

GROUP QUESTIONNAIRE

Q1: What are the key stages of the supply chain process for textile apparel, from warehouse to shipment?

Q2: How do you ensure that each stage of the process runs smoothly and efficiently?

Q3: What are some of the biggest challenges faced in the supply chain process of textile apparel, and how are they overcome?

What will be the expected time for in-city or within country delivery? What will be the expected time of international delivery?

Q4: How to use the most cost-efficient carriers for shipment?

Q5: What will be the steps for timely and convenient delivery scheduling?

Q6: Do we have to include only weekdays in delivery days?

Q7: How to claim lost or damaged packages?

Q8: How will the customer be able to cancel or update an order?

Q9: How to handle delays and costs related to customs clearance?

Q10: How to manage queries of international customers? How will they be able to track order?

Q11: What will be the payment process for delivery-to-stores?

Q12: If a shipment to a warehouse is delayed what to do in that situation? Warehouse ran out of stock?

Q13: How to track a package which is shipped?

Q14: How customer service works in case of returned items and how these items are managed?

Q15: How cash on delivery is delivered to the textile industry?

Q16: Which software is used for supply chain management?

Q17: What are some of the biggest challenges faced in the supply chain process of textile apparel, and how are they overcome?

Q18: How do you ensure quality control at each stage of the process?

Q19: How do you manage the relationships with suppliers and customers in the supply chain process?

Q20: What metrics are used to measure the success of the supply chain process for textile apparel?