

#### **Facts and Figures of Zomato**

#### Introduction

- Zomato, a global restaurant discovery and food delivery platform,
   connects millions of users with a diverse array of restaurants, offering a seamless experience for exploring and enjoying culinary delights.
- I used to order food from Zomato almost every weekend when I was residing in my college hostel and am a big fan of the company's service since then. I still choose Zomato over others.
- My liking for the company pushed me to do an SQL project on Zomato.



## Objective

- Solve day-to-day complex business problems of online food delivery business using MySQL.
- Highlight skills in advanced SQL.

## Data Description

- Zomato has over 1.4 million listed restaurants and 12,000 restaurant partners.
- It has over 300,000 active delivery drivers and 3.5 million active restaurant listings on its platform.
- It is the 11th most visited website and 2nd most visited in India by traffic in the world for Restaurants.
- It has over 80 million monthly active users.
- Its market share in the food-serving business is 55%.
- It delivers over 12 lakh orders daily.
- It is the only Indian food delivery app that operates in 24 countries.

# Tables Schema's

Column Name	Column Description
	Table 1 : users
user_id	Unique identifier for the user.
name	Name of the user.
email	Email address of the user.
password	Account password of the user

Column Name	Column Description
	Table 3: orders
order_id	Unique identifier for the order.
user_id	Foreign key to the Users table.
r_id	Foreign key to the Restaurants table.
amount	Total amount of the order.
date	Date and time the order was placed.
partner_id	Foreign key to the Delivery Partners table.
delivery_time	Time it took for the order to be delivered.
delivery_rating	Rating given to the delivery partner by the user.
restraunt rating	Rating given to the restaurant by the user.

Column Name	Column Description
	Table 2: restaurants
r_id	Unique identifier for the restaurant.
r_name	Name of the restaurant.
cuisine	Cuisine of the restaurant.

Column Name	Column Description
	Table 4: delivery_partner
partner_id	Unique identifier for the delivery partner.
partner_name	Name of the delivery partner.

Column Name	Column Description
	Table 5: order_details
id	Unique identifier for the order detail.
order_id	Foreign key to the Orders table.
food	Name of the food item.

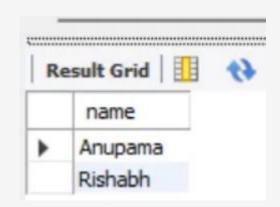
## Business problems and Queries for solution

- Find Customers who have never ordered.
- 2 Average Price/dish
- Find the top restaurant in terms of the number of orders in June
- Restaurants with monthly sales greater than 1000 for July..
- Show all orders with order details of Nitish (user\_id = 1) from 10th June'22 to 10th July'22.
- Find restaurants with maximum repeat customers.
- Month-over-month revenue growth of Zomato.
- 8 Customer favorite food.
- 9 Find the most loyal customers for all restaurants.
- Month-over-month revenue growth of each restaurant.

## Question 1.

```
-- 1. Find customers who have never ordered.

SELECT
name
FROM
users
WHERE
user_id NOT IN
(
SELECT user_id
FROM orders
);
```



#### Question 2.

--- 2. Average price/dish

\_\_\_\_\_

#### SELECT

```
f.f_name AS food,
  AVG(price) AS avgPrice
FROM
  menu m
JOIN
  food f ON f.f_id = m.f_id
GROUP BY
  f.f_name;
```

