

Uzoma Obinwanne

Dallas, TX

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Authorized to work in the US for any employer.

Work Experience

- Outside Adjuster CAT

Allstate – Dallas, TX

November 2023 to July 2024

My responsibility involves traveling to customers' homes to conduct on-site inspections, investigate coverage, prepare estimates, and settle claims promptly and efficiently.

- Property Claims Adjuster

State Farm – Dallas, TX

August 2022 to August 2023

As a Claims Adjuster at State Farm my role entailed very detailed work. Starting with receiving claims and documenting a damage report on what occurred. As a claims adjuster it was my job to get claims completed while proficiently using Xactimate in a timely manner and keep up with my named insurers. Reaching out to contractors and insurance offices as well as keeping a high incoming call answer rate. The role also required inspecting property damage from exterior to interior. Understanding damages that are caused by weather, accidents that are not covered and the homeowner's insurance policy.

- Vehicle Appraiser

CarMax - Dallas, TX

November 2021 to June 2022

As an Appraiser at CarMax. My job was to help appraise vehicles with my team in a short amount of time with high-volume inquiries. After sending out our quote customers would have 7 days to bring the vehicle in for physical inspection. We would then check the vehicle in person

and look for anything we missed or did not catch in pictures, such as dents, dings, paint corrections, and body/frame damage.

- Help Desk Technician

TTEC - Dallas, TX

January 2018 to September 2021

I worked for TTEC as a Help Desk technician. My job was to answer incoming calls and digest all questions asked and quickly find a response. While troubleshooting issues I also had to keep up with my task time on how long it would take me to assist. Besides my technical proficiency, I also excelled in interpersonal skills for effective customer interactions.

Education

- Bachelor's degree in computer science (In Progress)

University of Phoenix - Phoenix, AZ

August 2022 to March 2025

- Associate of Arts

Cedar Valley College - Lancaster, TX

August 2020 to March 2022

- High school diploma

Cedar Hill High School - Cedar Hill, TX

August 2016 to May 2020

Skills

- Computer Operation

- Cold Calling
- Customer Service
- Typing 60+ WPM
- Technical support
- Knowledge of Insurance Policies
- Knowledge of Laws.

License's

- All Lines Adjusters license TX, (Resident)
- (Non-Resident) Michigan Insurance Adjuster
- (Non-Resident) Minnesota Independent Adjuster
- (Non-Resident) Indiana Independent Adjuster