Errores Qradar

QRadar: Upgrade failed on Managed Host due to a tomcat error

https://www.ibm.com/support/pages/node/7234008

Resolving The Problem

Administrators can perform the next steps to resolve this issue:

1. Use SSH to log in as root user to the QRadar Console.
2. Use SSH to log in to the Affected QRadar Host as the root user
3. Stop hostcontext service:

```
systemctl stop hostcontext
```

4. Create the below flag file:

```
touch /opt/qradar/conf/hostcontext.STOP
```

Note: The purpose of this flag is for the hostcontext service remain stopped during the process.

5. Then re-ran the installer:

```
/media/updates/installer
```

6. Once the installer finishes, remove the flag:

```
rm -rf /opt/qradar/conf/hostcontext.STOP
```

7. Start hostcontext service:

```
systemctl start hostcontext
```