Choco Lava cake 98.3333 Chicken Wings 230.0000 Chicken Popcorn 300,0000 Rice Meal 213.3333 Roti meal 140.0000 Masala Dosa 180,0000 Rava Idli 120.0000 Schezwan Noodles 220.0000

food

Non-veg Pizza

Veg Manchurian

Veg Pizza

Output:->

180.0000

avgPrice

450,0000

400.0000

#### Question 3.

```
-- 3. Find the top restaurant in terms of the number of orders in june.
SELECT
DISTINCT r.r_name AS restraunt,
 MONTHNAME(o.date) AS month,
 COUNT(o.order_id) AS orderCount
FROM
 orders o
JOIN
 restraunts r ON r.r_id = o.r_id
WHERE
MONTH(o.date) = 6
GROUP BY
 r.r_name
ORDER BY
orderCount DESC
LIMIT
 1;
```

restraunt month orderCount

kfc June 3

#### Question 4.

```
-- 4. Restaurants with monthly sales greater than 1000 for July.
SELECT
r.r_name AS restraunt,
 SUM(o.amount) AS revenue
FROM
orders o
JOIN
restraunts r ON r.r_id = o.r_id
WHERE
MONTHNAME(o.date) = 'July'
GROUP BY
r.r_name
HAVING
 revenue > 1000 ;
```

	restraunt	revenue
١	China Town	1050
	dominos	1100
	kfc	1935

#### Question 5.

```
-- 5. Show all orders with order details of Nitish (user_id = 1) from 10th June
SELECT
u.name AS users,
o.date AS orderDate,
r.r_name AS restraunt,
f.f_name AS food
FROM
orders o
JOIN
restraunts r ON r.r_id = o.r_id
JOIN
users u ON u.user_id = o.user_id
JOIN
order_details od ON od.order_id = o.order_id
JOIN
food f ON f.f_id = od.f_id
WHERE
u.user_id = 1
AND
o.date BETWEEN '2022-06-10' AND '2022-07-10'
ORDER BY
                                                           Output:->
orderDate;
```

	orderDate	users	restraunt	food
•	2022-06-15	Nitish	box8	Choco Lava cake
	2022-06-15	Nitish	box8	Rice Meal
	2022-06-29	Nitish	box8	Choco Lava cake
	2022-06-29	Nitish	box8	Rice Meal
	2022-07-10	Nitish	box8	Choco Lava cake
	2022-07-10	Nitish	box8	Roti meal

#### Question 6.

```
-- 6. Find restaurants with maximum repeat customers.
SELECT
r.r_name AS restraunt,
COUNT(*) AS loyal_customers,
SUM(orderCount) AS total_order_count
FROM
SELECT
o.r_id, o.user_id,
COUNT( DISTINCT o.order_id) AS orderCount
FROM
orders o
JOIN
restraunts r ON r.r_id = o.r_id
JOIN
users u ON u.user_id = o.user_id
GROUP BY
o.r_id, r.r_name, o.user_id
HAVING
orderCount > 1
)t
JOIN
restraunts r on t.r_id = r.r_id
GROUP BY
restraunt
HAVING
loyal_customers > 1;
```

	restraunt	loyal_customers	total_order_count
•	kfc	2	6

#### Question 7.

```
-- 7. Month-over-month revenue growth of Zomato.
WITH T AS
SELECT
MONTHNAME (date) AS month,
SUM(amount) AS revenue,
LAG (SUM(amount)) OVER (ORDER BY date) AS prevRevenue
FROM
orders
GROUP BY
month
ORDER BY
date
SELECT
month,
revenue,
((revenue-prevRevenue) / prevRevenue) * 100 AS 'MOM revenue growth (%)'
FROM
Т;
```

	month	revenue	MoM revenue growth(%)	
١	May	2425	NULL	
	June	3220	32.7835	
	July	4845	50.4658	

#### Question 8.

```
-- 8. Customer - favourite food
WITH T AS
SELECT
o.user_id, u.name, od.order_id,
od.f_id, f.f_name as favouriteFood,
COUNT(od.f_id) AS orderCount,
 RANK() OVER (PARTITION BY u.name ORDER BY COUNT(od.f_id) DESC) AS orderRank
FROM
 orders o
JOIN
order_details od ON od.order_id = o.order_id
JOIN
food f ON f.f_id = od.f_id
JOIN
users u ON u.user_id = o.user_id
GROUP BY
u.user_id,
   f.f_name
ORDER BY
u.name,
   orderCount DESC
SELECT
 name,
 favouriteFood,
   orderCount
FROM
Т
WHERE
orderRank = 1;
```

