

Call Center Dashboard

67.52

Average of Speed of answer in seconds

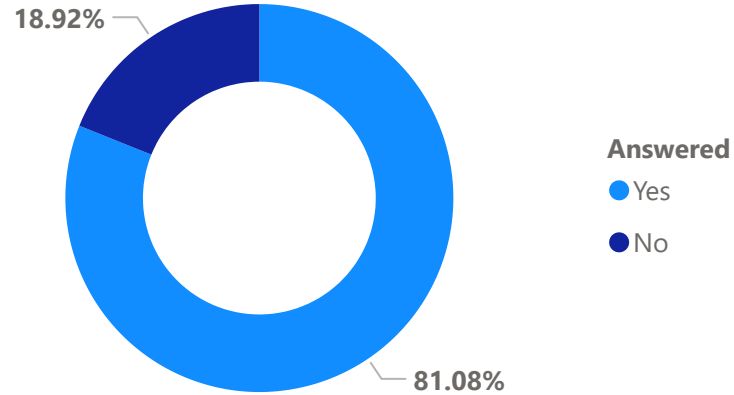
Agent

- ☐ Becky
- ☐ Dan
- ☐ Diane
- ☐ Greg
- ☐ Jim
- ☐ Joe
- ☐ Martha
- ☐ Stewart

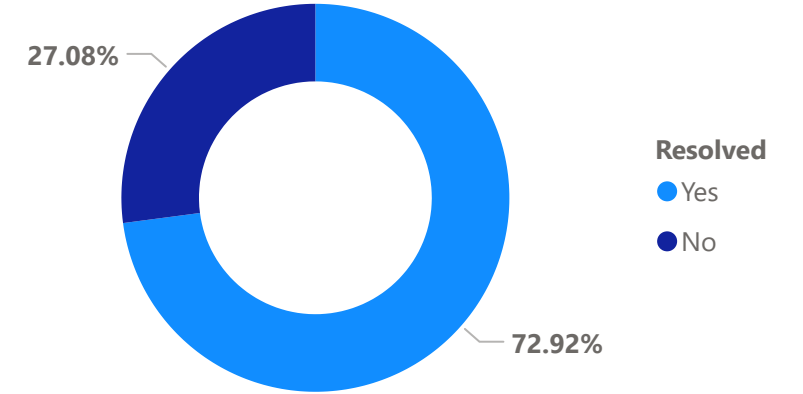
Topic

- ☐ Admin Support
- ☐ Contract related
- ☐ Payment related
- ☐ Streaming
- ☐ Technical Support

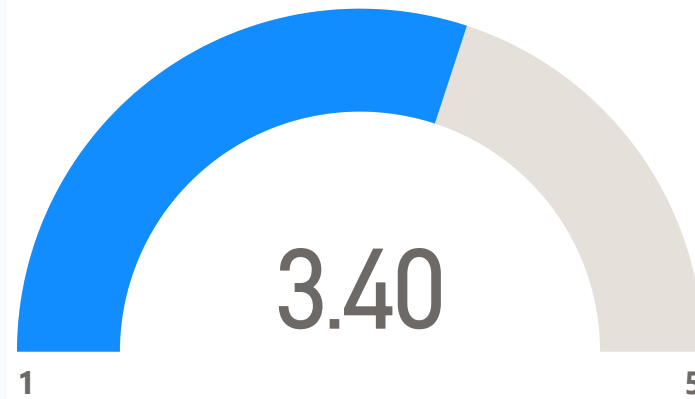
% of Calls Answered



% of Issues Resolved



Average Satisfaction Rating



Average of Satisfaction rating by Month

