

# **NATURAL LANGUAGE PROCESSING**

## **ASSIGNMENT 02**

**CO3251**

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INDEX NO : 21/ENG/123

SUBMISSION DATE: 07/07/2024

# **User Guide: Eden Supermarket Chatbot**

## **Introduction**

Welcome to the Eden Supermarket Chatbot! This chatbot is designed to assist you in locating various items within our supermarket quickly and efficiently. Whether you are looking for fruits, vegetables, detergent, eggs, or any other item, the chatbot will provide you with their respective shelf locations.

## **Accessing the Chatbot**

Access Point: The chatbot is accessible via a web interface. Simply visit [URL to your chatbot].

Interface: You will be greeted with a simple interface where you can enter your requests.

## **Using the Chatbot**

### **Enter Your Request:**

Start by typing in your request or list of items you wish to locate within the supermarket. Separate the items by a comma.

Eg:

- Fruits,vegetables,skincare

### **Submit Your Request:**

After entering your request, click on the "Get Shelf Location" button to submit your request to the chatbot.

### **View Results:**

The chatbot will process your request and display the shelf locations of the requested items on the screen.

If there are multiple items, each will be listed with its corresponding shelf number.

### **Download PDF (Optional):**

If you have a large list of items, the chatbot may offer a PDF download option for your convenience.

Click on the provided link to download a PDF document containing the shelf locations of all requested items.

### **Example Requests**

Example 1:

Request: Where can I find fruits, vegetables?

Response:

- Fruits: Shelf 1
- Vegetables: Shelf 2

Example 2:

Request: Show me where the snacks, eggs and skincare are located.

Response:

- Snacks: Shelf 9
- Eggs: Shelf 4
- Skincare: Shelf 10

### **Goods Categories and Shelf Numbers**

The following is a list of goods categories and their corresponding shelf numbers within our supermarket:

- Fruits: Shelf 1
- Vegetables: Shelf 2
- Detergent: Shelf 3
- Eggs: Shelf 4
- Flour: Shelf 5
- Meat: Shelf 6
- Beverages: Shelf 7
- Bakery: Shelf 8
- Snacks: Shelf 9
- Skincare: Shelf 10

### **Additional Tips**

Accuracy: Ensure that your requests are clear and concise to receive accurate results.

Feedback: If you encounter any issues or have suggestions for improvement, please reach out to our support team.

- Email: [EdenSupermaket@gmail.com](mailto:EdenSupermaket@gmail.com)

This user guide provides a comprehensive overview of how to use the supermarket chatbot effectively, ensuring that users can quickly locate items and navigate through the supermarket with ease.