” mobile application.

**Tasks and Questions.**

Ok Perfect. So, now, we’re done with the testing portion of the session.

Thank you very much for all your suggestions. Is there anything else you'd like to say before we wind up the session?

Thank you for taking the time to participate in this interview with us.

Goodbye.

Stay Safe Take Care.

**Interview Video Link :** https://mysliit-my.sharepoint.com/:f:/g/personal/it19148328\_my\_sliit\_lk/Eplb2VEp6KlAoQUYGFDRbKYB-KVLffWiXupCALJ50UPAoA?e=qcrFEU

**Changes made after the interview**

**Home Page**

* Data usage and data packages text fields aligned to left from center as suggested.
* Reduced the arrow button size in activate data packages card view as suggested.

**Data Add-On**

* Applied border and shaded background to the field which is selected among options as suggested.

**Side Nav Bar**

* Included the logout option on the side navigation bar as suggested.

**Feed Back Page**

* As suggested, I included a text area on the feedback page where the user can express their opinion as to why the user gave such a rating.

**Support Page**

* Included head office contact details on the support page which includes hotline number, email and address of the Lanka Bell head office as suggested.

**Online Bill Payment page**

* Applied card views to the page as suggested.

**Payment Gateway page**

* Font-sizes were reduced, and size of the text fields adjusted as suggested.

**Login Page**

* Icon sizes inside the text fields were reduced and increase the font sizes

as suggested.

**Due Payment page**

* As suggested card views and the “Proceed” button adjusted.

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| --- | --- |
| Registration Number | Contribution |
| IT19148328 | * **Online Bill Payment Page.** * **Payment Gateway Page.** * **Payment History.** |
| IT19148182 | * **Home Page.** * **Add Data.** * **Usage History.** * **Packages.** |
| IT19074382 | * **Login Page.** * **Due Payment Page.** |
| IT19179018 | * **Navigation Bar.** * **Feedback Page.** * **Complain Page.** * **Account Details Page.** * **Login Details Page.** * **User Profile Page.** * **Contact Us page.** * **Account Option page.** |