	Name	FavoriteFood	OrderCount
١	Ankit	Schezwan Noodles	3
	Ankit	Veg Manchurian	3
	Khushboo	Choco Lava cake	3
	Neha	Choco Lava cake	5
	Nitish	Choco Lava cake	5
	Vartika	Chicken Wings	3

#### Question 9.

```
-- 9. Find the most loyal customers for all restaurant.
WITH X AS
SELECT
u.name, r.r_name,
 COUNT(o.r_id) AS OrderCount,
 DENSE_RANK() OVER (PARTITION BY r.r_name ORDER BY COUNT(o.r_id) DESC) AS row_ra
FROM
orders o
JOIN
 restraunts r ON o.r_id = r.r_id
JOIN
users u ON o.user_id = u.user_id
GROUP BY
 o.user_id,
 o.r_id
SELECT
FROM
X
WHERE
 row_rank = 1;
```

	name	restraunt	order_count	row_rank
١	Nitish	box8	3	1
	Ankit	China Town	2	1
	Neha	dominos	2	1
	Ankit	Dosa Plaza	3	1
	Vartika	kfc	3	1
	Neha	kfc	3	1

#### Question 10.

```
-- 10. Month-over-month revenue growth of a restaurant.
WITH X AS
SELECT
o.r_id, r.r_name As restraunt,
MONTHNAME(o.date) AS monthName,
SUM(o.amount) AS revenue,
LAG(SUM(o.amount)) OVER (PARTITION BY r.r_name ORDER BY MONTH(o.date)) AS previ
FROM
orders o
JOIN
restraunts r ON o.r_id = r.r_id
GROUP BY
r.r_name,
MONTHNAME(o.date)
SELECT
restraunt,
monthName,
((revenue - prevRevenue)/ NULLIF (prevRevenue, 0))*100 AS 'MoM revenue growth (
FROM
Χ
ORDER BY
r_id;
```

	restraunt	monthName	MoM revenue growth(%)	
Þ	dominos	May	NULL	
	dominos	June	-5.0000	
	dominos	July	15.7895	
	kfc		NULL	
	kfc	May	53.4884	
	kfc	July	95.4545	
	box8	June	NULL	
	box8	July	-4.1667	
	Dosa Plaza	May	NULL	
	Dosa Plaza	June	-48.7179	
	Dosa Plaza	July	-25.0000	
	China Town	June	NULL	
	China Town	July	162.5000	

#### Question 11.

```
-- 11. Top 3 most paired products.
SELECT
   f1.f_name AS product1,
    f2.f_name AS product2,
    COUNT(o.order_id) AS pair_count
FROM
    orders o
JOIN
    order_details od1 ON o.order_id = od1.order_id
JOIN
    order_details od2 ON o.order_id = od2.order_id
JOIN
    food f1 ON f1.f_id = od1.f_id
JOIN
    food f2 ON f2.f_id = od2.f_id
WHERE
    od1.f_id < od2.f_id
GROUP BY
    f1.f_name, f2.f_name
ORDER BY
    pair_count DESC
LIMIT
    3;
```

	product1	product2	pair_count
•	Choco Lava cake	Chicken Wings	5
	Non-veg Pizza	Choco Lava cake	4
	Schezwan Noodles	Veg Manchurian	4

## Side Notes And Assumptions

- The process of analyzing data with SQL was time-consuming (though not more so than the
  time invested in documenting it). Good documentation, comments, and notes really helped
  when rechecking the results, especially for understanding the context and the thought
  process applied.
- Another insight: a query running successfully does not guarantee correct results. While identifying the most loyal customers for all restaurants (Q9), the user 'Ankit' was inadvertently left out of the result set due to a query mistake.
- Finally, Chicken wings and Choco lava cake are the most ordered food items together. And I vouch for that!

