





# LENDING CLUB GROUP CASE STUDY

SUBMITTED BY

Jishna M





### **Executive Summary**

The case study is an attempt using EDA to identify the driving variables which are strong indicators of applicants to be a Loan Defaults. The data set as well as data dictionary were collected and processed with necessary data cleaning steps. Non-impacting features were removed through this process and the rest of the features were analysed using Univariate, Bivariate, Segmented and Multivariate analysis. After each analysis, features those weren't having significant influence of defaulter ratio were removed consecutively. From 115 potential features in the given dataset 7 driver variables that indicates possibility of loan default was identified and they were annual \_inc, funded\_amnt\_inv, int\_rate, term, grade, purpose, and addr\_state.



# **Business Understanding**



The business objective is to identify the risky loan applicants who are potential Defaults, and therefore reducing sanctioning such loans so as to cut down the credit loss. These driving factors can be used for portfolio and risk assessment by the company.

- Two Types of Risks:
  - a) Not sanctioning the loan when the applicant can repay, and hence loss of business.
  - b) Sanctioning the loan when applicant can't repay and hence, financial loss.
- The scope of the project is to minimize only second type risk.
- Two Types of Decision taken : a) Loan Accepted and b) Loan Rejected
- Loan Rejected means no transactional history of applicants hence its out of scope for this analysis.
- Three loan statuses: Fully Paid Applicant fully paid the loan, Charged Off Applicant has not paid the loan and loan is default, Current Applicant in process of paying instalment.
- Current status loans are excluded as they can't provide insight for the defined scope of project.



# **Data Understanding**



#### **Key Data Inputs:**

Dataset	Description	File Type	Size
Loan	Complete loan data for all loans issued through the time period 2007 to 2011.	csv	39717, 111
Data Dictionary	Describes the meaning of Loan Dataset variables	xlsx	115, 2

#### **Key Data Outputs:**

- 1. Understanding the driving factors( variables) behind loan default
- 2. Understanding the contribution of each factors( variables) towards loan default



### PROBLEM SOLVING STRATEGY



Defining and understanding objectives and constraints of the problem in hand



Load datasets and dictionary as Pandas Data Frames



Categorize the variables into Demographic information of customer, Loan Characteristics and Others



Analyse the other variables and make sure that all of them are non-impacting, so as to remove all of them from the dataset.



Reaching to Conclusions



Univariate, Bivariate, Segmented, Multivariate Analysis



Outlier Analysis and Binning of Numeric Continuous Variables



Removing missing values, converting all columns to correct format, and forming derived metrics.



# **Analysis**



#### > Data Understanding, Preparation, Cleaning and Binning

- 1. Checked for Columns with all Values NaN, had single variable, high missing values and '0's, dropped all of them
- 2. Removed Non Impacting columns(Such as Customer Behavioural Variables, Demographics by referring to Data Dictionary definition for each variable), either they are identifier, location, descriptive, post approval features, irrelevant to loan approval
- 3. Checked and assigned correct data type for affected columns, like removed months from 'Term', % from int\_rate/revol\_util, modified emp\_length to int values by removing years, splitted the Issue\_d to year and month column
- 4. Checked Earliest Cr Line Month, discovered years less than 69 exists and cause Pandas to read incorrectly, Year below 69 converted as 20xx, applied function to convert them to 19xx
- 5. Applied Outlier analysis, removal and Binning on Continuous variable and derived new discrete categorical columns to do a meaningful analysis

