Hi Student 1,

Malware Case Study analysis is thorough. The web hosting company "Rogue Services" raises ethical issues. The company's focus on service availability over security and flaws is evident. The evaluation skillfully emphasises the risks this strategy may have to corporate operations and reputation.

The critique is strengthened by examining Chartered Institute of IT behaviour standards. The analysis links Rogue Services' security-focused and third party rights respecting practises to BCS recommendations, highlighting potential breaches. The relevance of "inaction" in producing harm emphasises the consequences of ignoring security measures.(bcs.com, 2022)

Industry norms and resources like DevOps and CloudPanel support the claim that Rogue Services practises violate best practises. The perceptive comment that the company ignores vulnerabilities increases users' security responsibilities. (rapid7.com, n.d)

The IEEE article on endpoint security broadens the discussion and illuminates the effects on all users. The concluding allegation that Rogue Services' service is unsuitable for modern web hosting captures the issue. The idea that vulnerability mitigation may require more effort is realistic.

In overall, the review provides a logical and well-supported assessment of Rogue Services' practises, offering valuable insights.

- 1. Rapid7.com, N.D. Review Vulnerability Details Available from: https://docs.rapid7.com/insightappsec/review-vulnerabilities/ Accessed on Aug 19 2023]
- 2. BCS.com, (2022). The Chartered Institute for IT Code of Conduct for BCS Members. Available from: https://www.bcs.org/media/2211/bcs-code-of-conduct.pdf [Accessed 20 August 2023]

Hi Student 2,

The post and summary provide a good overview of dark UX patterns and the legal and ethical issues surrounding them. You have correctly identified that dark UX patterns are designed to trick users into doing things they would not otherwise do, and that they can have a negative impact on users, including those with disabilities.

You also raised important questions about the professionalism of UX designers who use dark UX patterns. UX designers have a responsibility to design user interfaces that are ethical and accessible to all users. The use of dark UX patterns violates this responsibility and can damage the reputation of the UX designer and their employer.

(bcs.org, 2022)

You concluded by stating that the policies and procedures of the UX designers in the case study should have been adhered to in order to ensure that their clients' designs were not deceptive or harmful to users. Unfortunately, this was not done, and as a result, there was a breach of ethics code principles as well as the BCS code of conduct. I would like to ask what are the challenges of avoiding dark UX patterns for developers.

Overall, the post and summary provide a good overview of dark UX patterns and the legal and ethical issues surrounding them. You also raised important questions about the professionalism of UX designers who use dark UX patterns. (Ftc.com, 2022)

- 1. Bcs.org, 2022. CODE OF CONDUCT FOR BCS MEMBERS. [Online] Available from https://www.bcs.org/media/2211/bcs-code-of-conduct.pdf [Accessed 17 August 2023].
- 2. Ramontion, 2022. Dark patterns in UX designs. Available from https://www.ramotion.com/blog/dark-patterns-in-ux-design/#:::toxt=Te%20make%20sure%20that%20vour.dark%20re
- design/#:~:text=To%20make%20sure%20that%20your,dark%20patterns%20in%20your %20designs. [Accessed 17 August 2023]
- 3. Ftc.com, 2022. FTC Report Shows Rise in Sophisticated Dark Patterns Designed to Trick and Trap Consumers Available from: https://www.ftc.gov/news-events/news/press-releases/2022/09/ftc-report-shows-rise-sophisticated-dark-patterns-designed-trick-trap-consumers [Accessed 18 August 2023]