

Bug Reports

Bug Report 1: Profile Section Not Displaying User Details

Bug ID	IBS-BUG-001
Test Case ID	Profile_1
Module	Profile Section
Priority	High
Environment	Web Application (Tested on Chrome)
Description	The "Profile" section does not display any user details after logging in. Users are unable to view their saved information.
Steps to perform Test Case	1. Log in with valid credentials. 2. Navigate to the Profile section. 3. Observe that no user details are displayed.
Expected Result	The Profile section should display user details such as name, phone, DOB, License type, License period, Occupation, Driver History, address
Actual Result	profile" section is non-functional, and no user details are shown
Attachments	Attached
Status	need to fix

Retrieve QuotationProfileEdit Profile

Title:

Firstname:

Surname:

Phone:

Dataofbirth:

License type:

License period:

Occupation:

Driver History:

ADDRESS:

Last modified: November 01 2019 11:00:04.

Bug Report 2: Edit Profile Not Updating User Information

Bug ID	IBS-BUG-002
Test Case ID	EditProfile_01
Module	Edit Profile
Priority	High
Environment	Web Application (Tested on Chrome)
Description	The "Edit Profile" section does not update user details after clicking "Update User." The phone number field also allows invalid input.
Steps to perform Test Case	1. Log in with valid credentials. 2. Navigate to the Edit Profile section. 3. Enter new details. 4. Click on Update User. 5. Refresh the page and check if the details are saved.
Expected Result	The system should save the updated profile details and show a success message.
Actual Result	The profile remains unchanged, and no success message appears. The fields allow invalid digits and special characters.
Attachments	N/A
Status	need to fix

ProfileEdit Profile

Title

Mr

Surname

Mohammed

Firstname

Yunus

Phone

01732165497

Dateofbirth

1989

January

8

Licencetype

Full

Provisional

Licenceperiod

16

years

Occupation

Economists

Address

Street

5

City

Dhaka

County

Bangladesh

Post code

2025

Update User

A

Title:

Firstname:

Surname:

Phone:

Dataofbirth:

License type:

License period:

Occupation:

Driver History:

ADDRESS:

Bug Report 3: Request Quotation Accepting Invalid Data

Bug ID	IBS-BUG-003
Test Case ID	RQ_2
Module	Request Quotation
Priority	High
Environment	Web Application (Tested on Chrome)
Description	The "Request Quotation" form accepts incorrect or incomplete data without showing validation messages and still generates an ID number.
Steps to perform Test Case	1. Log in and navigate to the Request Quotation page. 2. Enter incorrect or missing values in the required fields. 3. Click on Save Quotation. 4. Observe that the system still generates a quotation ID.
Expected Result	The system should validate input fields and show error messages for missing or incorrect data. It should not generate a quotation ID if the data is invalid.
Actual Result	The system accepts invalid data and assigns an ID
Attachments	screenshots attached
Status	need to fix

Request QuotationRetrieve QuotationProfileEdit Profile

Request a quotation

Policyexcess - 16%

Breakdowncover

Roadside

Windscreenrepair

YES

NO

Excesspaid - 5%

Vehicle:

incidents:1

Registration:abcd

Annual mileage:abcd

Estimated value:abcd

Parking Location: Select

Start of policy:2014February7

Calculate Premium

Reset form

Save Quotation

You have saved this quotation!

Your identification number is : 44236

Please write it down for later retrieve