Columns with All Values 'NAN'	Columns with High Null Values and Non Impacting	New Columns Created
mths_since_last_major_derog, annual_inc_joint, dti_joint, bc_util, verification_status_joint, tot_coll_amt, tot_cur_bal, open_acc_6m, open_il_6m, open_il_12m, open_il_24m, mths_since_rcnt_il, total_bal_il, il_util, open_rv_12m, open_rv_24m, max_bal_bc, all_util, total_rev_hi_lim, inq_fi, total_cu_tl, inq_last_12m, acc_open_past_24mths, avg_cur_bal, bc_open_to_buy, mo_sin_old_il_acct, mo_sin_old_rev_tl_op, num_op_rev_tl, num_actv_bc_tl, mo_sin_rcnt_rev_tl_op, mo_sin_rcnt_tl, mort_acc, mths_since_recent_bc, mths_since_recent_bc_dlq, mths_since_recent_inq, mths_since_recent_revol_delinq, num_accts_ever_120_pd, num_actv_rev_tl, num_bc_sats, num_bc_tl, num_il_tl, num_rev_accts, num_rev_tl_bal_gt_0, num_sats, num_tl_120dpd_2m, num_tl_30dpd, num_tl_90g_dpd_24m, num_tl_op_past_12m, pct_tl_nvr_dlq, percent_bc_gt_75, tot_hi_cred_lim, total_bal_ex_mort, total_bc_limit, total_il_high_credit_limit	emp_title,desc,mths_since_last_delinq,mths_since_last_record,next_p ymnt_d',id,member_id,url,desc,title,zip_code,funded_amnt,delinq_2yr s,total_pymnt,total_pymnt_inv,total_rec_int,total_rec_late_fee,total_re c_prncp,recoveries,collection_recovery_fee,out_prncp,out_prncp_inv, revol_bal,next_pymnt_d,last_pymnt_amnt,last_pymnt_d,chargeoff_wi thin_12_mths,last_credit_pull_d',pymnt_plan,initial_list_status,collect ions_12_mths_ex_med,policy_code,acc_now_delinq,delinq_amnt,tax_liens, application_type	Split Issue_d → To Issue,_month, Issue_year columns New Categorical Variable post applying Binning: Loan_amnt_range , funded_amnt_range , int_rate_range , annual_inc_range ,dti_range , funded_amnt_inv_range ,Installment



# **Analysis**



#### 1. Univariate Analysis:

- 1. Run through each categorical and continuous variable to analyse the impact to Default count with respect to overall loan status
- 2. Select the influential variable based on the positive/negative relation to the Default status
- 3. Select the variable infer loan characteristic and help in identifying the default

#### 2. Bivariate & Segmented Analysis

- 1. Influenced Univariate Variables are combined in to two Variable feature set and analyse the Default count
- 2. Compared the Binning Discrete Categorical Variable to the actual Categorical Variable to do segmented analysis to see the relation and pattern towards

  Loan Default
- 3. Compared the actual continuous variable to the actual categorical variable to analyse the spread of the data
- 4. Combinations of Variables are identified by applying the analytical sense and had business relations

#### 3. Segmented Analysis

- 1. Plotting two different features with respect to loan status
- 2. Checking whether the combination of features have an influence on defaulter percentage

#### 4. Multivariate Analysis

- 1. Identified influencing variables after univariate, bivariate analysis are compared to each other to see their influences / relation between them to Loan Default
- 2. Applied Correlation on actual continuous variable to see the influence and to derive the final driver variables





#### **Univariate Analysis**

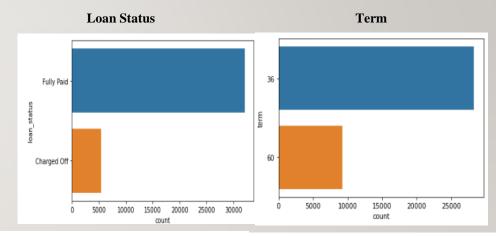
Variables that describe something and do not deal with relationships , rather describe something Analysed Categorical Variables

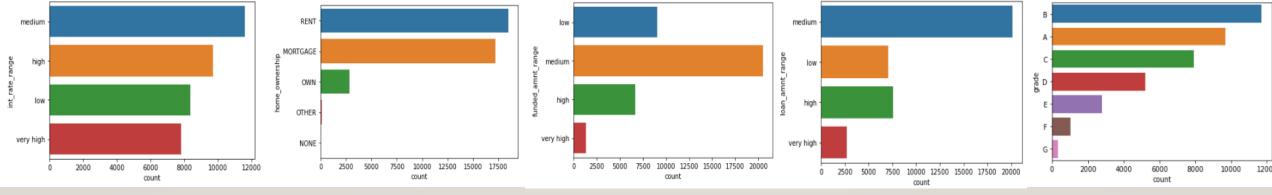
- a) Loan Status -- 14% is Default, 83% is fully paid percentage of customers
- b) Purpose Customer applying for Debt Consolidation, Credit Card, Home Improvement are high in numbers
- c) Grade High volume of Loan Applicant increase from Grade G to A
- d) Home Ownership Mortgage, Rent Customers loan applications are high, compare to Own
- e) Term Higher loan application for lesser term

Analysed Continuous variable by binning into discrete categories and see the pattern.

