UTSAV RAUT

SYSTEM MANAGER

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CAREER OBJECTIVE

Accomplished System Manager and Tech Manager with a solid academic foundation in computing and computer engineering. Eager to leverage my extensive expertise in system control, client relations, and digital marketing in the tech industry. Driven by a passion for technological innovation and effective system management, I am enthusiastic about contributing to a progressive organization by implementing cutting-edge solutions that enhance both operational efficiency and customer engagement.

WORK EXPERIENCE

System Manager, Hub International Education

Mar 2023 - Present

Leading the management of CRM systems, I enhance client relations and elevate customer satisfaction through strategic marketing and branding initiatives. I execute promotional activities that effectively elevate the profile of our educational programs, attracting and retaining students. My efforts in streamlining communications and optimizing client interactions underpin our success in boosting enrollment and enhancing the educational experience.

Tech Manager, Farakdhar Media

Mar 2024 - Present

Steering technological projects and system enhancements at Farakdhar Media, I apply cutting-edge solutions to optimize operational efficiency and drive forward our digital initiatives. My leadership ensures the effective integration of new technologies that support both creative and operational goals. I collaborate with diverse teams to foster innovation and ensure that our technical solutions meet the dynamic needs of the media landscape.

EDUCATION

BSc (Hons) Computing

Nov 2021 - Jul 2024

Softwarica College (Affiliated with Coventry University), Nepal

Diploma in Computer Engineering

Marwadi University, India

Aug 2018 - May 2021

CERTIFICATIONS

British Council UK Agent Certification

Jul 2024

British Council

Digital Marketing Fundamentals Certificate

Mar 2024

IIDE - The Digital School

AWS Academy Machine Learning Foundations

Jan 2022

Amazon Web Services (AWS)

KEY SKILLS

Management Skills

- System Control.
- · Client Relations.
- Digital Marketing.
- Corporate communications.
- Customer service.

Technical Skills

- Python Programming.
- · MERN stack.
- · Graphic Design.
- UI/UX.
- · React.js