# **CURRICULUM VITAE**

# Muhammad Hamdan Baig

Address: 1729/267, Gujrat Colony,

Baldia Town, Karachi

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Objective:

To look forward to correlate myself with progressive and professional organization where my knowledge and skills can be enhanced further to bring in pride and prosperity and to hold a top position and to utilize acquired skills and knowledge in achieving organizational goals.

## Educational Qualifications & Certifications:

Intermediate Matriculation Arts from Board of Intermediate Education Karachi in 2005. Science from Board of Secondary Education Karachi in 2003.

#### Working Experience

Company Pearl Hotel Management LLC

(Dubai, U.A.E)

**Designation** Assistant IT Manager

Experience

25<sup>th</sup> December 2014 to 24<sup>th</sup> Feb 2016

Roles & Responsibilities

Managed IT Support of 9 hotels as per our IT infrastructure including Servers, Desktop, Laptop, Mail Management, Outlook configuration, POE Switches for wireless access points, Network

Printers and Door Lock system.

Effectively dictate hotels IT equipment sand maintained data base.

Data Entry of guest check-in/check-out in CID Police Report website using Red berry scanner and

manual.

Pricing of hotel rooms using website Booking.com, Expdia.com and agoda.com Updated each month receiptsof tourism dirham fees receipt on DTCM website.

Company Seaboard Services

(Karachi, Pakistan)

**Designation** Computer Operator (Operation Department)

Experience January 2011 to 15<sup>th</sup> December 2014 (Rejoin 09-08-2016 till to date)

Roles & Responsibilities Type letter, email, reports and correspondence.

Monitor Outlook Express incoming emails and answer for forward as required.

Prepare outgoing mail for distribution. Fax, scan and copy documents.

Maintain office filing and storage systems.

Daily check and update vessels movement and shipment schedule.

Company Khuwaja Adnan Kamal

(Karachi, Pakistan)

**Designation** Computer Operator

Experience 1<sup>st</sup> October 2008 to 24<sup>th</sup> October 2009

Roles & Responsibilities Daily update data of import full and export full containers inventory.

Responsible for the in-bound and out-bound of containers movement. Tracking and maintaining of empty containers receive/delivery report.

Maintain accurate records of all stock.



#### **Basic Skills**

 Troubleshooting all kind of printers, laptops, computer hardware and Peripherals.

**Network skills** 

Installing and Configuring DNS,DHCP and other related Services

• Installing and Configuring Routers and Switches.

**Hardware Skills** 

Diploma in computer hardware from Skill Development Council Karachi.

Assembling, Configuring and Maintaining etc., Upgrading components,

Internet sharing etc.;

**OS Skills** 

DOS, Windows 95/98, ME, XP, Windows 7, Windows 8.

Basic skills

Excellent Communication skill, self-motivated, hardworking, Computer assembling

skills, Internet skills, Excellent in MS windows system trouble shooting

Strengths

Hard Working, Team worker, good communication skills, Technically adoption

### Personal Details:

Date of Birth

30-01-1988

Father s Name

Muhammad Usman

Religion

Muslim

Nationality

Pakistani

Gender

Male

Marital Status

Married

C.N.I.C No.

42401-1378396-1

Language Known

English, Urdu

References will be given upon request.

I do hereby declare that all the above details are true and correct to the best of my knowledge & belief

Muhammad Hamdan Baig