- a) Loan Amount Customers applying for Medium (5000 15000) range are more
- b) Funded Amount Inv Customers in the range Medium( 5000 15000) is high
- c) Interest Rate Loan Applicants are in the Medium Range of Int(between 8% to 15%)
- d) Annual Inc -- Medium (40000 to 80000) and Very High Category (>80000) customers are high
- e) Dti Loan Applications are more for higher dti, but also not much difference to lower dti value

**Outcome:** By Individual Variable inference, most of the columns showed a pattern with respect to high loan application for specific categories, range of values. It did not show relationship in reference to Default or Loan Status.

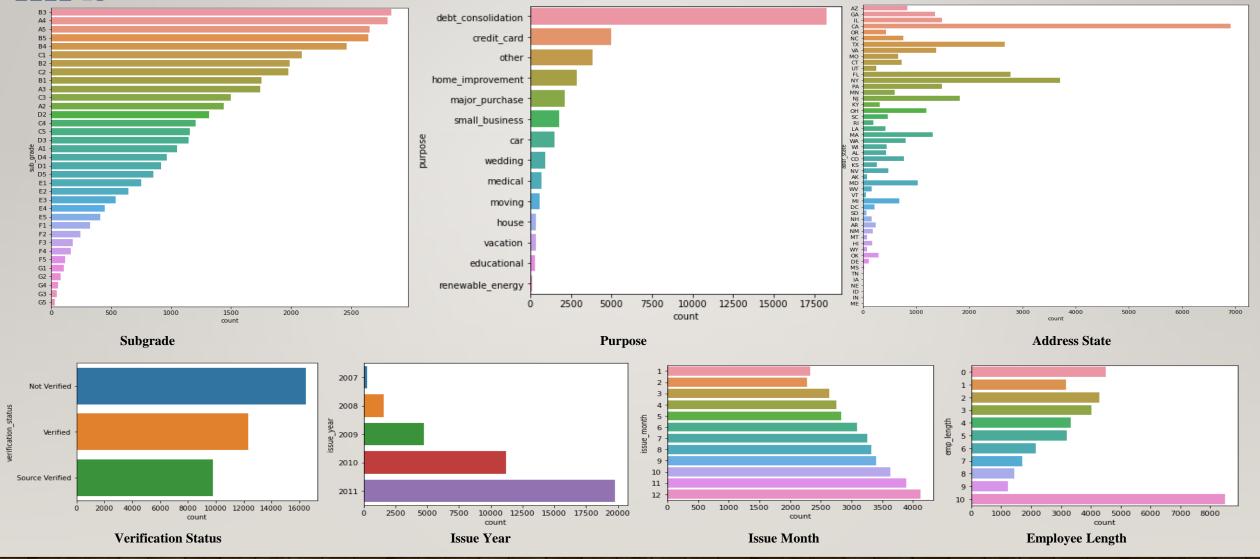




Interest Rate Home Ownership Funded Amount Loan Amount Grade

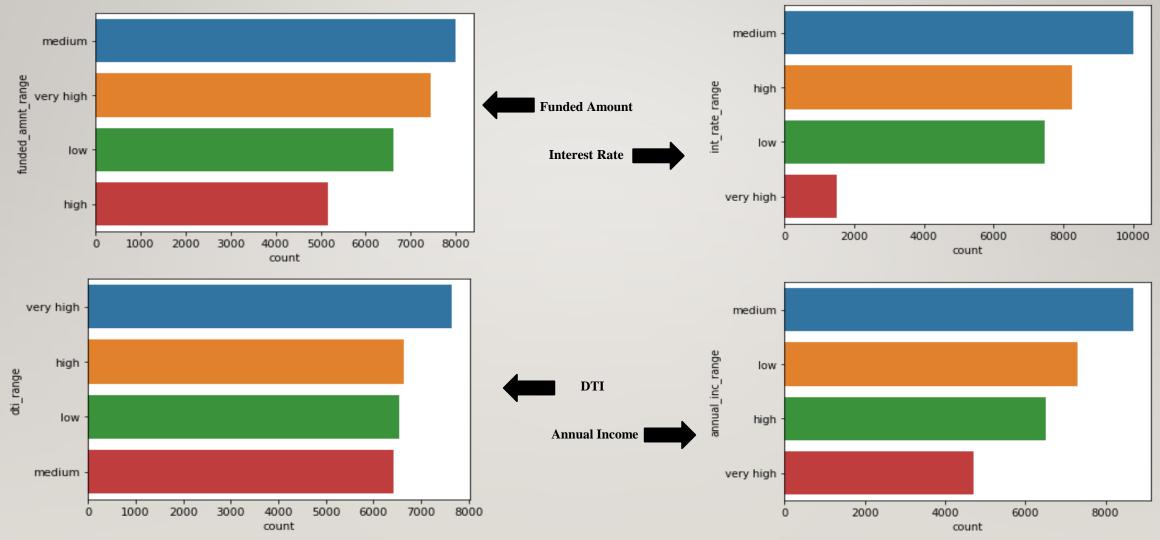
















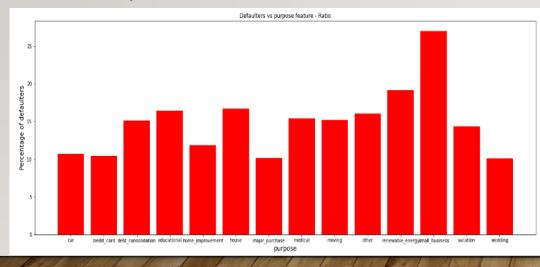
#### **Bivariate Analysis**

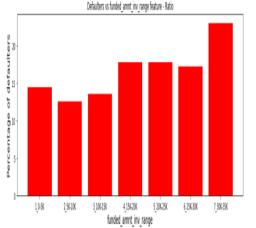
Variables are compared with respect to Default Loan Status to derive the inference Analysed Categorical Variables [ 'term', 'grade', 'purpose']

