# **UTSAV POUDEL**

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## **EDUCATION**

**Washburn University** 

Bachelor of Science in Computer and Information Sciences

Expected: May 26, 2026

## TECHNICAL SKILLS

Programming Languages: Java, JavaScript, Python, HTML, CSS

**Database Management: SQL** 

**Development Tools:** GitHub, NetBeans, WordPress

**Software & Applications:** Microsoft Office, Adobe Photoshop, Canva

# **SOFT SKILLS**

Analytical and detail-oriented, Time management, Team collaboration, Communication, Quick learner

### PROFESSIONAL EXPERIENCE

# **Esports Manager**

July 2023 – Present

Washburn University, Topeka, KS

- **Drove a 25% increase in team engagement** by managing and coordinating the Washburn Esports team, fostering a more cohesive and active community.
- Elevated team performance by 20% through the development and implementation of strategic growth plans focused on player development and competitive success.
- Boosted brand visibility by collaborating with marketing teams, leading to a **15% growth in social media followers** and higher event attendance.
- Optimized event logistics, achieving a 95% on-time start rate for tournaments and game nights, ensuring seamless execution and participant satisfaction.
- **Strengthened external relationships**, serving as the primary liaison between players, team members, organizers, and media, which resulted in a 30% increase in media coverage and exposure.

#### **Desk Assistant**

September 2022 – Present

Washburn University, Topeka, KS

- Led comprehensive tours for new residents, showcasing key residential facilities and amenities, contributing to a 30% increase in overall resident satisfaction.
- **Streamlined issue resolution processes**, reducing accommodation-related complaint resolution time by 40% through effective problem-solving and proactive communication.
- **Enhanced community engagement** by providing critical campus living information, fostering a supportive environment, and significantly improving the student living experience.

# **PROJECTS**

## **Plexi**

Designer and Developer

- Launched a cutting-edge web platform that streamlined the outsourcing process, reducing task delegation time by 40% and improving efficiency by connecting users with vetted freelancers seamlessly.
- Secured significant funding as a finalist in Community Innovation Challenge (\$3,000) and receiving a grant from the Student Business Accelerator Fund (\$1,000).

## Portfolio Website

Developer and Designer

- **Built a personal portfolio website** using HTML, CSS, and JavaScript, showcasing technical skills and attracting potential employers and clients.
- Integrated a contact form with EmailJS, enabling direct communication and increasing user engagement by 25%.

## HONORS & AWARDS

President's List (Washburn University), Dean's List (Washburn University)