# SUPPLY CHAIN PROCESS

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# **Waste Management Analysis**

#### Move:

1) Physical movement

For picking items, scanning items, packaging, generating invoices, and loading items.

2) System to system movement

Different systems for receiving order, scheduling delivery, scanning items, contacting carriers and shippers, tracking order, and return process

#### Wait:

1) Pick items

Description:

Incorrect items being picked are causing delay in further processes

2) Reschedule delivery

Description:

Rescheduling is causing delay in further processes

3) Carrier selection

Description:

Unless the carrier is not being selected, the processing will be on hold

4) Order out of track

Description:

Due to this the process will be on hold and the customer has to either wait or cancel the order

### **Overdo:**

1) Pick items

Description:

Defect

Incorrect items were being scanned again and again. It is causing rework

2) Load items

Description:

Overprocessing

Items have already been placed into the container

3) Reschedule delivery

Description:

Defect

The scheduled delivery work is not being done correctly the first time and we have to work on it again

4) Return process

Description:

Overproduction

The returned items cannot be used further and are considered waste

### No value Addition:

1) Paste invoice

Description:

Not giving value to customer neither business

2) Get more packages

Description:

Availability of package is adding no value to customer neither business