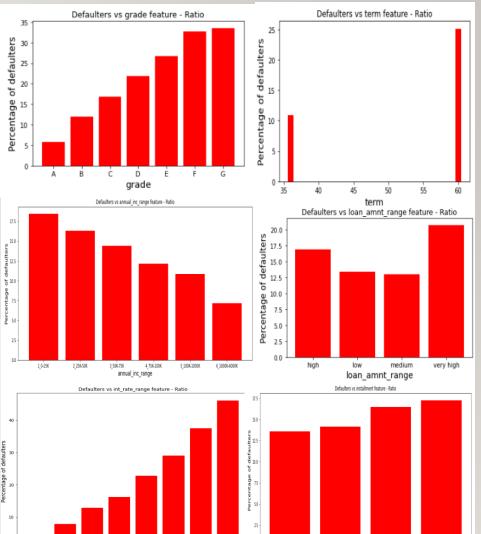
- a) Grade –Default increase from A to G, G is grade with lower score as per the Lending Club categorization (assumption : riskiness of the loan) and A be the Superior Customer
- b) Term Longer Term customer default more, they are the risky customers
- c) Purpose Small Business high default the most, then renewable energy and house

Analysed Continuous variable by binning into discrete categories and see the pattern.

- a) Loan Amount Higher the loan Amount, higher the default rate and risky customers
- b) Funded Amount Inv Higher the Amount, higher the default rate and risky customers
- c) Interest Rate Higher the Int Rate default more as expected
- d) Funded Amount Inv, Instalment Loan Amount,
- e) Emp Length ,Issue year/month ,earliest\_cr\_line , total acc , inq\_last\_6\_month ,Verification Status ,home Ownership had flat pattern with respect to Default, hence they are non impacting and removed form further analysis

