

Final Questionnaire

Q1: What will be the expected time for in-city or within country delivery? What will be the expected time of international delivery?

Q2: How to use most cost-efficient carriers for shipment?

Q3: What will be the steps for timely and convenient delivery scheduling?

Q4: How will the customer be able to cancel or update an order?

Q5: How to handle delays and costs related to customs clearance?

Q6: If a shipment to warehouse is delayed what to do in that situation?
Warehouse ran out of stock?

Q7: How to track a package which is shipped?

Q8: How customer service works in case of returned items and how these items are managed?

Q9: How cash on delivery is delivered to the textile industry?

Q10: Which software is used for supply chain management?

Q11: What are some of the biggest challenges faced in the supply chain process of textile apparel, and how are they overcome?

Q12: How do you ensure quality control at each stage of the process?

Q13: How do you manage the relationships with suppliers and customers in the supply chain process?

Q14: What metrics are used to measure the success of the supply chain process for textile apparel?