

**Sri Lanka Institute of Information Technology**

Lab Sheet 05

**SE3050 – User Experience Engineering – 2021**

# Group ID: 2021S2\_REG\_WE\_62

Submitted by:

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| IT19164304 | Fail-points/blocking - 01 | Fail-points/blocking - 02 |
| Fail-  points/blocking | In video consultation ui not option to select docter | History details are not available in the system after login to the system.Evey time we must enter  Our details to see history |
| Evidence | Screenshots | Screenshots |
|  | Graphical user interface, application  Description automatically generated |  |
|  | Timestamps | Timestamps |
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| IT19159454 | Fail-points/blocking - 01 | Fail-points/blocking - 02 |
| Fail- points/blocking | Cannot upload the prescription when prescription going to add suddenly logout from the system. | For the payment card details can’t be saved. need to add payment details every time we do a payment. |
| Evidence | Screenshots | Screenshots |
|  |  |  |
|  | Timestamps | Timestamps |
|  |  |  |
|  | 2.42 - 3.03 |  |
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| IT19022116 | Fail points/blocking – 01 | Fail-points/blocking – 02 |
| Fail- points/blocking | To find the doctor we cannot filer it by the dropdown and in public hospitals section not a field to select doctor name. | There is not any feedback or rating section for patients to add their experience on the consultation service. If there is a such a feature, it would be a great help to patients who channel the doctors by their own without from a referral. |
| Evidence | Screenshots | Screenshots |
|  |  |
| Timestamps | Timestamps |
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