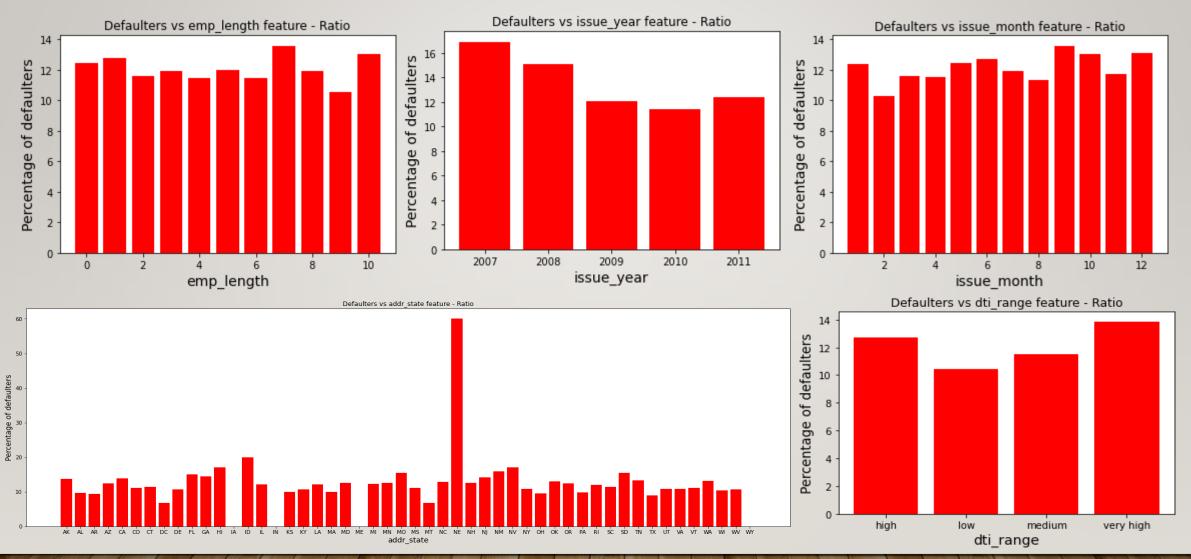
















#### **Outcome of Bivariate Analysis:**

- •Since Grade and Sub-Grade have similar trends only one variable is needed for further analysis. Hence considering Grade and Removing Sub-Grade.
- •Sice the variables like home\_ownership, verification\_status, emp\_length, issue\_year, issue\_month, show a flat trend with respect to Defaulter Ratio, it's safe to conclude that they do not influence a loan becoming Default. Thus, removing them from further analysis.
- •The variables grade, term, loan\_amnt, int\_rate, dti show a positive linear relationship with the percentage of Defaulters.
- •However, annual\_inc shows a negative linear relationship with the percentage of Defaulters.
- •Only Small Business purpose has High default percentage.
- •Only the addr\_state NE has High default percentage.

<u>Features considered for next analysis</u> grade, term, loan\_amnt, int\_rate, dti, annual\_inc, purpose, addr\_state



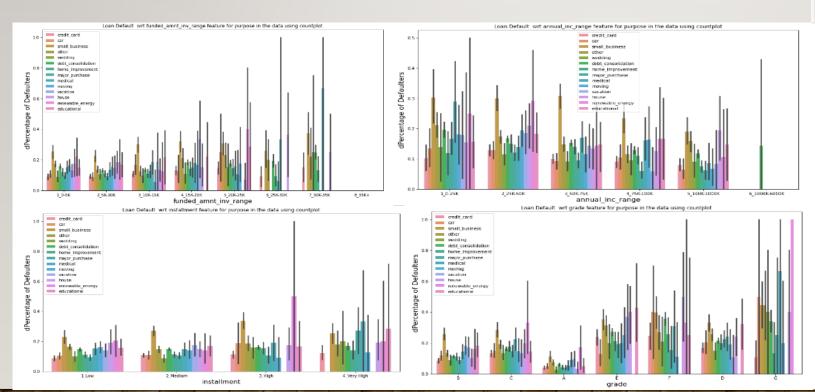


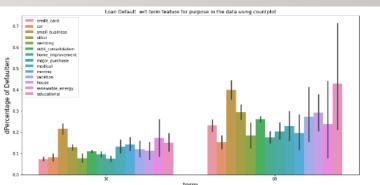
#### **Segmented Analysis:**

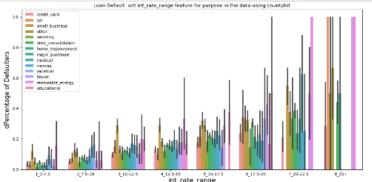
Segmenting the variable based on the categories/range, analyzing their behaviour with other variables in respect to Loan Default.

