

Churn Dashboard

32.37

Average of tenure

456.12K

Monthly Revenue

16.06M

Yearly Revenue

7043

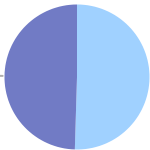
Customers at Risk

gender

Male

Female

49.52% 50.48%



3632

Of Admin Tickets

2955

Of Tech Tickets

36%

% of Partners

17%

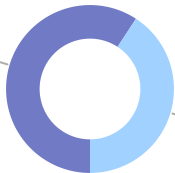
% of Dependants

Paperless Billing

Yes

No

59.22% 40.78%

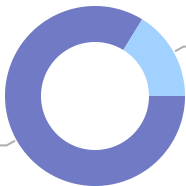


Citizen

Non-SeniorC...

SeniorCitizen

84% 16%



Tenure

<1 Year 31.04%
<6 Year 19.98%
<2 Year 14.54%
<3 Year 11.81%
<5 Year 11.81%
<4 Year 10.82%

0% 20%

Contract Type

Month-to-month 55.02%
Two year 24.07%
One year 20.91%

0% 50%

Payment Method

33.58% 22.89% 21.92% 21.61%

Electronic check Mailed check Bank transfer (automatic) Credit card (automatic)

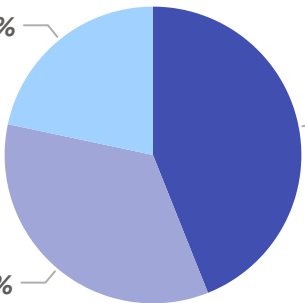
InternetService

Fiber optic

DSL

No

21.67% 43.96% 34.37%



Share of Churned Users

91% 16%
% PhoneService % OnlineSecurity
28% 29%
% OnlineBackup % DeviceProtection
17% 44%
% TechSupport % StreamingTV
44%
% StreamingMovies

27%

Churn Rate

Churn

No

Yes