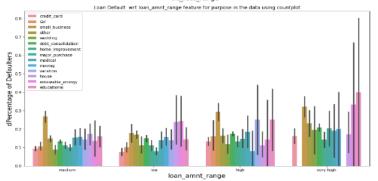
#### **Outcome:**

We can conclude that the relationships of variables identified in Bivariate analysis is preserved even when analysed together with other categorical variables



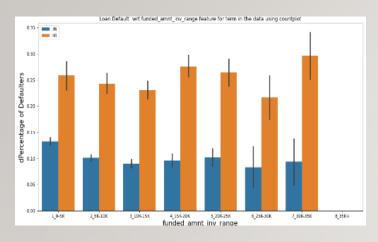


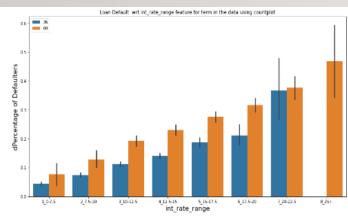


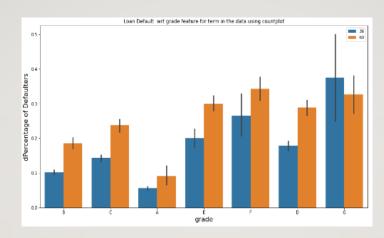


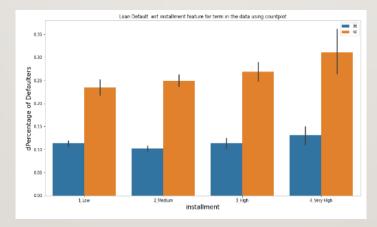


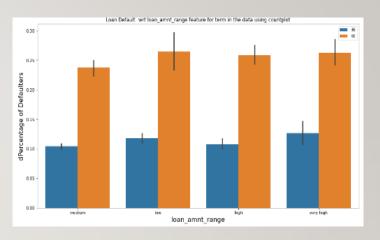


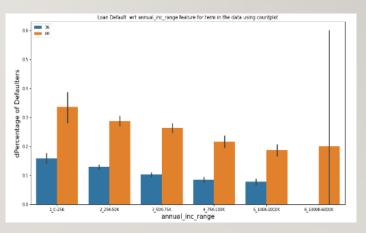






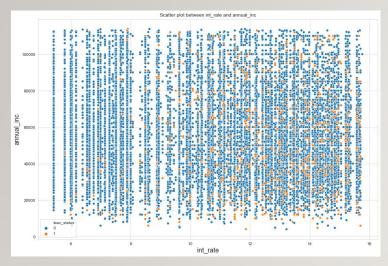


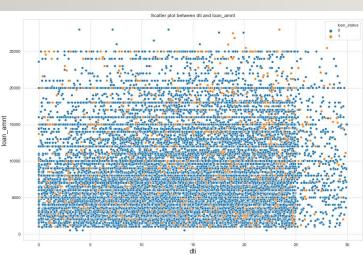


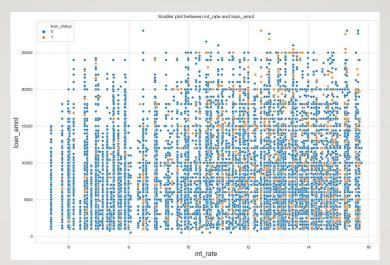
















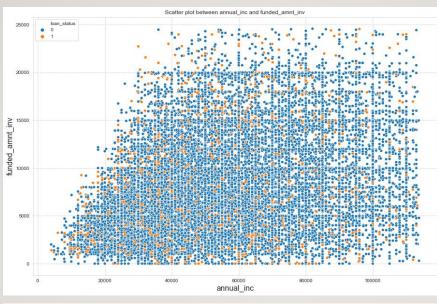


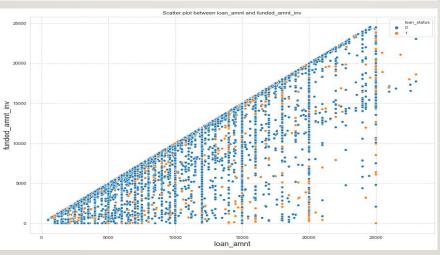


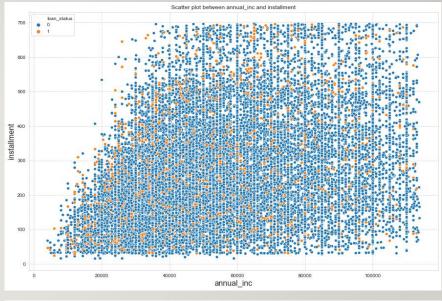
# **UpGrad**

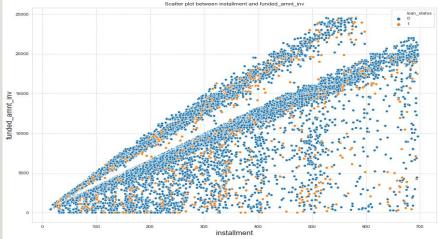
# Outcome of Segmented Analysis:

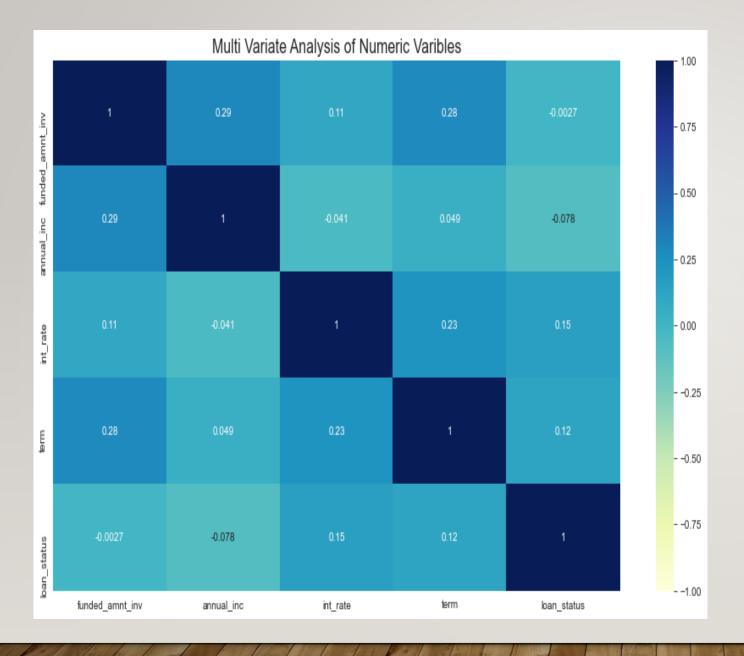
- •The variables annual \_inc, funded\_amnt\_inv, int\_rate, term, grade, purpose are driving variables in determining defaulters.
- •The variables loan\_amnt, dti in conjunction with other features don't have an influence on driving variables and hence can be disregarded.











### **RESULTS**

#### Multivariate Analysis:

Plotted heat map to analyze all shortlisted variables together to see the influence of them on loan status and relationship between the driver variables.

#### Outcome:

No strong correlations are detected, hence all variables selected are equally important driving variables





### CONCLUSIONS

- Driver Variables: annual \_inc, funded\_amnt\_inv, int\_rate, term, grade, purpose, addr\_state
- Need to manage the above driver variables to reduce influence towards Default and maximize the values to have a potential fully paid customer.
- annual \_inc is negatively correlated with defaulter percentage, hence to minimize defaults, appropriate measures should be taken before sanctioning a loan from a user of lower income range.
- funded\_amnt\_inv is negatively correlated with defaulter percentage. That is, higher the funded\_amnt\_inv, lower is the chance of loan default.
- int\_rate and defaulter percentage are postively correlated, so there in higher risk of loan becoming default when the interest rate is high.
- Loans given for a longer term has more chance of becoming default.
- Loans of higher grade have higher tendency to be default.
- If the purpose of loan is small business, then stringent measures should be taken to reduce the probability of loan becoming default.
- Also, if the loan applicant is from NE state, strict evaluations needs to be done regarding loan sanctioning, as historically this region has the greatest number of default loans.